



## CARTA BOARD MEETING

**October 22, 2025**

**1:00 PM**

Barrett Lawrimore Conference Room  
5790 Casper Padgett Way  
North Charleston, SC 29406

## AGENDA

1. Call to Order
2. Consideration of Board Minutes – September 24, 2025 Meeting
3. Financial Status Report – Robin Mitchum
4. Gillig 35ft Diesel Bus - Request for Approval – Ron Mitchum
5. Annual Asset Management Plan Progress Report and FY 2026 Performance Targets – Request for Approval – Jeff Burns
6. Project Updates – Ron Mitchum
7. Ridership Report – Megan Ross
8. Executive Director's Report – Ron Mitchum
9. Other Business, If Any
10. Public Comments, If Any
11. Executive Session – Legal and Contractual Matters
12. Management, Operations and Maintenance Services: Fixed Route & Paratransit – Request for Approval - Ron Mitchum
13. Board Comments, If Any

The next CARTA Board Meeting will be held on November 19, 2025

**CHARLESTON AREA REGIONAL TRANSPORTATION AUTHORITY  
(CARTA)  
BOARD OF DIRECTORS MEETING  
September 24, 2025  
Meeting Notes**

A Charleston Area Regional Transportation Authority (CARTA) Board of Directors meeting was held at the Berkeley-Charleston-Dorchester Council of Governments (BCDCOG) in the Barrett Lawrimore Conference Room located at 5790 Casper Padgett Way in North Charleston, SC at 1:00 p.m. on Wednesday, September 24, 2025.

**MEMBERSHIP:** Brad Belt; MaryBeth Berry; Joe Boykin; Mike Brown; Daniel Brownstein; Reggie Burgess; William Cogswell; Henry Darby; Dwayne Green; Will Haynie; Brandon Hudson; James Lewis; Craig Logan; Pat O'Neil; Christie Rainwater; Michael Seekings; Jimmy Ward; Robert Wehrman

**MEMBERS PRESENT:** Joe Boykin; Daniel Brownstein; Dwayne Green; Will Haynie; Brandon Hudson; Michael Seekings; Jimmy Ward; Robert Wehrman

**PROXIES:** Craig Harris for Mayor Belt; Ron Brinson for Mayor Burgess; Robert Somerville for Mayor Cogswell; Jerry Lahm for Councilman Darby; Deputy Chief Davis for Mayor Rainwater

**OTHERS PRESENT:** Elissa Smith (HDR); Andrew Fisher (STV); Tom Hiles (WSP); Marissa Cottrell (WSP); William Hamilton (Best Friends of Lowcountry Transit); Ed Astle (City of North Charleston Resident)

**STAFF PRESENT:** Ron Mitchum; Robin Mitchum; Jason McGarry; John Cooper; Megan Ross; Matthew Spath; Kim Coleman

**1. Call to Order**

Chairman Seekings called the CARTA Board of Directors Meeting to order at 1:02 p.m. followed by a moment of silence and a quorum determination.

**2. Consideration of Board Minutes: August 20, 2025 Meeting**

***Mr. Boykin made a motion to approve the August 20, 2025 Meeting Minutes as presented.***

***Mr. Brinson seconded the motion. The motion was unanimously approved.***

**3. Financial Status Report – Robin Mitchum**

Robin Mitchum, Deputy Director of Finance and Administration, presented the financial status report for the month ending July 31, 2025. Ms. Mitchum stated that, overall, the agency remains in good shape and ended the month with unexpended funds of \$3,120,367. She noted that the Statement of Revenues and Expenditures as well as the Balance Sheet, and information for the OnDemand Program are included in the Board Meeting Agenda Packet. Ms. Mitchum provided a brief overview of the following activities for FY25 thus far:

**Revenues:**

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing are bus pass fares sold to customers.
- Local Contributions are funds received for shelter and bench construction.
- Federal Revenue includes operating for the year-to-date. Federal Revenue is recorded as eligible expenditures are incurred.

- Advertising is the advertising on the buses.
- Insurance proceeds are a result of accidents.
- Sale of Assets is the proceeds from the sale of a 1986 Chevrolet truck and a 2017 van.
- Miscellaneous Revenue is the sale of scrap metal.

#### **Expenditures:**

- Retiree Benefits include the cost of retiree insurance.
- Supplies include office, facility maintenance and rebranding supplies.
- Printing includes costs of printing passes and brochures.
- Automotive is the cost to service the 2018 Ford F-150.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
- Office Equipment Maintenance (OEM) includes GMV Sycromatics, GMV Digital Signage, Genfare Support, Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times, RCN NetCloud Essentials and NetCloud Advanced for mobile routers, Chargepoint for electric charges, and other IT services.
- Rent includes the Ashley Phosphate Park & Ride lot, Dorchester Village Shopping Center Park & Ride lot, Leeds Avenue lot lease from Dominion, and document storage.
- Communications is the cost of phone, internet and radio services at the facilities and on the buses.
- Utilities include electric and water at the SuperStop, Melnick Park & Ride lot, the Radio Shop at Leeds Avenue, Medcom Street and the charging stations at Leeds Avenue.
- Auditing is the cost of the FY24 GASB 75 Actuary and the Annual Audit.
- Custodial Services are the cost of janitorial services at the Melnick Park & Ride lot location.
- OnDemand Program is customer transportation cost for same-day service through independent rideshare.
- Other Professional Services include bus wash inspection services, appraisal services and the fire extinguisher inspection at the SuperStop.
- Shared Contract Services (IGA & Management) is the extensive services the BCDCOG provides to CARTA.
- Fixed-Route Service is the cost of fixed and commuter service provided by National Express Shuttle and Transit.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services is the contracted security service provided at the SuperStop by the City of North Charleston Police Department and by Extra Duty Solutions at the Mary Street bus stop.
- Vehicle Maintenance is the cost to maintain the fleet.
- Facility Repair & Maintenance is the cost to maintain facilities.
- Operating Fees & Licenses include credit card transaction fees and vehicle title and registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund. The insurance policy renews January 1. CARTA will add and remove items on the policy throughout the year, but this is most of the cost for the fiscal year.
- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit.
- Interest is the interest on the Melnick Park & Ride lot loan.

#### **Capital Expenditures:**

- Rolling Stock is the purchase of the Hometown Trolley Villager.
- Bus Facilities/Charging Stations are the Leeds Avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction/Bench Install is the installation of shelters and benches.
- Security/Cameras & Equipment is the purchase of cameras, radios, access control equipment and AVL equipment.
- Facilities Construction is Shipwatch Square engineering.
- Capital (IT, Facility Repairs, Maint.) is the purchase of bike racks, a Genfare vault, Genfare controller modules and the SuperStop HVAC replacement.

The Board of Directors received the Financial Status Report and the OnDemand Program Activity Report as information.

#### **4. FY 2026 CARTA Budget – Request for Approval – Robin Mitchum**

Ms. Mitchum presented the FY26 Proposed Budget. She provided detailed explanations of line-item changes in Revenues, Expenditures and Capital Expenditures. Ms. Mitchum noted that the FY26 Proposed Budget was initially approved during the June 2025 CARTA Board of Directors meeting and stated that the final adoption of the FY26 Budget was approved by all member governments during their respective Finance Committee and Council meetings. She noted that the budget will continue to be monitored to ensure revenues and expenditures remain aligned and that any recommended revisions will be made to the Board of Directors as necessary. Ms. Mitchum requested final approval of the FY26 Budget by the Board of Directors and addressed questions and comments.

***Mr. Brownstein made a motion to approve the FY 2026 CARTA Budget as presented.***

***Mr. Wehrman seconded the motion. The motion was unanimously approved.***

#### **5. Project Updates – Ron Mitchum**

Ron Mitchum, Executive Director, stated that Matthew Spath, Communications Director, would deliver the Project Updates on Deputy Director of Operations and Support, Andrea Kozloski's, behalf. Mr. Spath delivered a presentation regarding upcoming events and activities noting that staff attended the North Charleston Farmers Market on September 11<sup>th</sup> and will attend the Veterans Stand Down event at the Convention Center on September 24<sup>th</sup>. He noted the following additional upcoming events and activities: Latin Festival; Charleston Promise Resource Event; North Charleston Farmers Market; Election Day (Free Rides to the Polls); Veterans' Day (Free Rides for Veterans and Active Military); Day of Caring and Thanks; TRAC Meetings; and Holiday Parades. Mr. Spath discussed the Beach Reach Shuttle service noting that ridership numbers resulted in an increase, in spite of some rainy days, in comparison to last year's ridership. Ridership ended at 823, which was an increase of 17.07% over last year's final count. Mr. Spath discussed CARTA Amenities, noting the shelters and benches in progress and stating that 41 new solar lights have been installed. He highlighted Leroy Elzy, Fixed Route Operator. Mr. Elzy has been with CARTA for one year and is the driver of Route 203, MUSC's Medical Shuttle. Mr. Elzy has received several commendations with customers stating that he is consistent, cheerful, greets passengers and starts their day off on a pleasant note. Mr. Spath then delivered information regarding the Transit App, noting that 1,273 new CARTA riders were welcomed aboard as they downloaded the app for the first time. A total of 9,055 riders opened the app and they opened the app 505,966 times during the month. An average weekday had 1,978 riders opening the transit app, which is 13% more than in August of 2024. He also noted that 10,961 GO trips were started by riders to receive step-by-step navigation while helping to improve real-time vehicle locations, which was 30% more than in August of 2024. Mr. Spath stated that there were 8,454 active users in July with a free Royale subscription thanks to

the partnership. He noted that 4,815 tickets were sold in August, which valued a total of \$10,945 (which was an increase when compared to August 2024 when total ticket sales of 1,966 were valued at \$5,178). Mr. Spath noted that the Project Updates report is included in the Board Meeting Agenda Packet regarding the following projects: Service Planning Initiatives; CARTA Comprehensive Operational Analysis (COA); US 52 BRT Study; CARTA OnDemand; Shelter Improvement Program; Shipwatch Square Transit Center; LCRT; Dorchester Transit Signal Priority (TSP) Project; Mt. Pleasant Street Park & Ride; Fairgrounds Park & Ride; O&M Facility - LCRT; and Mobile Ticketing Sales and Use. Mr. Spath briefed the Board of Directors on some of the projects, noting that staff continues to work with MUSC to ensure that Route 203 is running as planned before they reduce the number of vehicles they operate along a similar route. An additional stop was added on Lockwood Dr./WestEdge Street and the increased service began on August 1<sup>st</sup>. He noted that the contract for the Comprehensive Operational Analysis (COA) was fully executed on August 26<sup>th</sup> and the project kick-off is scheduled for mid-September. Mr. Spath also noted that the final report for the US52 BRT Study is in development and the presentation to the BCDCOG Board of Directors is scheduled for the Fall of 2025. He remarked that OnDemand ridership continues to increase as additional applications are approved. He stated that the NEPA process is complete with the Shipwatch Square Transit Hub and the A&E Design is at 95% which has been submitted to the City of North Charleston for municipal reviews. Mr. Spath noted that the Dorchester Transit Signal Prioritization (TSP) project is moving forward with procurement documents and that Phase 3 will be procured in the Fall of 2025. Mr. Spath also updated the Board of Directors on Mobile Ticketing Sales noting that mobile ticket sales totaled \$32,067.45 in August 2025, which is a 7.4% increase in sales revenue over August 2024. The Board of Directors received the Project Updates and the Upcoming Activities & Events Report as information.

#### **6. Ridership Report – Megan Ross**

Megan Ross, Transit Planner, presented the Ridership Reports for August 2025. She noted that passenger trips totaled 250,834 and there were 14.0 customers per service hour (13.7 last month). Ms. Ross stated that overall ridership, when comparing August 2025 to July 2025, increased by 2.9%. She reviewed safety trends for August 2025 noting that there were four preventable accidents (side-swipes/fixed objects) of which three preventable accidents were on fixed-route vehicles and one preventable accident was on a paratransit vehicle. There were also four non-preventable accidents. Ms. Ross discussed complaints and commendations regarding Customer Service for the month of August noting that there were eight complaints (unsafe driving behaviors) and there were two commendations. She reviewed On-Time Performance noting that the fixed-route on-time performance for the month of August was 73.2% and the on-time performance for paratransit was 86%. Ms. Ross noted that missed trips for August 2025 resulted in 466.95 service hours missed, which was 2.54% of total scheduled monthly revenue hours. She discussed paratransit services in detail regarding the breakdown of total passengers, which was 4,214. There were 249 no-shows and 1,634 cancellations. The average ride length was 29.97 minutes and the average ride distance was 9.81 miles. The on-time performance was 85.7%. Ms. Ross then discussed OnDemand trips for August 2025, noting that the ridership for the month was 3,857 passengers between both Uber and Lyft. The trip cost averaged \$10.13, which was higher than July's average of \$9.03. She stated that 46% of the overall rides were from Tel-A-Ride passengers. The Board of Directors received the Ridership Report as information.

#### **7. Executive Director's Report – Ron Mitchum**

Mr. Mitchum stated that he would deliver his report during Executive Session. However, he briefed the Board of Directors on the Shipwatch Square Project. He noted that the City of North Charleston requested that the AC unit be concealed on the roof of the building. The plan for the unit to be concealed has been submitted and staff is awaiting approval. Once approval is received, it will go out for bid. Mr. Mitchum noted that there is currently nothing under FTA review and he is awaiting budget approval. The Board of Directors received the Executive Director's Report as information.

## **8. Other Business, If Any**

There was no further business to discuss.

## **9. Public Comments, If Any**

There was one Public Comment noted for the record:

- William Hamilton (Best Friends of Lowcountry Transit): Mr. Hamilton thanked the Board of Directors for their efforts and leadership regarding public transit. He discussed the National Conference to be held in Charlotte in October and would like to see student rider numbers increase.

