



Charleston Area Regional Transportation Authority

CARTA BOARD MEETING

August 13, 2026

12:00 PM

LUNCH WILL BE SERVED

Barrett Lawrimore Conference Room
5790 Casper Padgett Way
North Charleston, SC 29406

REVISED AGENDA

1. Call to Order
2. Consideration of Board Minutes –June 24, 2026 Meeting
3. Financial Status Report – Robin Mitchum
4. Lyft Transportation Network Company (TNC) Contract – Request for Approval
5. Uber Transportation Network Company (TNC) Contract - Request for Approval
6. Shipwatch Square Transit and Workforce Development Center Construction Contract - Request for Approval
7. Executive Director's Report – Ron Mitchum
8. Other Business, If Any
9. Public Comments, If Any
10. Executive Session – Legal and Contractual Matters
11. Board Comments, If Any

The next meeting will be held on September 30, 2026

**CHARLESTON AREA REGIONAL TRANSPORTATION AUTHORITY
(CARTA)
BOARD OF DIRECTORS MEETING
June 24, 2026
Meeting Notes**

A Charleston Area Regional Transportation Authority (CARTA) Board of Directors meeting was held at the Berkeley-Charleston-Dorchester Council of Governments (BCDCOG) in the Barrett Lawrimore Conference Room located at 5790 Casper Padgett Way in North Charleston, SC at 1:00 p.m. on Wednesday, June 24, 2026.

MEMBERSHIP: Brad Belt; Joe Boykin; Daniel Brownstein; Reggie Burgess; William Cogswell; Henry Darby; Christopher Emde; Dwayne Green; Will Haynie; Brandon Hudson; James Lewis; Craig Logan; Pat O'Neil; Christie Rainwater; Michael Seekings; Jimmy Ward; Robert Wehrman

MEMBERS PRESENT: Daniel Brownstein; Christopher Emde; Dwayne Green; James Lewis; Pat O'Neil; Michael Seekings; Jimmy Ward; Robert Wehrman

PROXIES: Craig Harris for Mayor Belt; Carter McMillan for Chairman Boykin; Ron Brinson for Mayor Burgess; Michael Mathis for Mayor Cogswell; Jerry Lahm for Councilman Darby; Chief Gebhardt for Mayor Rainwater

OTHERS PRESENT: Marissa Cottrell (WSP); Richard Mitchell (RATP Dev); Elissa Smith (HDR); Robert Flagler (HNTB); William Hamilton (Best Friends of Lowcountry Transit); *Post & Courier* Personnel

STAFF PRESENT: Ron Mitchum; Andrea Kozloski; Robin Mitchum; Sharon Hollis; Megan Ross; Courtney Cherry; Ben Cochran; Matthew Spath; Kim Coleman

1. Call to Order

Chairman Seekings called the CARTA Board of Directors Meeting to order at 1:02 p.m. followed by a moment of silence and a quorum determination.

2. Consideration of Board Minutes: May 20, 2026 Meeting

Mr. Emde made a motion to approve the May 20, 2026 Meeting Minutes as presented.

Mr. Mathis seconded the motion. The motion was unanimously approved.

3. Financial Status Report – Robin Mitchum

Robin Mitchum, Deputy Director of Finance and Administration, presented the financial status report for the month ending May 31, 2026. Ms. Mitchum stated that, overall, the agency remains in good shape and ended the month with revenues equal to expenditures at 61% of budget. This resulted in a net excess of revenues over expenditures of \$0.00. The reported ending balance includes an appropriated fund balance of \$1,407,335. She noted that the Statement of Revenues and Expenditures as well as the Balance Sheet, and information for the OnDemand Program (which is 86% expended) are included in the Board Meeting Agenda Packet. Ms. Mitchum provided a brief overview of the following activities for FY2026 thus far:

Revenues:

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing are bus pass fares sold to customers.
- Local Contributions are local capital contributions for shelters.
- Federal Revenue includes operating for the year-to-date. Federal Revenue is recorded as eligible expenditures are incurred.
- Advertising is the advertising on the buses.
- Interest is interest earned from the SC Department of Revenue for delay of refund of paid fuel excise taxes.
- Insurance proceeds are a result of accidents.
- Miscellaneous revenue is the sale of scrap metal and lost & found cash.

Expenditures:

- Retiree Benefits include the cost of retiree insurance.
- Supplies include office, facility maintenance and signage supplies.
- Printing includes costs of printing passes and map brochures.
- Automotive is the cost to service the 2018 Ford F-150.
- Postage is shipping costs to return parts for the Genfare system.
- Dues/Membership is the Charleston Metro Chamber of Commerce membership.
- Equipment Rental includes the monthly battery lease for the electric buses and leased cutaway buses.
- Office Equipment Maintenance (OEM) includes Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times service, RCN NetCloud Essentials and NetCloud Advanced for mobile routers, and other IT services.
- Rent includes the Ashley Phosphate Park & Ride lot, Dorchester Village Shopping Center Park & Ride lot, Leeds Avenue lot lease from Dominion, SC Works and document storage.
- Communications is the cost of phone, internet and radio services at the facilities and on the buses.
- Utilities include electric and water at the SuperStop, Melnick Park & Ride lot, the Radio Shop at Leeds Avenue, Medcom Street and the charging stations at Leeds Avenue.
- Auditing is the cost of the FY2025 GASB 75 actuary.
- OnDemand Program is customer transportation cost for same-day service through independent rideshare.
- Comprehensive Operating Analysis is services provided to develop a comprehensive operational analysis of CARTA services and strategic implementation plan.
- Other Professional Services include underground utility tank inspections and on-site inspection and technical advisor services.
- Shared Contract Services (IGA & Management) is the extensive services the BCDCOG provides to CARTA.
- Fixed-Route Service is the cost of fixed and commuter service provided by National Express Shuttle and Transit and RATP Dev USA, Inc.
- Onboarding Costs is RATP Dev USA, Inc. cost for contract service transition from National Express Shuttle and Transit.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services is the contracted security services provided at the SuperStop by the City of North Charleston Police Department and by Extra Duty Solutions at the SuperStop and at the Mary Street bus stop.

