



Charleston Area Regional Transportation Authority

## CARTA BOARD MEETING

**April 15, 2026**

**1:00 PM**

Barrett Lawrimore Conference Room  
5790 Casper Padgett Way  
North Charleston, SC 29406

### AGENDA

1. Call to Order
2. Consideration of Board Minutes –March 25, 2026 Meeting
3. Financial Status Report – Robin Mitchum
4. FY25 Audit Presentation – Robert (Bob) E. Milhous, CPA
5. Procurement Policy Amendment – Request for Approval
6. Battery Electric Bus Charge Management Software – Request for Approval
7. Beach Reach Service – Request for Approval – Megan Ross
8. Project Updates – Andrea Kozloski
9. Ridership Report – Megan Ross
10. Executive Director’s Report – Ron Mitchum
11. Other Business, If Any
12. Public Comments, If Any
13. Executive Session – Legal and Contractual Matters
14. Board Comments, If Any

The next meeting will be held on May 20, 2026

**CHARLESTON AREA REGIONAL TRANSPORTATION AUTHORITY  
(CARTA)  
BOARD OF DIRECTORS MEETING  
March 25, 2026  
Meeting Notes**

A Charleston Area Regional Transportation Authority (CARTA) Board of Directors meeting was held at the Berkeley-Charleston-Dorchester Council of Governments (BCDCOG) in the Barrett Lawrimore Conference Room located at 5790 Casper Padgett Way in North Charleston, SC at 1:00 p.m. on Wednesday, March 25, 2026.

**MEMBERSHIP:** Brad Belt; Joe Boykin; Daniel Brownstein; Reggie Burgess; William Cogswell; Henry Darby; Dwayne Green; Will Haynie; Brandon Hudson; James Lewis; Craig Logan; Pat O'Neil; Christie Rainwater; Michael Seekings; Jimmy Ward; Robert Wehrman

**MEMBERS PRESENT:** Will Haynie; Brandon Hudson; James Lewis; Pat O'Neil; Michael Seekings; Jimmy Ward

**PROXIES:** Craig Harris for Mayor Belt; Carter McMillan for Chairman Boykin; Robert Somerville for Mayor Cogswell; Jerry Lahm for Councilman Darby; Lt. Reyes for Mayor Rainwater; Kristen Wurster for Councilman Wehrman

**OTHERS PRESENT:** Marissa Cottrell (WSP); Richard Mitchell (RATP Dev); Steve Sherrer (RATP Dev); Jacquelyn Spence (RATP Dev); Evette Ricketts (RATP Dev); Josh Dix (Hayes Devereaux); Angela Gordon (SCDOT); Jacob Gamble (Charleston Metro Chamber of Commerce); Elissa Smith (HDR); Daniel Brock (HNTB); Anna Sharpe (Post & Courier)

**STAFF PRESENT:** Ron Mitchum; Andrea Kozloski; Robin Mitchum; Megan Ross; Matthew Spath; Kim Coleman

**1. Call to Order**

Chairman Seekings called the CARTA Board of Directors Meeting to order at 1:00 p.m. followed by a moment of silence and a quorum determination.

**2. Consideration of Board Minutes: February 18, 2026 Meeting**

***Mr. Lahm made a motion to approve the February 18, 2026 Meeting Minutes as presented.  
Mr. McMillan seconded the motion. The motion was unanimously approved.***

**3. Financial Status Report – Robin Mitchum**

Robin Mitchum, Deputy Director of Finance and Administration, presented the financial status report for the month ending January 31, 2026. Ms. Mitchum stated that, overall, the agency remains in good shape and ended the month with unexpended funds of \$645,323. She noted that the Statement of Revenues and Expenditures as well as the Balance Sheet, and information for the OnDemand Program are included in the Board Meeting Agenda Packet. Ms. Mitchum provided a brief overview of the following activities for FY26 thus far:

**Revenues:**

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing are bus pass fares sold to customers.
- Federal Revenue includes operating for the year-to-date. Federal Revenue is recorded as eligible expenditures are incurred.

- Advertising is the advertising on the buses.
- Insurance proceeds are a result of accidents.
- Miscellaneous revenue is the sale of scrap metal.

**Expenditures:**

- Retiree Benefits include the cost of retiree insurance.
- Supplies include office, facility maintenance and signage supplies.
- Printing includes costs of printing passes and map brochures.
- Automotive is the cost to service the 2018 Ford F-150 and replace an engine in the Dodge Ram.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
- Office Equipment Maintenance (OEM) includes Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times service, RCN NetCloud Essentials and NetCloud Advanced for mobile routers, and other IT services.
- Rent includes the Ashley Phosphate Park & Ride lot, Dorchester Village Shopping Center Park & Ride lot, Leeds Avenue lot lease from Dominion, SC Works and document storage.
- Communications is the cost of phone, internet and radio services at the facilities and on the buses.
- Utilities include electric and water at the SuperStop, Melnick Park & Ride lot, the Radio Shop at Leeds Avenue, Medcom Street and the charging stations at Leeds Avenue.
- Auditing is the cost of the FY2025 GASB 75 actuary.
- OnDemand Program is customer transportation cost for same-day service through independent rideshare.
- Other Professional Services include underground utility tank inspection and training.
- Shared Contract Services (IGA & Management) is the extensive services the BCDCOG provides to CARTA.
- Fixed-Route Service is the cost of fixed and commuter service provided by National Express Shuttle and Transit.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services is the contracted security service provided at the SuperStop by the City of North Charleston Police Department and by Extra Duty Solutions at the SuperStop and at the Mary Street bus stop.
- Vehicle Maintenance is the cost to maintain the fleet and repair the Proterra electric fleet.
- Facility Repair & Maintenance is the cost to maintain facilities. Facility repairs include bus wash repairs.
- Operating Fees & Licenses include credit card transaction fees and vehicle title and registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund.
- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit.
- Interest is the interest on the Melnick Park & Ride loan.

**Capital Expenditures:**

- Capital (IT, Facility Repairs, Maint.) is the purchase of bike racks, shelving for inventory storage, tablets for the AVL system, a video server replacement at Leeds Avenue, facility engineering for Shipwatch Square and the vehicle lift equipment.

Ms. Mitchum discussed the OnDemand Program, noting that it is 88% complete for FY2026. The Board of Directors received the Financial Status Report and the OnDemand Program Activity Report as information.

**4. Shipwatch Square Transit Center – Request for Approval**

Ron Mitchum, Executive Director, presented the Shipwatch Square Transit Center request. He noted that staff is requesting approval to amend the contract with HDR Engineering, Inc. for design and engineering services for the Shipwatch Square Transit Center. If approved, the amendment would increase the contract amount by \$104,088.71. The amendment will fund programming efforts, completion of the furniture design and specifications, bid phase services, construction phase services and preparation of an updated cost estimate.

***Mr. Lahm made a motion to approve the Shipwatch Square Transit Center request as presented.  
Mr. Lewis seconded the motion. The motion was unanimously approved.***

**5. Proterra Battery Electric Bus Parts – Request for Approval**

Mr. Mitchum presented the Proterra Battery Electric Bus Parts request. He noted that CARTA operates several Proterra battery electric buses. In order to maintain a safe and reliable fleet, staff is requesting approval to purchase replacement parts to support ongoing operations. Following bankruptcy of Proterra, and the subsequent purchase of Proterra bus assets by Phoenix EV, parts manufacturing and availability have become an industry-wide issue. A handful of suppliers are offering to sell re-manufactured parts that do not have a guarantee that they can be programmed to operate on Proterra buses and have long lead times. Additionally, transit agencies cannot purchase directly from the manufacturer. Power Parts, LLC has signed commercial agreements with several of the manufacturers to purchase brand new OEM components with authorization to resale to customers. These parts include battery packs, gearboxes, inverters, electronic controllers and various other OEM parts. Mr. Mitchum stated that staff is requesting approval of a not-to-exceed amount of \$3,960,256.97 to purchase Proterra replacement parts from Power Parts, LLC. If approved, this authorization will allow CARTA to procure OEM components on an as-needed basis based on fleet condition, parts availability and operational priorities. Mr. Mitchum addressed questions and comments.

***Mr. Lahm made a motion to approve the Proterra Battery Electric Bus Parts request as presented.  
Mayor Haynie seconded the motion. The motion was unanimously approved.***

**6. RAM Frontrunner Low-Floor Transit Vehicles – Request for Approval**

Mr. Mitchum presented the RAM Frontrunner Low-Floor Transit Vehicles request. He noted that staff is requesting approval to purchase two 2025 RAM Frontrunner low-floor buses from Model 1 Commercial Vehicles, Inc., utilizing the State of Oklahoma Statewide Contract #0797 FY2026 for transit vehicles and related equipment. Mr. Mitchum stated that, if approved, the RAM Frontrunner low-floor buses would replace two Cutaways that are past their useful life. He noted that the RAM Frontrunner is a purpose-built low-floor, ADA-compliant transit vehicle constructed on the RAM ProMaster 3500 chassis. The vehicle provides seating for up to 14 passengers and can be configured to accommodate up to two wheelchair positions. Delivery is anticipated within approximately 30 days following approval. Mr. Mitchum stated that the total cost per vehicle shall not exceed \$207,044, inclusive of required equipment and delivery. Mr. Mitchum addressed questions and comments.

***Mr. Somerville made a motion to approve the RAM Frontrunner Low-Floor Transit Vehicles request as presented. Mr. Ward seconded the motion. The motion was unanimously approved.***

**7. Gibbes Museum Bus Wrap Advertising – Request for Approval**

Mr. Mitchum turned the meeting over to the Andrea Kozloski, Deputy Director of Operations and Support. Ms. Kozloski presented the Gibbes Museum Bus Wrap Advertising request. She noted that the Gibbes Museum would like to renew their contract with CARTA for bus wrap advertising. They are requesting a discounted cost. Ms. Kozloski explained, in detail, the normal and discounted production costs as well as the normal and discounted monthly rates. She stated that, if approved, the total cost to the Gibbes Museum would be \$5,000 for a discount of \$4,172. Ms. Kozloski stated that staff is recommending approval and noted that the Gibbes Museum is the only non-profit advertising client to date. Discussion was held and it was recommended that a policy for non-profit advertisement be established. Ms. Kozloski addressed questions and comments.

***Mr. McMillan made a motion to approve the Gibbes Museum Bus Wrap Advertising request as presented. Mr. Harris seconded the motion. The motion was unanimously approved.***

**8. Beach Reach Service – Request for Approval**

Megan Ross, Transit Planner, discussed Beach Reach Service. It was noted that, in response to the public's request for service to the beach, CARTA implemented a seasonal weekend shuttle between the Town of Mt. Pleasant and the City of Isle of Palms. Along with weekend service, the route also ran during summer holidays (including Memorial Day, Independence Day and Labor Day). The service was promoted via press conferences, media ride-a-longs, social media advertisements and other various methods. Ms. Ross presented detailed information regarding the past five seasons of the service, including ridership trends and cost per season. The Town of Mt. Pleasant, the City of Isle of Palms and CARTA agreed that the cost would be divided among the three for the route to be fully funded. Town Centre in Mt. Pleasant is also allowing passengers to park for free in designated parking spots. Ms. Ross noted that for the 2026 season, staff would like to include Fridays in addition to the weekend and summer holidays service. She detailed staff's projection of the cost for the regular 2026 and the cost projection including operating on Fridays. It was noted that staff's cost projection for the regular 2026 season would be approximately \$38,307 and staff's cost projection with the schedule including Friday service would be approximately \$54,861. Ms. Ross addressed questions and comments. Discussion was held and, due to upcoming Town and City Hall meetings, it was decided to defer the matter to the next Board of Directors meeting.

***Mr. Lewis made a motion to defer the Beach Reach Service request for approval to the next scheduled Board of Directors Meeting. Mayor Haynie seconded the motion. The motion was unanimously approved.***

**9. CARTA Bus Continuity and Disaster Recovery Plan Update – Request for Approval**

Mr. Mitchum presented the CARTA Bus Continuity and Disaster Recovery Plan Update. He noted that the Business Continuity and Disaster Recovery Plan has been updated to reflect the new contractor, RATP Dev. A tracked-change version of the document was included in the Board Meeting Agenda Packet for Board Members' review in advance of the meeting. Mr. Mitchum stated that staff is requesting Board of Director approval to the update that reflects the current contractor.

***Mayor Haynie made a motion to approve the CARTA Bus Continuity and Disaster Recovery Plan Update as presented. Mr. Hudson seconded the motion. The motion was unanimously approved.***

**10. Project Updates – Andrea Kozloski**

Ms. Kozloski delivered a presentation regarding upcoming events and activities noting the following: MUSC Senior Expo (April 1<sup>st</sup>); MUSC Earth Day (April 16<sup>th</sup>); Ferndale Community Event (April 18<sup>th</sup>); Cinco De Mayo

(May 2<sup>nd</sup>); Light the Night (TBD); Lowcountry Juneteenth Family Festival (TBD); North Charleston Farmers Market (multiple dates); College of Charleston Orientations (multiple dates); and other various pop-up events throughout the season. Ms. Kozloski presented slides depicting Team Member Spotlights, highlighting the following Team Members: Brianna Cooper (Paratransit Operator); Herman Jefferson (Operator); and Kristina Stutts (Paratransit Operator). She also shared a video featuring Chairman Seekings at the CARTA Night at the Stingrays game, which was a big success. Ms. Kozloski stated that the Transit App campaign has begun. The App makes riders aware, in advance, of disrupted service. The campaign has been pushed with MUSC and College of Charleston, among others, and has been very well received. She also shared several commendations received from riders throughout the month, including 120 positive comments regarding appreciation for several bus operators. Ms. Kozloski discussed CARTA Amenities, noting the shelters and benches in progress. She stated that a total of 179 bus stop-mounted solar lights have been installed as well as a total of 75 shelter-mounted solar lights installed. There have been 564 newly branded signs installed. Ms. Kozloski presented information regarding the Transit App, noting that 947 new CARTA riders were welcomed aboard as they downloaded the App for the first time. A total of 7,823 riders opened the Transit App during the month, and an average weekday had 2,062 riders opening the Transit App. She noted that 9,968 GO trips were started by riders to receive step-by-step navigation while helping to improve real-time vehicle locations and that there were 301 new subscribers to service alerts during the month. In addition to the Upcoming Events/Activities updates, also included in the Board Agenda Packet are the Project Updates. Board Members are encouraged to contact staff with questions, comments or concerns regarding the Project Updates report. The Board of Directors received the Upcoming Activities and Events Report as information.

#### **11. Ridership Report – Megan Ross**

Ms. Ross presented the Ridership Report for February 2026. She noted that, for fixed-route ridership trends, passenger trips totaled 199,301 and there were 13.1 customers per service hour. Ms. Ross reviewed safety trends for February noting that there were 3 preventable accidents which were on fixed-route vehicles. There was also one non-preventable accident. She discussed complaints and commendations regarding Customer Service for the month of February, noting that there were 24 complaints (missed service and unsafe driving) and there were no commendations. Ms. Ross reviewed On-Time Performance, noting that fixed-route on-time performance for the month of February was 70.4% and on-time performance for paratransit was 93.8%. She discussed paratransit services in detail for the month of February regarding the breakdown of total passengers, which was 4,034. There were 200 no-shows and 1,644 cancellations. The average ride length was 27.22 minutes and the average ride distance was 9.25 miles. The on-time performance was 93.8%. She then discussed OnDemand trips for February, noting that ridership for the month was 4,290 passengers between both Uber and Lyft. The trip cost averaged \$10.50, which was an increase from January's average cost of \$10.28. Ms. Ross stated that 48% of the overall rides were from Tel-A-Ride passengers. Ms. Ross addressed questions and comments. The Board of Directors received the Ridership Report as information.

#### **12. Executive Director's Report – Ron Mitchum**

Mr. Mitchum delivered an update regarding the Union Pier Park & Ride site for the hospitality industry. He noted that additional construction is necessary for buses to be able to maneuver safely in the lot. Mr. Mitchum requested Board approval regarding increasing the spending limit which Mr. Mitchum is currently authorized to spend. Mr. Mitchum noted that he believes increasing the amount to \$125,000 would cover the potential additional changes to the parking lot. He also delivered updates regarding the following projects: Shipwatch Square; Mt. Pleasant Street Park & Ride; Visitor Center Garage Area Improvements; and Transit Signal Prioritization (TSP) for Dorchester Road. Mr. Mitchum also discussed the Charleston County Sales Tax Referendum noting that it is currently proposed at 20%, which includes \$25 million for downtown route study implementation. He also stated that the FTA/PMOC Risk Workshop for the LCRT project will be held at the BCDCOG on April 7<sup>th</sup> & 8<sup>th</sup>. Mr. Mitchum addressed questions and comments.

***Ms. Wurster made a motion to approve granting Executive Director Mitchum authorization to spend up to \$125,000 for additional construction required for the Union Pier Park & Ride site for the hospitality industry as discussed. Mr. McMillan seconded the motion. The motion was unanimously approved.***

**13. Other Business, If Any**

There was no further business to discuss.

**14. Public Comments, If Any**

There were no Public Comments. However, a statement that was submitted by a customer was noted for the record:

- Warren Edward Powell, III, who is a disabled veteran residing in the Greenridge Road corridor and relies entirely on CARTA routes 10 and 12 for transportation needs requested that the Board of Directors take the following actions: 1) prioritize route reliability for routes 10 and 12; 2) address the I-26 interchange barrier; and 3) facilitate ADA compliance.

**15. Executive Session – Legal and Contractual Matters**

***Mr. Lewis made a motion that the Board of Directors convene into Executive Session.***

***Mr. McMillan seconded the motion. The motion was unanimously approved.***

***Non-Board Members, Guests and Non-Essential Staff Members were excused.***

***Mr. Lewis made a motion to reconvene the Board of Directors meeting.***

***Mr. Lahm seconded the motion. The motion was unanimously approved.***

***Chairman Seekings reconvened the Board of Directors meeting noting that no action was taken related to legal/contractual matters discussed during Executive Session.***

The CARTA Board of Directors meeting reconvened.

***Mayor Haynie made a motion to request that Charleston County Council pass a Resolution acknowledging their approval of the condemnation proceedings that are being undertaken by CARTA to obtain the Park & Ride site identified at the Exchange Club Fairgrounds located in Charleston County.***

***Mr. Ward seconded the motion. The motion was unanimously approved.***

**16. Board Comments, If Any**

- Councilman Hudson expressed his appreciation for bus operator training that he has witnessed.
- Mayor O'Neil noted that Carolina Day will be held days leading into the Fourth of July and approximately 10 thousand people will visit Sullivan's Island during that timeframe.

**17. Adjourn**

Chairman Seekings thanked the Board Members for attending today's meeting as well as their continued service to the CARTA Board of Directors and the communities they serve. The next CARTA Board of Directors meeting will be held on April 15<sup>th</sup>. There being no further business before the Board, Chairman Seekings adjourned the meeting at 2:18 p.m.

Respectfully submitted,  
Kim Coleman



## MEMORANDUM

TO: Board of Directors  
FROM: Robin W. Mitchum, Deputy Director of Finance & Administration  
SUBJECT: February 28, 2026 Financial Report Overview  
DATE: April 6, 2026

Please find attached the February 28, 2026 Financial Report. Below is a brief overview of the activities for FY26.

### **Revenues**

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing is bus pass fares sold to customers.
- The Federal revenue includes operating for the year to date. Federal revenue is recorded as eligible expenditures are incurred.
- Advertising is advertising on the buses.
- Insurance proceeds are a result of accidents.
- Miscellaneous revenue is the sale of scrap metal and lost and found cash.

### **Expenditures**

- Retiree Benefits includes the cost of retiree insurance.
- Supplies includes office, facility maintenance, and signage supplies.
- Printing includes costs of printing passes and map brochures.
- Automotive is the cost to service the 2018 Ford F150 and replace an engine in the Dodge Ram.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
- Office Equipment Maintenance (OEM) includes Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times service, RCN NetCloud Essentials & Netcloud Advanced for mobile routers and other IT services.
- Rent includes the Ashley Phosphate Park & Ride Lot, Dorchester Village Shopping Center Park & Ride Lot, Leeds Avenue lot lease from Dominion, SC Works, and document storage.
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- Utilities includes electric and water at the Superstop, Melnick Park and Ride, the Radio Shop at Leeds Avenue, Medcom St, and the charging stations at Leeds Avenue.
- Auditing is the cost of the FY25 GASB 75 actuary.
- OnDemand Program is customer transportation cost for same day service through independent rideshare.

- Other Professional Services includes underground utility tank inspections.
- Shared Contract Services (IGA & Management) is the extensive services BCDCOG provides to CARTA.
- Fixed Route service is the cost of fixed and commuter service provided by National Express Shuttle and Transit and RATP Dev USA, Inc.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services are contracted security services provided at the Super Stop by the City of North Charleston Police Dept. and by Extra Duty Solutions at the Super Stop and Mary Street.
- Vehicle Maintenance is the cost to maintain the fleet and repair the Proterra electric fleet.
- Facility Repair & Maintenance is the cost to maintain facilities. Facility repairs include bus wash repairs.
- Operating Fees & Licenses include credit card transaction fees and vehicle title & registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund.
- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit and RATP Dev USA, Inc.
- Interest is interest on the Melnick Park and Ride Loan.

### **Capital Expenditures**

- Capital (IT, Facility Repairs/Maint) is the purchase of bike racks, shelving for inventory storage, tablets for the AVL system, a video server replacement at Leeds Avenue, facility engineering for Shipwatch and the vehicle lift equipment.

**Overall, the agency ended the month with excess of revenues of \$561,905.**

If you have any questions, please contact me at 843-529-2126 or [robinm@bcdcog.com](mailto:robinm@bcdcog.com).