## **10. Executive Session – Legal and Contractual Matters**

***Mr. Brinson made a motion that the Board of Directors convene into Executive Session.***

***Mr. Boykin seconded the motion. The motion was unanimously approved.***

***Non-Board Members, Guests and Non-Essential Staff Members were excused.***

***Mr. Boykin made a motion to reconvene the Board of Directors meeting.***

***Mr. Harris seconded the motion. The motion was unanimously approved.***

***Chairman Seekings reconvened the Board of Directors meeting noting that no action was taken related to legal/contractual matters discussed during Executive Session.***

## **11. Board Comments, If Any**

Discussion was held regarding the Beach Reach Shuttle service. It was noted that an ad hoc committee be established during the off-season to work on plans regarding future service and looking into possible service for Sullivan's Island. Town of Mt. Pleasant Councilman Brownstein offered to serve on the ad hoc committee and thanked the City of Isle of Palms for their partnership with CARTA regarding the Beach Reach Shuttle service. City of Isle of Palms Councilman Ward thanked the Town of Mt. Pleasant for their partnership as well. Town of Mt. Pleasant Mayor Haynie expressed his gratitude for the CARTA Board of Directors and the BCDCOG's sincere condolences, thoughts and prayers regarding the passing of his father.

## **12. Adjourn**

Chairman Seekings wished Good Luck to those who are seeking re-election during the upcoming election season. He announced that the next CARTA Board of Directors meeting will be held on October 22, 2025 (which is the 4<sup>th</sup> Wednesday of the month). Chairman Seekings thanked the Board of Directors for their continued dedicated service to the CARTA Board of Directors and the communities they serve. There being no further business before the Board, Chairman Seekings adjourned the meeting at 1:50 p.m.

Respectfully submitted,  
Kim Coleman





Charleston Area Regional Transportation Authority

MEMORANDUM

TO: Board of Directors  
FROM: Robin W. Mitchum, Deputy Director of Finance & Administration  
SUBJECT: August 31, 2025 Financial Report Overview  
DATE: October 13, 2025

Please find attached the August 31, 2025 Financial Report. Below is a brief overview of the activities for FY25.

**Revenues**

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing is bus pass fares sold to customers.
- Local contributions are funds received for shelter and bench construction.
- The Federal revenue includes operating for the year to date. Federal revenue is recorded as eligible expenditures are incurred.
- Advertising is advertising on the buses.
- Insurance proceeds are a result of accidents.
- Sale of Assets is the proceeds from the sale of a 1986 Chevrolet truck and a 2017 van.
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**Expenditures**

- Retiree Benefits includes the cost of retiree insurance.
- Supplies includes office, facility maintenance, and rebranding supplies.
- Printing includes costs of printing passes and brochures.
- Automotive is the cost to service the 2018 Ford F150.
- Dues/Memberships is the Charleston Chamber and TASC memberships.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
- Office Equipment Maintenance (OEM) includes GMV Syncromatics, GMV Digital Signage, Genfare Support, Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times, RCN NetCloud Essentials and Netcloud Advanced for mobile routers, Chargepoint for electric chargers and other IT services.
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### **Capital Expenditures**

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- Bus Shelter Construction /Bench Install is the installation of shelters and benches.
- Security/Cameras & Equipment is the purchase of cameras, radios, access control equipment, and AVL equipment.
- Facilities Construction is Shipwatch engineering.
- Capital (IT, Facility Repairs/Maint) is the purchase of bike racks and a Genfare vault, Genfare controller modules and the Superstop HVAC replacement.

**Overall, the agency ended the month with excess of revenues of \$2,902,840.**

If you have any questions, please contact me at 843-529-2126 or [robinm@bcdcog.com](mailto:robinm@bcdcog.com).

**Amount owed to National Express Shuttle & Transit as of 08/31/2025 was \$1,402,478.90.**



**CARTA**  
**Statement of Revenues & Expenditures**  
**For the Month Ending August 31, 2025**

Time elapsed:  
**92%**

	<b>FY25 Budget</b>	<b>FY25 Revised Budget</b>	<b>Actual</b>	<b>% of Budget</b>
<b><u>Operating Revenues</u></b>				
Farebox	1,322,466	1,169,333	1,046,818	90%
Passes & Mobile Ticketing	607,295	623,037	563,624	90%
COC Shuttle	453,476	393,945	361,197	92%
MUSC	763,456	765,160	718,904	94%
City of Charleston - DASH	741,452	741,452	684,659	92%
Local Contributions	-	13,150	33,270	253%
Federal	10,156,366	8,909,593	8,521,377	96%
Sales Tax - Charleston County	13,415,772	13,430,591	12,618,549	94%
Advertising	850,000	850,000	917,773	108%
Insurance Proceeds	-	95,493	105,558	111%
Sale of Assets	-	11,775	11,775	100%
Miscellaneous	-	260	359	138%
<b>TOTAL OPERATING REVENUES</b>	<b>28,310,283</b>	<b>27,003,789</b>	<b>25,583,863</b>	<b>95%</b>
<b><u>Operating Expenditures</u></b>				
Retiree Benefits	9,581	10,046	9,190	91%
Supplies	75,000	65,000	48,255	74%
Printing	42,000	42,000	19,446	46%
Automotive	3,525	2,500	1,808	72%
Postage	200	50	-	0%
Dues/Memberships	2,500	2,500	2,500	100%
Office Equipment Rental	116,225	116,225	96,250	83%
Office Equipment Maintenance	333,633	356,324	245,439	69%
Rent	34,385	35,600	31,874	90%
Communications	170,185	166,212	157,735	95%
Utilities	322,832	202,330	198,277	98%
Advertising	7,500	65,000	-	0%
<b><u>Professional Services</u></b>				
Auditing	32,340	31,200	31,200	100%
Legal	1,000	1,000	-	0%
Custodial	25,542	20,245	17,415	86%
On Demand Program	350,000	531,050	461,840	87%
Other	25,000	20,000	5,522	28%
<b><u>Contract Services</u></b>				
Shared Services - IGA	3,640,486	3,807,434	3,838,965	101%
Fixed Route	16,244,786	14,879,025	12,378,913	83%
Money Transport	11,836	14,090	12,091	86%
Security Services	105,560	124,200	106,691	86%
Vehicle Maintenance	348,701	348,701	289,533	83%
Facility Repair & Maintenance	47,250	47,250	39,373	83%
Operating Fees & Licenses	50,000	60,400	53,125	88%
Insurance	1,085,307	1,085,307	981,889	90%
Fuel	1,493,500	1,268,750	1,175,822	93%
Paratransit	3,657,569	3,622,510	2,414,752	67%

**CARTA**  
**Statement of Revenues & Expenditures**  
**For the Month Ending August 31, 2025**

Time elapsed:  
**92%**

	<b>FY25 Budget</b>	<b>FY25 Revised Budget</b>	<b>Actual</b>	<b>% of Budget</b>
Miscellaneous	5,400	5,400	8,272	153%
Interest	43,440	43,440	40,006	92%
Non-Capitalized Assets	25,000	30,000	14,840	49%
<b>TOTAL OPERATING EXPENDITURES</b>	<b>28,310,283</b>	<b>27,003,789</b>	<b>22,681,023</b>	<b>84%</b>
Excess (Deficit) of Revenues Over (Under) Expenditures			<b>2,902,840</b>	

**Capital Revenues**

Rolling Stock	600,000	254,954	202,954	
Bus Facilities/Charging Stations	-	240,029	225,401	
Bus Shelter Construction/Bench Install	-	92,303	67,480	
Facilities Construction	2,211,406	495,698	544,706	
Security/ Cameras & Equipment	131,511	69,640	126,243	
Sales Tax - Charleston County	875,728	860,909	450,618	
<b>TOTAL CAPITAL REVENUES</b>	<b>3,818,645</b>	<b>2,013,533</b>	<b>1,617,402</b>	<b>80%</b>

**Capital Expenditures**

Rolling Stock	750,000	326,093	257,193	
Bus Facilities/Charging Stations	-	294,929	276,644	
Bus Shelter Construction/Bench Install	100,000	332,479	263,314	
Facilities Construction	164,388	619,622	682,830	
Security/ Cameras & Equipment	2,764,257	87,050	85,315	
Capital (IT, Facility Repairs/Maint)	40,000	353,360	52,106	
<b>TOTAL CAPITAL EXPENDITURES</b>	<b>3,818,645</b>	<b>2,013,533</b>	<b>1,617,402</b>	<b>80%</b>

**CARTA  
BALANCE SHEET  
8/31/2025**

**ASSETS**

**ASSETS**

GENERAL OPERATING (BB&T)	20,816,108.70
PETTY CASH	160.00
ACCOUNTS RECEIVABLE	44,647.53
PREPAID EXPENSES	2,610,868.15
INVENTORY - FUEL	27,508.05
LAND	8,566,144.03
VEHICLES	52,020,587.67
EQUIPMENT	2,667,467.72
FAREBOXES	1,217,704.70
SHELTERS	4,717,190.48
BUS SIGNAGE	254,913.32
FACILITIES	11,318,355.69
PARK & RIDE FACILITY	183,927.64
ACCUMULATED DEPRECIATION	(41,731,675.86)
RIGHT TO USE LEASES	1,605,170.88
ACCUMULATED DEPRECIATION - RTU	(555,579.32)
TOTAL ASSETS	<u>63,763,499.38</u>

**LIABILITIES & EQUITY**

**LIABILITIES**

ACCOUNTS PAYABLE	2,056,732.16
NOTE PAYABLE - BB&T	1,193,663.29
ACCRUED INTEREST	22,777.73
OPEB LIABILITY	133,517.00
LEASE LIABILITY	997,506.33
TOTAL LIABILITIES	<u>4,404,196.51</u>

**EQUITY**

CURRENT YEAR FUND BALANCE	2,902,839.91
INVEST IN CAPITAL ASSETS	37,926,757.80
FUND BALANCE	18,529,705.16
TOTAL EQUITY	<u>59,359,302.87</u>

TOTAL LIABILITIES & FUND EQUITY	<u>63,763,499.38</u>
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CARTA  
OnDemand Program  
8/31/2025

<u>Activity</u>	BUDGET	FY 21 Total Costs	FY 22 Total Costs	FY 23 Total Costs	FY 24 Total Costs	<b>FY 25 Total Costs</b>	Total	Balance	% Complete
OnDemand Program (80/20)	737,786	1,421	20,778	98,039	323,179	<b>294,369</b>	737,786	-	100%
OnDemand Program (Local)	-					<b>167,470</b>	167,470	(167,470)	
Total	737,786	1,421	20,778	98,039	323,179	<b>461,839</b>	905,256	(167,470)	123%
Federal FTA 5310	587,000	1,137	16,622	75,203	258,544	<b>235,494</b>	587,000	-	100%
Local	150,786	284	4,156	22,836	64,635	<b>226,345</b>	318,256	(167,470)	211%
Total	737,786	1,421	20,778	98,039	323,179	<b>461,839</b>	905,256	(167,470)	123%



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Charleston Area Regional Transportation Authority

## MEMORANDUM

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**Date:** October 13, 2023  
**To:** CARTA Board of Directors  
**From:** Ronald Mitchum, Executive Director  
**Subject:** Request for Approval – Gillig 35ft Diesel Bus

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Staff is requesting approval to purchase four (4) 35ft Diesel buses utilizing the State of Washington cooperative purchasing contract with Gillig.

The price per bus is \$701,574.00.



Charleston Area Regional Transportation Authority

## MEMORANDUM

**Date:** October 22, 2025  
**To:** Ronald E. Mitchum, Executive Director  
**From:** Jeffrey Burns, Grants and Contracts Compliance Administrator  
**Subject:** Annual Asset Management Plan Progress Report and FY 2026 Performance Targets

The Federal Transit Administration established a National Transit Asset Management (TAM) System to monitor and manage public transportation capital assets to enhance safety, reduce maintenance costs, increase reliability, and improve performance. The objective is to develop a strategic and systematic process of operating, maintaining, and improving public transportation capital assets effectively through their entire life cycle. The mandate, enumerated in 49 U.S.C. 5326 requires FTA grantees to maintain an asset management plan for their public transportation assets, including vehicles, facilities, equipment, and other infrastructure.

CARTA established the goal of achieving and maintaining a state of good repair for its public transportation assets. Transit asset management is a business model that uses transit asset condition to guide the optimal prioritization of funding. FTA has defined State of Good Repair (SGR) as the condition in which a capital asset is able to operate at a full level of performance. A capital asset is in a state of good repair when that asset:

1. Is able to perform its designed function,
2. Does not pose a known unacceptable safety risk, and
3. Its lifecycle investments must have been met or recovered.

It is proposed to continue the following performance measure targets as required by FTA for Fiscal Year 2026.

Asset Type	Performance Measure	TAM Plan Targets
Rolling Stock - Revenue Vehicles	• Percentage of vehicles exceeding the FTA's Useful Life Benchmark	• 15% for Buses • 20% for Cut-Away buses • 20% for Vans/Mini-Vans
Rolling Stock - Support Vehicles	• Percentage of vehicles exceeding the FTA's Useful Life Benchmark	• 30% for Support vehicles
Equipment	• Percentage of equipment exceeding the FTA's Useful Life Benchmark	• 30% for Equipment
Facilities	• Percent of facilities within an asset class rated below 3.0 on the FTA Transit Economic Requirement Model scale	• 0% of Facilities

CARTA continues to participate in the rule's requirements for metropolitan planning organizations (MPOs) to coordinate with transit providers, set targets, and integrate those targets into their planning documents. The following process has been established to share TAM information, including data, plans, and targets, with BCDCOG and the CHATS MPO.



# MEMORANDUM

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CARTA shall be responsible for collecting and maintaining ongoing operational data needed for other studies and the MPO's Public Transportation Management System, including the sharing of information for the development of regional transportation plans, financially constrained plans, and the annual listing of obligated projects. Data will be submitted annually or upon request.

BCDCOG/CHATS shall consult with CARTA on public transportation service and facility issues, including development of regional service plans, park and ride facilities, and agency coordination. The BCDCOG will include CARTA in developing and implementing a regional congestion management system. To coordinate effective planning and programming activities, CARTA and BCDCOG shall, to the maximum extent practical, coordinate their public information efforts and seek joint opportunities for public involvement.