- Vehicle Maintenance is the cost to maintain the fleet and repair the Proterra electric fleet.
- Facility Repair & Maintenance is the cost to maintain facilities. Facility repairs include bus wash, shelter, HVAC, backflow device and lock repairs.
- Operating Fees & Licenses include credit card transaction fees and vehicle title and registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund.
- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit and RATP Dev, USA. Inc.
- Interest is the interest on the Melnick Park & Ride loan.

Capital Expenditures:

- Rolling Stock is the purchase of two 2009 Vanpool transit buses.
- Bust Shelter/Construction/Bench Install is shelters, shelter equipment and shelter design and engineering services.
- Facilities Construction is facility engineering for Shipwatch Square and vehicle lift equipment upgrades.
- Security/Cameras & Equipment is AVL system equipment, security cameras and access control equipment.
- Capital (IT, Facility Repairs/Maint.) is the purchase of bike racks, shelving for inventory storage, video server replacement, in-line boiler pump at Leeds Avenue and a chill water pump replacement at the Leeds Avenue location.

The Board of Directors received the Financial Status Report and the OnDemand Program Activity Report as information.

4. CARTA OnDemand Program Changes – Courtney Cherry

Courtney Cherry, Mobility Manager, presented the CARTA OnDemand Program Changes. She noted that CARTA's OnDemand Voucher Program provides Uber and Lyft vouchers to seniors and individuals with disabilities. As of June 1st, both Uber and Lyft have added a "shared ride" option to the voucher program. The changes now align the program with FTA guidance. Ms. Cherry discussed the updates in detail and noted the current usage patterns. She then reviewed the Program Requirements and Costs noting that on March 1, 2025, CARTA OnDemand increased the age requirements and the voucher subsidy amount. Currently, customers must be 60+ or a Tel-A-Ride client. Seniors pay a minimum of \$5 per trip with a maximum \$14 subsidy. Tel-A-Ride customers pay \$4 minimum with a \$30 maximum subsidy. Seniors receive four vouchers per week and Tel-A-Ride customers receive 50 per month. Ms. Cherry noted that OnDemand saw a decrease in cost as a result of these changes for several months but it has since increased in cost due to ongoing application approval and popularity of the program. There is approximately \$146 thousand left in the budget for OnDemand which should last another three months before another round of Section 5310 funding is available to apply in July/August. Staff anticipates cost savings with the shared rides and "Wait & Save" options; however, with ongoing approvals, CARTA OnDemand will continue to increase in costs. Tel-A-Ride customers account for approximately 10% of approved customers on OnDemand and spend an average of 45% of the budget each month. Staff recommends reevaluating voucher subsidy amounts for Tel-A-Ride customers to assist in reduction of monthly costs. The Board of Directors received the CARTA OnDemand Program Changes update as information.

5. Project Updates – Andrea Kozloski

Andrea Kozloski, Deputy Director of Operations and Support, delivered a presentation regarding upcoming events and activities noting the following: Juneteenth (Week of June 15th); Dump the Pump-Free Ride Day

(June 18th); North Charleston Farmers Market (June 25th & July 16th); College of Charleston Orientation Sessions (June 15th, 18th, 22nd, 25th & July 6th, 10th, 13th, 16th, 20th, 23rd & August 10th & 13th); Backpacks for Brighter Futures (June 25th); Veterans Stand Down Event (TBD). She also noted that details for the upcoming CARTA Night at the Riverdogs will be distributed to Board Members and staff soon. Ms. Kozloski presented slides depicting the Fiesta on the Peninsula event, the North Charleston Farmers Market events, new SC Aquarium bus wrap advertisements and a video of the Beach Reach Shuttle Press Conference. She noted that the Press Conference resulted in a lot of public engagement and positive feedback. Ms. Kozloski discussed the Tap to Pay service and updated the Board regarding the Beach Reach Shuttle service, noting that Friday service has been highly successful to date. She shared a rider's commendation regarding bus operator, Mr. Leon and highlighted a paratransit operator, Theodosia Spann. Ms. Spann has been with CARTA for eight years and always radiates positive energy. Ms. Kozloski discussed CARTA Amenities, noting the shelters and benches in progress. She stated that a total of 179 bus stop-mounted solar lights have been installed as well as a total of 76 shelter-mounted solar lights installed. There have been 702 newly branded signs installed. Ms. Kozloski delivered information regarding the Transit App, noting that 1,279 new CARTA riders were welcomed aboard as they downloaded the app for the first time. A total of 8,071 riders opened the Transit App during the month and an average weekday had 1,933 riders opening the Transit App. She noted that 9,850 GO trips were started by riders to receive step-by-step navigation while helping to improve real-time vehicle locations. In addition, there were 206 new subscribers to service alerts during May. Ms. Kozloski stated that users purchased tickets during the month of May which valued \$32,825. She noted that the most purchased pass was the one-trip ticket and the most popular routes were Routes 10, 11 and 12. In addition to the Upcoming Events/Activities updates, also included in the Board Meeting Agenda Packet are the Project Updates. Board Members were encouraged to contact staff with questions, comments or concerns regarding the Project Updates report. Ms. Kozloski addressed questions and comments. Mr. Brownstein thanked staff for implementing the Tap to Pay service. The Board of Directors received the Project Updates and Activities/Events Reports as information.