**Amount owed to National Express Shuttle & Transit as of 02/28/26 was \$2,064,681.54.**

**CARTA**  
**Statement of Revenues & Expenditures**  
**For the Month Ending February 28, 2026**

Time elapsed:  
**42%**

	<b>FY26 Budget</b>	<b>Actual</b>	<b>% of Budget</b>
<b><u>Operating Revenues</u></b>			
Farebox	1,238,120	383,599	31%
Passes & Mobile Ticketing	659,690	230,433	35%
COC Shuttle	393,945	165,534	42%
MUSC	765,160	583,354	76%
City of Charleston - DASH	778,524	324,385	42%
Local Contributions	-	8,250	N/A
Federal	11,648,167	6,478,510	56%
Sales Tax - Charleston County	12,700,640	6,012,222	47%
Advertising	900,000	436,946	49%
Insurance Proceeds	-	55,745	N/A
Miscellaneous	-	1,315	N/A
<b>TOTAL OPERATING REVENUES</b>	<b>29,084,246</b>	<b>14,680,293</b>	<b>50%</b>
<b><u>Operating Expenditures</u></b>			
Retiree Benefits	10,660	4,353	41%
Supplies	65,000	23,981	37%
Printing	40,000	22,127	55%
Automotive	2,500	10,873	435%
Postage	50	-	0%
Dues/Memberships	2,500	-	0%
Office Equipment Rental	116,225	43,750	38%
Office Equipment Maintenance	411,100	250,812	61%
Rent	38,175	15,976	42%
Communications	167,095	77,052	46%
Utilities	204,310	81,714	40%
Advertising	5,000	-	0%
<b><i>Professional Services</i></b>			
Auditing	31,850	1,800	6%
Legal	1,000	-	0%
Custodial	11,405	-	0%
On Demand Program	531,050	221,553	42%
Other	20,000	3,525	18%
<b><i>Contract Services</i></b>			
Shared Services - IGA	3,972,314	1,819,854	46%
Comprehensive Operating Analysis	1,000,000	173,187	17%
Fixed Route	15,650,000	6,139,178	39%
Money Transport	14,230	4,886	34%
Security Services	171,180	58,890	34%
Vehicle Maintenance	350,000	230,032	66%
Vehicle Maintenance - Proterra repairs	-	1,751,950	N/A
Facility Repair & Maintenance	48,050	45,819	95%
Operating Fees & Licenses	63,420	28,213	44%

**CARTA**  
**Statement of Revenues & Expenditures**  
**For the Month Ending February 28, 2026**

Time elapsed:  
**42%**

	<b>FY26 Budget</b>	<b>Actual</b>	<b>% of Budget</b>
Insurance	1,085,307	1,140,647	105%
Fuel	1,268,750	516,486	41%
Paratransit	3,735,000	1,423,248	38%
Miscellaneous	5,950	2,604	44%
Interest	37,125	17,094	46%
Non-Capitalized Assets	25,000	8,784	35%
<b>TOTAL OPERATING EXPENDITURES</b>	<b>29,084,246</b>	<b>14,118,388</b>	<b>49%</b>
Excess (Deficit) of Revenues Over (Under) Expenditures		561,905	

**Capital Revenues**

Rolling Stock	2,228,000	-	
Land	2,520,000	-	
Facilities Construction	4,807,800	327,273	
Security/ Cameras & Equipment	275,841	69,226	
Sales Tax - Charleston County	2,097,360	99,445	
<b>TOTAL CAPITAL REVENUES</b>	<b>11,929,001</b>	<b>495,944</b>	<b>4%</b>

**Capital Expenditures**

Rolling Stock	2,785,000	-	
Bus Shelter Construction/Bench Install	210,000	-	
Land	3,150,000	-	
Facilities Construction	5,414,200	393,690	
Security/ Cameras & Equipment	344,801	94,016	
Capital (IT, Facility Repairs/Maint)	25,000	8,238	
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>11,929,001</b>	<b>495,944</b>	<b>4%</b>

**CARTA  
BALANCE SHEET  
2/28/2026**

**ASSETS**

**ASSETS**

GENERAL OPERATING (BB&T)	21,706,051.47
PETTY CASH	160.00
ACCOUNTS RECEIVABLE	3,792,557.24
PREPAID EXPENSES	362,930.54
INVENTORY - FUEL	22,192.66
LAND	8,586,573.20
VEHICLES	52,013,693.00
EQUIPMENT	2,958,073.83
FAREBOXES	1,214,379.70
SHELTERS	4,766,045.48
BUS SIGNAGE	254,913.32
FACILITIES	11,402,866.60
PARK & RIDE FACILITY	183,927.64
ACCUMULATED DEPRECIATION	(44,325,001.73)
RIGHT TO USE LEASES	1,605,170.88
ACCUMULATED DEPRECIATION - RTU	(555,579.32)
TOTAL ASSETS	<u>63,988,954.51</u>

**LIABILITIES & EQUITY**

**LIABILITIES**

ACCOUNTS PAYABLE	4,027,639.78
NOTE PAYABLE - BB&T	1,061,791.35
ACCRUED INTEREST	1,527.26
UNEARNED REVENUE	9,034.00
OPEB LIABILITY	133,517.00
LEASE LIABILITY	997,506.33
TOTAL LIABILITIES	<u>6,231,015.72</u>

**EQUITY**

CURRENT YEAR FUND BALANCE	561,905.04
INVEST IN CAPITAL ASSETS	35,767,612.71
FUND BALANCE	21,428,421.04
TOTAL EQUITY	<u>57,757,938.79</u>

TOTAL LIABILITIES & FUND EQUITY 63,988,954.51

CARTA  
OnDemand Program  
2/28/2026

Activity	BUDGET	FY 21	FY 22	FY 23	FY 24	FY 25	<b>FY 26</b>	Total	Balance	% Complete
		Total Costs	Total Costs	Total Costs	Total Costs	Total Costs	<b>Total Costs</b>			
OnDemand Program	1,274,036	1,421	20,778	98,039	323,179	501,549	<b>221,553</b>	1,166,519	107,517	92%
Total	1,274,036	1,421	20,778	98,039	323,179	501,549	<b>221,553</b>	1,166,519	107,517	92%
Federal <i>FTA 5310</i>	1,016,000	1,137	16,622	75,203	258,544	388,914	<b>177,242</b>	917,662	98,338	90%
Local	273,441	284	4,156	22,836	64,635	112,635	<b>44,311</b>	248,857	24,584	91%
Total	1,289,441	1,421	20,778	98,039	323,179	501,549	<b>221,553</b>	1,166,519	122,922	90%



Charleston Area Regional Transportation Authority

## MEMORANDUM

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**Date:** April 1, 2026  
**To:** CARTA Board of Directors  
**From:** Ronald Mitchum, Executive Director  
**Subject:** Request for Approval – Procurement Policy Amendment

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Staff is requesting approval of the following amendments to the Procurement Policy.

### **1. Federal Procurement Requirement (2 CFR § 200.319(b))**

Federal procurement standards under 2 CFR § 200.319(b) require that contractors who develop or draft specifications, requirements, statements of work, or solicitations be excluded from competing on those same procurements to ensure objective contractor performance and eliminate unfair competitive advantage.

The Procurement Policy will be updated to include the following:

*Procurements shall be conducted in accordance with § 200.319(b). To ensure objective contractor performance and eliminate unfair competitive advantage, contractors that develop or draft specifications, requirements, statements of work, or invitations for bids shall be excluded from competing on those procurements.*

### **2. Executive Director Approval Authority**

The current Procurement Policy requires Board approval for procurements exceeding \$50,000. Staff is requesting approval to increase the Executive Director's procurement approval authority to \$100,000.

This amendment will allow for more timely procurement approvals while maintaining appropriate oversight and Board visibility consistent with the Procurement Policy.



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Charleston Area Regional Transportation Authority

## MEMORANDUM

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**To:** CARTA Board of Directors  
**From:** Ronald Mitchum, Executive Director  
**Subject:** Request for Approval - Battery Electric Bus Charge Management Software  
**Date:** April 6, 2026

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Charleston Area Regional Transportation Authority (CARTA) is requesting approval to amend the ChargePoint, Inc. – Battery Electric Bus Charge Management Software contract # CARTA2023-04 for an additional year pursuant to the renewal terms outlined in the contract.

The contract was awarded May 1, 2024 as a one (1) year contract with four (4) options to annually renew. This amendment will extend the contract through May 1, 2027 and the price shall not exceed \$72,755.00



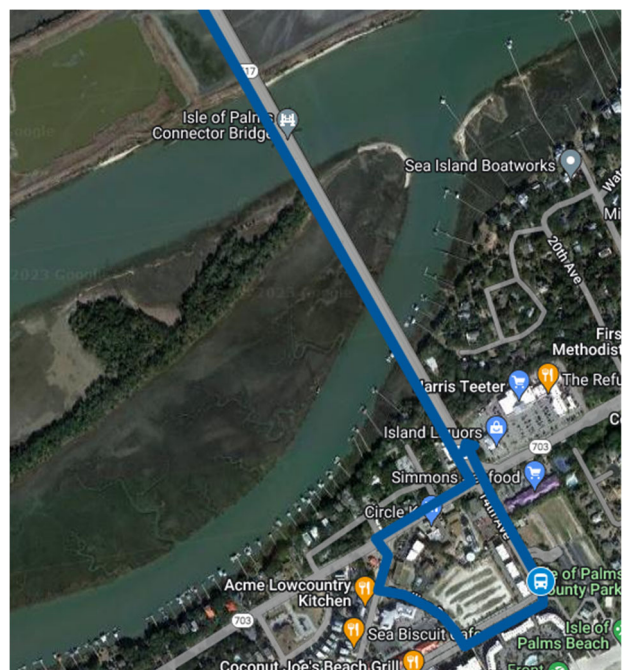
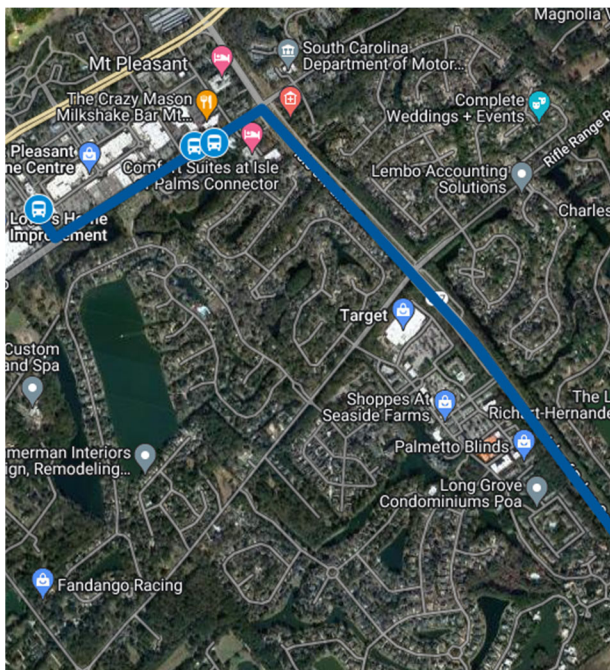
Charleston Area Regional Transportation Authority

## MEMORANDUM

**DATE:** APRIL 6, 2026  
**TO:** RONALD E. MITCHUM, EXECUTIVE DIRECTOR  
**FROM:** MEGAN ROSS, TRANSIT PLANNER  
**SUBJECT:** ISLE OF PALMS BEACH SHUTTLE

CARTA implemented a seasonal weekend shuttle between the Town of Mt. Pleasant and the City of Isle of Palms, in response to a public request for service to the beach. Along with weekend service, the route also ran on summer holidays, including Memorial Day, Fourth of July, and Labor Day. In preparation for the new service, marketing ventured on many different forums to promote transportation to a local beach. A press conference, ride-a-longs, and social media advertisements were just some of the ways used to encourage locals and tourists to visit IOP.

The route started at bus stop #715 Town Centre/ Market Center Blvd. and ended at Ocean Blvd at 14<sup>th</sup> Ave. The unit also stopped at Hungry Neck Blvd/Theater Dr. (stop number 729 and 714) to allow additional transfer locations with Rt. 40 and Rt. 42. Service runs hourly with the first trip departing at 9:15 AM on Saturday and 9:40 AM on Sunday from the Town Centre stop. The last trip would leave at 5:15 PM on Saturday and 5:40 PM on Sunday. The last return trip would have customers arriving back at the Town Centre by 6:00 PM on Saturday and 6:25 PM on Sunday.



**Ridership**

Over the five seasons in operation, ridership varied week to week seemingly increasing on the holiday weekends. Below is a summary of the ridership for the last 5 seasons by month along with the percentage of change by month.

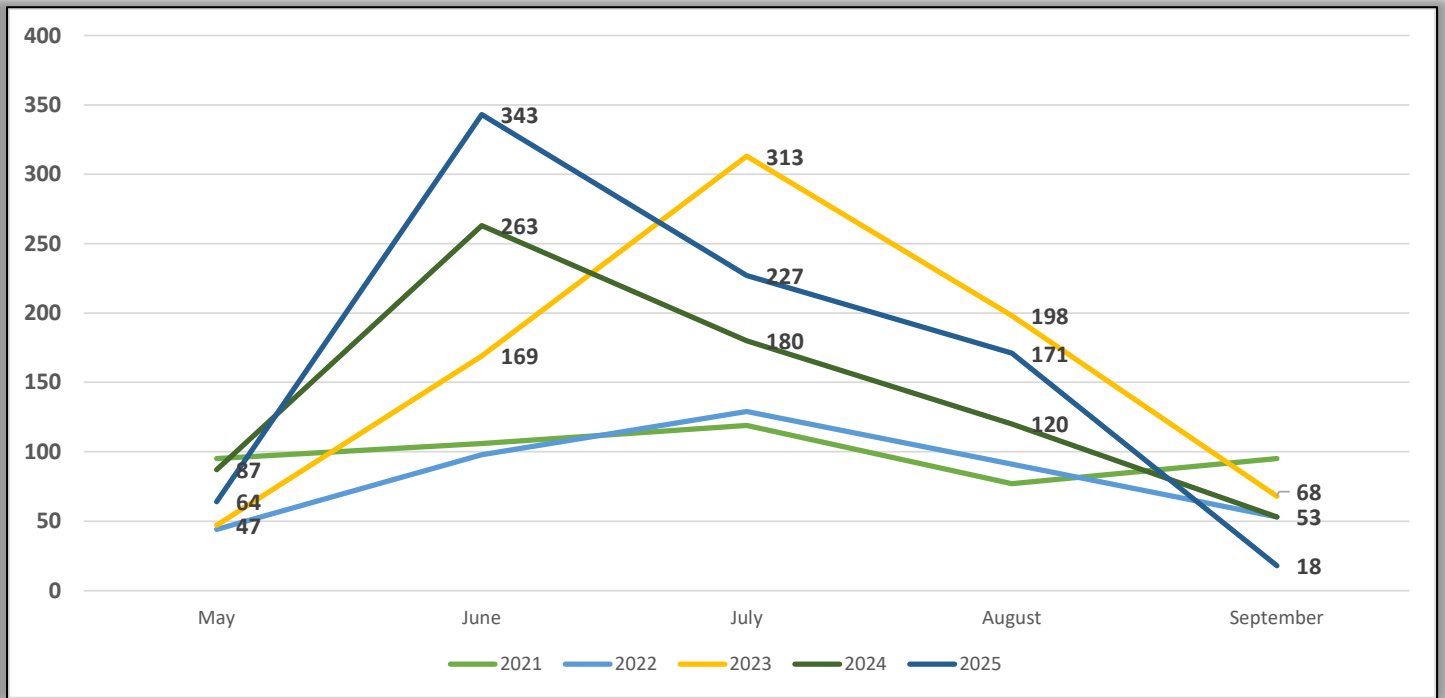


Figure 1- Ridership by month & year

	2021	2022	2023	2024	2025	% of Change
May	95	44	47	87	64	-26.44%
June	106	98	169	263	343	30.42%
July	119	129	313	180	227	26.11%
August	77	91	198	120	171	42.50%
September	95	53	68	53	18	-66.04%
Total	492	415	795	703	823	17.07%

Figure 2- Ridership including % of Increase

During the last season, ridership was 17.1% higher than the previous season. In the month of September, we saw the largest decrease in ridership. This is due to the shuttle only being in operation one day of the month (Labor Day fell on September 1<sup>st</sup>, 2025).

## Cost

The Town of Mt. Pleasant, the City of Isle of Palms and CARTA agreed that the cost would be divided between the three for the route to be fully funded. Town Centre in Mt. Pleasant is also allowing passengers to park for free in designated parking spots.

- 2021- the Beach Reach cost about \$24,440 to operate.
- 2022- the Beach Reach cost about \$26,600 to operate.
- 2023- the Beach Reach cost about \$28,200 to operate.
- 2024- the Beach Reach cost about \$29,700 to operate.
- 2025- the Beach Reach cost about \$28,700 to operate.

Staff's projection of the cost for the 2026 season is:

Month	Days	Month Hours	Monthly Cost
May	5	48.75	\$5,426.62
June	8	78.00	\$8,825.10
July	9	87.75	\$9,903.09
August	10	97.50	\$10,902.35
September	3	29.25	\$3,250.07
<b>Total</b>	<b>35</b>	<b>341.25</b>	<b>\$38,307.23</b>

Staff's projection of the cost for the 2026 season with additional service to operate on Fridays:

Month	Days	Month Hours	Monthly Cost
May	7	68.25	\$7,597.26
June	12	117.00	\$13,237.65
July	13	126.75	\$14,429.80
August	14	136.50	\$15,263.29
September	4	39.00	\$4,333.43
<b>Total</b>	<b>50</b>	<b>487.50</b>	<b>\$54,861.43</b>

## Beach Reach Marketing and Communications Support

1. Press release and seasonal kick-off event to launch this year's first day of service.
2. Social media support on all CARTA channels, including paid/boosted campaigns, to help garner more ridership from outlier areas, like North Charleston and Summerville, since this is the closest beach to their town.
3. Provide consistent weekly/monthly canvassing to local Mt. Pleasant businesses and hotels with Shuttle collateral materials.
4. Create and execute a promotion/giveaway with Mount Pleasant Town Centre and other local businesses to help generate awareness and increase traffic for the Shuttle.
5. Have a series of ride-alongs to show how fun and easy it is to take the shuttle.
6. Utilize the Transit app as a communications tool to make riders aware of the service during the summer months of operation.
7. Feature Beach Reach service more prominently on the CARTA website.
8. Provide regular Shuttle information to county, city, and town communications personnel to promote across their channels, to include Mount Pleasant, City of Charleston, North Charleston, Goose Creek, Moncks Corner, and Summerville, to encourage their constituents to use the service.
9. Partner with local news station (s) for an on-air promotion of the service during their news programming.
10. "Dress up" the Trolley for Fourth of July, Memorial Day, and Labor Day to gain more attention from those seeing it on the road, piquing their interest.



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Charleston Area Regional Transportation Authority

## MEMORANDUM

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**Date:** April 6, 2026  
**To:** CARTA Board of Directors  
**From:** Ronald E. Mitchum, Executive Director  
**Subject:** Transit Planning Project Updates for March 2026

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Please find the progress reports for transit planning projects.

1. Service Planning Initiatives (Project Manager: Megan Ross)
2. CARTA Comprehensive Operational Analysis (Project Manager: Megan Ross)
3. CARTA On-Demand (TNC Pilot Project) (Project Manager: Courtney Cherry)
4. Shelter Improvement Program (Project Manager: Rainee Kearney)
5. Shipwatch Square Transit Center (Project Manager: Sharon Hollis)
6. Lowcountry Rapid Transit (Project Manager: Sharon Hollis)
7. Dorchester Transit Signal Priority (TSP) Pilot Project (Project Manager: Sharon Hollis)
8. Mt. Pleasant Street Park and Ride (Project Manager: Robin Mitchum)
9. Fairgrounds Park and Ride (Project Manager: Robin Mitchum)
10. O&M Facility – LCRT (Project Manager: Robin Mitchum)
11. Mobile Ticketing Sales and Use (Project Manager: Jeff Burns)

Please let me know if you need additional information.

# MEMORANDUM

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## 1. Service Planning Initiatives

- Staff continue working with RATPDev on operational practices and training on Swiftly and Spare. Additionally, staff are working with Swiftly and Spare to set up more training online and in person.
- Staff worked with operations to ensure that all missed service and/or detours were entered into Swiftly to provide accurate information to the public.
- Staff worked with marketing to update and aid with notifications on the Transit App. Staff also set up training with Swiftly to link notifications between the Transit App and Swiftly.
- Staff met with College of Charleston and MUSC to discuss operational challenges and our path forward. Staff look to have a joint open forum with both partners in the month of April.
- Staff provided IT support for tablet and MDM issue diagnostics.
- Staff attended and provided information at the county's Transportation Sales Tax public meetings.
- Staff participated in an LCRT OMF meeting and the LCRT Systems Meeting.
- Staff continues to support Customer Service with responding to passenger complaints, operational challenges, and other related correspondence.
- Staff remain working with Spare and RATPDev to improve efficiency and rider experience for Tel-A-Ride clients.
- Staff continue working with development review and infrastructure improvement along the bus routes.
- Staff tracks and investigates all missed service. It is reported to RATPDev and documented to calculate service hours performed.

## 2. Comprehensive Operational Analysis

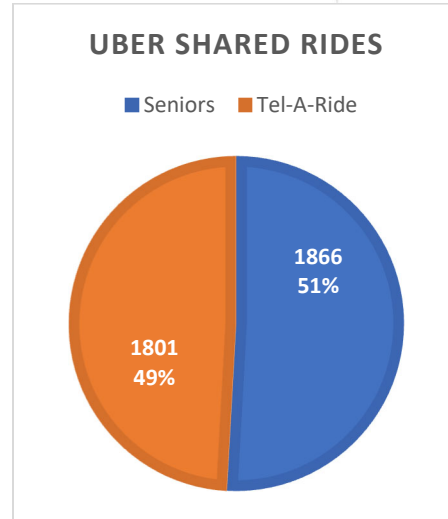
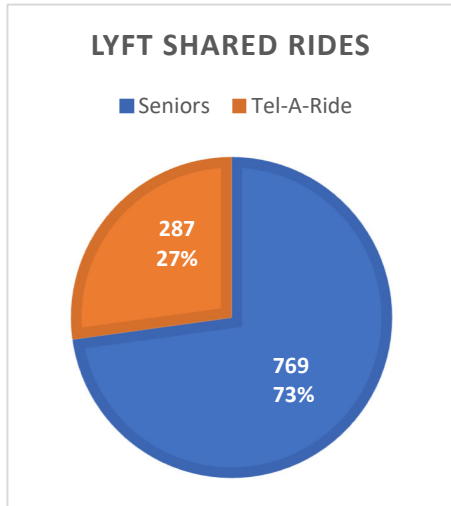
Staff and Nelson\ Nygaard continue with bi-weekly meetings. Additional meetings were held so staff could continue working on edits of the short-term and long-term recommendations. Staff organized and planned the upcoming open houses that will take place in the last week of April.