During the fiscal year, CARTA continued execution of its vehicle replacement program. This resulted in the average age of the revenue fleet decreasing by 6.1%. The average age of the revenue fleet declined by 0.4 years from 6.6 years to 6.2 years with the average mileage on the revenue fleet increasing from 187,413 to 203,585 over the fiscal year. The portion of the fleet that had the most significant decline in average age is the mini-van sub-fleet, which declined from an average of 2.4 to 2.0 years, a 16.7% change. The cutaway sub-fleet also declined from an average of 7.2 to 6.8 years, a 5.6% change. The Bus sub-fleet saw their average mileage increase with the average age remaining the same. Vehicles comprising the Van sub-fleet are in their first year of service, offering customers of the Tel-A-Ride service an updated vehicle. The average age of the nation's rubber wheeled transit fleet is 6.3 years according to the most recent data, placing CARTA on par with other transit providers.

Overall, 11.3% of the revenue fleet exceeds its useful life benchmark (ULB), meeting the Plan performance targets. Detracting from this target is that fifty percent of the vehicles in the Cutaway Bus sub-fleet category exceed their useful life benchmark. The replacement of vehicles in this category will continue this year with the delivery of four vehicles.

With the recent acquisition of the thirty-five and forty-foot battery-electric buses, the Bus category only has eight units that have reached the ULB. Once the performance of the battery-electric fleet is stabilized, these eight vehicles can be retired, reducing the category's average age. The recent capital investments in the Bus category will allow CARTA to retain this status for multiple years. An order has been executed to replace additional vehicles in the Bus category to retain the state of good repair for this sub-fleet. The funding has been identified and obligated. It is likely that an option on a statewide purchasing contract will be used to expedite the procurement process as the current lead time is quoted at eighteen months. All fleet categories meet the ULB and are in satisfactory condition.

The condition of the equipment in each asset classification has maintained an adequate or greater rating except for the shop equipment category. A quality maintenance plan has contributed to this acceptable condition, in addition to the ongoing replacement multiple assets supporting operations. The light usage of these assets mitigates the extended age of the vehicles and equipment, particularly the forklift that serves its function that is in good working order, it has just been in service for many years. The equipment continues to perform its function safely and effectively and does not necessitate replacement, especially with the limited use it entertains. A project to replace the in-floor vehicle lifts in the main maintenance bays will be completed in November 2025.

During the next fiscal year, this replacement process will continue. As indicated by the progress toward achieving the performance targets, CARTA is target in maintaining its state of good repair.

Staff recommends adoption of the TAM Plan performance targets for fiscal year 2026, which are consistent with last year's performance targets. Please feel free to contact me with any questions or for further information.



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Charleston Area Regional Transportation Authority

## MEMORANDUM

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**Date:** October 13, 2025  
**To:** CARTA Board of Directors  
**From:** Ronald E. Mitchum, Executive Director  
**Subject:** Transit Planning Project Updates for September 2025

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Please find the progress reports for transit planning projects.

1. Service Planning Initiatives (Project Manager: Megan Ross)
2. CARTA Comprehensive Operational Analysis (Project Manager: Megan Ross)
3. US 52 BRT Study (Project Manager: Sharon Hollis/Megan Ross)
4. CARTA On-Demand (TNC Pilot Project) (Project Manager: Courtney Cherry)
5. Shelter Improvement Program (Project Manager: Rainee Kearney)
6. Shipwatch Square Transit Center (Project Manager: Sharon Hollis)
7. Lowcountry Rapid Transit (Project Manager: Sharon Hollis)
8. Dorchester Transit Signal Priority (TSP) Pilot Project (Project Manager: Sharon Hollis)
9. Mt. Pleasant Street Park and Ride (Project Manager: Robin Mitchum)
10. Fairgrounds Park and Ride (Project Manager: Robin Mitchum)
11. O&M Facility – LCRT (Project Manager: Robin Mitchum)
12. Mobile Ticketing Sales and Use (Project Manager: Jeff Burns)

Please let me know if you need additional information.

# MEMORANDUM

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## 1. Service Planning Initiatives

- Staff received confirmation that our APCs are certified for NTD reporting. Additionally, a scope of work was created to proceed with ongoing service and maintenance. It was sent out for procurement.
- Staff continue working with Spare and We Drive U to make changes to the Spare software to improve service. Route optimization is our top priority, as we work with operators to make sure passengers are picked up in logical order. Additionally, staff monitor OTP to ensure it continues to improve.
- Staff and Nelson\ Nygaard held the kickoff meeting for the Comprehensive Operational Analysis (COA).
- Staff continue working on the tablet replacement and system improvements for fixed route vehicles. We currently have the management software and tablet application ready to go. We continue to work on procuring mounts and an installation contractor. We are looking at full replacement on or near November 1<sup>st</sup>.
- Staff participated in an LCRT Program Management Meetings, held bi-weekly. Staff participated in a 60% design review of the OMF. Also, staff continue to participate in LCRT Transit Systems Integration Meetings.
- Staff participated in the multiple Charleston County Coordination calls due to the possible storm. Staff coordinated with operations to ensure the readiness of staff for the possible storm until called off on September 28<sup>th</sup>.
- Staff met with the Charleston Police Department to assist with continued loitering and safety-related concerns at bus stop locations downtown.
- Staff continue to meet with MUSC to ensure that Rt. 203 is running as planned.
- Staff continue working with development review and infrastructure improvement along the bus routes.
- Staff continued to report daily service reports to the Executive Director to help support ongoing improvement efforts.
- Staff tracks and investigates all missed service. It is reported to We Drive U and docked as liquidated damages.
- Staff assisted with operations multiple days throughout the month, covering routes and assisting with dispatching functions.

## 2. Comprehensive Operational Analysis

- Project kick-off in mid-September. Nelson/ Nygaard met with the team to get feedback on the current system. Additionally, the project team rode routes to understand the system before beginning the operational data analysis task.

## 3. US 52 BRT Study

- Final report has been received and posted on project website.

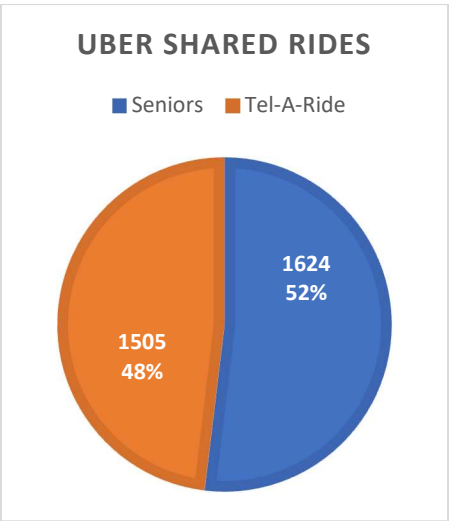
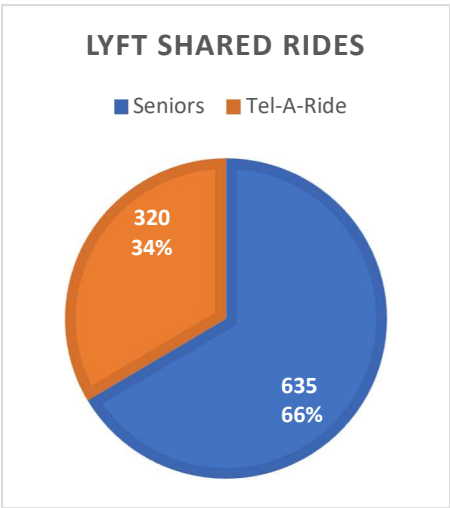
## 4. CARTA OnDemand (TNC Pilot)

Staff contracts with service providers Uber and Lyft to provide subsidized transportation. CARTA OnDemand launched on February 1, 2021. On March 1, 2025, program changes were implemented

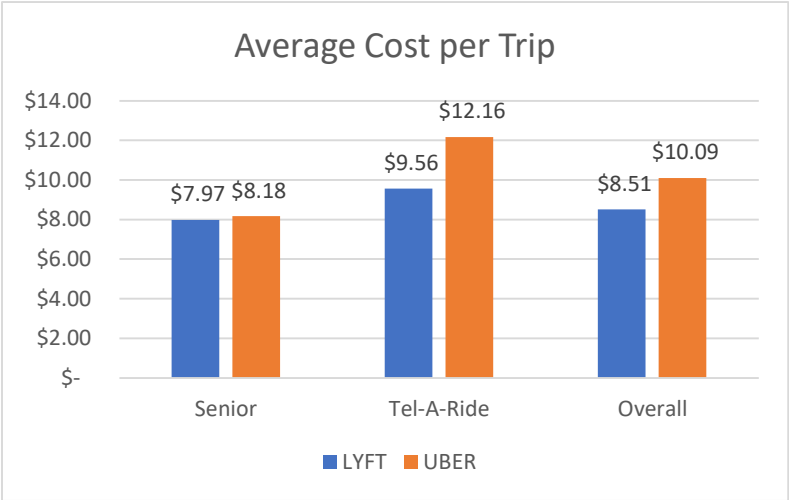
# MEMORANDUM

and updated for senior vouchers. Changes included a reduction in CARTA max subsidy, monthly vouchers to weekly vouchers, and an increase in minimum customer pay. The service offers door-to-door subsidized services for seniors (60+) and Tel-A-Ride customers and covers the Tel-a-Ride service area Monday through Friday, between the hours of 7 AM and 5 PM. Senior customers pay an initial \$5 with a maximum trip subsidy of \$14 and any surplus amount being charged to the rider. Tel-A-Ride customers pay an initial \$4 with a maximum trip subsidy of \$30 and any surplus amount being charged to the rider.

In September 2025, there were 2,086 senior riders and 239 Tel-A-Ride customers approved to use OnDemand service, a total of 2,325. Also in September, CARTA OnDemand had a total of 4,084 trips with 45% of the trips being taken by paratransit customers and 55% being taken by senior customers.



In September, the 4,084 trips (Tel-A-Ride and senior) averaged \$9.72 per trip. Tel-A-Ride trips averaged \$11.71 and senior trips averaged \$8.12. To date (February 2021 – present), CARTA has spent a total of \$906,975.21 on the OnDemand program.



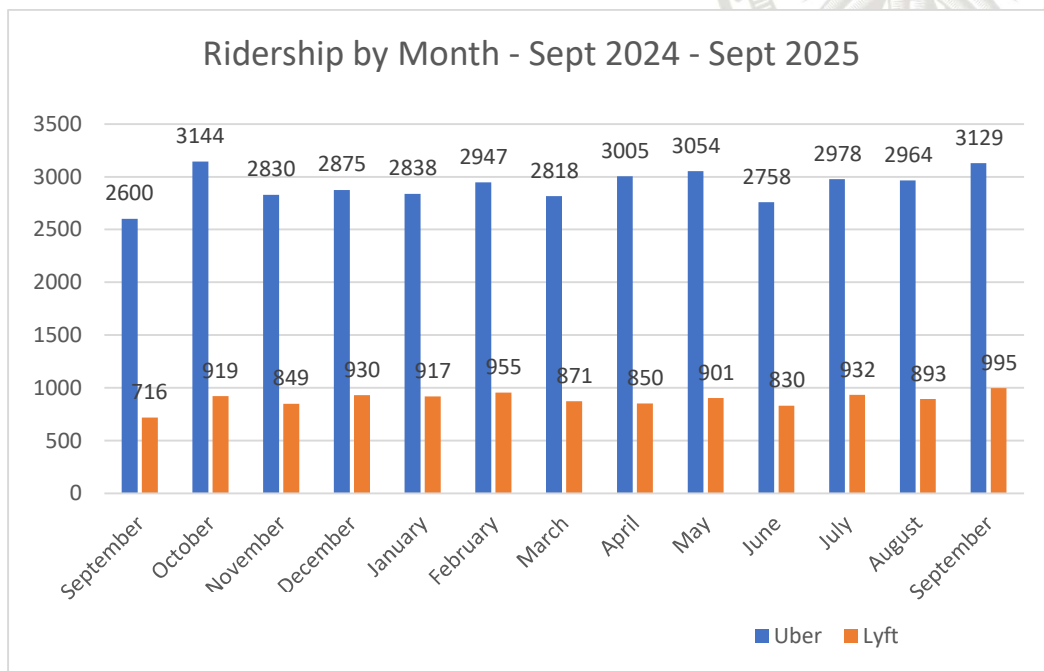
**LYFT STATISTICS**

- 995 Trips provided
- Avg Trip Cost: **\$8.51**
- 149 Unique Riders
- Total Cost: **\$8,124.23**

**UBER STATISTICS**

- 3129 Trips provided
- Avg Trip Cost: **\$10.09**
- 417 Unique Riders
- Total Cost: **\$31,585.14**

# MEMORANDUM



## Ongoing Tasks:

### Program Parameters

- Parameters to CARTA OnDemand were updated and approved 11/2024. Changes to be implemented March 1st, 2025. Changes include an increase in the customer fare, reduction in CARTA subsidy amount, an age increase, and reduction in vouchers allocated. These changes resulted in the removal of any current customers under 60 years of age.
- As a result, OnDemand has seen an average of \$5,500 decrease in monthly costs since March 2025

### Coordination with TNC provider

- Staff coordinates with Uber and Lyft to ensure consistent service delivery and address service delivery and billing issues.

### Marketing

- Marketing collateral has been distributed by request and through various public outreach efforts.
- Outreach efforts specific to CARTA OnDemand have been held at local senior centers, medical facilities, and community living centers.

### Application approval and customer service

- Staff application process continues to be an efficient approval process.
- Staff approves applications from seniors and paratransit customers within 15 days of receiving.

# MEMORANDUM

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- Staff provides customer service by responding to inquiries about the service and assisting new riders with information on how to use Uber and Lyft

## *Performance Monitoring (ongoing)*

- Staff tracks ridership and expenditures monthly.
- Ridership has risen consistently.

## **5. CARTA Shelter Improvement Program (SIP)**

Bus stops play a vital role in shaping how riders experience transit. CARTA continues to enhance the rider experience by improving bus stop amenities to ensure safety, comfort, and accessibility.

### **Completed:**

- **Stop ID 627** – Skylark Dr / Savannah Hwy: Shelter pad and bench installation complete.
- **Stop ID 596** – Savannah Hwy / Colyem Rd: Shelter installation complete.
- **Stop ID 302** – Morrison Dr / Jackson St (Sanders–Clyde Elementary): Bench pad installed.
- **Stop ID 304** – Morrison Dr / Jackson St: Bench pad installed.