6. Ridership Report – Megan Ross

Megan Ross, Transit Planner, presented the Ridership Report for May 2026. She noted that, for fixed-route ridership trends, passenger trips totaled 225,917 and there were 13.3 customers per service hour. Ms. Ross reviewed safety trends for May noting that there were four preventable accidents (two sideswipes on fixed-route vehicles and two sideswipes on paratransit vehicles). There were also seven non-preventable accidents. She discussed complaints and commendations regarding Customer Service for the month of May, noting that there were 11 complaints (missed service) and there was one commendation. Ms. Ross reviewed On-Time Performance, noting that fixed-route on-time performance for the month of May was 68.8% and on-time performance for paratransit was 95.1%. She discussed paratransit services in detail for the month of May regarding the breakdown of total passengers, which was 4,288. There were 216 no-shows and 1,655 cancellations. The average ride length was 27.7 minutes and the average ride distance was 9.34 miles. The on-time performance was 95.1%. She then discussed OnDemand trips for May noting that ridership for the month was 4,533 passengers between both Uber and Lyft. The trip cost averaged \$12.36, which was a decrease from April's average cost of \$14.72. Ms. Ross stated that 46% of the overall rides were from Tel-A-Ride passengers. Ms. Ross addressed questions and comments. The Board of Directors received the Ridership Report as information.

7. Executive Director's Report – Ron Mitchum

Ron Mitchum, Executive Director, delivered updates regarding the Mt. Pleasant Street Park & Ride site and the Shipwatch Square Project. He noted that for the Mt. Pleasant Street Park & Ride site, plans for TRC are being finalized with one slight adjustment to lighting. Permit applications have been submitted to the City of Charleston and SCDES. Preparation of construction specifications are underway. For the Shipwatch Square

Project, Mr. Mitchum noted that the NEPA process is complete as well as the A&E design and City permitting. The NOI has been received and 100% design and bid documents are being finalized for an anticipated bid in 2026. Mr. Mitchum addressed questions and comments. The Board of Directors received the Executive Director's Update as information.

8. Other Business, If Any

There was no further business to discuss.

9. Public Comments, If Any

There was one Public Comment noted for the record:

- William Hamilton (Best Friends of Lowcountry Transit): Mr. Hamilton thanked the Board of Directors for their service. He appreciates the Beach Reach Shuttle service and CARTA OnDemand noting that the more transportation opportunities individuals have, the more positive impact there will be to the community and local economy. He also expressed his appreciation for the new dual-sided bus stop signs.

10. Executive Session – Legal and Contractual Matters

Mr. Brinson made a motion that the Board of Directors convene into Executive Session.

Mr. Green seconded the motion. The motion was unanimously approved.

Non-Board Members, Guests and Non-Essential Staff Members were excused.

Mr. Lahm made a motion to reconvene the Board of Directors meeting.

Mr. Emde seconded the motion. The motion was unanimously approved.

Chairman Seekings reconvened the Board of Directors meeting noting that no action was taken related to legal and contractual matters discussed during Executive Session.

11. Board Comments, If Any

Mayor O'Neil made a motion to approve moving forward with Eminent Domain of the Fairgrounds Property. Mr. Ward seconded the motion.

The motion was unanimously approved.

12. Adjourn

There being no further business before the Board, Chairman Seekings adjourned the meeting at 2:22 p.m.

Respectfully submitted,
Kim Coleman



Charleston Area Regional Transportation Authority

MEMORANDUM

TO: Board of Directors
FROM: Robin W. Mitchum, Deputy Director of Finance & Administration
SUBJECT: June 30, 2026 Financial Report Overview
DATE: August 3, 2026

Please find attached the June 30, 2026 Financial Report. Below is a brief overview of the activities for FY26.

Revenues

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing is bus pass fares sold to customers.
- Local Contributions is local capital contributions for shelters.
- The Federal revenue includes operating for the year to date. Federal revenue is recorded as eligible expenditures are incurred.
- Advertising is advertising on the buses.
- Interest is interest earned from SC Department of Revenue for delay of refund of paid fuel excise taxes.
- Insurance proceeds are a result of accidents.
- Miscellaneous revenue is the sale of scrap metal and lost and found cash.

Expenditures

- Retiree Benefits includes the cost of retiree insurance.
- Supplies includes office, facility maintenance, and signage supplies.
- Printing includes costs of printing passes and map brochures.
- Automotive is the cost to service the 2018 Ford F150.
- Postage is shipping costs to return parts for the Genfare system and title paperwork.
- Dues/Memberships is the Charleston Metro Chamber of Commerce membership.
- Equipment Rental includes the monthly battery lease for the electric buses, leased cutaway buses, and facility maintenance equipment.
- Equipment Maintenance (OEM) includes Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times service, RCN NetCloud Essentials & Netcloud Advanced for mobile routers, Chargepoint electric charging system, Angeltrax management and system viewer and other IT services.
- Rent includes the Ashley Phosphate Park & Ride Lot, Dorchester Village Shopping Center Park & Ride Lot, Leeds Avenue lot lease from Dominion, SC Works, and document storage.

- Communications is the cost of phone, internet, and radio services at the facilities and on the buses.
- Utilities includes electric and water at the Superstop, Melnick Park and Ride, the Radio Shop at Leeds Avenue, Medcom St, and the charging stations at Leeds Avenue.
- Auditing is the cost of the FY25 GASB 75 actuary and the annual audit.
- OnDemand Program is customer transportation cost for same day service through independent rideshare.
- Comprehensive Operating Analysis is services provided to develop a comprehensive operational analysis of CARTA services and strategic implementation plan.
- Other Professional Services includes underground utility tank inspections and on-site inspection and technical advisor services.
- Shared Contract Services (IGA & Management) is the extensive services BCDCOG provides to CARTA.
- Fixed Route service is the cost of fixed and commuter service provided by National Express Shuttle and Transit and RATP Dev USA, Inc.
- Onboarding Costs is RATP Dev USA, Inc. cost for contract service transition from National Express Shuttle.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services are contracted security services provided at the Super Stop by the City of North Charleston Police Dept. and by Extra Duty Solutions at the Super Stop and Mary Street.
- Vehicle Maintenance is the cost to maintain the fleet and repair the Proterra electric fleet.
- Facility Repair & Maintenance is the cost to maintain facilities. Facility repairs include bus wash, shelter, HVAC, backflow device and lock repairs.
- Operating Fees & Licenses include credit card transaction fees and vehicle title & registration fees.
- Insurance includes the cost of directors and officers insurance and liability insurance provided by the Insurance Reserve Fund.
- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit and RATP Dev USA, Inc.
- Interest is interest on the Melnick Park and Ride Loan.