## 3. CARTA OnDemand (TNC Pilot)

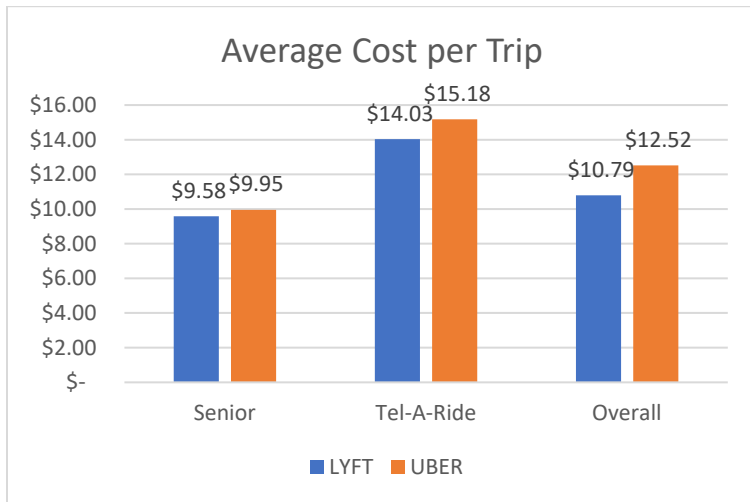
Staff contracts with service providers Uber and Lyft to provide subsidized transportation. CARTA OnDemand launched on February 1, 2021. On March 1, 2025, program changes were implemented and updated for senior vouchers. Changes included, reduction in CARTA max subsidy, monthly vouchers to weekly vouchers, and an increase in min customer pay. The service offers door-to-door subsidized services for seniors (60+) and Tel-A-Ride customers and covers the Tel-a-Ride service area Monday through Friday, between the hours of 7 AM and 5 PM. Senior customers pay an initial \$5 with a maximum trip subsidy of \$14 and any surplus amount being charged to the rider. Tel-A-Ride customers pay an initial \$4 with a maximum trip subsidy of \$30 and any surplus amount being charged to the rider.

# MEMORANDUM

In March 2026, there were 2,282 senior riders and 236 Tel-A-Ride customers approved to use OnDemand service, a total of 2,518. Also in March, CARTA OnDemand had a total of 4,723 trips with 44% of the trips being taken by paratransit customers and 56% being taken by senior customers.



In March, the 4,723 trips (Tel-A-Ride and senior) averaged \$12.13 per trip. Tel-A-Ride trips averaged \$15.02 and senior trips averaged \$9.84. To date (February 2021 – present), CARTA has spent a total of \$1,185,822.60 on the OnDemand program.



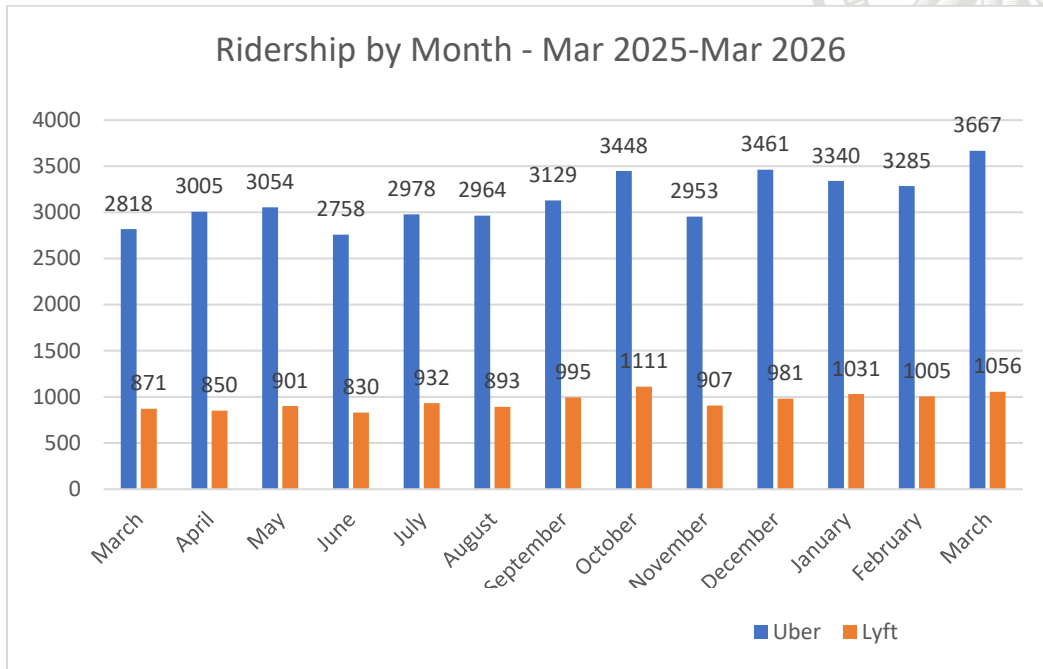
**LYFT STATISTICS**

- 1056 Trips provided
- Avg Trip Cost: **\$10.79**
- 170 Unique Riders
- Total Cost: **\$11,393.85**

**UBER STATISTICS**

- 3667 Trips provided
- Avg Trip Cost: **\$12.52**
- 455 Unique Riders
- Total Cost: **\$45,907.36**

# MEMORANDUM



## Ongoing Tasks:

### Program Parameters

- Parameters to CARTA OnDemand were updated and approved 11/2024. Changes to be implemented March 1st, 2025. Changes include an increase in the customer fair, reduction in CARTA subsidy amount, an age increase, and reduction in vouchers allocated. These changes resulted in the removal of any current customers under 60 years of age.

### Coordination with TNC provider

- Staff coordinates with Uber and Lyft to ensure consistent service delivery and address service delivery and billing issues.

### Marketing

- Marketing collateral has been distributed by request and through various public outreach efforts.
- Outreach efforts specific to CARTA OnDemand have been held at local senior centers, medical facilities, and community living centers.

### Application approval and customer service

- Staff application process continues to be an efficient approval process.
- Staff approves applications from seniors and paratransit customers within 15 days of receiving.

# MEMORANDUM

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- Staff provides customer service by responding to inquiries about the service and assisting new riders with information on how to use Uber and Lyft

Performance Monitoring (ongoing)

- Staff tracks ridership and expenditures monthly.
- Ridership has risen consistently.

## 4. CARTA Shelter Improvement Program (SIP)

Bus stops play a vital role in shaping how riders experience transit. CARTA continues to enhance the rider experience by improving bus stop amenities to ensure safety, comfort, and accessibility.

### Complete:

**Stocker Dr / Savannah Hwy (Stop ID 591)** – Request for bench pad, trash can, and bench, Charleston County project (installation complete)

### In Progress:

- **Orleans Rd / Carverwood Lane (Stop ID 848)** – Orleans Rd Improvements to install a bench pad as part of the project.
- **5728 Dorchester Rd ( Stop ID 387)**- Developer adding a shelter pad during site renovation project.
- **Battery Island Dr / Folly Rd (Stop ID 167)** – Developer contributing to Improvement funds.
- **98 Wentworth St** – Temporary stop placement, easement agreement, and ADA bench pad and bench; currently in development review/construction phase
- **1940 Savannah Hwy (Stop ID 795)** – Shelter pad requested and stop shift to the far side of the intersection under development review
- **Stocker Dr / Savannah Hwy (Stop ID 591)** – Request for bench pad, trash can, and bench, Charleston County project
- **Meeting St / Line St (Stop ID 59)** – Shelter pad poured; shelter installation pending shelter delivery(developer-initiated)
- **512 Johnnie Dodds Blvd** – Shelter pad poured
- **162 Ashley Ave (Stop ID 138)** – ADA-compliant pad and approved bench pending construction
- **Charleston Place Hotel** – Requested bench and pad- Bench design approved
- **Courier Square II** – Detailed site plan received showing CARTA sign, bench, trash receptacle, and 8'x5' landing pad; coordination ongoing with the City and CARTA. Space constraints may require the omission of a bench.

# MEMORANDUM

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- **Savage Rd** – SCDOT/Charleston County sidewalk project; easement agreement submitted to the County by engineer
- **Dorchester Rd** – SCDOT Safety Audit:
  - **Stop ID 351** – Dorchester Rd / Archdale Blvd: Proposed shift to the far side of the intersection with an ADA-compliant bench pad and accessible path under review.
  - **Stop ID 394** – Dorchester Rd / Franchise St: Proposed shift to the far side of the intersection with ADA-compliant bench pad and path under review.
  - **Stop ID 378** – Dorchester Rd / Ashley Phosphate Rd: Proposed shelter relocation approximately 300 feet to the far side of the intersection.
- **783 Calhoun St / Ashley Ave** – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC
- **575 Calhoun St / Jonathan Lucas St (far side)** – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC
- **485 Jonathan Lucas St / MUSC Quad** – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC

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## Letters of Coordination Issued

CARTA issued letters of coordination to support transit integration in the following developments:

- 4221 Atkins St
- 8830 Salamander Rd
- Spinx Boone Hill Rd
- James Island Elementary School
- 1916 Cosgrove Ave
- 519 Rutledge Ave
- 1742 Labor Camp Rd

## 5. Shipwatch Square/Transit Hub

- NEPA: NEPA is complete.
- A&E Design: 100% Design Complete/City Permitting Complete/NOI received.
- IFB: 100% design and bid documents being finalized anticipated Bid in 2026

## 6. Lowcountry Rapid Transit

A&E Design: 100% design document is complete. IFB/Specifications being finalized.

Key Stakeholder Coordination: Stakeholder meetings are ongoing. Maintenance of Traffic Outreach meetings to be scheduled in Spring/Summer 2026. Additional TRC/DRB meetings to be scheduled for May 2026.

# MEMORANDUM

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FTA Coordination: Monthly and quarterly meetings are held with FTA and the Project Management Oversight Consultant (PMOC). PMOC participates in monthly risk review meetings. Annual report and ratings results anticipated in March 2026. Continue to update and submit readiness documents for Full Funding Grant Agreement (FFGA) review. FTA Risk Review scheduled for April 2026.

NEPA: Documented Categorical Exclusion (DCE) was approved by FTA in July 2021. A reevaluation document for 60% design was submitted to FTA in August 2024 and was approved by FTA in October 2024. A reevaluation for project shift to diesel fleet as submitted and approved by FTA on July 8, 2025. 90% design did not impact Class of Action. No NEPA changes were identified with 100% design. Wetlands permitting is underway, submitted in March 2026. Army Corps Wetlands Permit submittal early April.

Maintenance Facility: 60% Redesign/cost estimate complete, advancing 90%. Coordination with Dominion and SCDOT are underway related to sewer and utility easements. Wetland permitting submitted with the full Corridor project in April 2026. Permitting is underway.

Transit Signal Prioritization: Transit signal prioritization at intersections is included as part of the LCRT project. A demonstration project of TSP on Dorchester Road was initiated to develop the technology and infrastructure on a smaller scale corridor to advance that technology on CARTA transit buses traveling on Dorchester Road. Progress on that effort is provided in #9 below.

Public Involvement: Stakeholder and neighborhood meetings are ongoing. Team continues to engage with community via neighborhood association meetings, farmers markets, festivals, and events. Outreach in March and April focused on businesses and neighborhoods along King Street Extension segment. Spring/Summer outreach planned for construction industry. Next public meeting anticipated week of April 27, 2026.

ROW Acquisition: ROW acquisition for the corridor, led by SCDOT, is underway.

Utility Coordination: Monthly utility coordination meetings with all impacted utilities are underway. Pre-Utility Agreements are complete for most of the utilities. Dominion and CWS are still pending. Smaller, focused utility coordination meetings with major utility providers, Dominion, CWS, and North Charleston Sewer District are occurring on a regular basis. Discussions for remain in place requests are being held with NCSD, CWS and Dominion. Follow up from risk workshop with CWS for remaining in place is ongoing.

Construction Related Activities: Meetings related to coordination on MOT, IGAs, CEI, bidder outreach, and construction phase project procedures are ongoing. CEI procurement documents and contract templates are in review to advance CEI procurement in Fall 2026.

Systems Integration: Tasks associated with transit systems and integration (vehicles, fare vending, technology, etc.) are underway. Bi-weekly meetings with the systems integration team are occurring. Route redesign and CARTA infrastructure modifications to be developed in the coming

# MEMORANDUM

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year as part of CARTA COA effort. Developing Fare Policy scope to prepare for fare vending equipment.

## **7. Dorchester TSP**

- Final deliverables have been received.
- IGA comments have been finalized; document is ready for signatures.
- Phase 3 to be procured Spring/Summer 2026 following LPA process.

## **8. Mt. Pleasant Street Park and Ride**

We are on the TRC agenda for May 7<sup>th</sup> for review of the stormwater changes and final plans. Preparation of construction specifications are underway.

## **9. Fairgrounds Park and Ride**

The ECFC & CARTA trial has been rescheduled for June.

## **10. O&M Facility (Acres Drive, Ladson)**

Appraisal has been completed and submitted to FTA for approval. Once received we will proceed with purchase of the easement.

## **11. Mobile Ticketing Sales & Use**

During the month of March 2026, mobile ticket sales totaled \$31,762.34. This is a 3.5% decrease in sales revenue over March 2025 and a 12.5% increase from February 2026. Mobile ticket sales comprised 24.2% of total farebox revenue for the month and totals 24.4% of the revenue fiscal year to date. Mobile ticketing revenue comprised 21.2% of total farebox revenue last year fiscal year to date. Mobile ticket sales are 1.6% lower than mobile ticket sales last year fiscal year to date. There were 2,025 unique users over the month, conducting 17,592 transactions. The pass type with the highest frequency of use is the local, fixed-route, one-trip ticket. The route with the highest usage is Route 10, followed by Route 12.



Charleston Area Regional Transportation Authority

## MEMORANDUM

**Date:** April 10, 2026  
**To:** Ronald E. Mitchum, Executive Director  
**From:** Megan Ross, Transit Planner  
**Subject:** Monthly Ridership Report – March 2026

The following tables and figures summarize operating statistics for the month of March 2026. Please feel free to contact me with any questions or for further information.

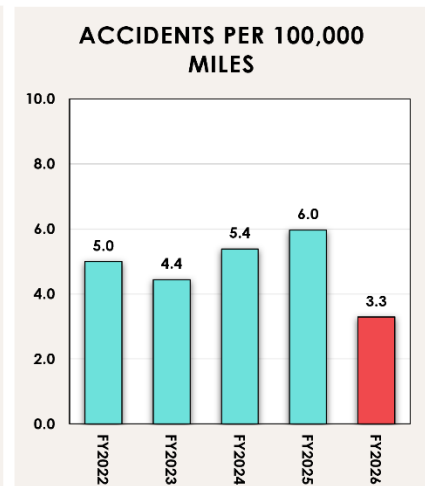
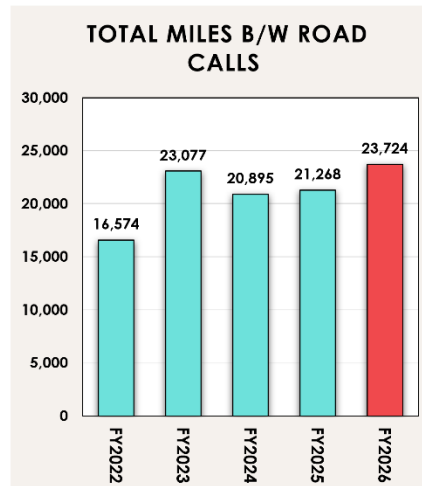
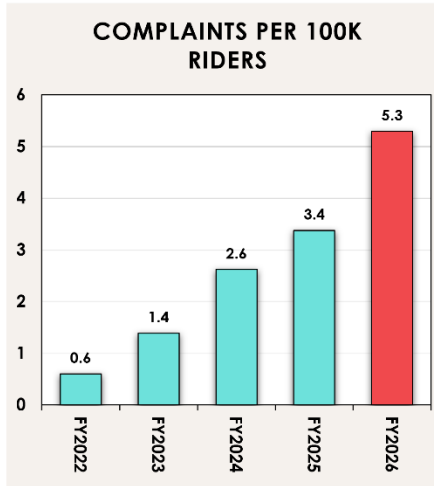
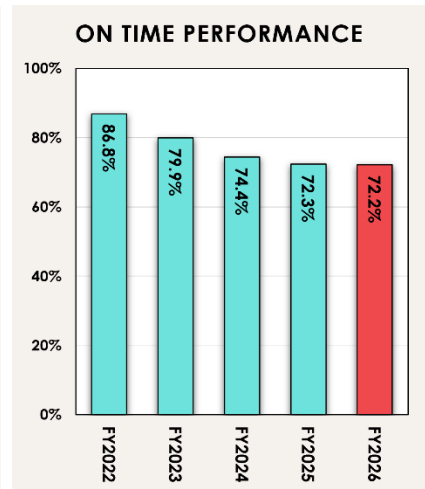
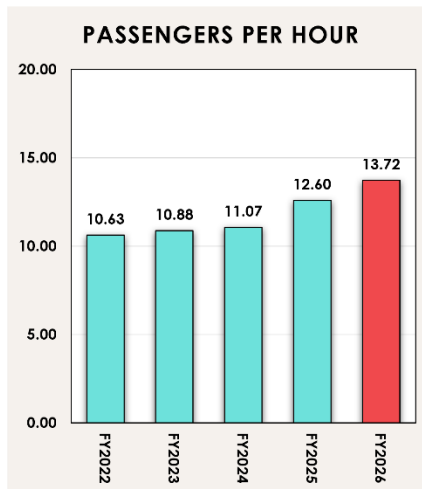
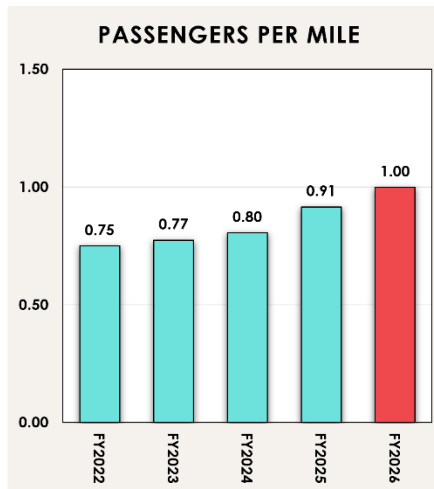
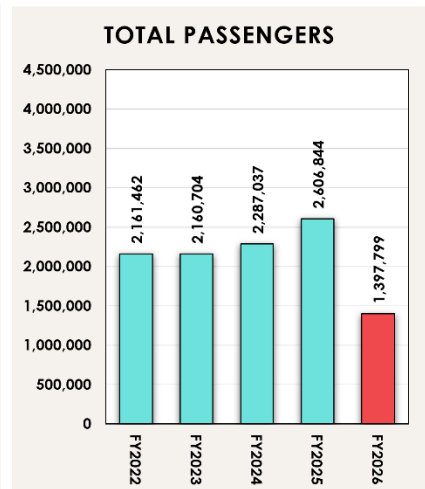
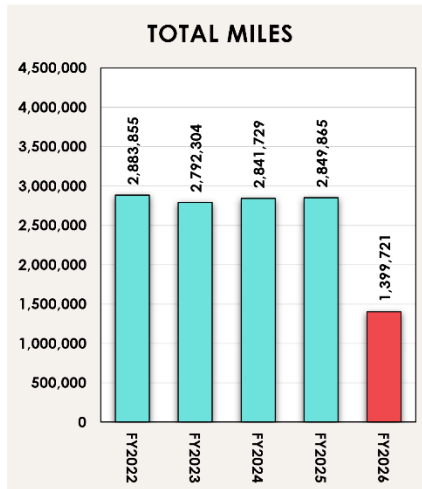
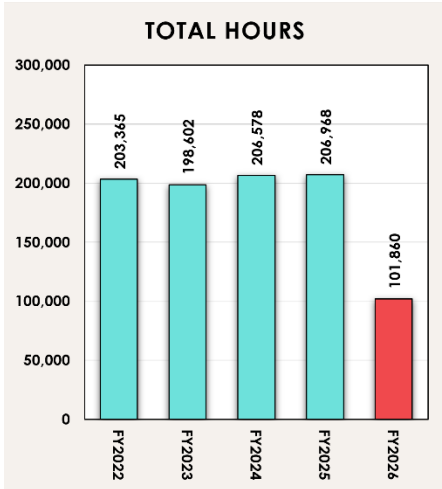
### FIXED-ROUTE METRICS THIS MONTH – MARCH 2026

Fixed Route Metrics	This Month	Percent Change	
	Mar-26	from Same Month Last Year	Percent Change from Last Month
		Mar-25	Feb-26
<b>Fixed-Route Ridership Overview</b>			
Total Ridership	239,273	↓ -4.6%	↑ 20.1%
Total Revenue Hours	16,757	↓ -5.7%	↑ 10.3%
Total Revenue Miles	213,305	↓ -12.0%	↓ -12.4%
<b>Fixed-Route Efficiency</b>			
Passengers Per Hour	14.3	↑ 1.2%	↑ 8.9%
On-Time Performance	68.4%	↓ -1.6%	↓ -2.8%
<b>Fixed-Route Financial Summary</b>			
Cost per Passenger	\$6.32	▶ 27.9%	▶ 15.3%
Revenue	\$331,737.93	↑ 12.2%	↑ 8.6%
Farebox Recovery	18.0%	↓ -6.8%	↑ 2.6%
<b>Fixed-Route Safety</b>			
Miles Between Road Calls	23,701	▶ 7.5%	▶ -31.8%
Revenue Vehicle Accidents per 100k Miles	2.8	▶ -47.5%	▶ 71.2%
Preventable Accidents per 100k Miles	0.5	▶ -43.2%	▶ -62.0%
<b>Fixed-Route Customer Experience</b>			
Complaints per 100k Passengers	8.8	▶ 633.5%	▶ -27.1%
Compliments per 100k Passengers	2.9	↑ 633.5%	-
<b>Routes Not Meeting Performance Standards This Month</b>			
XP1 James Island-North Charleston Express	33 St. Andrews/Ashley River Rd		
XP2 Mt Pleasant-West Ashley Express	40 Mt. Pleasant		
XP3 Dorchester Rd-Summerville Express	41 Coleman Boulevard		
10 Rivers Avenue	42 Wando Circulator		
11 Dorchester Rd/Airport	102 North Neck/ Rutledge Ave		
12 Upper Dorch/Ashley Phosphate Rd	103 Leeds Avenue		
13 Remount Road	104 Montague Avenue		
30 Savannah Highway	301 Glenn McConnell Circulator		
31 Folly Road			