### **In Progress:**

- **98 Wentworth St** – Temporary stop placement, easement agreement, and ADA bench pad and bench; currently in development review/construction phase
- **1940 Savannah Hwy (Stop ID 795)** – Shelter pad requested and stop shift to far side of the intersection under development review.
- **Stocker Dr / Savannah Hwy (Stop ID 591)** – Request for bench pad, trash can, and bench, Charleston County project.
- **844 Savannah Hwy (Stop ID 596)** – Bench pad being poured.
- **Meeting St / Line St (Stop ID 59)** – Shelter pad being poured; shelter installation pending (developer-initiated)
- **512 Johnnie Dodds Blvd** – Shelter pad poured.
- **162 Ashley Ave (Stop ID 138)** – ADA-compliant pad and approved bench pending construction.
- **Charleston Place Hotel** – Requested bench and pad.
- **Courier Square II** – Detailed site plan received showing CARTA sign, bench, trash receptacle, and 8'x5' landing pad; coordination ongoing with the City and CARTA. Space constraints may require the omission of a bench.



# MEMORANDUM

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- **Savage Rd** – SCDOT/Charleston County sidewalk project; easement agreement submitted to the engineer.
- **Dorchester Rd** – SCDOT Safety Audit:
  - **Stop ID 351** – Dorchester Rd / Archdale Blvd: Proposed shift to the far side of the intersection with an ADA-compliant bench pad and accessible path under review.
  - **Stop ID 394** – Dorchester Rd / Franchise St: Proposed shift to the far side of the intersection with ADA-compliant bench pad and path under review.
  - **Stop ID 378** – Dorchester Rd / Ashley Phosphate Rd: Proposed shelter relocation approximately 300 feet to the far side of the intersection.
- **783 Calhoun St / Ashley Ave** – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC
- **575 Calhoun St / Jonathan Lucas St (far side)** – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC
- **485 Jonathan Lucas St / MUSC Quad** – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC

## Letters of Coordination Issued

CARTA issued letters of coordination to support transit integration in the following developments:

- Ingleside Commercial (TMS #393-00-00-135)
- 162 Ashley Ave
- 601 Brooking Square Lane
- 5775 S. Aviation Ave
- Weber Blvd
- 487 Meeting St
- Ingleside Blvd & Hwy 78 (Palmetto Commerce)
- Bear Swamp Rd
- 2675 Rourk St
- 261 Johnnie Dodds Blvd
- 474 Meeting St

## Guidelines

Transit Design Guidelines have been adopted by CARTA Board and staff continue to work with municipalities and developers on implementing these guidelines. These guidelines are being shared with developers through development review.

# MEMORANDUM

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## Solar Lighting Project

Solar lighting systems provide security and illumination in needed areas when grid power is unattainable or costly to bring to a site. CARTA has invested \$178,180 into solar lights for the region. In phase 1, 125 were installed. 50 new lights were purchased in Phase 2, and 41 of those lights have been installed.

## Digital Signage

The first phase of this project has been completed. Continue to monitor digital signs.

## 6. Shipwatch Square/Transit Hub

- NEPA: NEPA is complete.
- A&E Design: 95 percent design comments received by City – updating designs based on comments.
- IFB: 100% design and bid documents in final design based on City comments. Anticipated bid date Fall/Winter 2025/2026. Permitting is in process.
- Workforce Development Task: Working with Trident Tech to contract for workforce development task.

## 7. Lowcountry Rapid Transit

A&E Design: 100%/IFB deliverable 1<sup>st</sup> Review underway.

Key Stakeholder Coordination: Stakeholder meetings are ongoing. Municipal design review follow-up meetings in October. Medical District/Maintenance of Traffic Meetings in October. TRC/DRB meetings for Mount Pleasant Street Station; DRC meetings for other station to be held in October.

FTA Coordination: Bi-Monthly and quarterly meetings are held with FTA and the Project Management Oversight Consultant (PMOC) throughout the Engineering phase. PMOC participates in monthly risk review meetings. FTA has accepted annual ratings package; ratings results anticipated in March 2026. Readiness documents for FFGA are in development.

NEPA: Documented Categorical Exclusion was approved by FTA in July 2021. A reevaluation document for 60% design was submitted to FTA in August 2024 and was approved by FTA in October 2024. A reevaluation for project shift to diesel fleet as submitted and approved by FTA on July 8, 2025. 90% design did not generate any new impact or reevaluation, FTA concurrence that changes did not impact class of action received.

Maintenance Facility: 60% design deliverable review was held on September 16; deliverable to be provided in October for client review. Site surveys and wetland delineation are complete. NEPA review for sewer easement is complete. No NEPA impacts from 60% design. Coordination with Dominion and SCDOT are underway.

# MEMORANDUM

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Transit Signal Prioritization: Transit signal prioritization at intersections is included as part of the LCRT project. A demonstration project of TSP on Dorchester Road was initiated to develop the technology and infrastructure on a smaller scale corridor to advance that technology on CARTA transit buses traveling on Dorchester Road. Progress on that effort is provided in #9 below.

Public Involvement: Stakeholder and neighborhood meetings are ongoing. Contractor outreach presentations scheduled in September and October to raise awareness of upcoming contract/bidding opportunities for LCRT. Community meetings scheduled with The Elms, Charleston Promise Neighborhood, and Northwoods Estates in October. Next public meeting anticipated in early 2026.

ROW Acquisition: ROW acquisition for the corridor, led by SCDOT, is underway.

Utility Coordination: Monthly utility coordination meetings with all impacted utilities are underway. Pre Utility Agreements (required for FTA funding) have been sent to utility providers for review and are being routed for legal reviews/signatures. Smaller, focused utility coordination meetings with major utility providers, Dominion, CWS, and North Charleston Sewer District are occurring on biweekly and triweekly basis to minimize conflicts caused by drainage needed for the project.

Construction Related Activities: Meetings related to coordination on MOT, IGAs, CEI, bidder outreach, and construction phase project procedures are underway. CEI procurement documents and contract templates are in review to advance CEI procurement early next year.

Systems Integration: Tasks associated with transit systems and integration (vehicles, fare vending, technology, etc.) are underway. Bi-weekly meetings with the systems integration team are underway. Peer discussion with Lane Transit District on Bi-Directional bus lanes scheduled for October. Route redesign and CARTA infrastructure modifications to be developed in the coming year as part of CARTA COA effort.

## **8. Dorchester TSP**

- Procurement documents and technical documents are in final draft pending comments from SCDOT.
- IGA is under SCDOT review, operations, and maintenance plan to be finalized once IGA is complete.
- Phase 3 to be procured Winter 2025/2026 pending IGA.

## **9. Mt. Pleasant Street Park and Ride**

We continue to work with the TRC on finalizing drainage issues.

## **10. Fairgrounds Park and Ride**

The ECFC & CARTA lawsuit is still moving forward.

# MEMORANDUM

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## **11. O&M Facility (Acres Drive, Ladson)**

The adjacent property sewer easement agreement has been signed. We are working on appraisal and review appraisal for FTA review and approval.

## **12. Mobile Ticketing Sales & Use**

During the month of September 2025, mobile ticket sales totaled \$30,941.85. This is a 0.5% decrease in sales revenue over September 2024 and a 3.5% decrease from August 2025. Mobile ticket sales comprised 20.8% of total farebox revenue for the month and totals 21.4% of the revenue fiscal year to date. Mobile ticketing revenue comprised 17.4% of total farebox revenue last year fiscal year to date. Mobile ticket sales are 22.0% greater than mobile ticket sales last year fiscal year to date. There were 1,837 unique users over the month, conducting 19,221 transactions. The pass type with the highest frequency of use is the local, fixed-route, one-trip ticket and the route with the highest usage is Route 10. Staff training is being conducted and marketing materials are in development to announce the expanded payment options available on CARTA Tel-A-Ride service.



Charleston Area Regional Transportation Authority

## MEMORANDUM

**Date:** October 13, 2025  
**To:** Ronald E. Mitchum, Executive Director  
**From:** Megan Ross, Transit Planner  
**Subject:** September 2025 Ridership Report Summary Statistics

The following information presents an overview of the ridership statistics for the month of September 2025.

- Ridership for the month was 271,639, which is a 40.5% increase from September of last year and an 8.3% increase from the month of August.
  - Fare Riders 62.00% of total
  - Pass Riders 32.71% of total
  - Transfers 5.29% of total
- The passengers per hour averaged 15.4, which is a 32.8% increase from September of last year and a 10.0% increase from the month of August.
  - The average cash payment per passenger was \$0.29, a 39% decrease from last year.
- Revenue for the month totaled \$288,527.44, a 0.71% increase from last year.
  - Farebox Revenue 62.4% of total
  - Pass/Presale Revenue 37.6% of total
- The system wide cost per passenger was \$4.79.
- Routes that did not meet performance standards include Rt. 40 – Mt. Pleasant, Rt. 41 - Coleman Blvd., Rt. 42- Wando Circulator, and Rt. 104- Montague Ave.
- Farebox recovery for the system was 18.2%.

- Tel-A-Ride ridership for the month was 4,510.
- The cost per Tel-A-Ride trip was \$54.31.

Please feel free to contact me with any questions or for further information.



## CARTA Monthly Performance September 2025

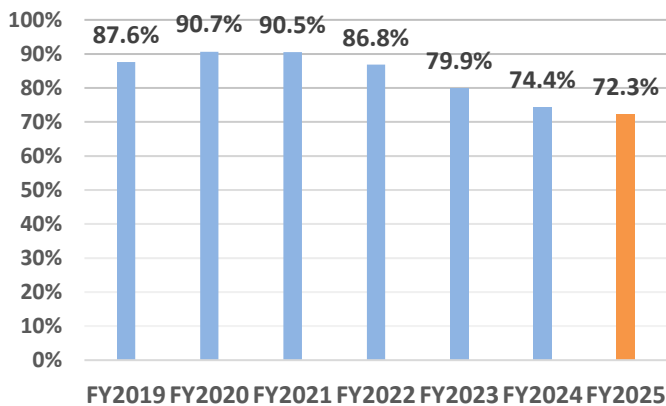
### Fixed Route Performance:

- Passengers per Hour: 15.4
- On Time Performance: 73.1%
- Complaints per 100,000 Passengers: 3.7
- Compliments per 100,000 Passengers: 0.7
- Miles between Road Calls: 18,443
- Revenue Vehicle Accidents per 100,000 Miles: 6.3
- Preventable Accidents per 100,00 Miles: 3.3

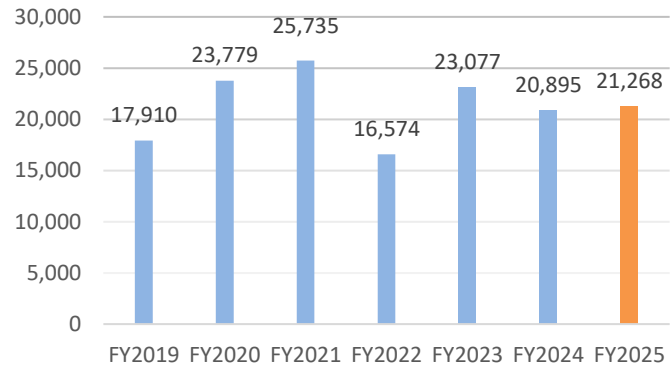
### Fixed Route Annual Trends FY 2019 – FY2025

(Notes: 1 - FY2025 is partial year data)

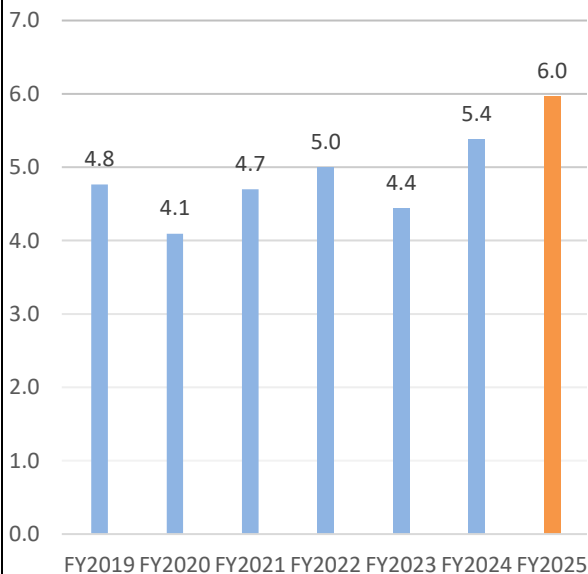
#### ON TIME PERFORMANCE



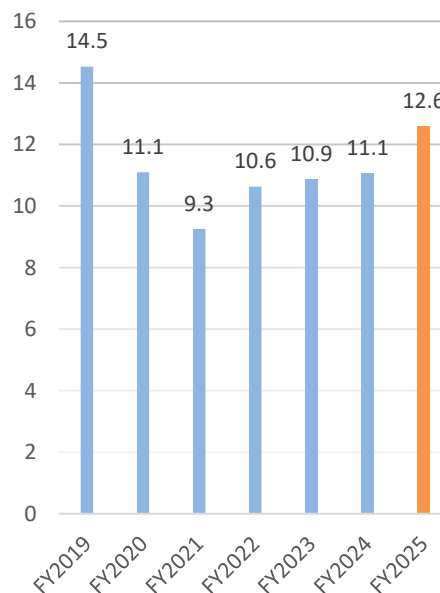
#### TOTAL MILES B/W ROAD CALLS



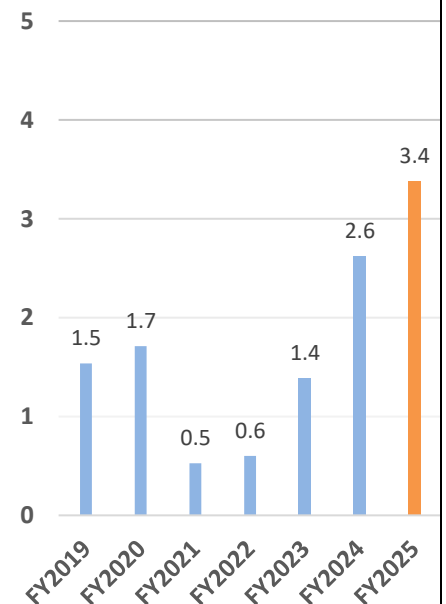
#### ACCIDENTS PER 100,000 MILES



#### PASSENGERS PER HOUR



#### COMPLAINTS PER 100,000 PSGRS



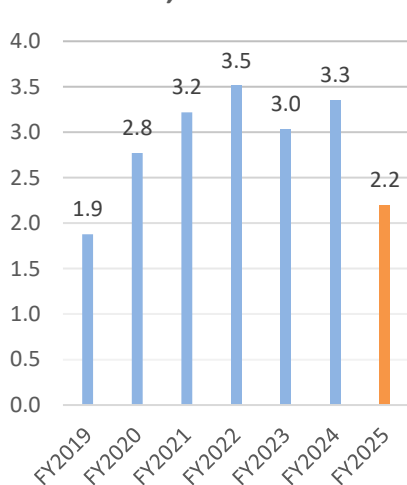
## Paratransit Performance:

- Total Passengers: 4,510; Passengers per Hour: 1.59
- No Shows: 226
- On-Time Performance: 88.0%
- Complaints per 1,000 Passengers: 0.0
- Compliments per 1,000 Passengers: 0.0
- Miles between Road Calls: 47,872
- Total Revenue Accidents per 100,000 Miles: 3.6
- Preventable Accidents per 100,000 Miles: 0.0

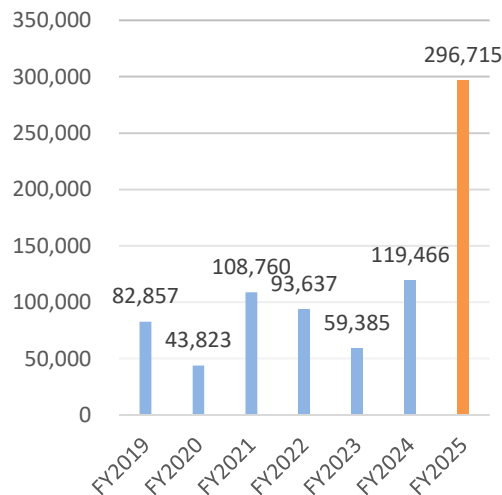
## Paratransit Annual Trends - FY2019 – FY2025

(Notes: 1 - FY2025 is partial year data; 2- Effective January 2021, cancelled at door is rolled into No Shows)

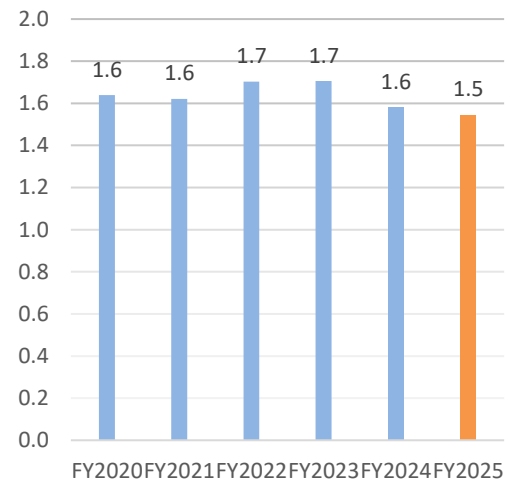
### ACCIDENTS PER 100,000 MILES



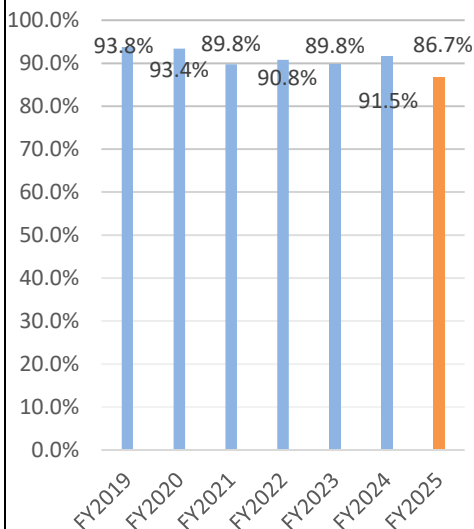
### MILES B/W ROAD CALLS



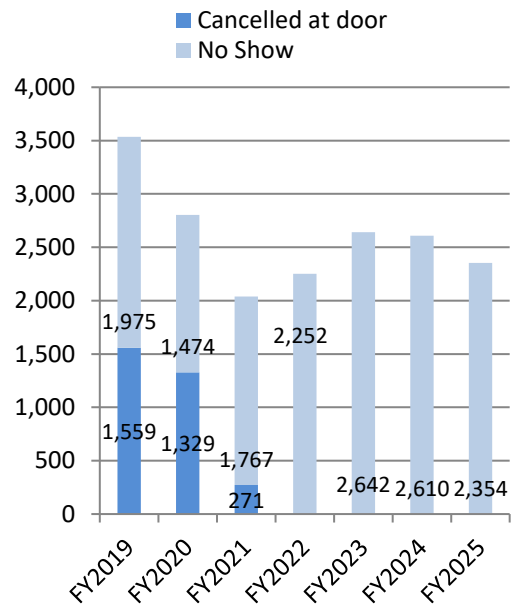
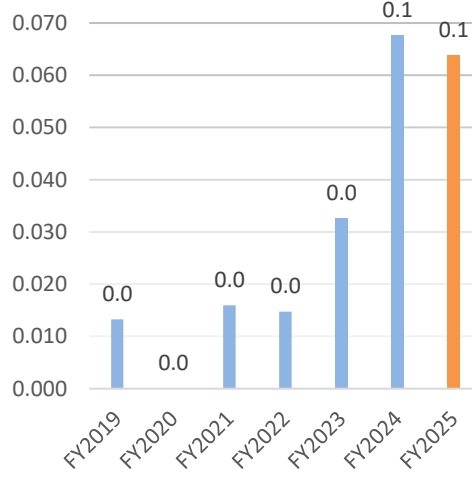
### PASSENGERS PER HOUR



### ON TIME PERFORMANCE



### COMPLAINTS PER 1,000 PASSENGERS



Revenue/Cost/Ridership for the Month of September 2025

Route Name	Farebox Revenue	Pass/Presale Revenue	2024 Revenue	2025 Revenue	Cost of Operation	Hours Operated	Percent Cost Recovered	Cost Per Passenger	Deviation From System Average	Allowable Deviation Under Performance Standards	2024 Passengers Per Hour	2025 Passengers Per Hour	Change from Last Year	Passenger Per Hour Target Under Performance Standards	2024 Ridership	2025 Ridership	Change from Last Year	Change from Last Year	% of Total Ridership
1 James Island-North Charleston Express	\$294.35	\$ 9,264.03	\$ 12,355.52	\$9,558.38	\$ 59,560.38	662.03	16.0%	\$ 7.09	-2.10%	-5.00%	9	11	22%	15	5,569	7,053	1,484	27%	2.60%
2 Mt. Pleasant-West Ashley Express	\$ 576.49	\$ 8,000.46	\$ 8,015.43	\$ 8,576.95	\$ 58,557.25	650.88	14.6%	\$ 8.21	-3.50%	-5.00%	8	9	19%	15	4,844	6,091	1,247	26%	2.24%
3 Dorchester Rd-Summerville Express	\$868.32	\$ 6,204.92	\$ 6,053.32	\$7,073.24	\$ 40,553.20	450.76	17.4%	\$ 7.09	-0.71%	-5.00%	8	10	26%	15	3,576	4,724	1,148	32%	1.74%
4 Airport Express	\$ -	\$ -	\$ -	\$ -	\$ -		-	-	-	-5.00%	-	-	-	15	-	-	-	-	0.00%
7 HOP Shuttle (Hospitality on Peninsula)	\$ -	\$ -	\$ -	\$ -	\$ -		-	-	-	-15.00%	-	-	-	10	-	-	-	-	0.00%
10 Rivers Avenue	\$ 28,896.77	\$ 14,179.11	\$ 48,535.08	\$ 43,075.88	\$ 240,139.79	2,669.22	17.9%	\$ 3.66	-0.21%	-10.00%	15	20	36%	20	38,604	53,813	15,209	39%	19.81%
11 Dorchester Rd/Airport	\$ 7,981.56	\$ 4,418.97	\$ 15,878.85	\$ 12,400.53	\$ 103,230.91	1,147.44	12.0%	\$ 5.42	-6.14%	-10.00%	12	15	26%	20	13,398	16,771	3,373	25%	6.17%
12 Upper Dorch/Ashley Phosphate Rd	\$ 10,814.04	\$ 5,018.67	\$ 18,220.44	\$ 15,832.71	\$ 113,125.40	1,257.42	14.0%	\$ 5.11	-4.16%	-10.00%	11	15	32%	20	14,191	19,047	4,856	34%	7.01%
13 Remount Road	\$ 3,753.36	\$ 2,073.65	\$ 6,701.46	\$ 5,827.01	\$ 69,550.23	773.07	8.4%	\$ 8.10	-9.77%	-10.00%	7	10	36%	20	5,744	7,870	2,126	37%	2.90%
20 King Street/Meeting St	\$ 0.75	\$ 6,000.00	\$ 6,000.00	\$ 6,000.75	\$ 58,674.21	652.18	10.2%	\$ 3.52	-7.92%	-10.00%	17	23	34%	20	10,657	14,961	4,304	40%	5.51%
30 Savannah Highway	\$ 3,313.61	\$ 1,751.14	\$ 5,145.39	\$ 5,064.75	\$ 57,086.30	634.53	8.9%	\$ 7.83	-9.28%	-10.00%	8	10	37%	20	4,423	6,646	2,223	50%	2.45%
31 Folly Road	\$ 2,772.93	\$ 2,209.09	\$ 4,787.40	\$ 4,982.02	\$ 74,208.69	824.85	6.7%	\$ 8.26	-11.44%	-15.00%	6	10	79%	10	4,564	8,384	3,820	84%	3.09%
32 North Bridge	\$ 5,212.26	\$ 3,338.93	\$ 9,395.45	\$ 8,551.19	\$ 73,501.55	816.99	11.6%	\$ 5.13	-6.52%	-10.00%	11	16	46%	20	8,615	12,672	4,057	47%	4.67%
33 St. Andrews/Ashley River Rd	\$ 4,935.28	\$ 3,232.74	\$ 10,916.39	\$ 8,168.02	\$ 63,457.72	705.35	12.9%	\$ 4.51	-5.28%	-10.00%	15	17	18%	20	10,164	12,269	2,105	21%	4.52%
40 Mt. Pleasant	\$ 2,046.83	\$ 1,629.15	\$ 5,050.26	\$ 3,675.98	\$ 58,362.93	648.72	6.3%	\$ 8.84	-11.85%	-10.00%	7	10	43%	20	4,343	6,183	1,840	42%	2.28%
41 Coleman Boulevard	\$ 716.83	\$ 373.10	\$ 1,481.33	\$ 1,089.93	\$ 33,766.14	375.32	3.2%	\$ 23.08	-14.92%	-10.00%	3	4	48%	20	920	1,416	496	54%	0.52%
42 Wando Circulator	\$ 536.12	\$ 349.12	\$ 1,286.60	\$ 885.24	\$ 31,529.58	350.46	2.8%	\$ 23.13	-15.34%	-15.00%	3	4	34%	10	989	1,325	336	34%	0.49%
102 North Neck/ Rutledge Ave	\$ 908.93	\$ 801.53	\$ 1,580.15	\$ 1,710.46	\$ 42,784.36	475.56	4.0%	\$ 13.50	-14.15%	-15.00%	4	6	81%	10	1,642	3,042	1,400	85%	1.12%
103 Leeds Avenue	\$ 681.96	\$ 359.93	\$ 878.14	\$ 1,041.89	\$ 14,966.79	166.36	7.0%	\$ 10.19	-11.19%	-15.00%	6	8	36%	10	978	1,366	388	40%	0.50%
104 Montague Avenue	\$ 1,376.66	\$ 1,130.63	\$ 2,488.45	\$ 2,507.29	\$ 62,964.70	699.87	4.0%	\$ 14.09	-14.17%	-10.00%	3	6	89%	10	2,237	4,291	2,054	92%	1.58%
203 Medical Shuttle	\$ 2.00	\$ 52,475.00	\$ 40,942.34	\$ 52,477.00	\$ 82,256.17	914.30	63.8%	\$ 0.91	45.65%	-10.00%	32	36	12%	10	14,867	32,887	18,020	121%	12.11%
210 Aquarium/ CofC DASH	\$ -	\$ 46,218.89	\$ 33,991.44	\$ 46,218.89	\$ 70,752.18	786.43	65.3%	\$ 1.77	47.17%	-15.00%	12	18	52%	10	8,898	13,850	4,952	56%	5.10%
211 Meefing/King DASH	\$ -	\$ 28,595.89	\$ 25,791.44	\$ 28,595.89	\$ 108,619.89	1,207.34	26.3%	\$ 3.24	8.17%	-15.00%	20	20	2%	10	20,419	24,680	4,261	21%	9.09%
213 Lockwood/Calhoun DASH	\$ -	\$ 12,595.89	\$ 9,791.44	\$ 12,595.89	\$ 38,114.21	423.65	33.0%	\$ 2.71	14.90%	-15.00%	28	22	-21%	10	11,673	9,427	(2,246)	-19%	3.47%
301 Glenn McConnell Circulator	\$ 1,263.60	\$ 751.73	\$ 2,198.27	\$ 2,015.33	\$ 32,895.27	365.64	6.1%	\$ 10.82	-12.03%	-15.00%	6	8	41%	10	1,974	2,853	879	45%	1.05%
Beach Shuttle	\$ -	\$ 602.24	\$1,411.20	\$ 602.24	\$ 877.17	9.75	68.7%	\$ 15.27	50.51%	-15.00%	3	2	-34%	10	53	18	(35)	-66%	0.01%
TOTAL	\$76,952.65	\$ 211,574.79	\$ 278,895.80	\$288,527.44	\$ 1,589,535.04	17,668.12	18.2%	\$ 4.79			11.6	15.4	33%		193,343	271,639	78,296	40.5%	100.0%