Capital Expenditures

- Rolling Stock is the purchase of two 2009 Van Hool Transit Buses and six 2014 Van Hools.
- Bus Shelter Construction/Bench install is shelters, shelter equipment, and shelter design and engineering services,
- Facilities Construction is facility engineering for Shipwatch and vehicle lift equipment upgrades.
- Security/Cameras & Equipment is AVL system equipment, security cameras, and access control equipment.
- Capital (IT, Facility Repairs/Maint) is the purchase of bike racks, shelving for inventory storage, video server replacement, in-line boiler pump at Leeds, and a chill water pump replacement at the Leeds Avenue location.

Overall, the agency ended the month with revenues equal to expenditures, resulting in a net excess of revenue over expenditures of \$0.00. The reported ending balance includes an appropriated fund balance of \$1,953,345.

If you have any questions, please contact me at 843-529-2126 or robinm@bcdcog.com.

Amount owed to RATP Dev USA, Inc. as of 06/30/26 was \$2,066,539.40.

CARTA
Statement of Revenues & Expenditures
For the Month Ending June 30, 2026

Time elapsed:
75%

	Original Budget FY26	Revised Budget FY26	Actual	% of Budget
<u>Operating Revenues</u>				
Farebox	1,238,120	854,060	702,074	82%
Passes & Mobile Ticketing	659,690	593,370	417,721	70%
COC Shuttle	393,945	395,725	297,883	75%
MUSC	765,160	1,398,030	1,064,731	76%
City of Charleston - DASH	778,524	778,524	583,893	75%
Local Contributions	-	8,250	8,250	100%
Federal	11,648,167	14,557,458	11,016,692	76%
Sales Tax - Charleston County	12,700,640	14,267,936	10,571,562	74%
Appropriate fund balance	-	6,211,341	1,953,345	31%
Advertising	900,000	981,780	771,099	79%
Interest	-	-	187	N/A
Insurance Proceeds	-	56,735	57,482	101%
Miscellaneous	-	1,317	1,877	143%
TOTAL OPERATING REVENUES	29,084,246	40,104,526	27,446,796	68%
<u>Operating Expenditures</u>				
Retiree Benefits	10,660	10,601	7,923	75%
Supplies	65,000	65,000	51,900	80%
Printing	40,000	40,000	40,495	101%
Automotive	2,500	2,500	918	37%
Postage	50	500	568	114%
Dues/Memberships	2,500	2,500	500	20%
Equipment Rental	116,225	358,775	275,311	77%
Equipment Maintenance	411,100	426,532	326,024	76%
Rent	38,175	40,380	29,952	74%
Communications	167,095	169,225	126,209	75%
Utilities	204,310	204,690	134,596	66%
Advertising	5,000	11,375	-	0%
<u>Professional Services</u>				
Auditing	31,850	32,300	32,300	100%
Legal	1,000	1,000	-	0%
Custodial	11,405	-	-	N/A
On Demand Program	531,050	591,710	443,166	75%
Comprehensive Operating Analysis	1,000,000	568,850	367,645	65%
Other	20,000	25,000	10,387	42%
<u>Contract Services</u>				
Shared Services - IGA	3,972,314	4,733,882	3,446,424	73%
Fixed Route	15,650,000	18,873,118	12,654,835	67%
Onboarding Costs	-	1,330,771	1,321,077	99%
Money Transport	14,230	13,000	8,723	67%
Security Services	171,180	154,850	103,140	67%
Vehicle Maintenance	350,000	5,190,060	2,555,739	49%
Facility Repair & Maintenance	48,050	125,865	123,615	98%
Operating Fees & Licenses	63,420	78,170	62,715	80%

CARTA
Statement of Revenues & Expenditures
For the Month Ending June 30, 2026

Time elapsed:
75%

	Original Budget FY26	Revised Budget FY26	Actual	% of Budget
Insurance	1,085,307	1,141,000	1,148,782	101%
Fuel	1,268,750	1,415,000	1,262,886	89%
Paratransit	3,735,000	4,426,000	2,865,332	65%
Miscellaneous	5,950	7,990	6,757	85%
Interest	37,125	38,882	29,515	76%
Non-Capitalized Assets	25,000	25,000	9,362	37%
TOTAL OPERATING EXPENDITURES	29,084,246	40,104,526	27,446,796	68%
Excess (Deficit) of Revenues Over (Under) Expenditures			-	

Capital Revenues

Rolling Stock	2,228,000	-	-	
Land	2,520,000	2,520,000	-	
Facilities Construction	4,807,800	1,853,404	360,873	
Security Cameras & Equipment	275,841	319,712	101,081	
Sales Tax - Charleston County	2,097,360	2,205,564	429,438	
TOTAL CAPITAL REVENUES	11,929,001	6,898,680	891,392	13%

Capital Expenditures

Rolling Stock	2,785,000	522,000	190,977	
Bus Shelter Construction/Bench Install	210,000	304,300	120,882	
Land	3,150,000	3,150,000	-	
Facilities Construction	5,414,200	2,456,755	393,960	
Security Cameras & Equipment	344,801	440,625	140,047	
Capital (IT, Facility Repairs/Maint)	25,000	25,000	45,526	
TOTAL CAPITAL EXPENDITURES	11,929,001	6,898,680	891,392	13%