Charleston Area Regional Transportation Authority

**FIXED ROUTE ANNUAL TRENDS FY2022 – FY2026 (TO DATE)**



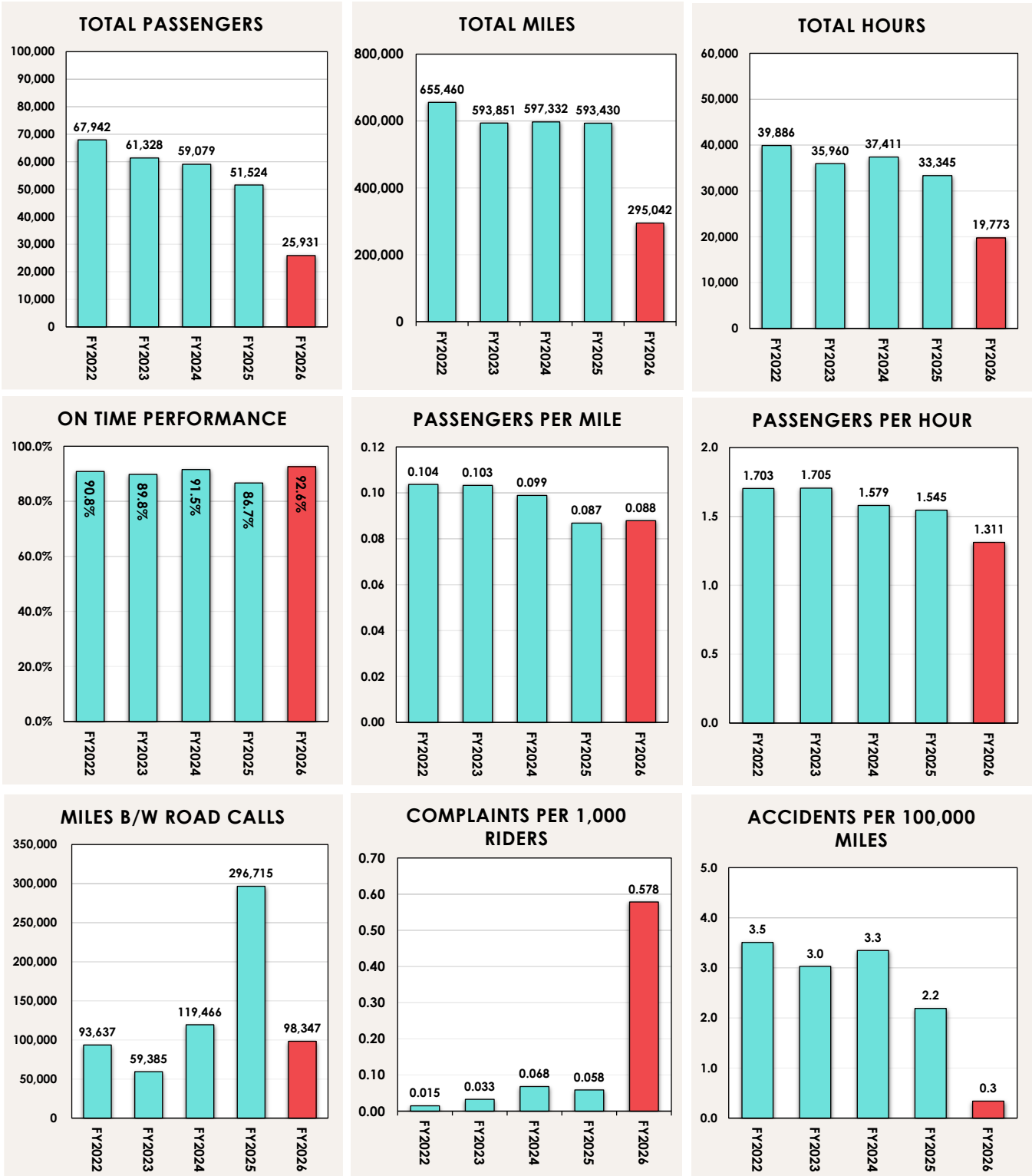


**PARATRANSIT METRICS THIS MONTH – MARCH 2026**

On-Demand Metrics	This Month	Percent Change	
	Mar-26	from Same Month Last Year Mar-25	from Last Month Feb-26
<b>Paratransit Ridership Overview</b>			
Total Ridership	4,594	↑ 4.2%	↑ 13.9%
Total Revenue Hours	3,221	↑ 25.3%	↑ 4.4%
Total Revenue Miles	48,410	↓ -7.2%	↑ 10.4%
<b>Paratransit Efficiency</b>			
Passengers Per Hour	1.4	↓ -16.8%	↑ 9.1%
No-Shows	241	▶ 32.4%	▶ 24.2%
On-Time Performance	89.8%	↑ 4.4%	↓ -4.2%
<b>Paratransit Financial Summary</b>			
Cost per Passenger Trip	\$70.36	▶ 65.3%	▶ -9.1%
<b>Paratransit Safety</b>			
Miles Between Road Calls	0	▶ -100.0%	-
Revenue Vehicle Accidents per 100k Miles	0.0	-	-
Preventable Accidents per 100k Miles	0.0	-	-
<b>Paratransit Customer Experience</b>			
Complaints per 1,000 Passengers	▶ -100.0%	-	-
Compliments per 1,000 Passengers	1.5	-	-



**PARATRANSIT ANNUAL TRENDS - FY2022 – FY2026 (TO DATE)**

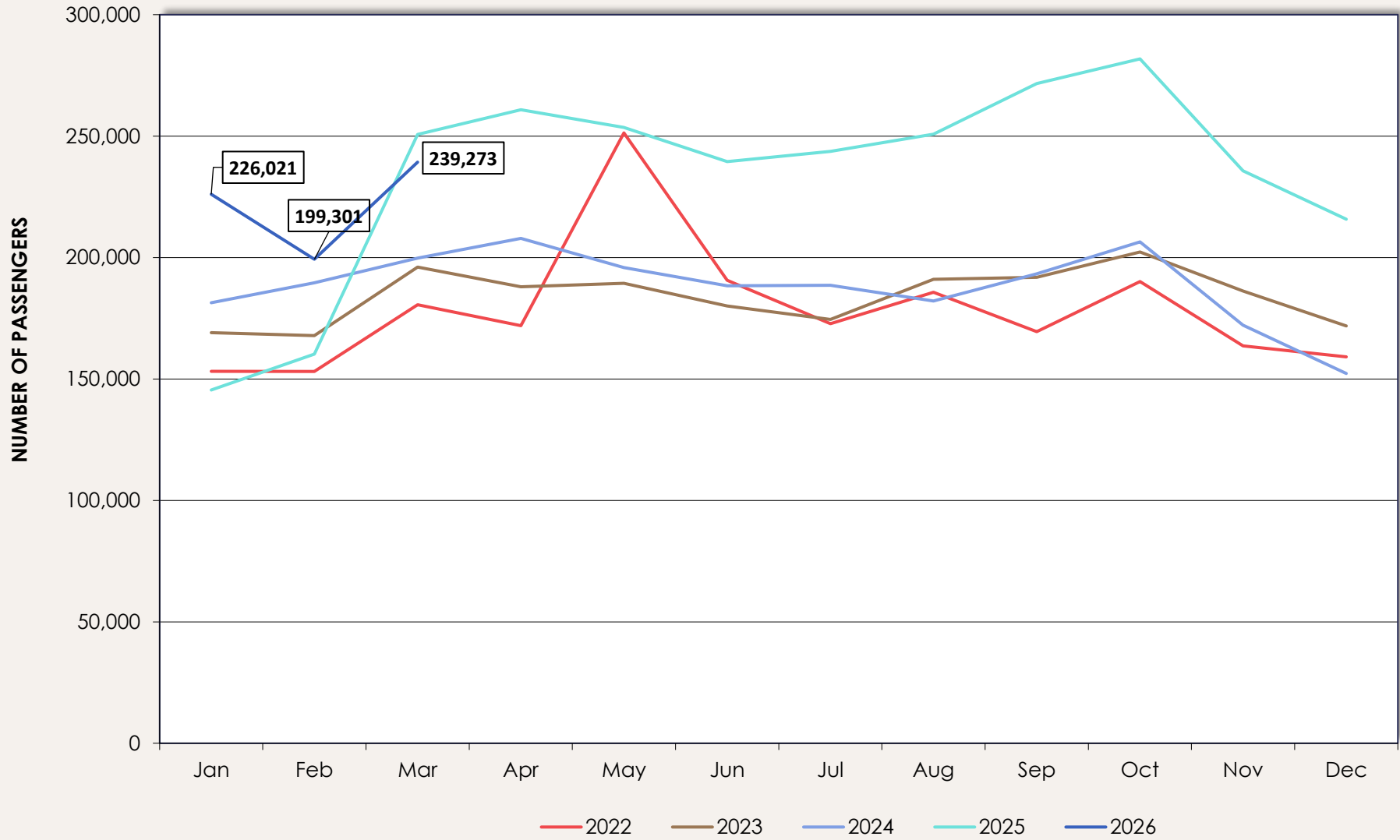


## Revenue/Cost/Ridership for the Month of March 2026

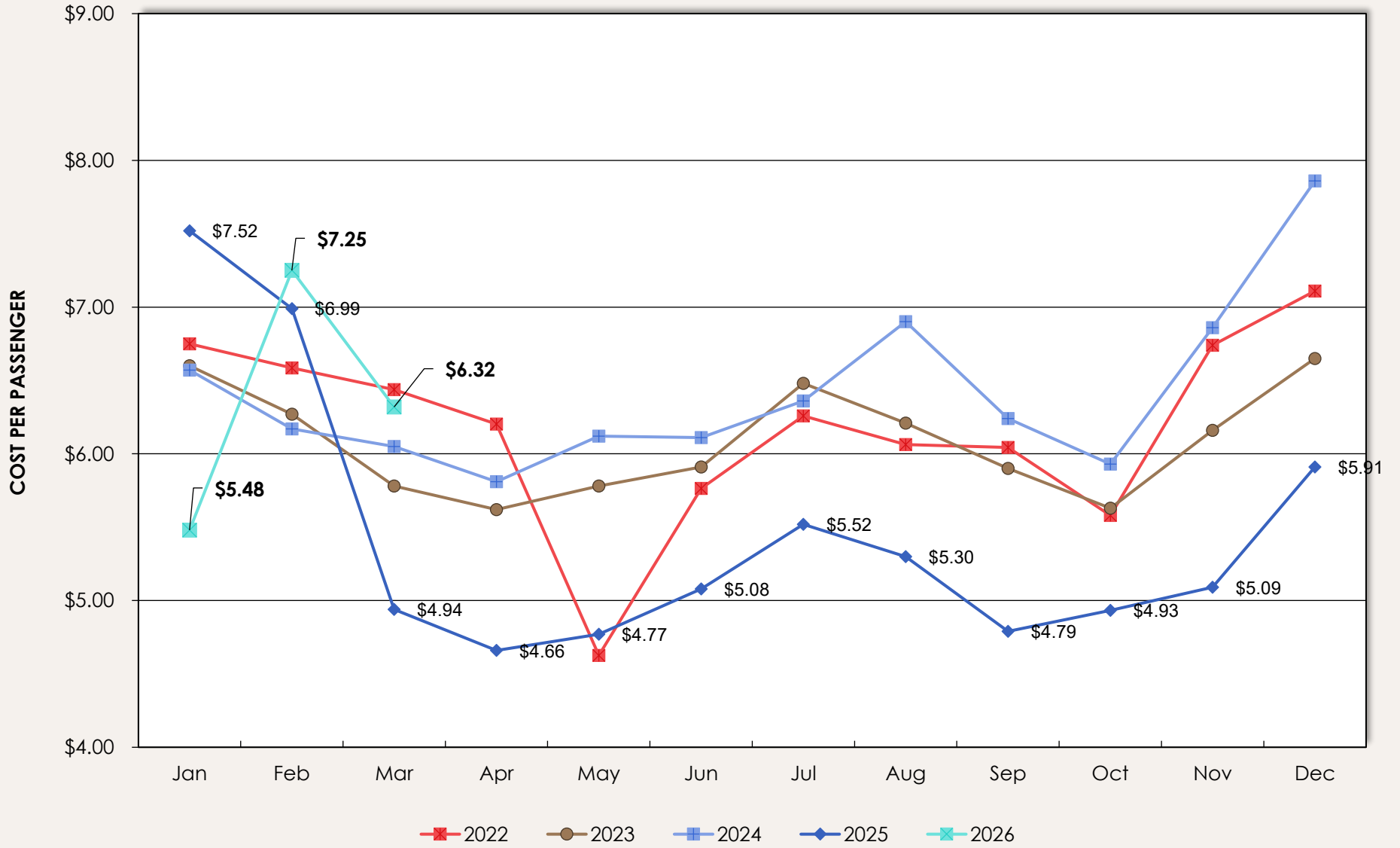
Route Name	Route Name	Farebox Revenue	Pass/Presale Revenue	2025 Revenue	2026 Revenue	Cost of Operation	Hours Operated	Farebox Recovery	Cost Per Passenger	Deviation From System Average	Allowable Deviation Under Performance Standards	2025 Passengers Per Hour	2026 Passengers Per Hour	Change from Last Year	Passenger Per Hour Target Under Performance Standards	2025 Ridership	2026 Ridership	Change from Last Year	Change from Last Year	% of Total Ridership
1 James Island-North Charleston Express	1 James Island-North Charleston Express	\$831.28	\$ 8,945.03	\$ 14,754.50	\$9,776.31	\$ 75,281.02	684.11	13.0%	\$ 9.91	-5.00%	-5%	10	10	0%	15	6,383	6,608	225	4%	2.76%
2 Mt. Pleasant-West Ashley Express	2 Mt. Pleasant-West Ashley Express	\$ 658.86	\$ 6,904.90	\$ 10,356.36	\$ 7,563.76	\$ 73,698.62	669.73	10.3%	\$ 12.77	-7.73%	-5%	8	8	-4%	15	5,147	5,180	33	1%	2.16%
3 Dorchester Rd-Summerville Express	3 Dorchester Rd-Summerville Express	\$844.41	\$ 5,858.19	\$ 7,935.92	\$ 6,702.60	\$ 52,441.75	476.56	12.8%	\$ 10.49	-5.21%	-5%	9	9	4%	15	4,091	4,361	270	7%	1.82%
4 Airport Express	4 Airport Express	\$ -	\$ -	\$ -	\$ -	\$ -	-	-	-	-	-5%	-	-	-	15	-	-	-	-	0.00%
7 HOP Shuttle (Hospitality on Peninsula)	7 HOP Shuttle (Hospitality on Peninsula)	\$ -	\$ -	\$ -	\$ -	\$ -	-	-	-	-	-15%	-	-	-	10	-	-	-	-	0.00%
10 Rivers Avenue	10 Rivers Avenue	\$ 27,699.38	\$ 15,522.86	\$ 46,716.48	\$ 43,222.24	\$ 298,903.44	2,716.26	14.5%	\$ 5.00	-3.53%	-10%	19	19	-1%	20	52,351	51,118	(1,233)	-2%	21.36%
11 Dorchester Rd/Airport	11 Dorchester Rd/Airport	\$ 5,910.34	\$ 4,031.79	\$ 14,081.89	\$ 9,942.15	\$ 111,750.14	1,015.52	8.9%	\$ 7.67	-9.09%	-10%	14	13	-9%	20	17,483	13,277	(4,206)	-24%	5.55%
12 Upper Dorch/Ashley Phosphate Rd	12 Upper Dorch/Ashley Phosphate Rd	\$ 11,070.33	\$ 6,138.94	\$ 17,037.47	\$ 12,209.27	\$ 138,407.88	1,257.77	12.4%	\$ 6.00	-5.56%	-10%	15	14	-5%	20	20,019	20,216	197	1%	8.45%
13 Remount Road	13 Remount Road	\$ 732.14	\$ 1,183.09	\$ 5,326.90	\$ 1,915.23	\$ 73,567.67	668.54	2.6%	\$ 18.39	-15.39%	-10%	9	6	-32%	20	7,067	3,894	(3,171)	-45%	1.63%
20 King Street/Meeting St	20 King Street/Meeting St	\$ -	\$ 6,000.00	\$ 6,004.75	\$ 6,000.00	\$ 55,416.19	503.59	10.8%	\$ 4.52	-7.16%	-10%	23	22	-5%	20	15,271	10,923	(4,348)	-28%	4.57%
30 Savannah Highway	30 Savannah Highway	\$ 3,320.35	\$ 1,846.40	\$ 5,300.97	\$ 5,146.95	\$ 65,753.56	597.53	7.9%	\$ 9.96	-10.13%	-10%	11	10	-5%	20	7,199	6,081	(1,118)	-16%	2.54%
31 Folly Road	31 Folly Road	\$ 2,638.73	\$ 1,846.30	\$ 4,846.44	\$ 4,485.03	\$ 86,442.61	785.54	5.2%	\$ 13.48	-12.80%	-15%	8	8	-5%	10	6,947	6,080	(867)	-12%	2.54%
32 North Bridge	32 North Bridge	\$ 2,596.91	\$ 4,520.69	\$ 9,435.89	\$ 7,117.60	\$ 82,891.55	753.27	8.6%	\$ 5.09	-9.40%	-10%	15	20	29%	20	13,178	14,887	1,709	13%	6.22%
33 St. Andrews/Ashley River Rd	33 St. Andrews/Ashley River Rd	\$ 2,229.25	\$ 3,207.33	\$ 9,483.18	\$ 5,436.58	\$ 77,557.80	704.80	7.0%	\$ 6.83	-10.98%	-10%	17	15	-10%	20	11,927	10,562	(1,365)	-11%	4.41%
40 Mt. Pleasant	40 Mt. Pleasant	\$ 2,332.72	\$ 1,622.49	\$ 4,655.17	\$ 3,955.21	\$ 66,827.58	607.29	5.9%	\$ 11.77	-12.07%	-10%	10	9	-12%	20	6,864	5,343	(1,521)	-22%	2.23%
41 Coleman Boulevard	41 Coleman Boulevard	\$ 669.89	\$ 476.15	\$ 1,621.93	\$ 1,146.04	\$ 35,917.80	326.40	3.2%	\$ 22.18	-14.80%	-10%	4	5	8%	20	1,701	1,568	(133)	-8%	0.66%
42 Wando Circulator	42 Wando Circulator	\$ 85.06	\$ 666.85	\$ 1,415.74	\$ 751.91	\$ 37,529.92	341.05	2.0%	\$ 16.75	-15.99%	-15%	5	6	38%	10	1,728	2,196	468	27%	0.92%
102 North Neck/ Rutledge Ave	102 North Neck/ Rutledge Ave	\$ 391.16	\$ 422.10	\$ 1,882.86	\$ 813.26	\$ 40,997.35	372.56	2.0%	\$ 28.91	-16.01%	-15%	5	4	-29%	10	2,562	1,390	(1,172)	-46%	0.58%
103 Leeds Avenue	103 Leeds Avenue	\$ 187.56	\$ 190.10	\$ 985.27	\$ 377.66	\$ 12,975.09	117.91	2.9%	\$ 20.12	-15.08%	-15%	8	5	-30%	10	1,265	626	(639)	-51%	0.26%
104 Montague Avenue	104 Montague Avenue	\$ 328.60	\$ 934.38	\$ 2,845.60	\$ 1,262.98	\$ 68,733.51	624.61	1.8%	\$ 21.93	-16.15%	-10%	6	5	-15%	10	4,283	3,077	(1,206)	-28%	1.29%
203 Medical Shuttle	203 Medical Shuttle	\$ 17.75	\$ 106,971.82	\$ 41,475.00	\$ 106,989.57	\$ 111,922.90	1,017.09	95.6%	\$ 0.15	77.60%	-10%	33	32	-3%	10	16,040	32,451	16,411	102%	13.56%
210 Aquarium/ Co/C DASH	210 Aquarium/ Co/C DASH	\$ -	\$ 47,248.67	\$ 46,219.64	\$ 47,248.67	\$ 69,993.49	636.06	67.5%	\$ 2.88	49.51%	-15%	13	12	-7%	10	10,580	7,908	(2,672)	-25%	3.31%
211 Meeting/King DASH	211 Meeting/King DASH	\$ -	\$ 29,625.67	\$ 28,595.89	\$ 29,625.67	\$ 122,529.88	1,113.48	24.2%	\$ 4.28	6.19%	-15%	22	19	-11%	10	26,670	21,711	(4,959)	-19%	9.07%
213 Lockwood/Calhoun DASH	213 Lockwood/Calhoun DASH	\$ -	\$ 13,625.67	\$ 12,595.89	\$ 13,625.67	\$ 45,027.10	409.18	30.3%	\$ 4.25	12.27%	-15%	21	18	-12%	10	8,956	7,380	(1,576)	-18%	3.08%
301 Glenn McConnell Circulator	301 Glenn McConnell Circulator	\$ 664.45	\$ 739.13	\$ 2,141.75	\$ 1,403.58	\$ 39,368.29	357.73	3.6%	\$ 15.60	-14.43%	-15%	8	7	-15%	10	3,005	2,434	(571)	-19%	1.02%
<b>TOTAL</b>	<b>System Average</b>	<b>\$63,209.19</b>	<b>\$ 268,528.74</b>	<b>\$ 295,715.47</b>	<b>\$331,737.93</b>	<b>\$ 1,843,935.11</b>	<b>16,756.58</b>	<b>18.0%</b>	<b>\$ 6.32</b>			<b>14.1</b>	<b>14.3</b>	<b>1%</b>		<b>250,715</b>	<b>239,273</b>	<b>(11,442)</b>	<b>-4.6%</b>	<b>100.0%</b>