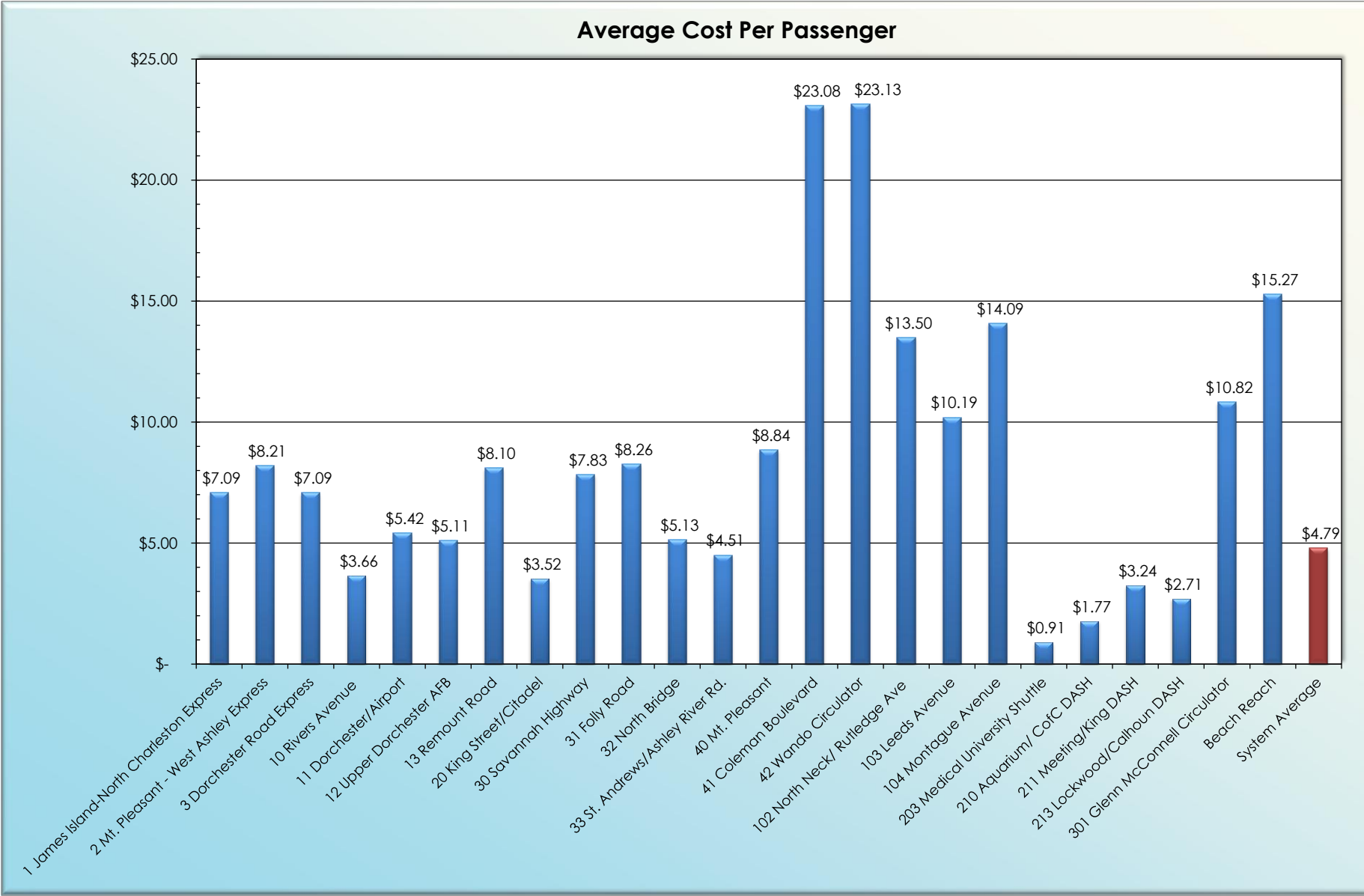
NOT meeting Revenue Recovery Standards

Meeting Passenger Per Hour Standards

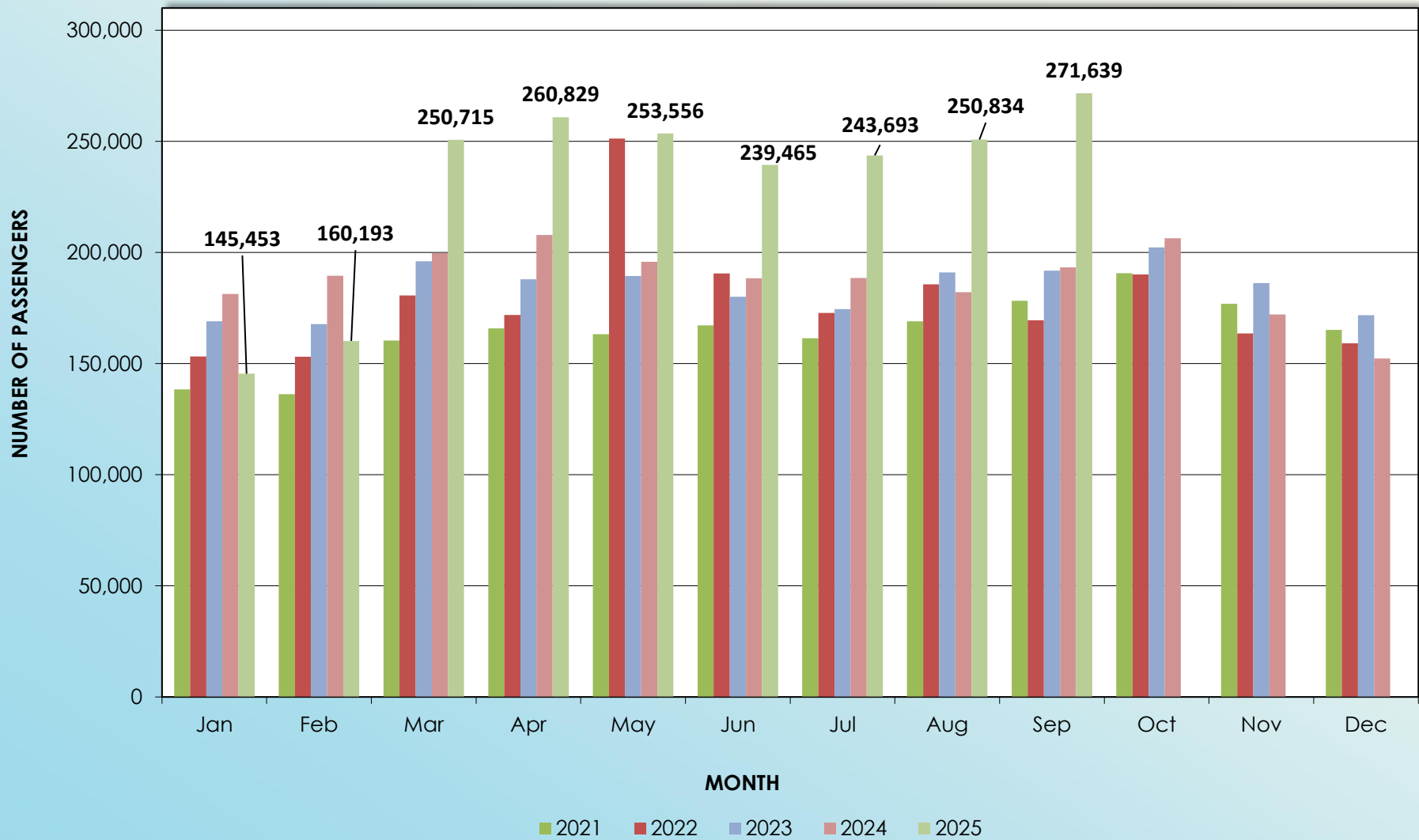
NOT Meeting Passenger Per Hour Standards

Revenue/Cost/Ridership for the Month of September 2025

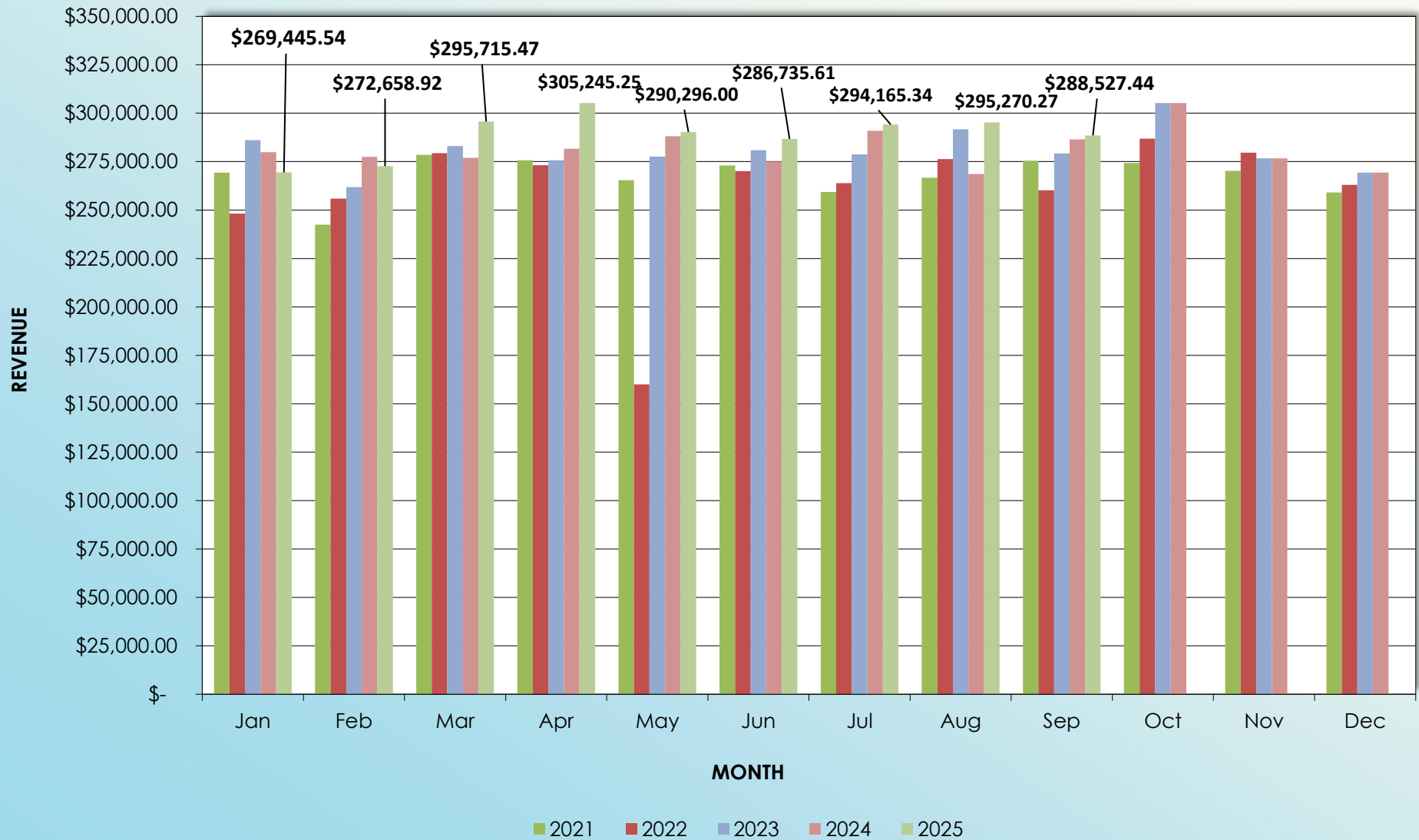
Route Name	Average Cost Per Passenger
1 James Island-North Charleston Express	\$ 7.09
2 Mt. Pleasant - West Ashley Express	\$ 8.21
3 Dorchester Road Express	\$ 7.09
4 Airport Express	-
7 HOP Shuttle (Hospitality on Peninsula)	-
10 Rivers Avenue	\$ 3.66
11 Dorchester/Airport	\$ 5.42
12 Upper Dorchester AFB	\$ 5.11
13 Remount Road	\$ 8.10
20 King Street/Citadel	\$ 3.52
30 Savannah Highway	\$ 7.83
31 Folly Road	\$ 8.26
32 North Bridge	\$ 5.13
33 St. Andrews/Ashley River Rd.	\$ 4.51
40 Mt. Pleasant	\$ 8.84
41 Coleman Boulevard	\$ 23.08
42 Wando Circulator	\$ 23.13
102 North Neck/ Rutledge Ave	\$ 13.50
103 Leeds Avenue	\$ 10.19
104 Montague Avenue	\$ 14.09
203 Medical University Shuttle	\$ 0.91
210 Aquarium/ CofC DASH	\$ 1.77
211 Meeting/King DASH	\$ 3.24
213 Lockwood/Calhoun DASH	\$ 2.71
301 Glenn McConnell Circulator	\$ 10.82
Beach Reach	\$ 15.27
System Average	\$ 4.79