**CARTA
BALANCE SHEET
6/30/2026**

ASSETS

ASSETS

GENERAL OPERATING (BB&T)	14,722,865.64
PETTY CASH	160.00
ACCOUNTS RECEIVABLE	9,340,880.49
PREPAID EXPENSES	1,229,455.77
INVENTORY - FUEL	22,192.66
LAND	8,586,573.20
VEHICLES	52,204,669.50
EQUIPMENT	2,958,073.83
FAREBOXES	1,214,379.70
SHELTERS	4,883,095.48
BUS SIGNAGE	254,913.32
FACILITIES	11,438,270.55
PARK & RIDE FACILITY	183,927.64
ACCUMULATED DEPRECIATION	(46,110,443.63)
RIGHT TO USE LEASES	1,598,814.11
ACCUMULATED DEPRECIATION - RTU	(720,763.03)
TOTAL ASSETS	<u>61,807,065.23</u>

LIABILITIES & EQUITY

LIABILITIES

ACCOUNTS PAYABLE	5,968,403.51
NOTE PAYABLE - BB&T	1,061,791.35
ACCRUED INTEREST	13,948.74
UNEARNED REVENUE	9,034.00
OPEB LIABILITY	180,638.00
LEASE LIABILITY	827,412.90
TOTAL LIABILITIES	<u>8,061,228.50</u>

EQUITY

CURRENT YEAR FUND BALANCE	0.00
APPROPRIATED FUND BALANCE	(1,953,344.95)
INVEST IN CAPITAL ASSETS	34,453,058.70
FUND BALANCE	21,246,122.98
TOTAL EQUITY	<u>53,745,836.73</u>

TOTAL LIABILITIES & FUND EQUITY	<u>61,807,065.23</u>
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CARTA
OnDemand Program
6/30/2026

<u>Activity</u>	BUDGET	FY 21 Total Costs	FY 22 Total Costs	FY 23 Total Costs	FY 24 Total Costs	FY 25 Total Costs	FY 26 Total Costs	Total	Balance	% Complete
OnDemand Program	1,481,216	1,421	20,778	98,039	323,179	501,549	443,166	1,388,132	93,084	94%
Total	1,481,216	1,421	20,778	98,039	323,179	501,549	443,166	1,388,132	93,084	94%
Federal <i>FTA 5310</i>	1,016,000	1,137	16,622	75,203	258,544	235,494	354,533	941,533	74,467	93%
Local	465,216	284	4,156	22,836	64,635	266,055	88,633	446,599	18,617	96%
Total	1,481,216	1,421	20,778	98,039	323,179	501,549	443,166	1,388,132	93,084	94%



Charleston Area Regional Transportation Authority

MEMORANDUM

To: CARTA Board of Directors
From: Ronald Mitchum, Executive Director
Subject: Request for Approval – Transportation Network Company
Date: August 3, 2026

CARTA is requesting approval to amend the Lyft, Inc. Transportation Network Company contract for an additional year pursuant to the terms outlined in the contract.

The contract was awarded as a two-year contract with three options to renew annually. This amendment will extend the contract for an additional one-year term.



Charleston Area Regional Transportation Authority

MEMORANDUM

To: CARTA Board of Directors
From: Ronald Mitchum, Executive Director
Subject: Request for Approval – Transportation Network Company
Date: August 3, 2026

CARTA is requesting approval to amend the Uber Technologies, Inc. Transportation Network Company contract for an additional year pursuant to the terms outlined in the contract.

The contract was awarded as a two-year contract with three options to renew annually. This amendment will extend the contract for an additional one-year term.



Charleston Area Regional Transportation Authority

MEMORANDUM

To: CARTA Board of Directors
From: Ronald Mitchum, Executive Director
Subject: Request for Approval – Shipwatch Square Transit Center and Workforce Development Center
Date: August 3, 2026

CARTA is requesting approval to award the construction contract for the Shipwatch Square Transit and Workforce Development Center.

The project includes construction of a new two-story, approximately 20,000-square-foot facility with transit, workforce development, office, training, and public service spaces, along with related bus loop and site improvements. Construction is anticipated to begin in September 2026, with completion expected in February 2028.

Two bids were received:

- Cooper Tacia General Contracting Company – \$13,906,600
- Monteith Construction Corporation – \$15,830,000

Based on the recommendation of the project's A&E firm, CARTA is requesting approval to award the contract to Cooper Tacia General Contracting Company in the amount of \$13,906,600.



Charleston Area Regional Transportation Authority

MEMORANDUM

Date: August 11, 2026
To: CARTA Board of Directors
From: Ronald E. Mitchum, Executive Director
Subject: Transit Planning Project Updates for July 2026

Please find the progress reports for transit planning projects.

1. Service Planning Initiatives (Project Manager: Megan Ross)
2. CARTA Comprehensive Operational Analysis (Project Manager: Megan Ross)
3. CARTA On-Demand (TNC Pilot Project) (Project Manager: Courtney Cherry)
4. Shelter Improvement Program (Project Manager: Rainee Kearney)
5. Shipwatch Square Transit Center (Project Manager: Sharon Hollis)
6. Lowcountry Rapid Transit (Project Manager: Sharon Hollis)
7. Dorchester Transit Signal Priority (TSP) Pilot Project (Project Manager: Sharon Hollis)
8. Mt. Pleasant Street Park and Ride (Project Manager: Robin Mitchum)
9. Fairgrounds Park and Ride (Project Manager: Robin Mitchum)
10. O&M Facility – LCRT (Project Manager: Robin Mitchum)
11. Mobile Ticketing Sales and Use (Project Manager: Jeff Burns)

Please let me know if you need additional information.