Meeting Passenger Per Hour Standards  
NOT Meeting Passenger Per Hour Standards

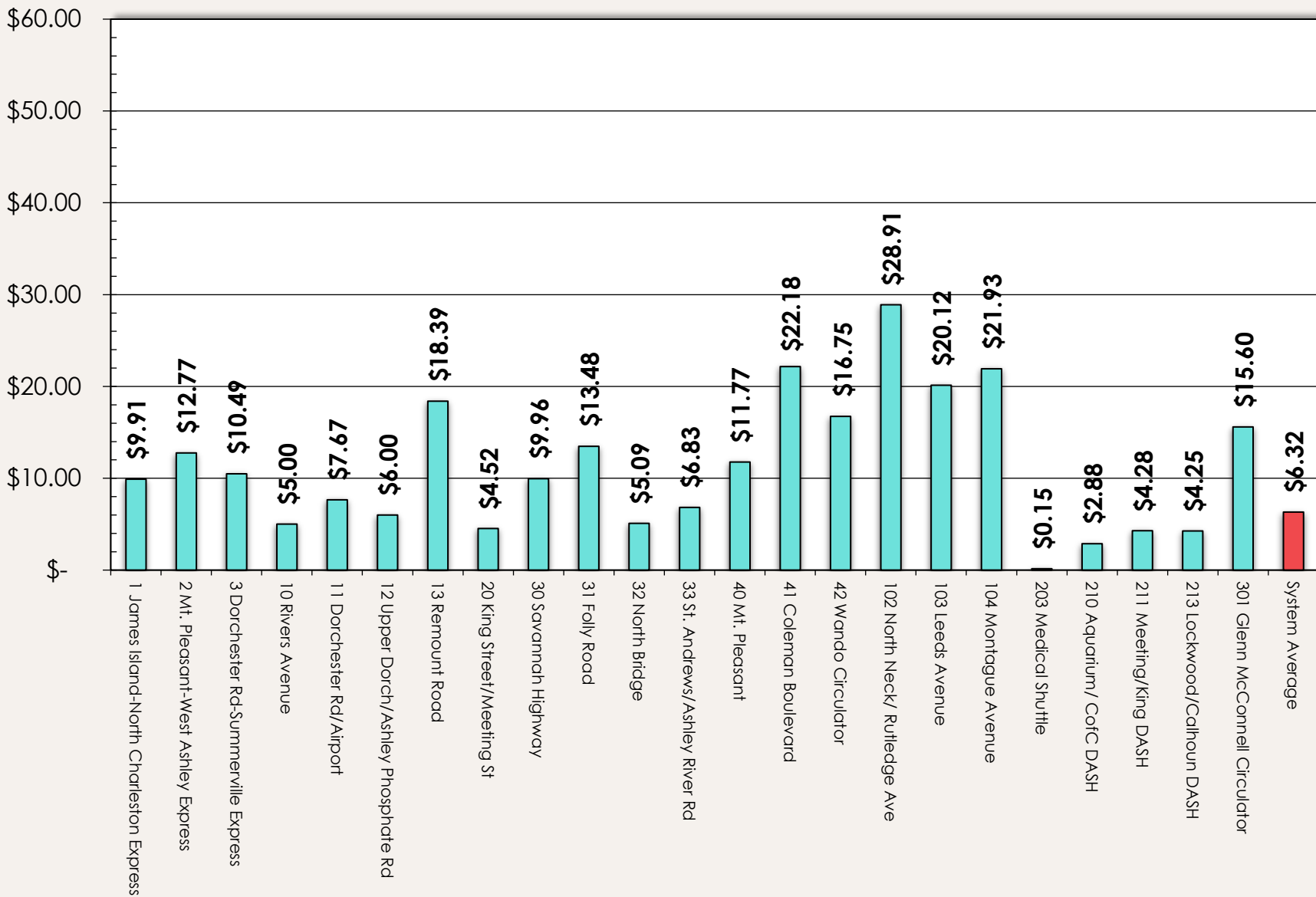
# Ridership - Fixed Route



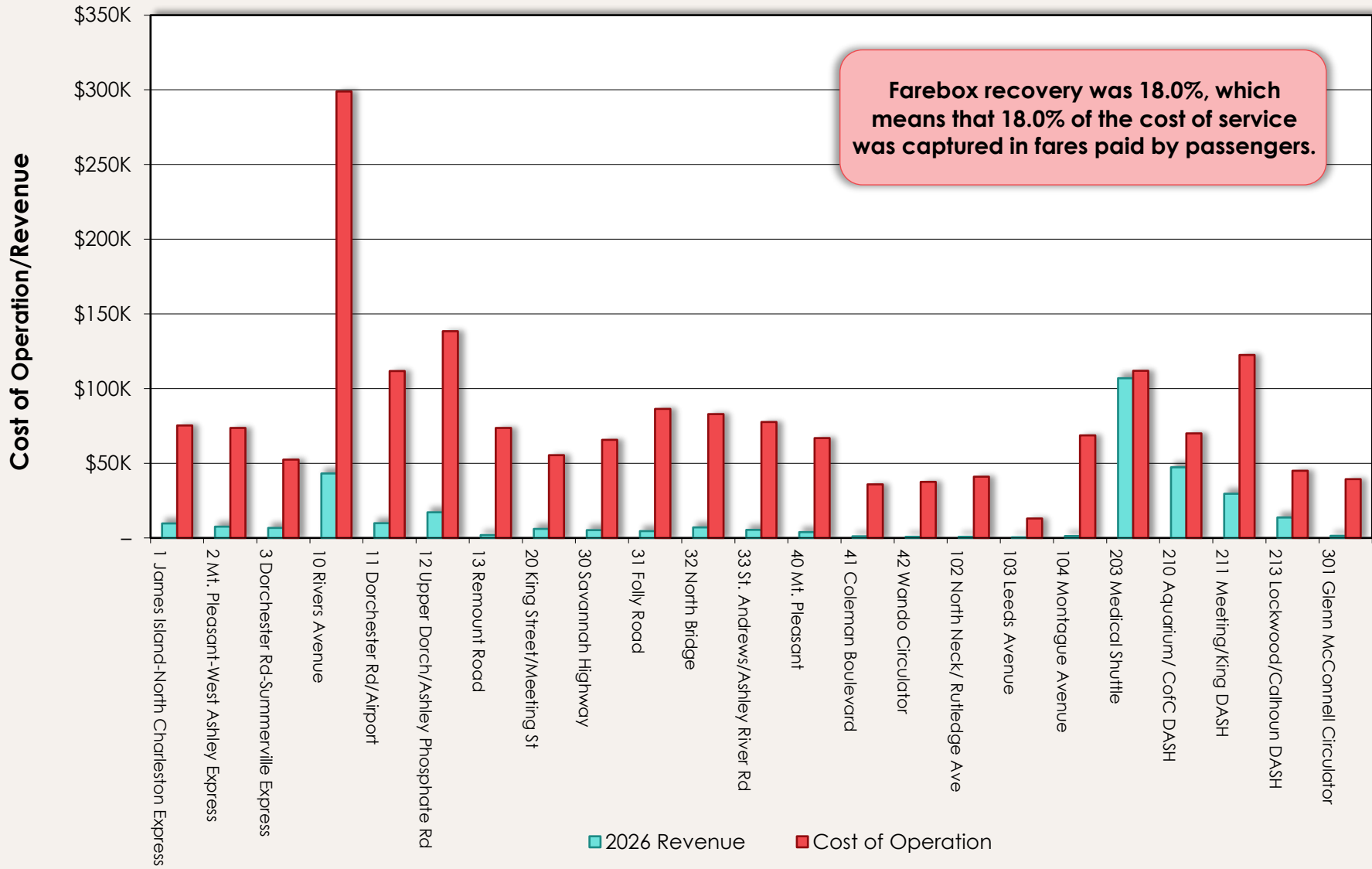
# Cost Per Passenger - Fixed Route



## Average Cost Per Passenger - Fixed Route



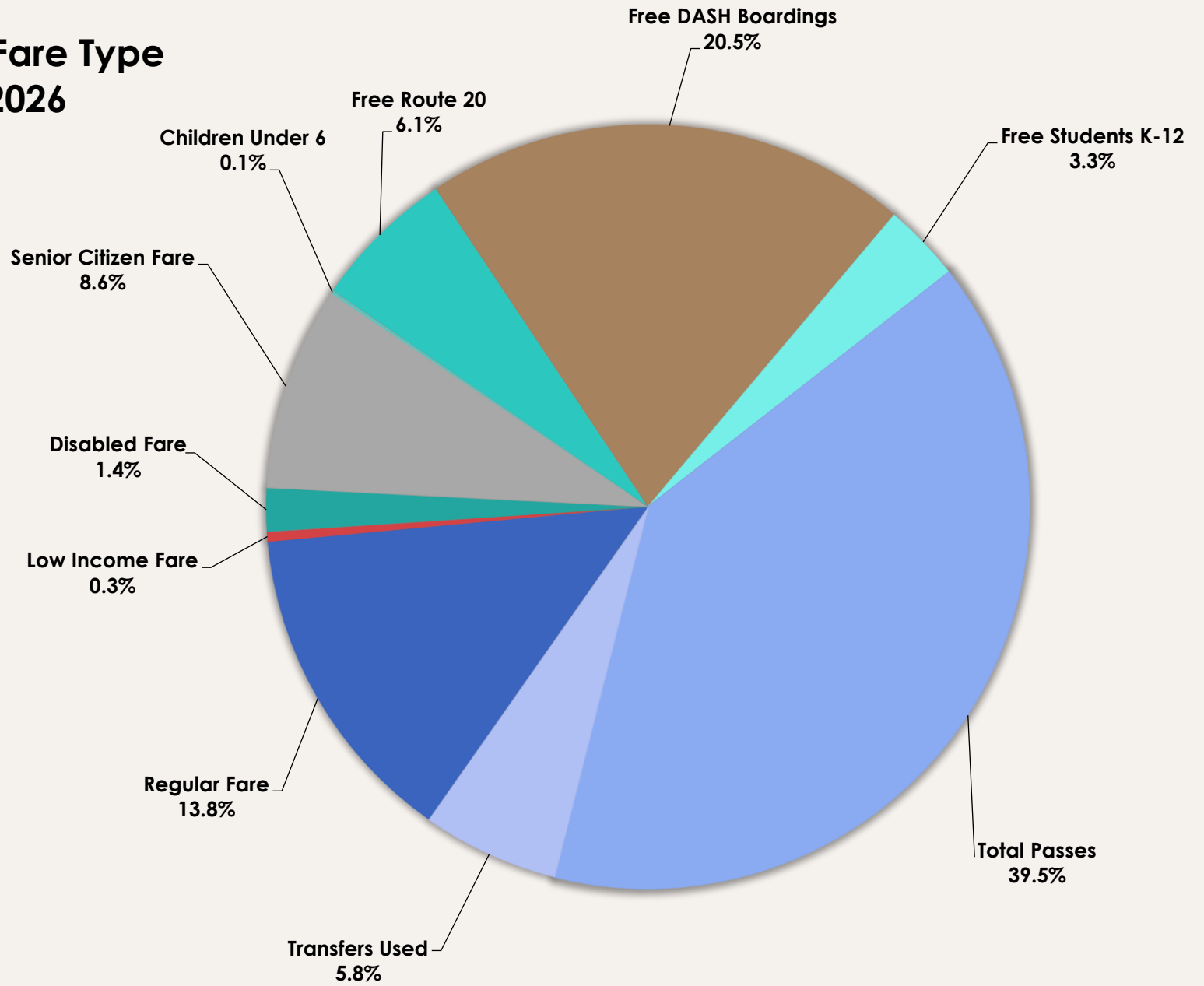
## Revenue & Cost by Route March 2026



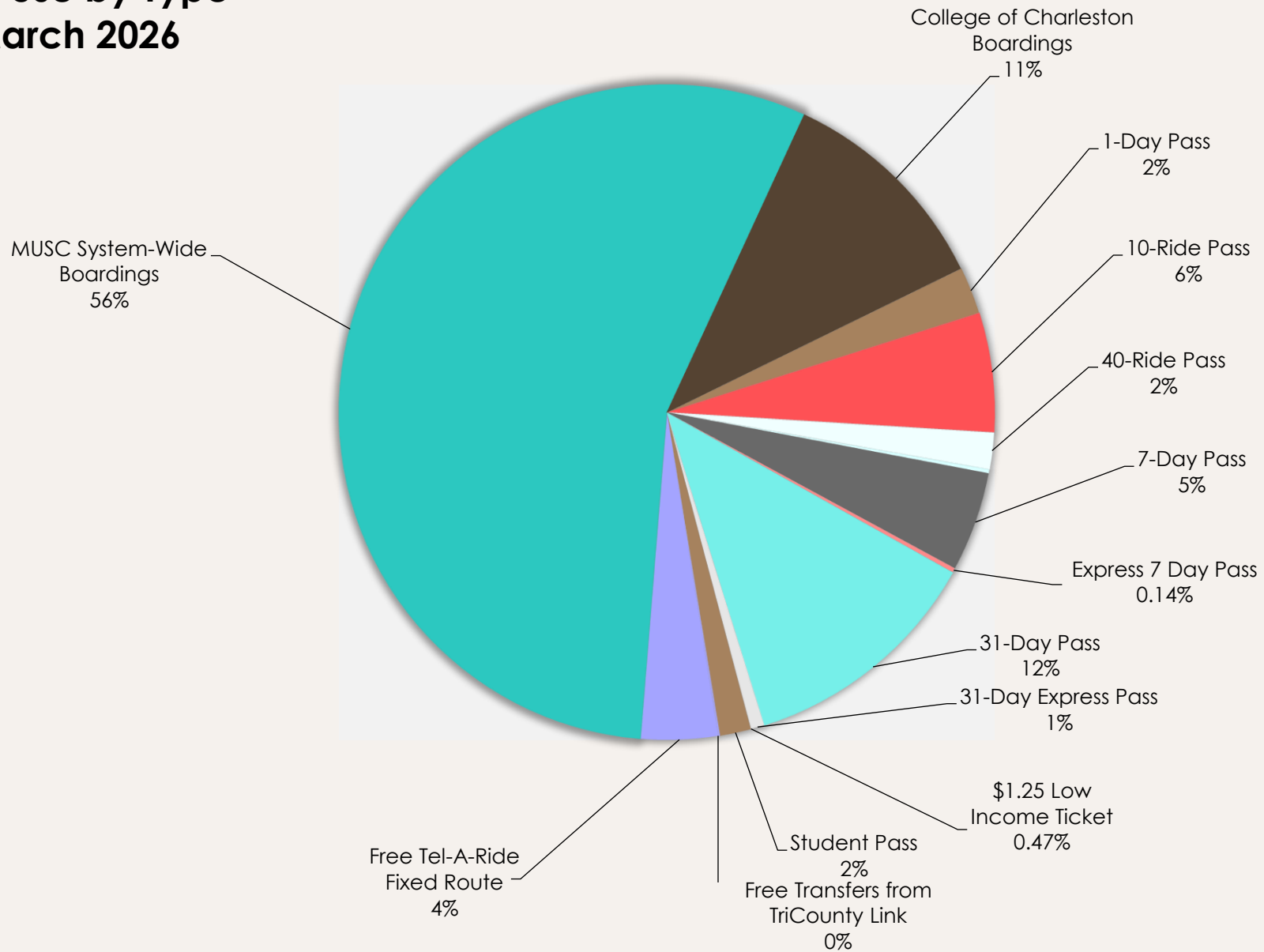


# Ridership by Fare Type March 2026

- Regular Fare
- Low Income Fare
- Disabled Fare
- Senior Citizen Fare
- Children Under 6
- HOP Shuttle
- Beach Shuttle
- Free School Guard
- Free Route 20
- Free DASH Boardings
- Free Students K-12
- Total Passes
- Transfers Used
- 

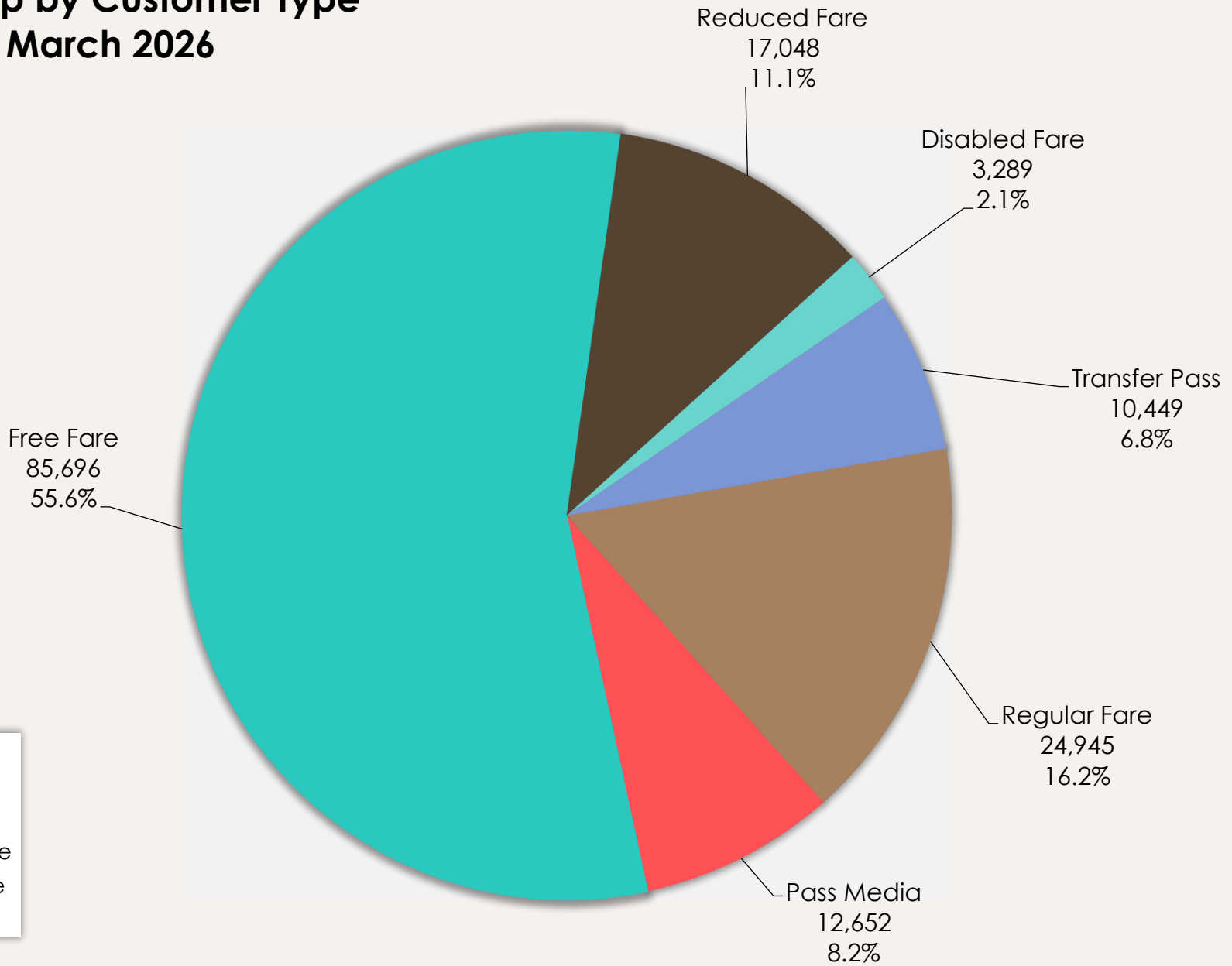


# Pass Use by Type March 2026



# Ridership by Customer Type

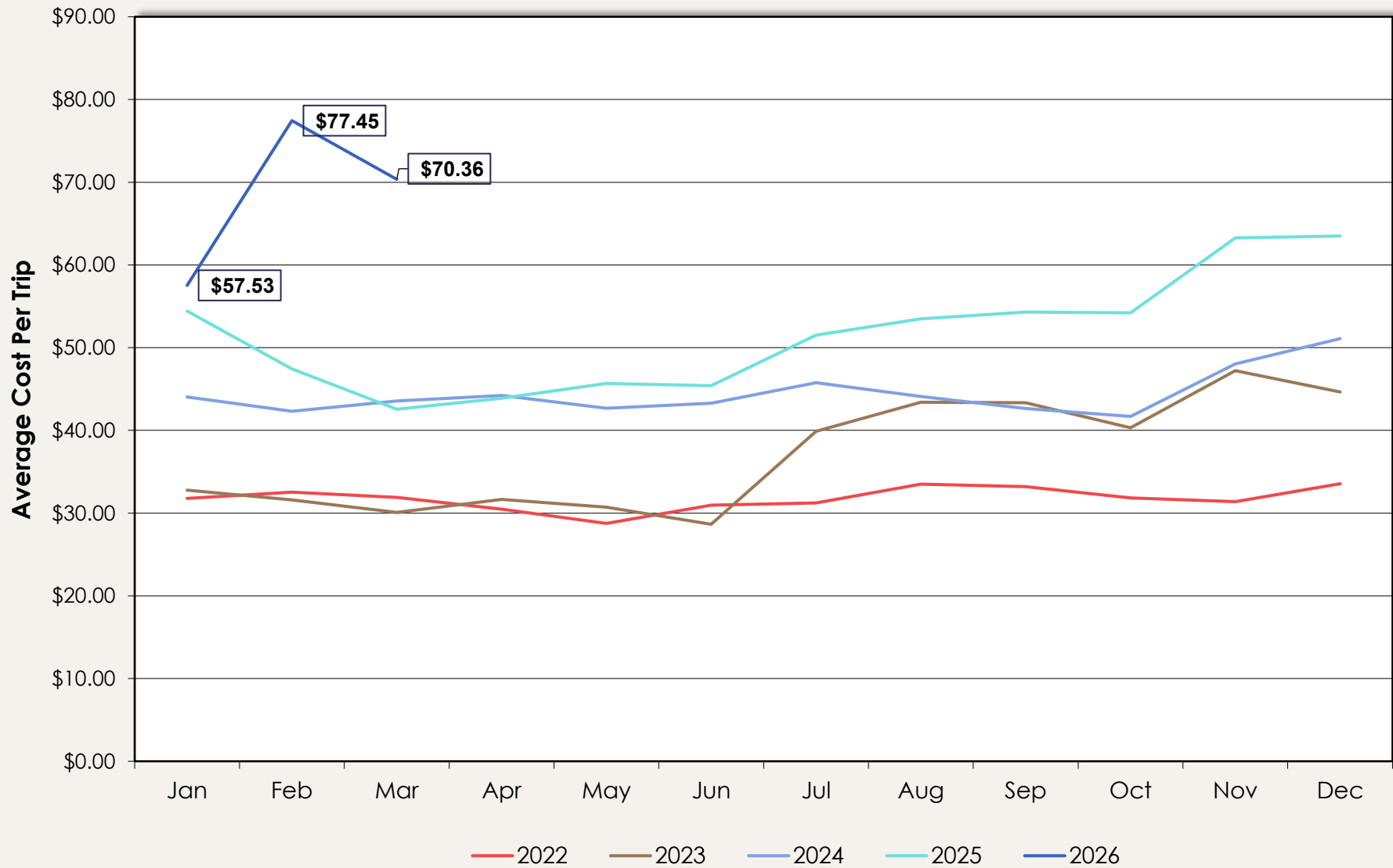
## March 2026



- Regular Fare
- Pass Media
- Free Fare
- Reduced Fare
- Disabled Fare
- Transfer Pass