## Fixed Route Ridership

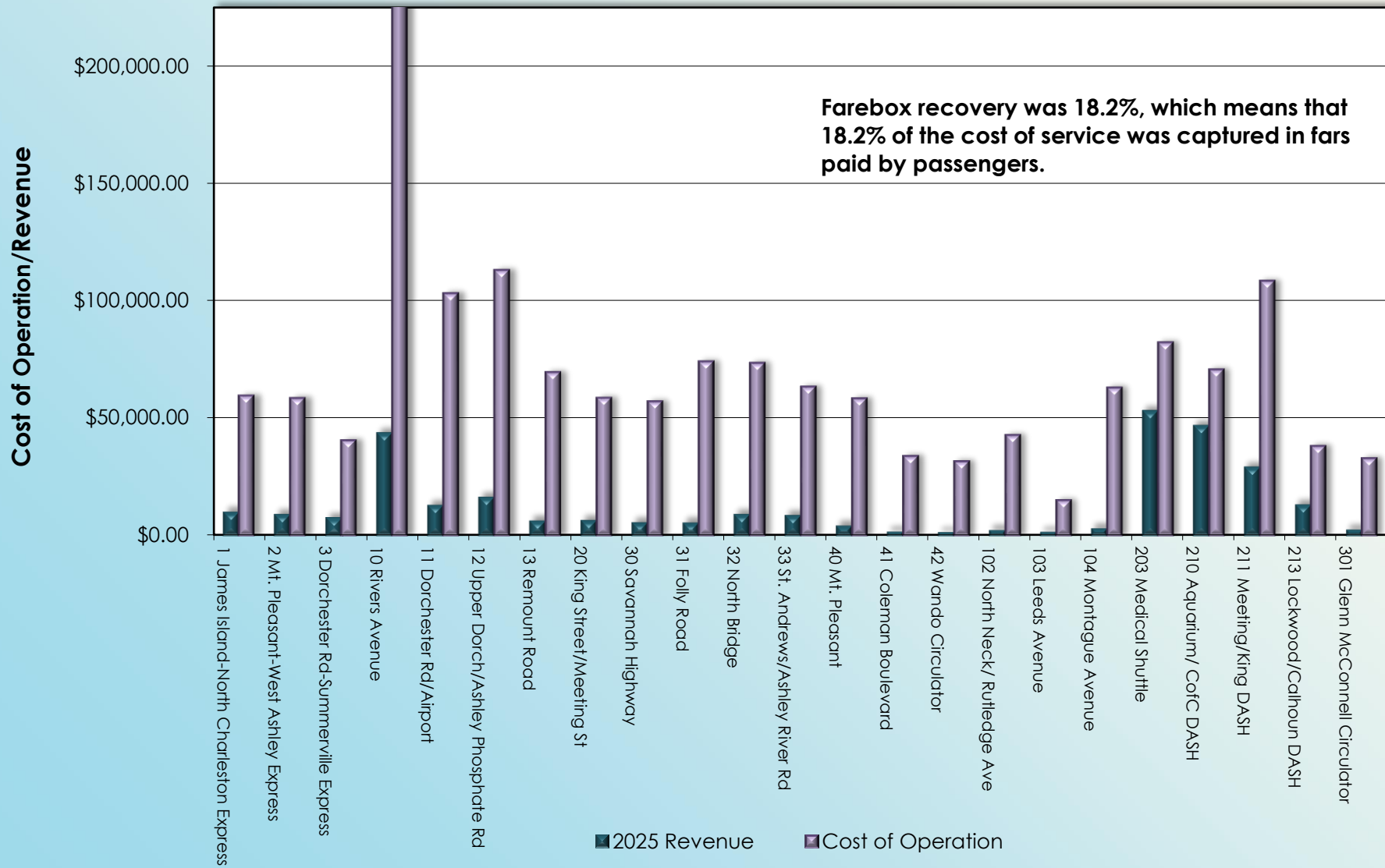


## Fixed Route Revenue

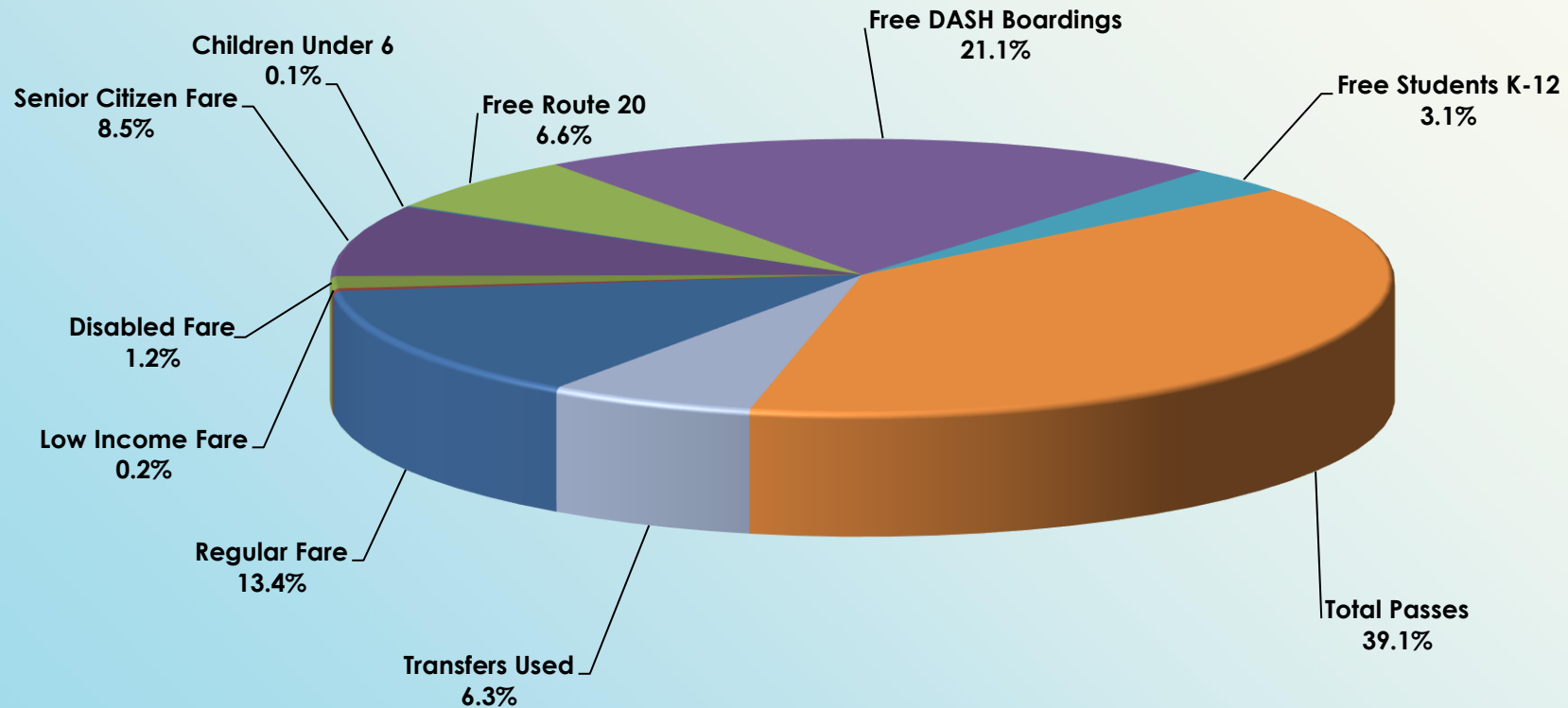




## Revenue & Cost by Route September 2025

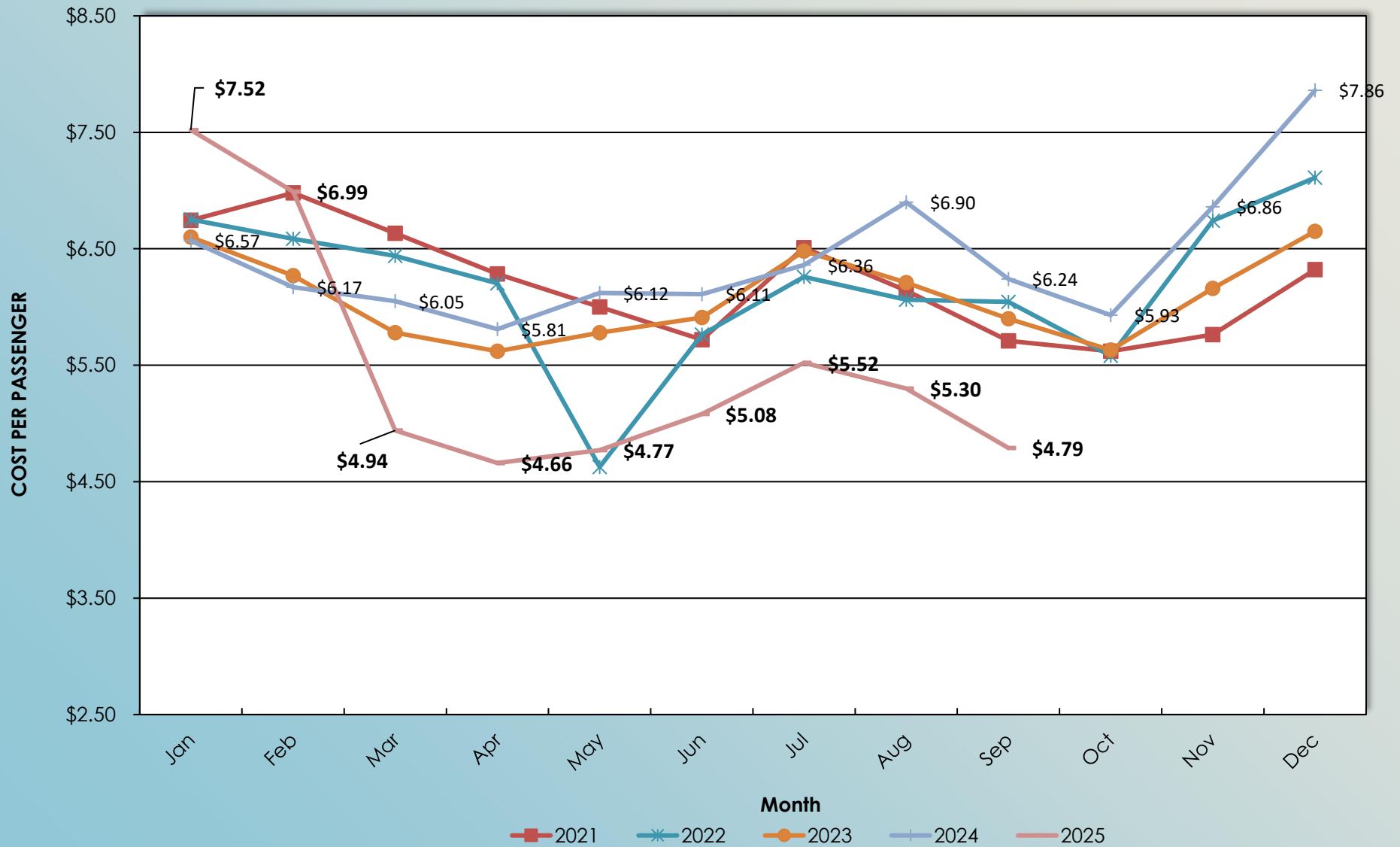


## Ridership by Fare Type September 2025



- |                      |                   |                     |                          |                       |
|----------------------|-------------------|---------------------|--------------------------|-----------------------|
| ■ Regular Fare       | ■ Low Income Fare | ■ Disabled Fare     | ■ Senior Citizen Fare    | ■ Children Under 6    |
| ■ HOP Shuttle        | ■ Beach Shuttle   | ■ Free School Guard | ■ Free Route 20          | ■ Free DASH Boardings |
| ■ Free Students K-12 | ■ Total Passes    | ■ Transfers Used    | ■ Unclassified Ridership |                       |