MEMORANDUM

1. Service Planning Initiatives

- Staff continued working with Spare and RATP-Dev to improve efficiency and rider experience for Tel-A-Ride clients.
- Staff continued to meet with Swiftly. Staff worked on scheduling additional training with RATP-Dev staff and new BCDCOG staff. Staff remained focused on ensuring all drivers are logging into tablets while in the yard to track operators deadheading to their first stop.
- Staff attended a transportation focused meeting with Charleston County Emergency Management. EOC is working on updating their response plan for all types of emergency situations. Part of the meeting reviewed what CARTA is, and the responsibility of all parties during hurricane evacuations and once the storm is over.
- Staff continued working with Remix to finalize CARTA's domain name for Google and set up the GTFS database. Currently the GTFS database is being validated and checked for errors.
- Staff met with the developers to discuss the changes with Citadel Mall. An additional meeting will be held to communicate the needs of MUSC employees and patients who will be using the service.
- Staff met with the City of Charleston and developers remodeling Joseph Floyd Manor. In the meeting, plans were discussed for Mount Pleasant St. and what it will look like post LCRT. We discussed the improvement of the area with the Lowline project as well.
- Staff participated in an LCRT OMF Meeting, an LCRT BIDROW discussion with SCDOT, and two LCRT Systems Meetings.
- Staff assembled and presented a presentation for the Rethink Folly Committee.
- Staff attended both the Paratransit Rider Advisory Committee meeting and the Transit Rider Advisory Committee meeting.
- Staff met with the Town of Mt. Pleasant to discuss the infrastructure improvements at Wando Crossing Walmart.
- Staff took over Genfare farebox exceptions reporting and correcting.
- Staff continued to support Customer Service by responding to passenger complaints, operational challenges, and other related correspondence.
- Staff continued working with development review and infrastructure improvement along the bus routes.
- Staff tracked and investigated all missed service. It was reported to RATP-Dev and documented to calculate service hours performed.
- Staff continued working on retiming recommendations that were confirmed to be needed in the COA short-term findings.

2. Comprehensive Operational Analysis

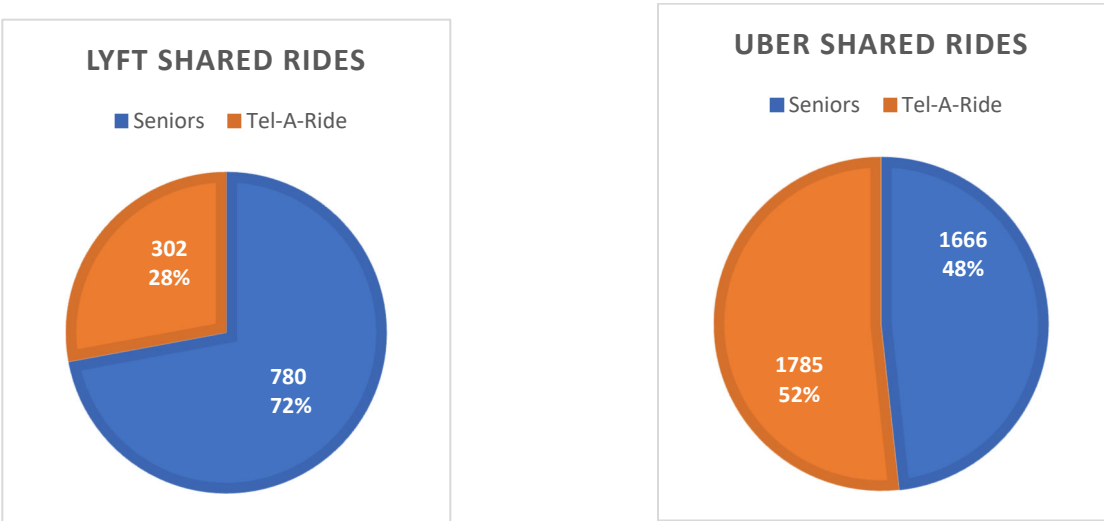
Staff and Nelson\ Nygaard continued with bi-weekly meetings. Staff continued finalizing the route recommendations and reviewed the first version of the updated Regional Transit Framework Plan. Staff provided feedback on the plan and continued working on revisions. Staff attended two interviews with other peers to review their fare technologies and how they integrated fares with their bus rapid transit projects.

MEMORANDUM

3. CARTA OnDemand (TNC Pilot)

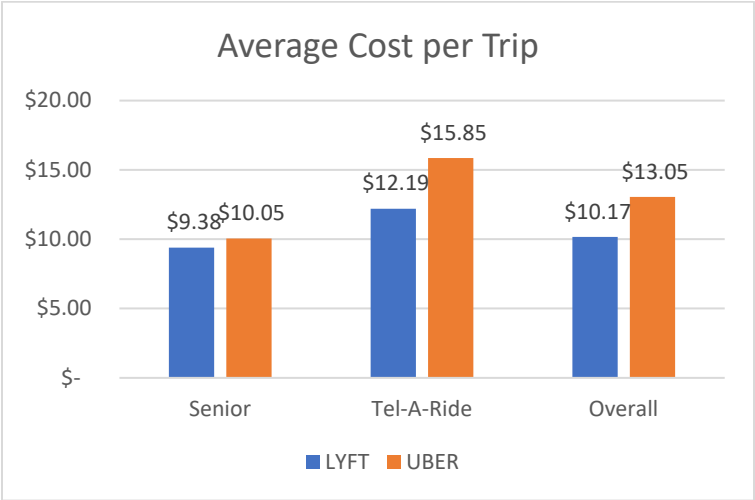
Staff contracts with service providers Uber and Lyft to provide subsidized transportation. CARTA OnDemand launched on February 1, 2021. On March 1, 2025, program changes were implemented and updated for senior vouchers. Changes included reduction in CARTA max subsidy, monthly vouchers to weekly vouchers, and an increase in min customer pay. The service offers door-to-door subsidized services for seniors (60+) and Tel-A-Ride customers and covers the Tel-a-Ride service area Monday through Friday, between the hours of 7 AM and 5 PM. Senior customers pay an initial \$5 with a maximum trip subsidy of \$14 and any surplus being charged to the rider. Tel-A-Ride customers pay an initial \$4 with a maximum trip subsidy of \$30 and any surplus amount being charged to the rider.

In July 2026, there were 2,446 senior riders and 258 Tel-A-Ride customers approved to use OnDemand service, a total of 2,704. Also in July, CARTA OnDemand had a total of 4,533 trips with 46% of the trips being taken by paratransit customers and 54% being taken by senior customers.