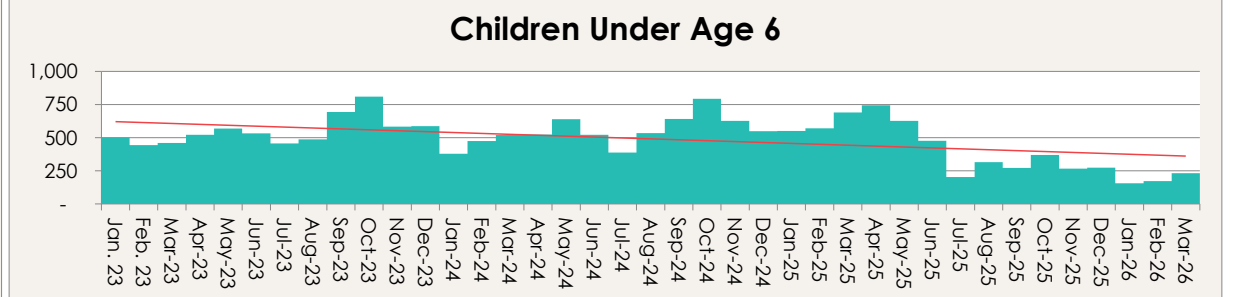
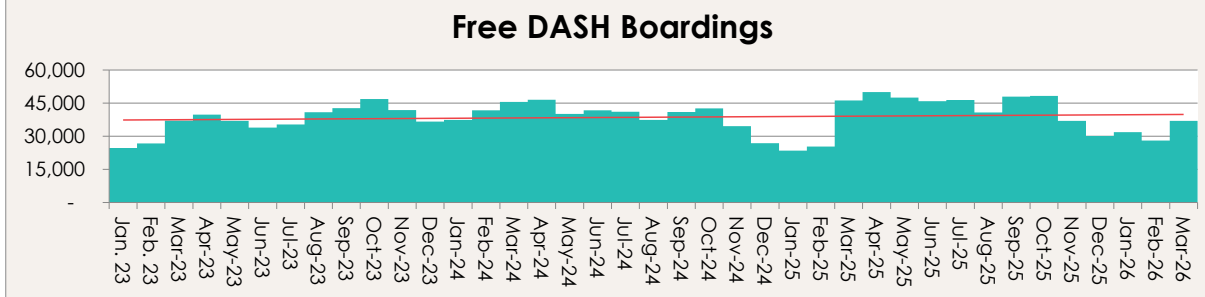
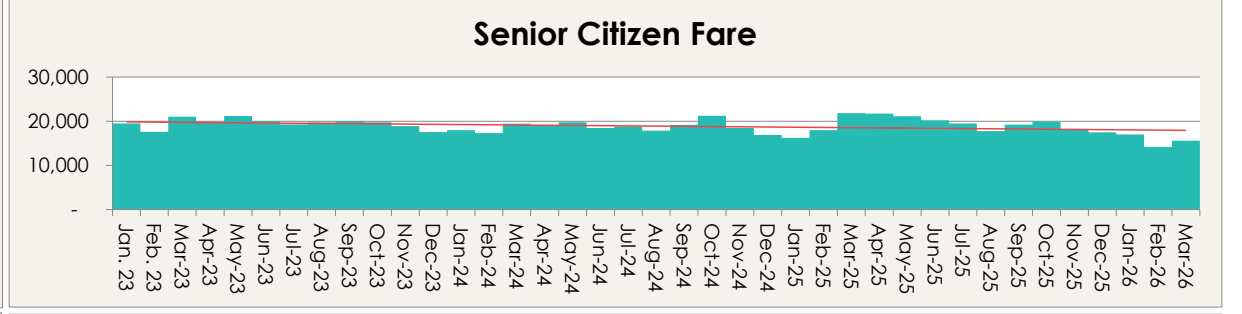
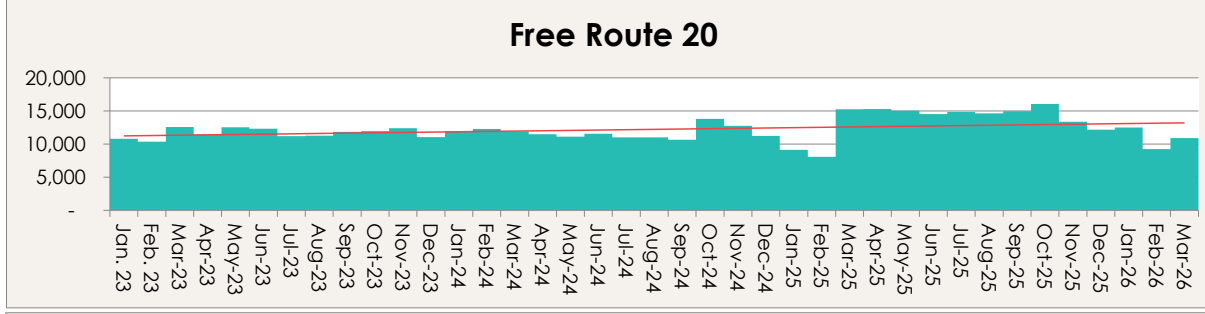
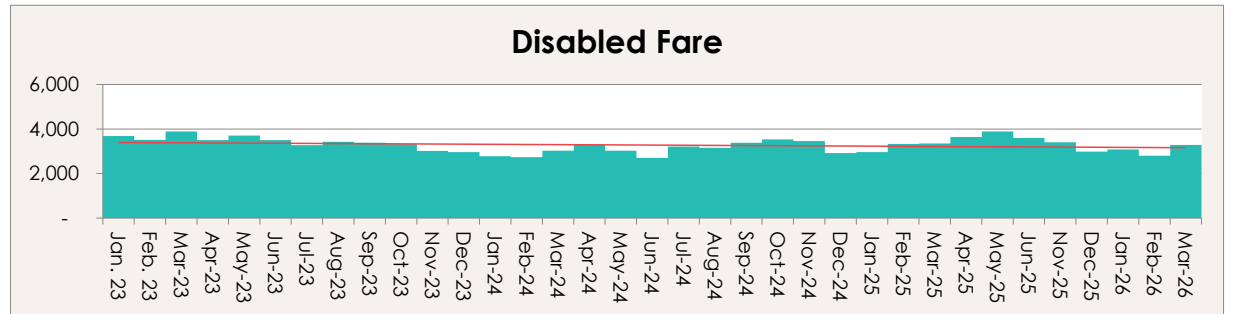
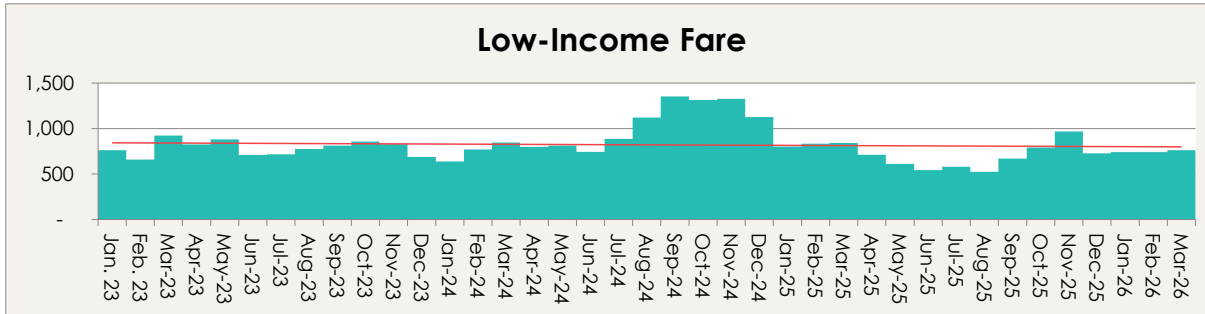
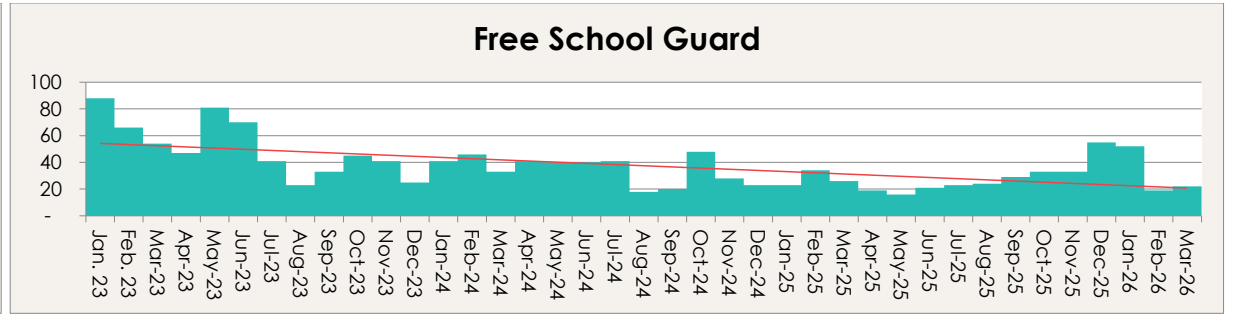
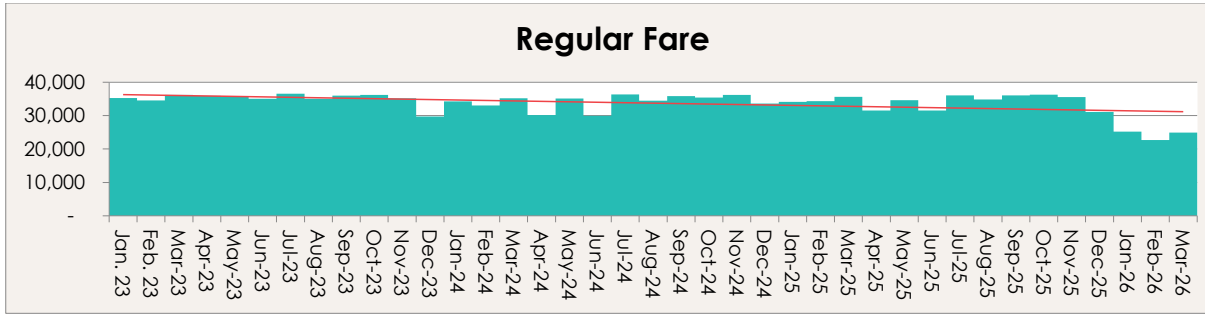
## Average Cost Per One-Way Paratransit Trip



## Ridership Classification for March 2026

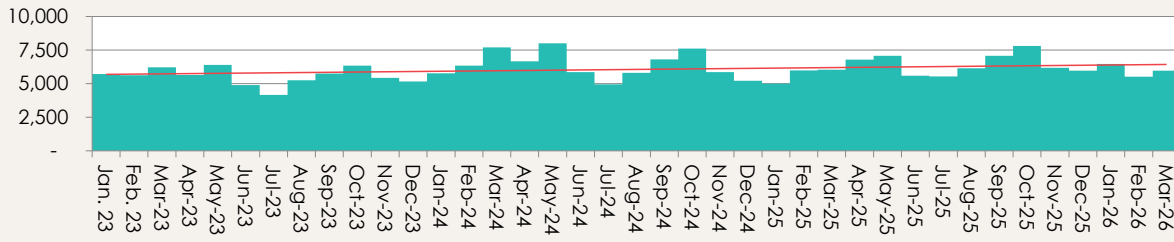
Type of Fare		
Regular Fare	24,945	10.43%
Low Income Fare	761	0.32%
Disabled Fare	3,289	1.37%
Senior Citizen Fare	15,593	6.52%
Children Under 6	231	0.10%
HOP Shuttle	0	0.00%
Beach Shuttle	0	0.00%
Free School Guard	22	0.01%
Free Route 20	10,923	4.57%
Free DASH Boardings	36,999	15.46%
Free Students K-12	5,965	2.49%
Free Other	671	0.28%
<b>Subtotal</b>	<b>157,618</b>	<b>65.87%</b>
Type of Pass		
1-Day Pass	1,043	0.44%
10-Ride Pass	2,636	1.10%
40-Ride Pass	805	0.34%
3-Day Pass	98	0.04%
7-Day Pass	2,207	0.92%
7-Day Express Pass	101	0.04%
31-Day Pass	5,424	2.27%
31-Day Express Pass	298	0.12%
\$1.25 Low Income Ticket	0	0.00%
Student Pass	694	0.29%
1-Ride Courtesy Pass	0	0.00%
1-Ride Pass	40	0.02%
Free Transfers from TriCounty Link	0	0.00%
Free Tel-A-Ride Fixed Route	1,699	0.71%
MUSC System-Wide Boardings	24,972	10.44%
College of Charleston Boardings	4,885	2.04%
<b>Total Passes</b>	<b>71,205</b>	<b>29.76%</b>
Transfers		
Issued	17,043	
Transfers Used	10,449	4.37%
<b>Wheelchair Count</b>	<b>398</b>	
<b>Total Ridership</b>	<b>239,273</b>	<b>100.00%</b>

## Classification History

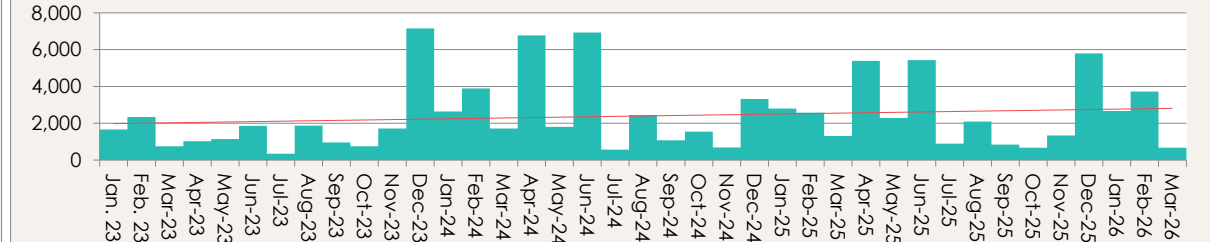


## Classification History

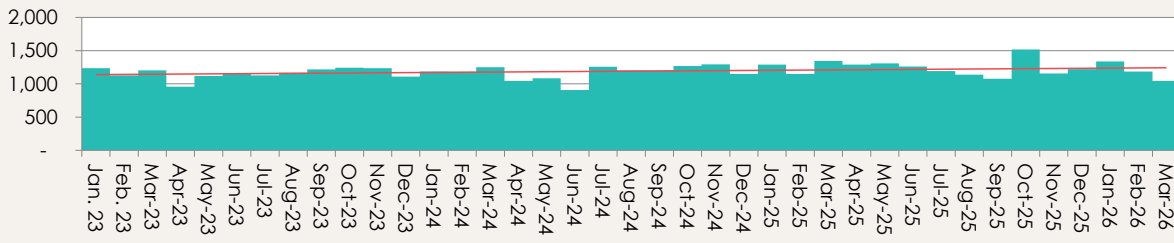
### Free Students K-12



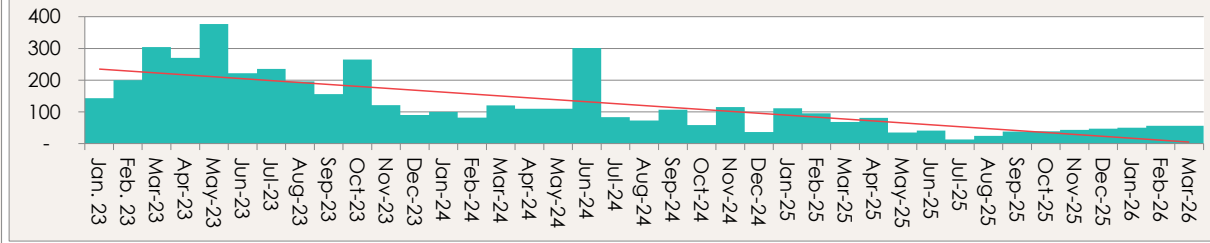
### Free Other



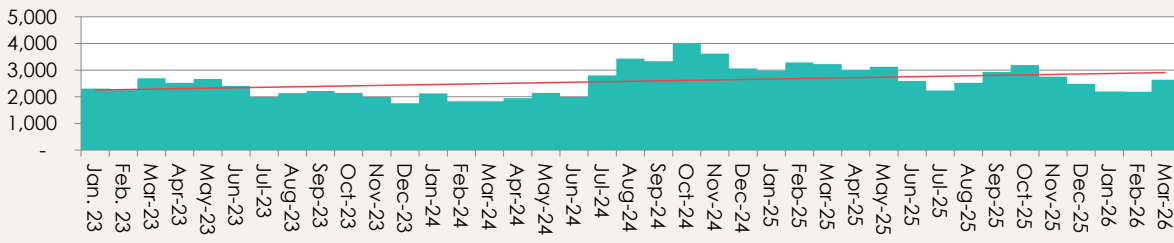
### 1-Day Pass



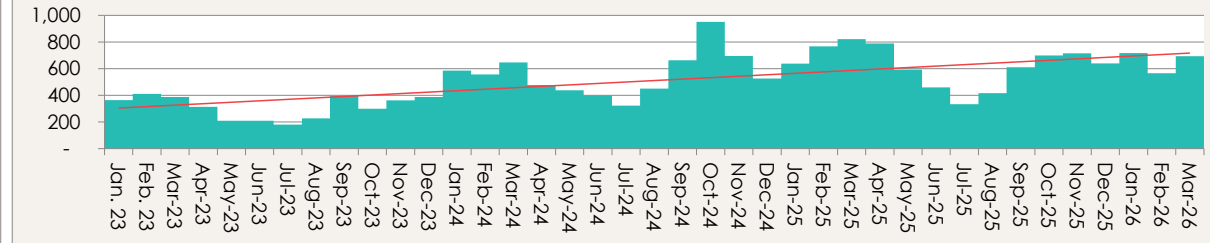
### \$1.25 Low-Income Ticket



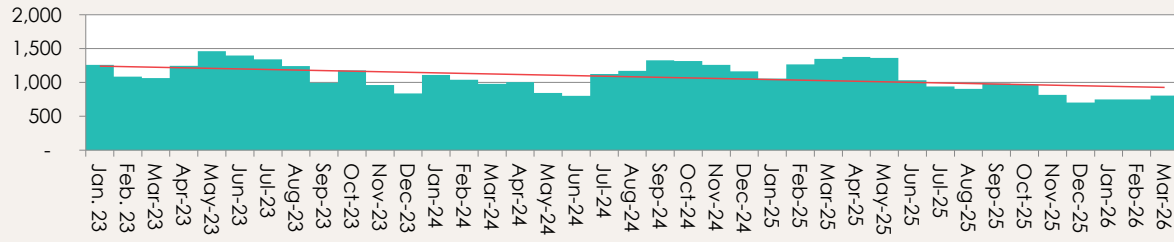
### 10-Ride Pass



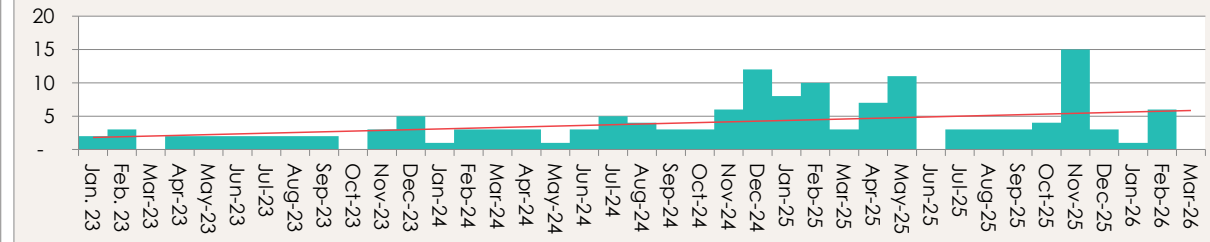
### Student Pass



### 40-Ride Pass

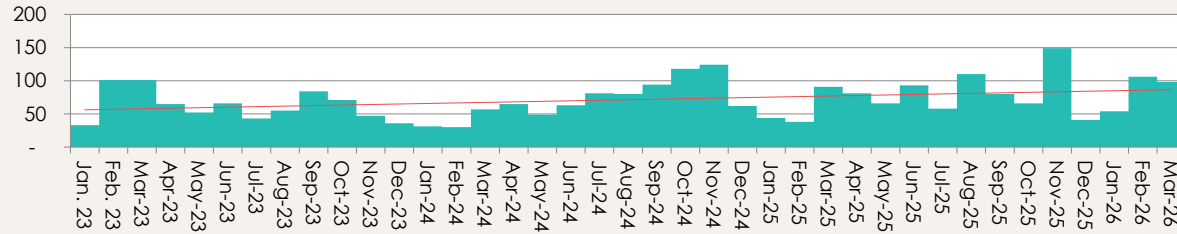


### 1-Ride Courtesy Pass

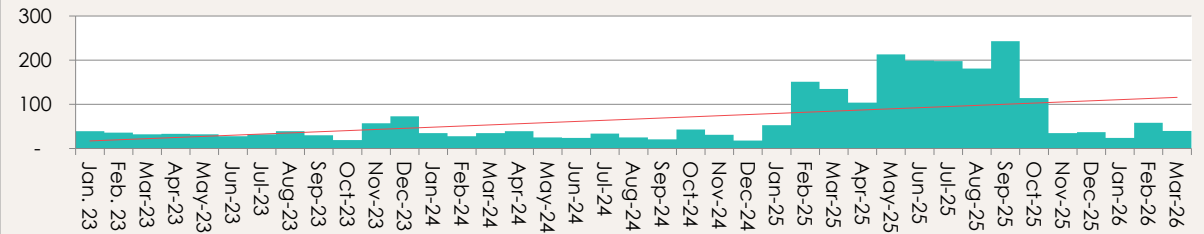


# Classification History

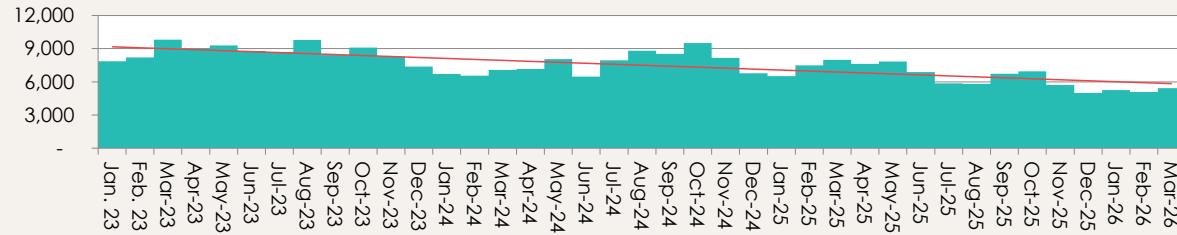
## 3-Day Pass



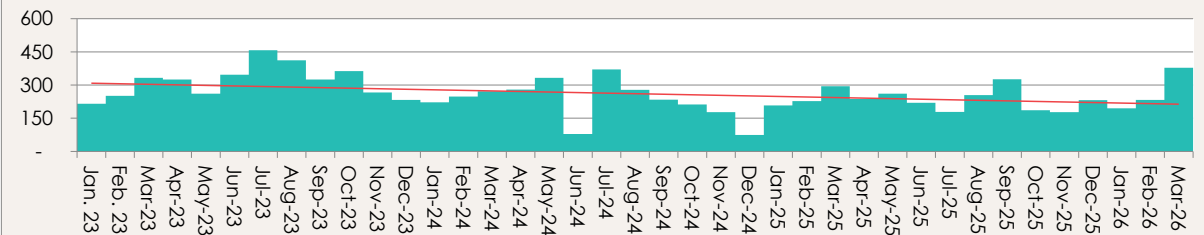
## 1-Ride Pass



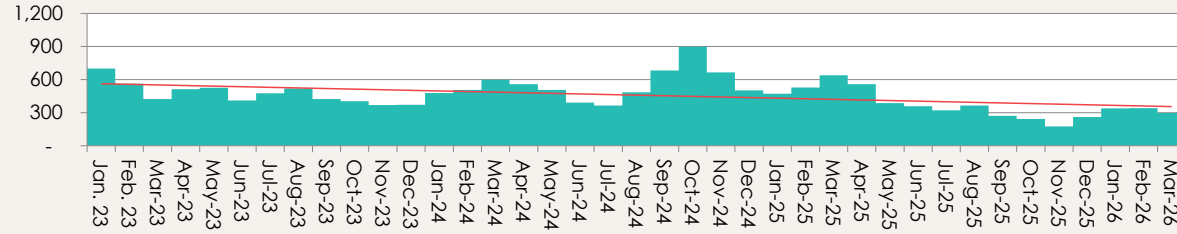
## 31-Day Pass



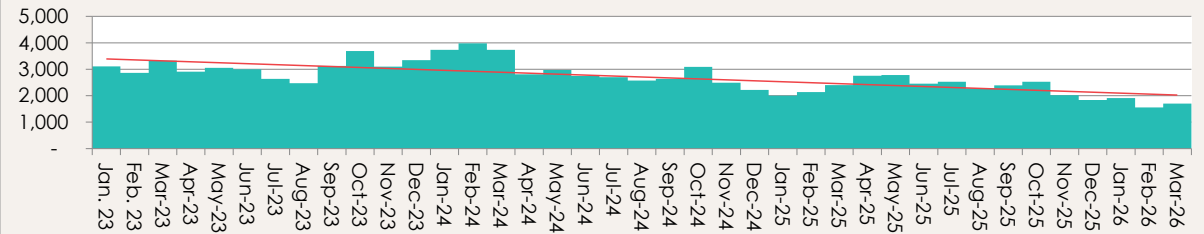
## Free Transfers from TriCounty Link



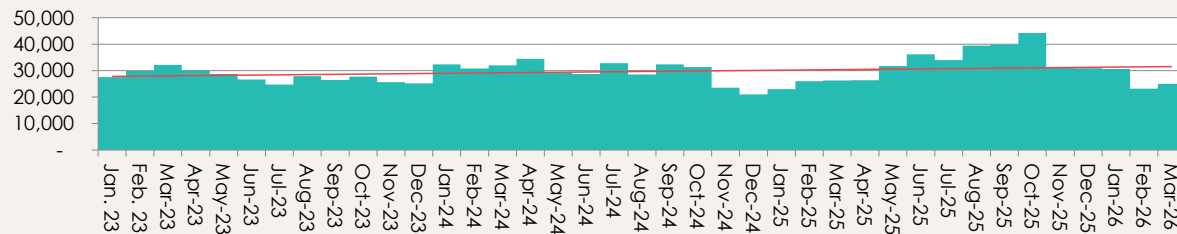
## 31-Day Express Pass



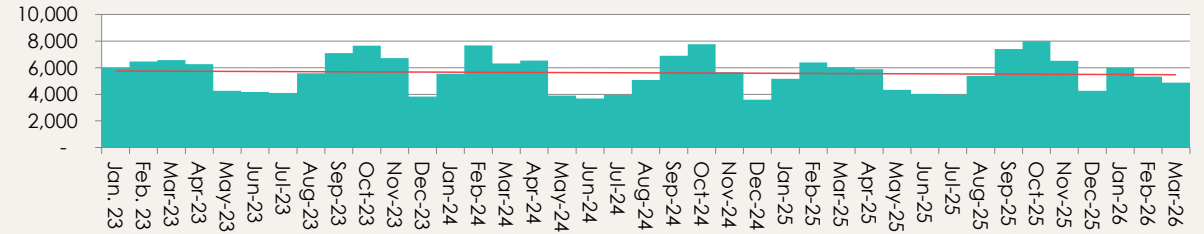
## Free Tel-A-Ride Fixed Route



## MUSC Systemwide Boardings

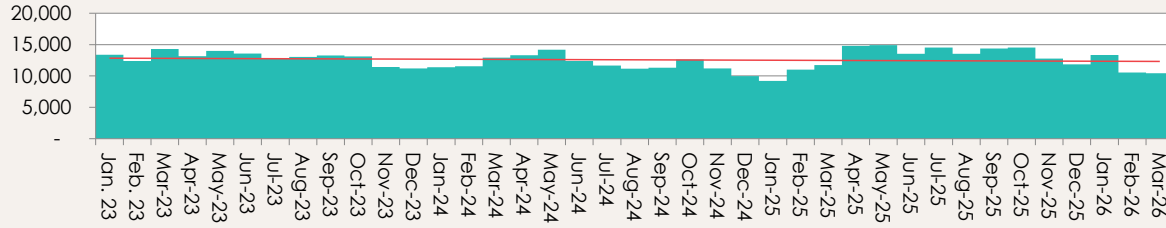


## College of Charleston Boardings

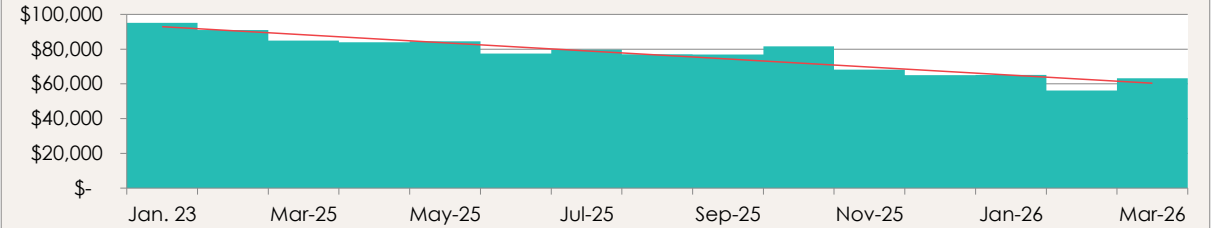


## Classification History

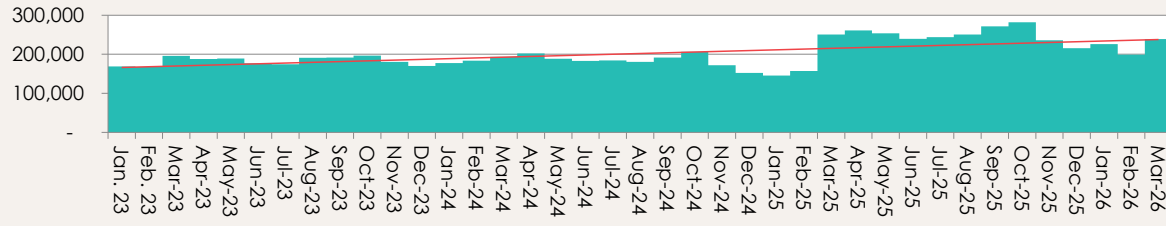
### Transfers Used



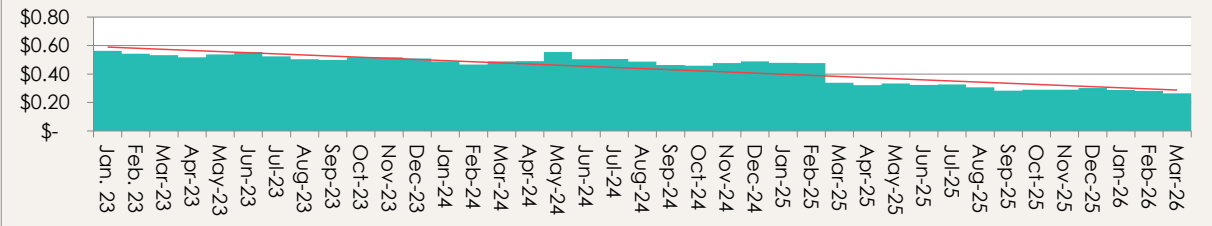
### Farebox Revenue



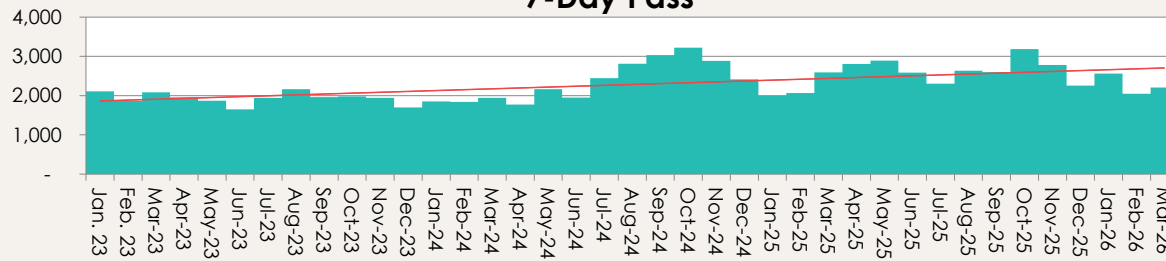
### Total Ridership



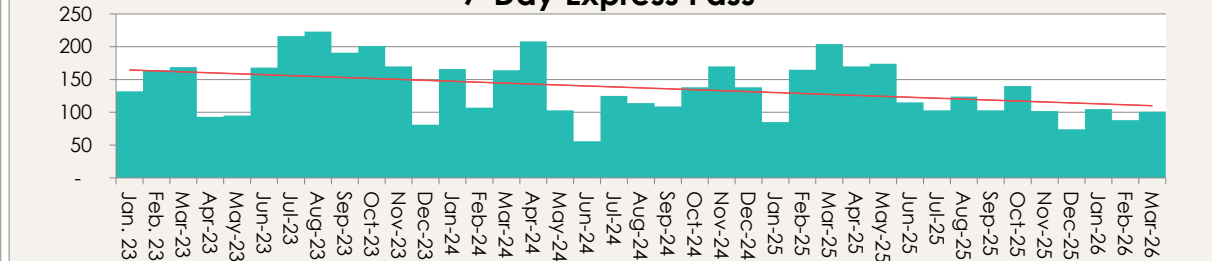
### Average Payment per Passenger



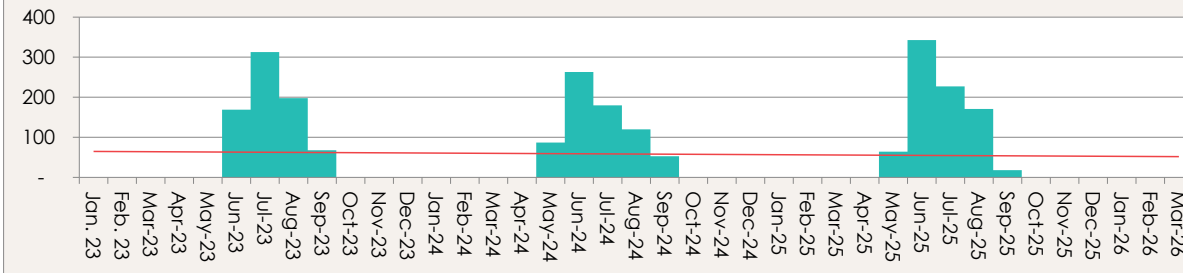
### 7-Day Pass



### 7-Day Express Pass

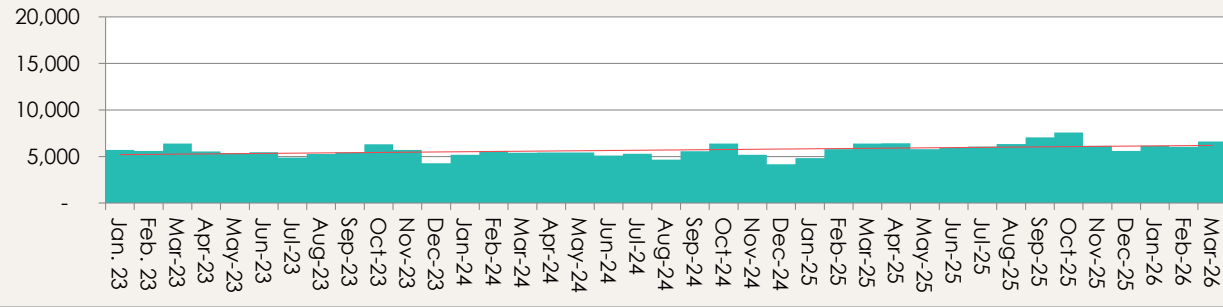


### Beach Shuttle

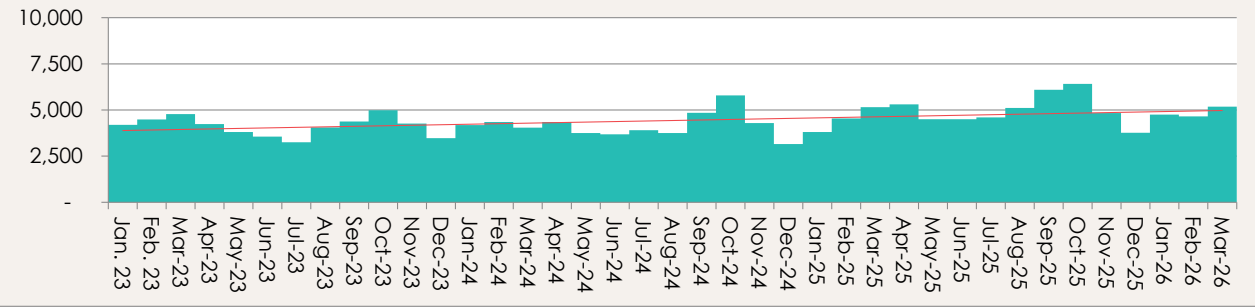


## Ridership Trends by Route

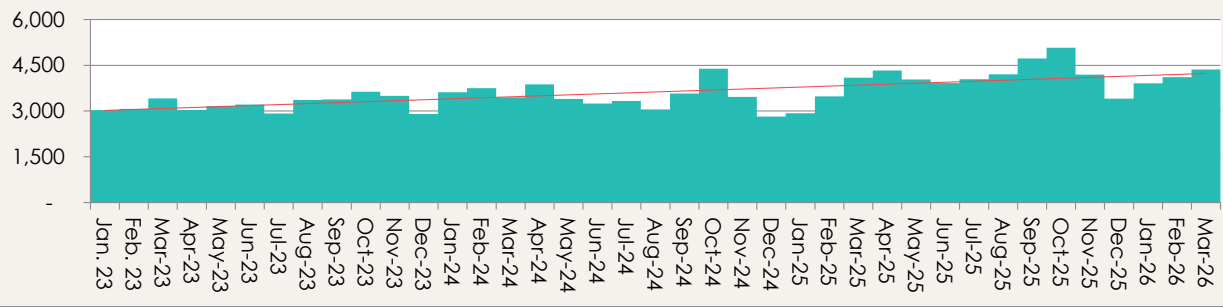
### 1 James Island-North Charleston Express



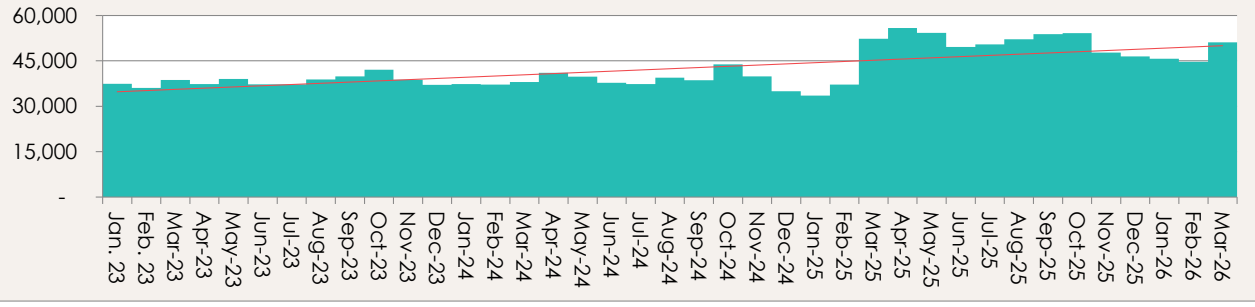
### 2 Mt. Pleasant - West Ashley Express



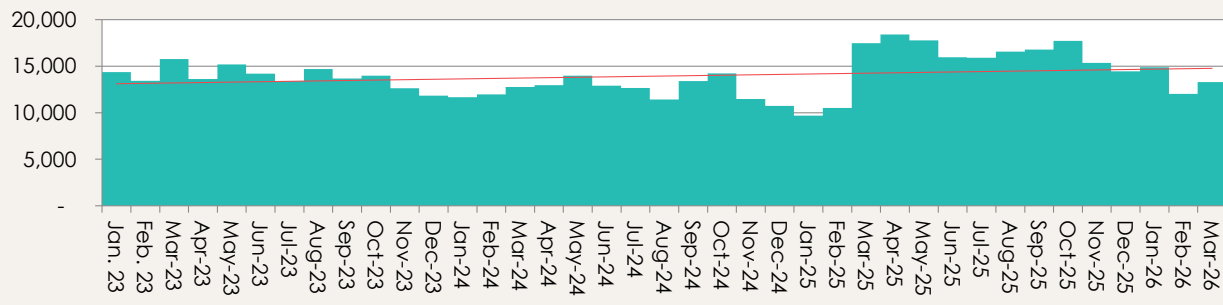
### 3 Dorchester Road Express



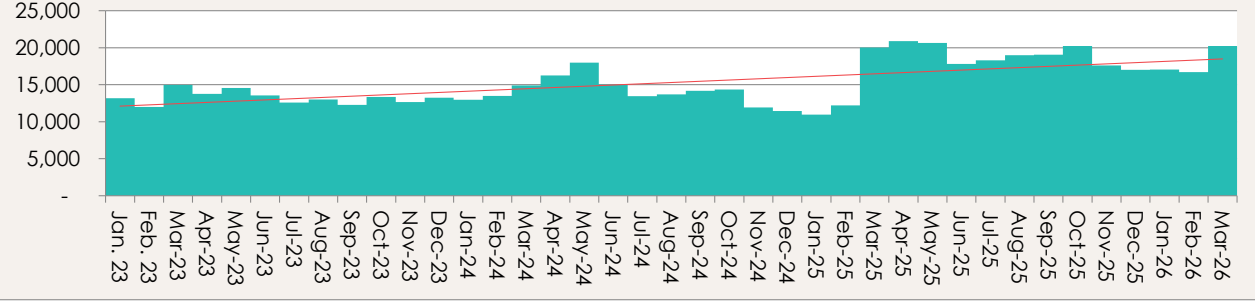
### 10 Rivers Avenue



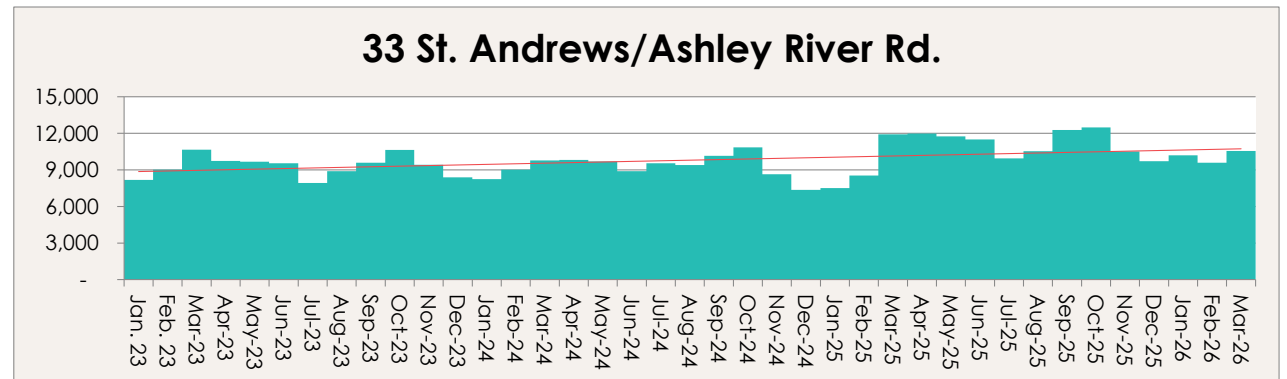
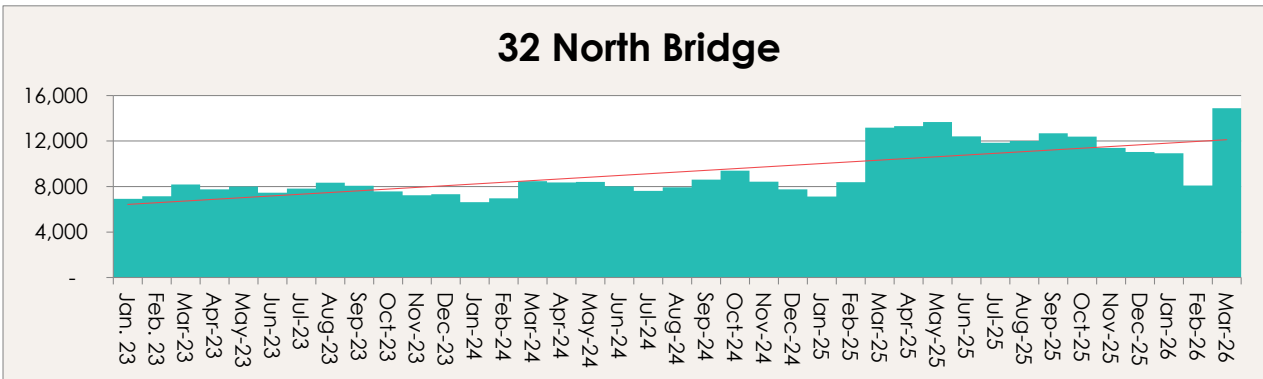
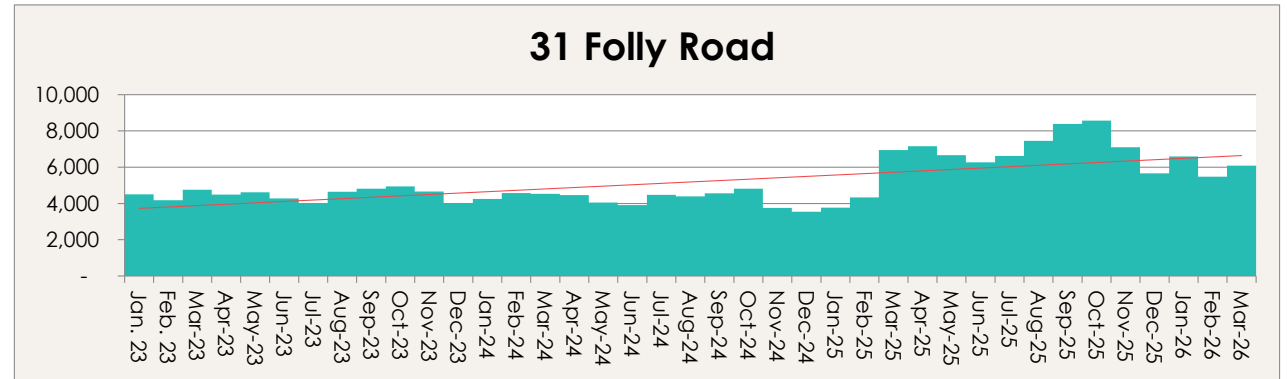
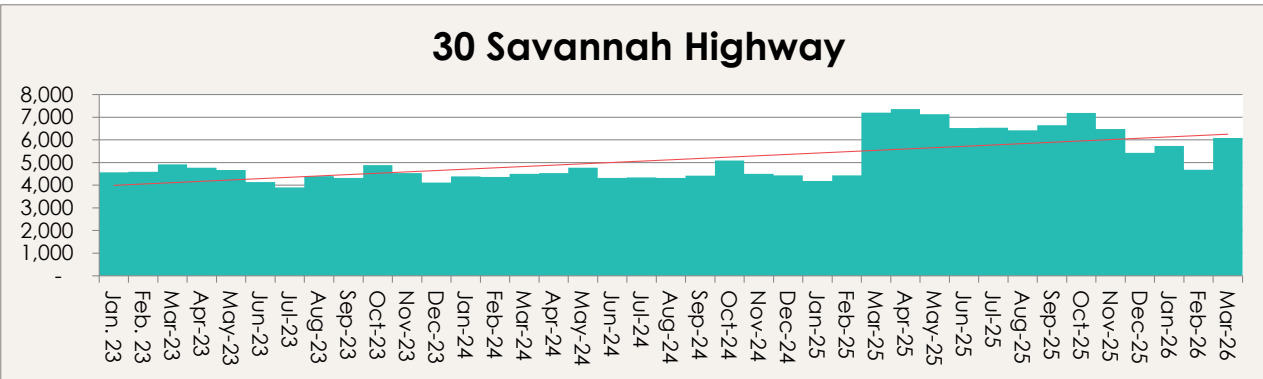
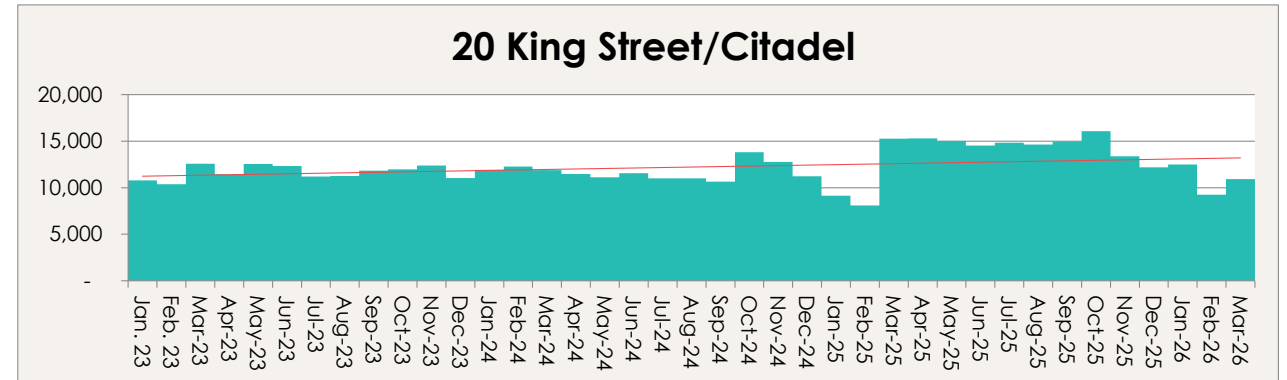
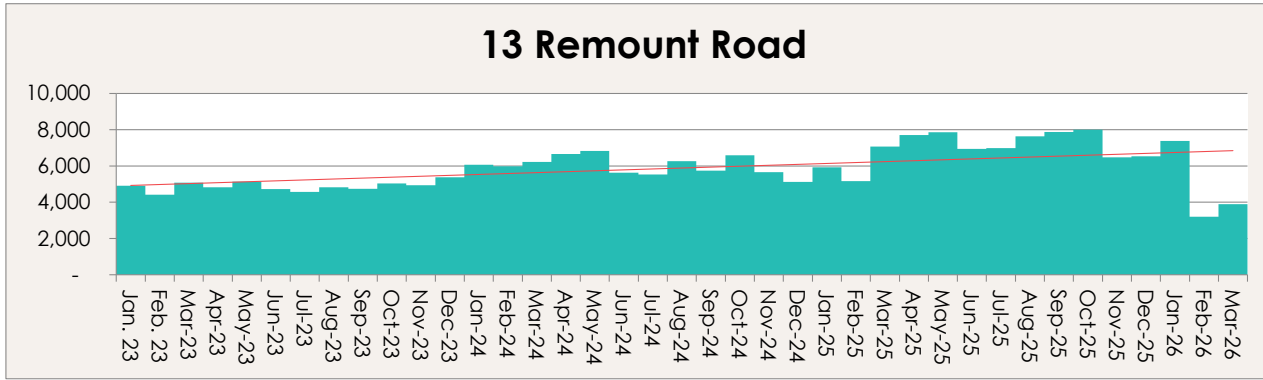
### 11 Dorchester/Airport