In July, the 4,533 trips (Tel-A-Ride and senior) averaged \$12.36 per trip. Tel-A-Ride trips averaged \$15.32 and senior trips averaged \$9.84. To date (February 2021 – present), CARTA has spent a total of \$1,394,500.28 on the OnDemand program.

MEMORANDUM

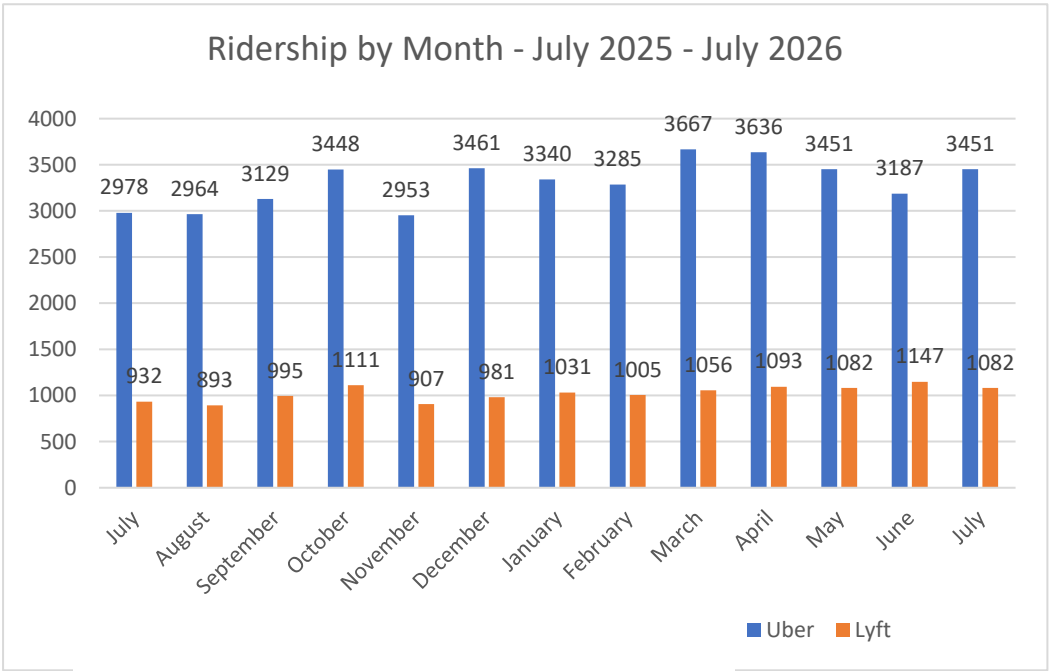


LYFT
STATISTICS

- 1,082 Trips provided
- Avg Trip Cost: **\$10.17**
- 194 Unique Riders
- Total Cost: **\$13,516.34**

UBER STATISTICS

- 3,451 Trips provided
- Avg Trip Cost: **\$13.05**
- 431 Unique Riders
- Total Cost: **\$26,748.10**



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Ongoing Tasks:

Program Parameters

- Parameters to CARTA OnDemand were updated and approved 11/2024. Changes to be implemented March 1st, 2025. Changes include an increase in the customer fare, reduction in CARTA subsidy amount, an age increase, and reduction in vouchers allocated. These changes resulted in the removal of any current customers under 60 years of age.
- Beginning June 1, 2026, UberX was no longer an eligible ride option for CARTA OnDemand vouchers. Customers must select an eligible shared ride option for the voucher to apply.

Coordination with TNC provider

- Staff coordinates with Uber and Lyft to ensure consistent service delivery and address service delivery and billing issues
- Staff continues to coordinate with Uber and Lyft to address customer questions related to eligible ride options and voucher application following the June 1, 2026 service changes.

Marketing

- Marketing collateral has been distributed by request and through various public outreach efforts
- Staff is coordinating with Marketing to update CARTA OnDemand educational materials, including FAQs and instructional resources, to address common customer questions and improve program guidance.

Application approval and customer service

- Staff application process continues to be an efficient approval process
- Staff approves applications from seniors and paratransit customers within 15 business days of receipt
- Staff provides customer service by responding to inquiries about the service and assisting new riders with information on how to use Uber and Lyft

Performance Monitoring (ongoing)

- Staff tracks ridership and expenditures on a monthly basis
- Ridership has risen consistently

There are no outstanding or settled claims exceeding \$100,000. There are no claims or litigation involving third-party contracts and potential third-party contracts.

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4. CARTA Shelter Improvement Program (SIP)

Bus stops play a vital role in shaping how riders experience transit. CARTA continues to enhance the rider experience by improving bus stop amenities to ensure safety, comfort, and accessibility.

In Progress:

- **3640 Dorchester Rd:** Re-coordination from the 2024 project with the developer. Requested shelter pad.
- **Orleans Rd / Carverwood Lane (Stop ID 848)** – Orleans Rd Improvements to install a bench pad as part of the project.
- **98 Wentworth St** – Temporary stop placement, easement agreement, and ADA bench pad and bench; currently in development review/construction phase
- **1940 Savannah Hwy (Stop ID 795)** – Shelter pad requested and stop shift to the far side of the intersection under development review.
- **Meeting St / Line St (Stop ID 59)** – Shelter pad poured; shelter installation pending shelter delivery(developer-initiated)
- **512 Johnnie Dodds Blvd** – Shelter pad poured.
- **162 Ashley Ave (Stop ID 138)** – ADA-compliant pad and approved bench pending construction.
- **Charleston Place Hotel** – Requested bench and pad- Bench design approved.
- **Courier Square II** – Detailed site plan received showing CARTA sign, bench, trash receptacle, and 8'x5' landing pad; coordination ongoing with the City and CARTA. Space constraints may require the omission of a bench.
- **Savage Rd** – SCDOT/Charleston County sidewalk project; easement agreement submitted to the County by engineer.
- **Dorchester Rd** – SCDOT Safety Audit:
 - **Stop ID 351** – Dorchester Rd / Archdale Blvd: Proposed shift to the far side of the intersection with an ADA-compliant bench pad and accessible path under review.
 - **Stop ID 394** – Dorchester Rd / Franchise St: Proposed shift to the far side of the intersection with ADA-compliant bench pad and path under review.
 - **Stop ID 378** – Dorchester Rd / Ashley Phosphate Rd: Proposed shelter relocation approximately 300 feet to the far side of the intersection.
- **783 Calhoun St / Ashley Ave** – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC
- **575 Calhoun St / Jonathan Lucas St (far side)** – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC

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- **485 Jonathan Lucas St / MUSC Quad** – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC

Letters of Coordination Issued

CARTA issued letters of coordination to support transit integration in the following developments:

- 1311 Remount Rd
- Alston Village
- Ingleside Multifamily-Knox Lane
- Grimball Folly Assemblage
- Atlantic St. Thomas
- Stiles Point Elementary School
- Costco N. Charleston
- 3640 Dorchester Rd
- Upjohn Townhomes
- 2112 Montford Ave
- 5109 W. Enterprise St
- Yale Parking & Storage
- 3034 Can Splash Rd
- 7365 Peppermill Parkway
- 1919 Calvert St
- 280 Meeting Street
- 1887 Hampton Avenue
- 1941 Baker Street
- 2580 Fassitt Road
- 4208 Grimke Street
- First Baptist School Chapel and Academic Building
- Maybank Walk Development
- New Tide Village/Fernleaf Mobile Home Park
- The Wedge Location
- Wright Street Development

5. Shipwatch Square/Transit Hub

- NEPA: NEPA is complete.
- A&E Design: 100% Design Complete/City Permitting Complete/NOI received.
- IFB: Project is currently in BID process.

6. Lowcountry Rapid Transit

A&E Design: 100% design document is complete. IFB/Specifications submitted July 22. Final review underway.

Key Stakeholder Coordination: Stakeholder meetings are ongoing.

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FTA Coordination: Monthly and quarterly meetings are held with FTA and the Project Management Oversight Consultant (PMOC). PMOC participates in monthly risk review meetings. Remainder of federal funding has been allocated in the FY2027 budget. FFGA shifted to January pending final 3rd Party Agreement.

NEPA: Documented Categorical Exclusion (DCE) was approved by FTA in July 2021. A reevaluation document for 60% design was submitted to FTA in August 2024 and was approved by FTA in October 2024. A reevaluation for project shift to diesel fleet as submitted and approved by FTA on July 8, 2025. 90% design did not impact Class of Action. NEPA reevaluation for additional parcels and utility easements is underway. Wetlands permitting is underway, submitted in April 2026, Public comment period ended in July.

Maintenance Facility: 90% Design Deliverable received and in client review. 90% Cost estimate came in within budget. Held coordination meeting with Dominion. All other permitting is underway.

Transit Signal Prioritization: Transit signal prioritization at intersections is included as part of the LCRT project. A demonstration project of TSP on Dorchester Road was initiated to develop the technology and infrastructure on a smaller scale corridor to advance that technology on CARTA transit buses traveling on Dorchester Road. Progress on that effort is provided in #9 below.

Public Involvement: Stakeholder and neighborhood meetings are ongoing. Team continues to engage with community via neighborhood association meetings, farmers markets, festivals, and events. Summer outreach planned for construction industry. SCDOT and BCDCOG are hosting an Open Contractor's Forum on August 19 at BCDCOG to gain input from the construction industry.

ROW Acquisition: ROW acquisition for the corridor is underway.

Utility Coordination: Monthly utility coordination meetings with all impacted utilities are underway. Pre-Utility Agreements are complete for most utilities. Dominion and CWS utility agreements are in final signature process.

Construction Related Activities: Meetings related to coordination on MOT, IGAs, CEI, bidder outreach, and construction phase project procedures are ongoing. CEI procurement documents and contract templates are in review to advance CEI procurement in Fall 2026. Railroad construction agreements have been signed with CSX and NS.

Systems Integration: Tasks associated with transit systems and integration (vehicles, fare vending, technology, etc.) are underway. Meeting to discuss ownership and maintenance of Bi-Directional Lane signals was held with SCDOT, BCDCOG and CARTA. Bi-weekly meetings with the systems integration team are occurring. Route redesign and CARTA infrastructure modifications to be developed in the coming year as part of CARTA COA effort. A Bus Stop Impacts document during and after construction is being developed. Developing Fare Policy scope to prepare for BRT fare equipment.

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7. Dorchester TSP

- Final deliverables have been received. NEPA documentation is complete.
- IGA has been executed.
- Phase 3 funding anticipated by Summer 1 for procurement to begin Summer/Fall 2026 contingent on final FHWA programming.

8. Mt. Pleasant Street Park and Ride

Permitting is underway.

9. Fairgrounds Park and Ride

The ECFC & CARTA trial has been rescheduled for September 2026.

10. O&M Facility (Acres Drive, Ladson)

90% Design Deliverable received and in review. 90% Cost estimate came in within budget. Held coordination meeting with Dominion. All other permitting is underway.

11. Mobile Ticketing Sales & Use

During the month of June 2026, mobile ticket sales totaled \$31,834.98. This is a 5.7% increase in sales revenue over June 2025 and a 3.0% decrease from May 2026. Mobile ticket sales comprised 24.2% of total farebox revenue for the month and totals 24.5% of the revenue fiscal year to date. Mobile ticketing revenue comprised 21.5% of total farebox revenue last year fiscal year to date. Mobile ticket sales are 1.5% lower than mobile ticket sales last year fiscal year to date. There were 2,174 unique users over the month, conducting 17,105 transactions. The pass type with the highest frequency of use is the local, fixed-route, one-trip ticket. The route with the highest usage is Route 10, followed by Route 12. Functionality to accept direct credit card payment with the existing on-vehicle hardware was launched on June 1, 2026 with 509 transactions during the month. Promotional activities will continue over the next month.