### 12 Upper Dorchester AFB

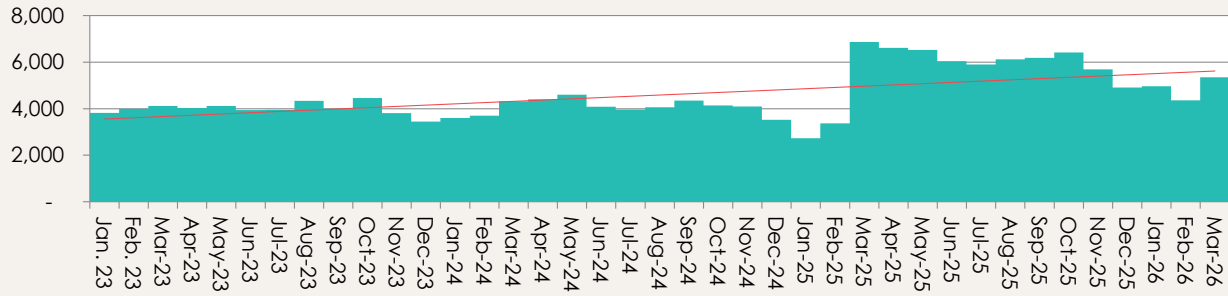


## Ridership Trends by Route

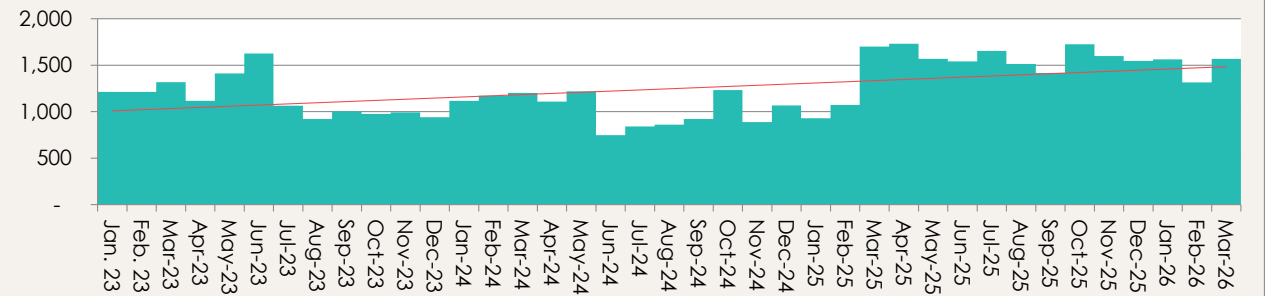


## Ridership Trends by Route

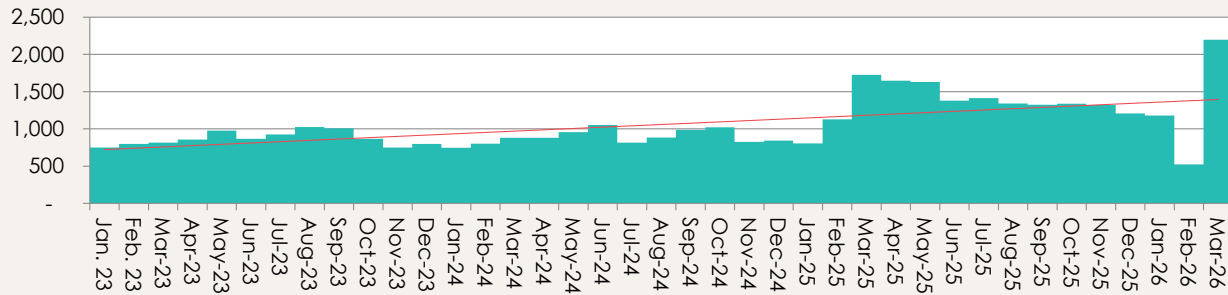
### 40 Mt. Pleasant



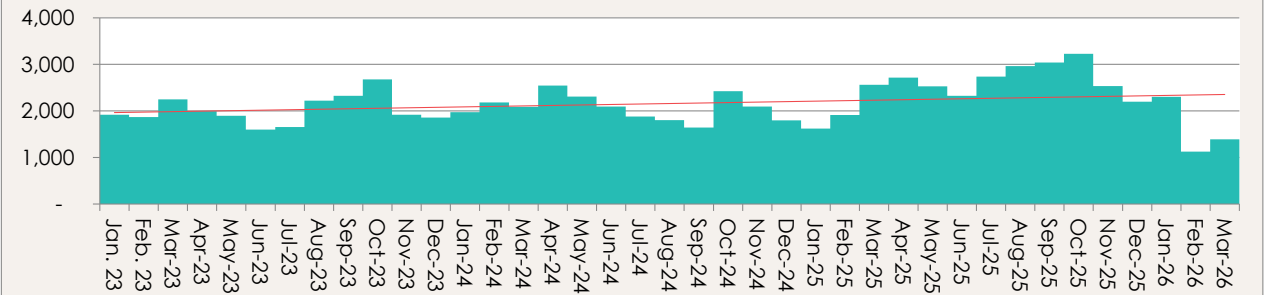
### 41 Coleman Boulevard



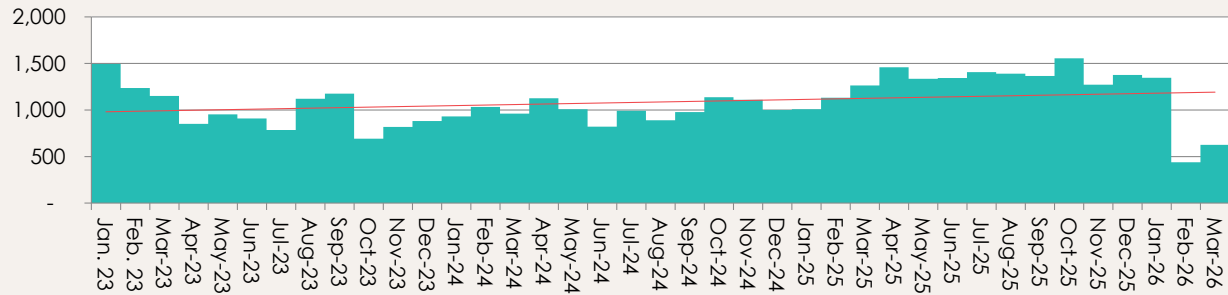
### 42 Wando Circulator



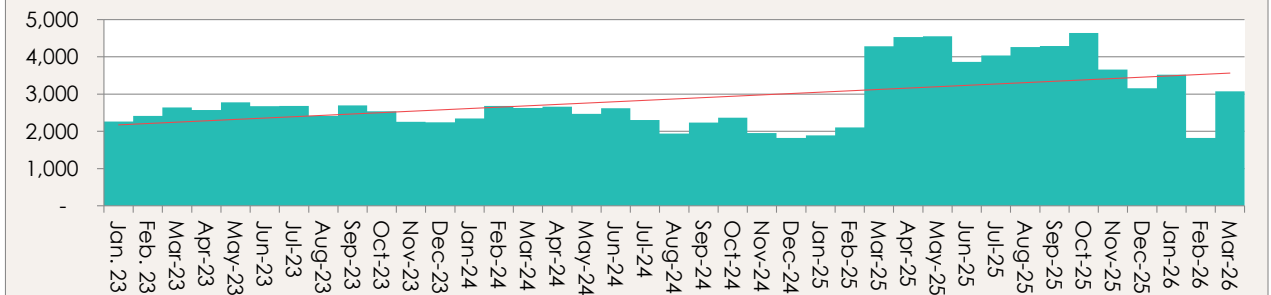
### 102 North Neck/ Rutledge Ave



### 103 Leeds Avenue

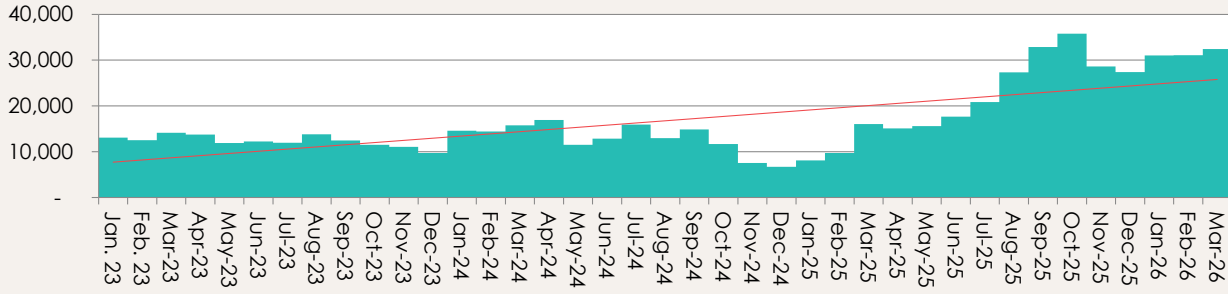


### 104 Montague Avenue

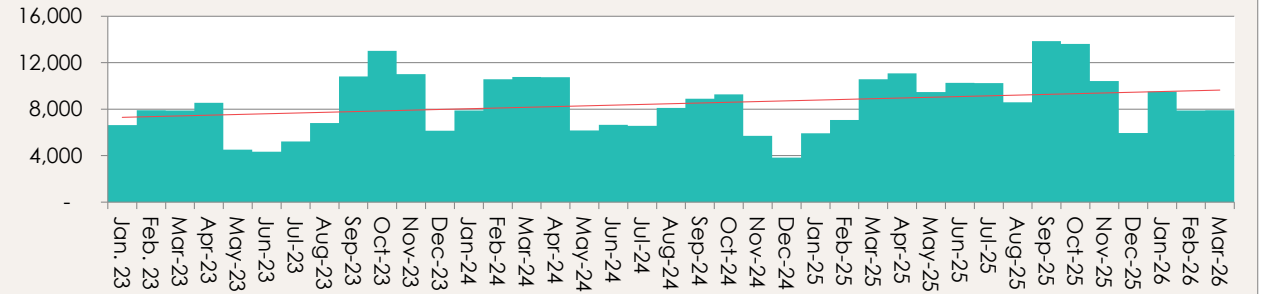


## Ridership Trends by Route

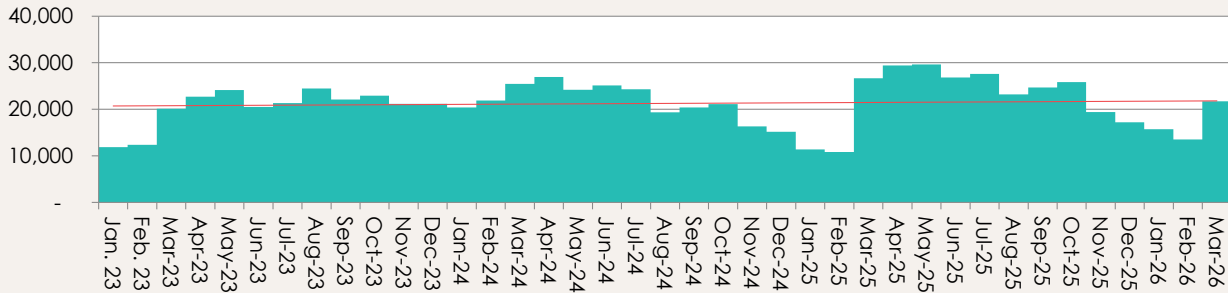
### 203 Medical University Shuttle



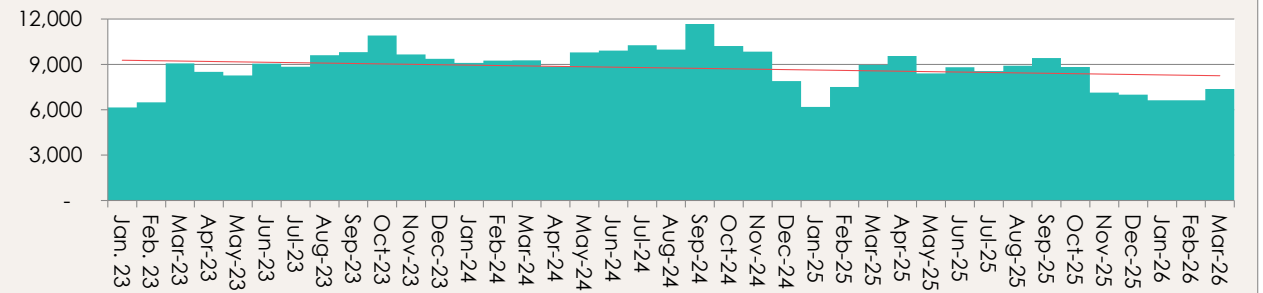
### 210 Aquarium / CofC DASH



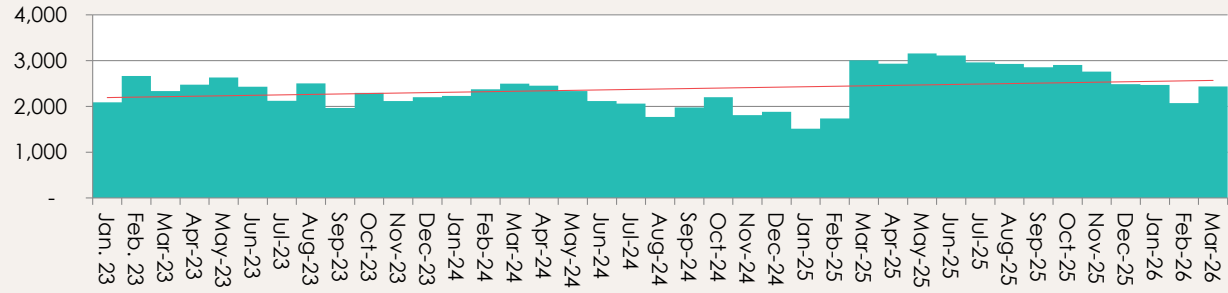
### 211 Meeting/King DASH



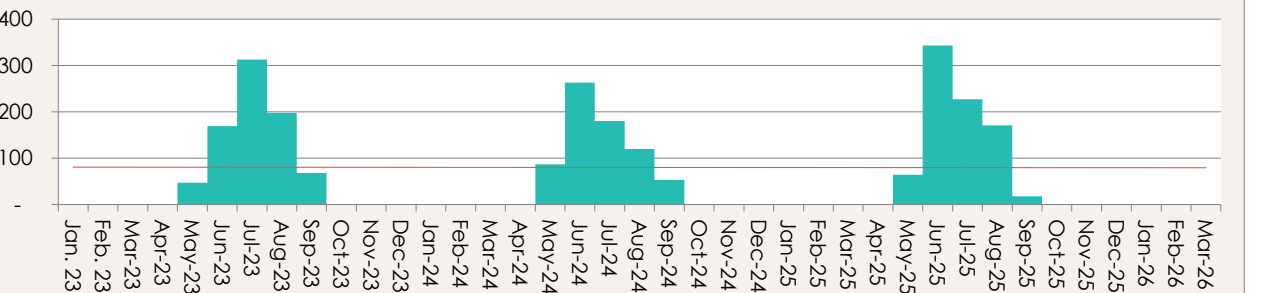
### 213 Lockwood/Calhoun DASH



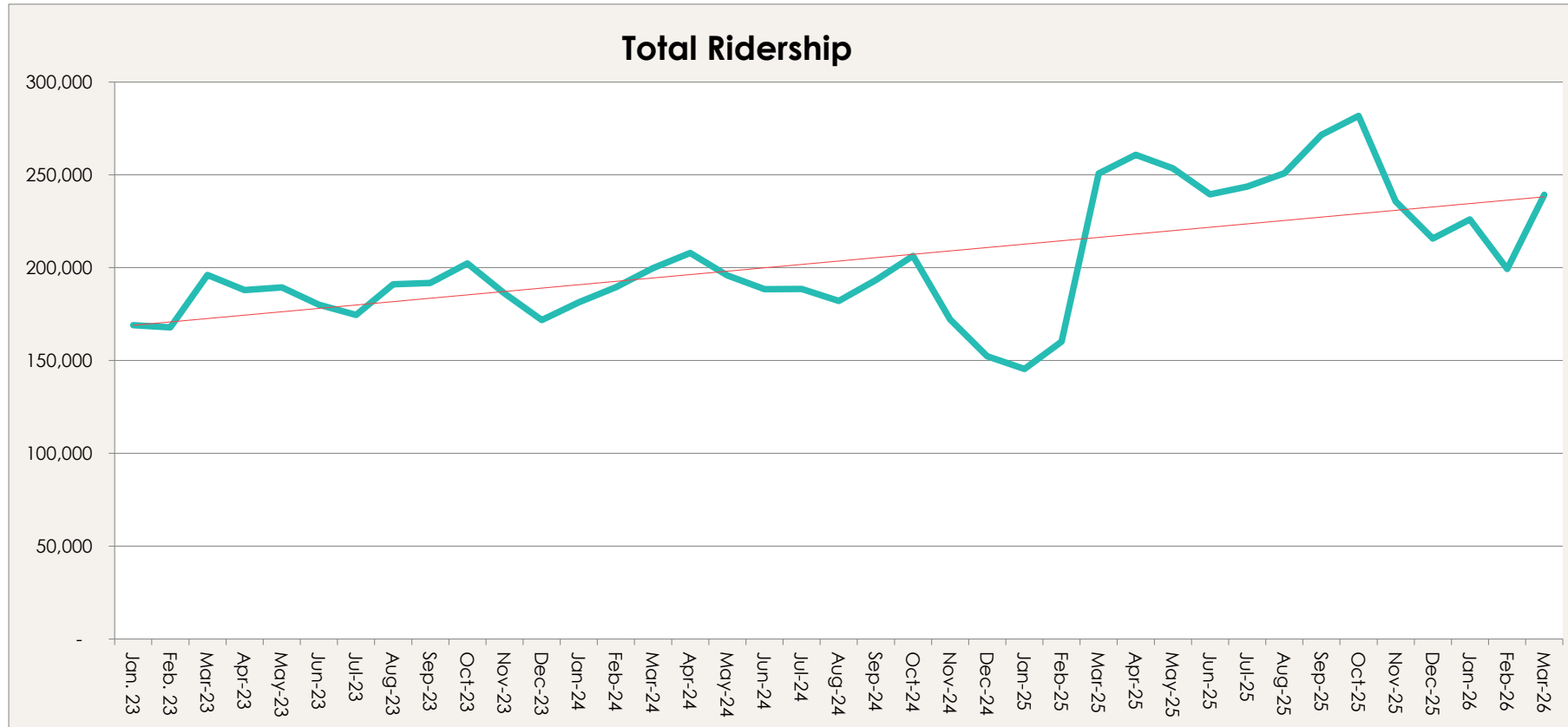
### 301 Glenn McConnell Circulator



### Beach Shuttle



### Ridership Trends by Route



### Farebox and Pass Revenue History