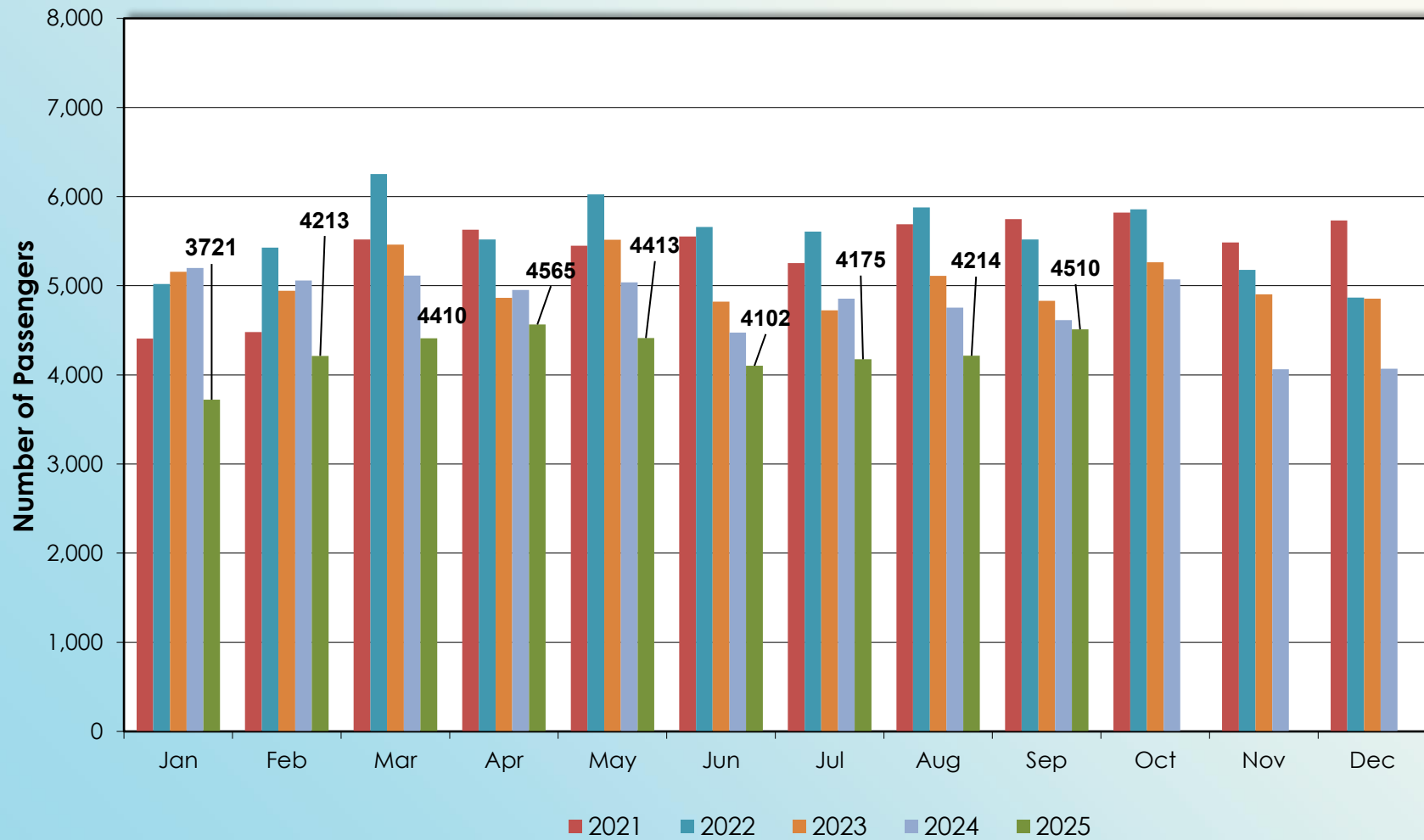
## Fixed Route Cost Per Passenger



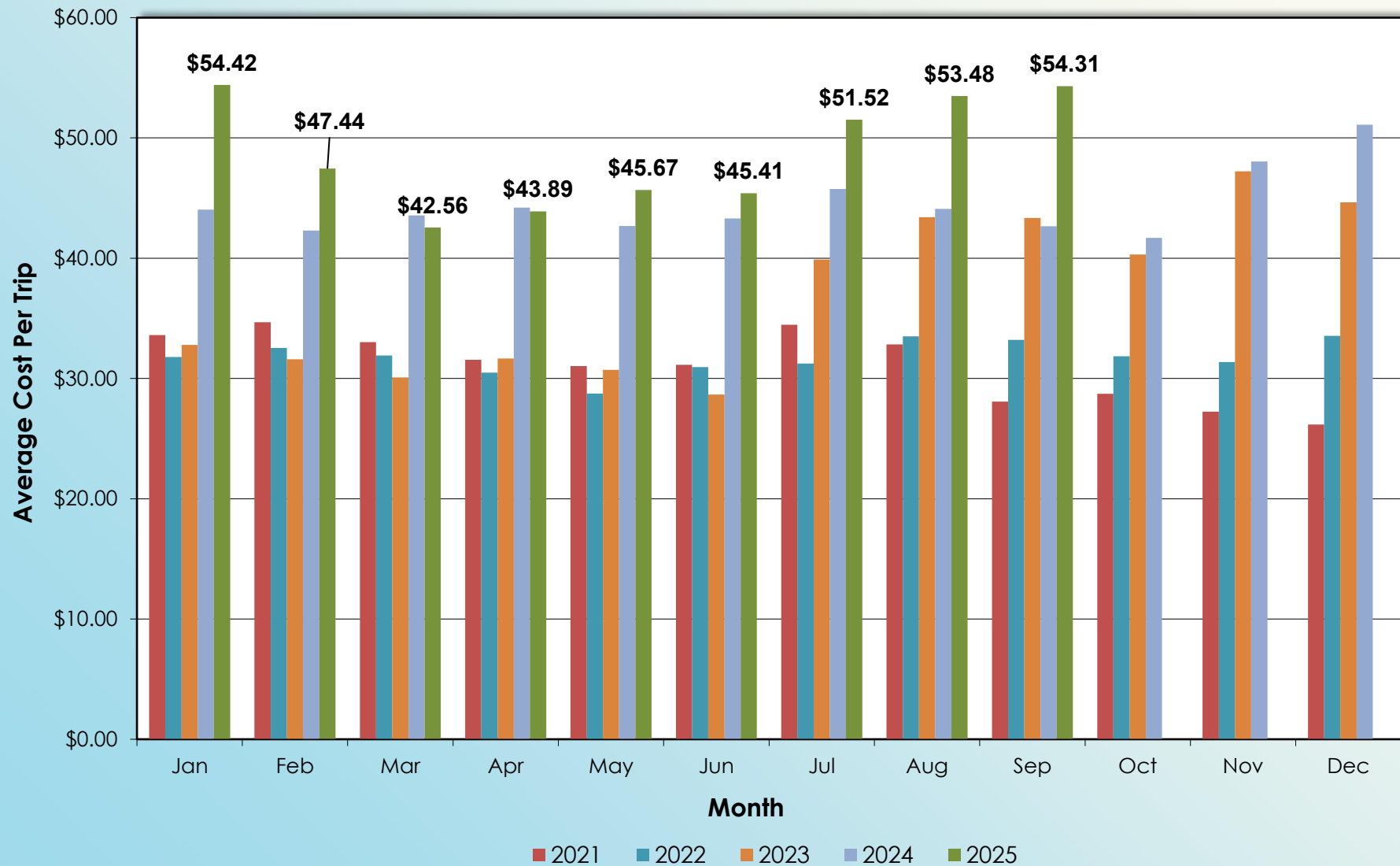
## Percent Cost Recovered by Route September 2025



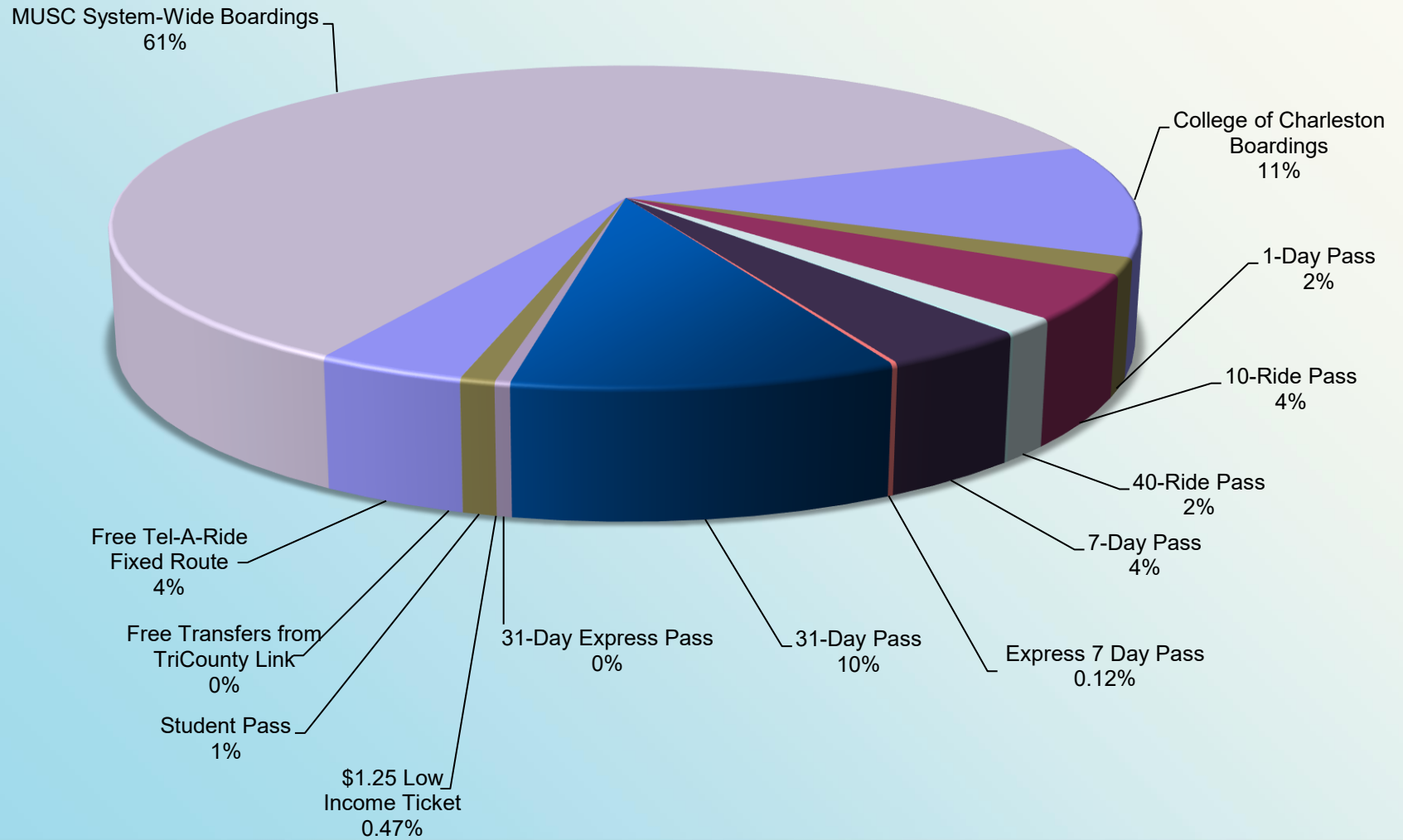
## Tel-A-Ride Ridership



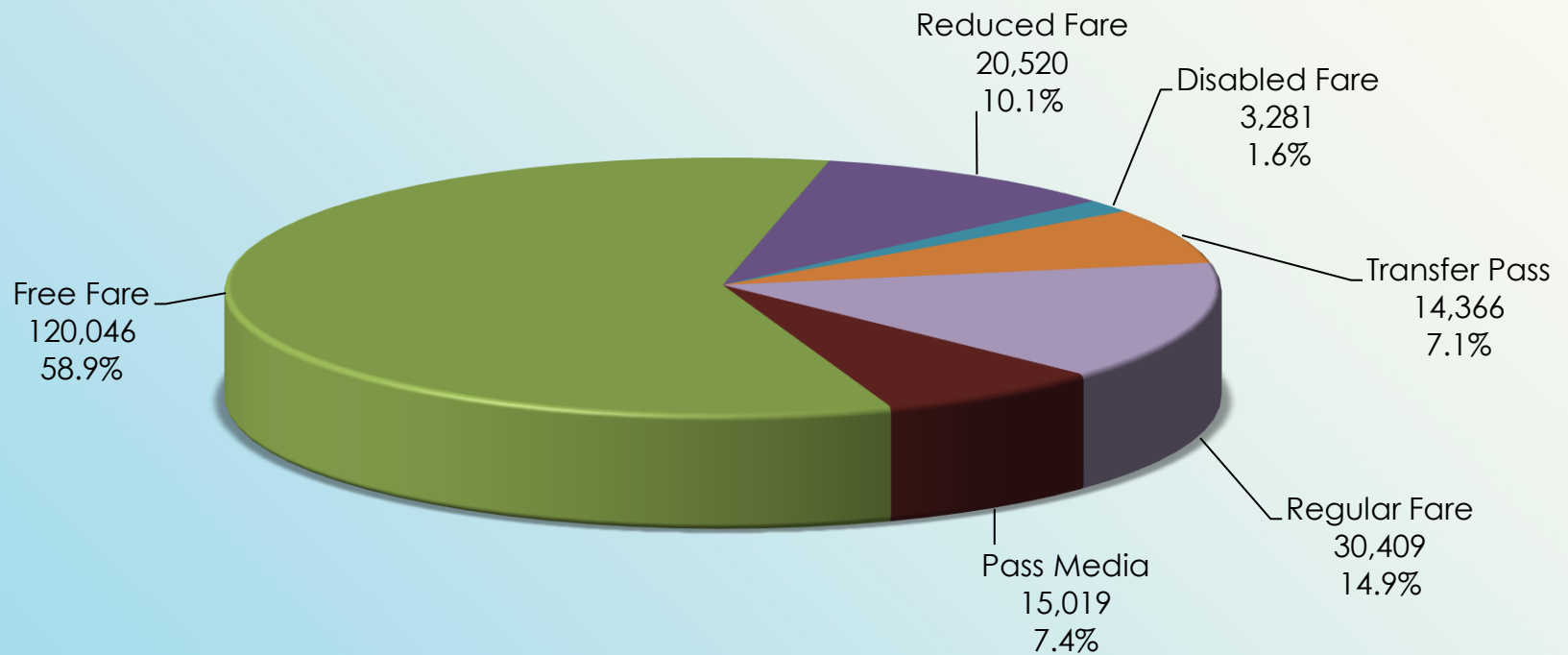
## Average Cost Per One-Way Paratransit Trip



## Pass Use by Type September 2025



## Ridership by Customer Type September 2025

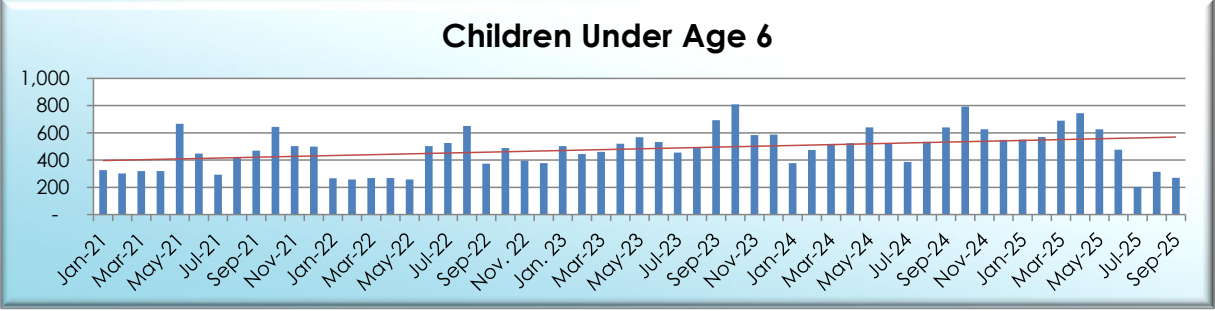
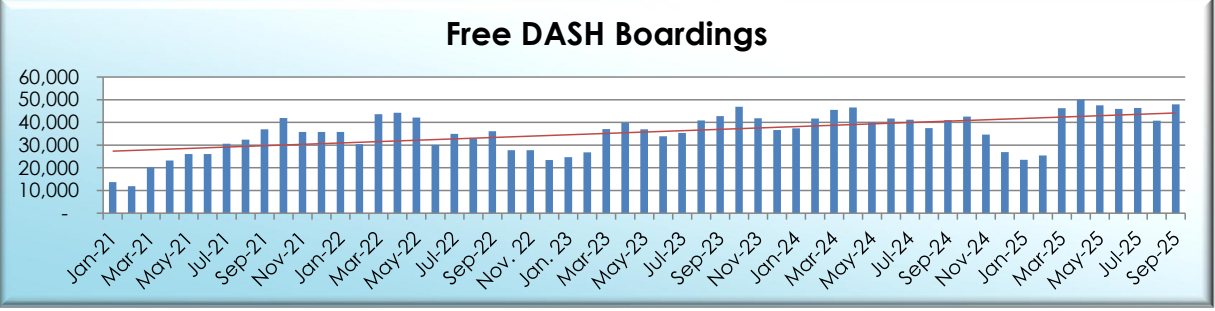
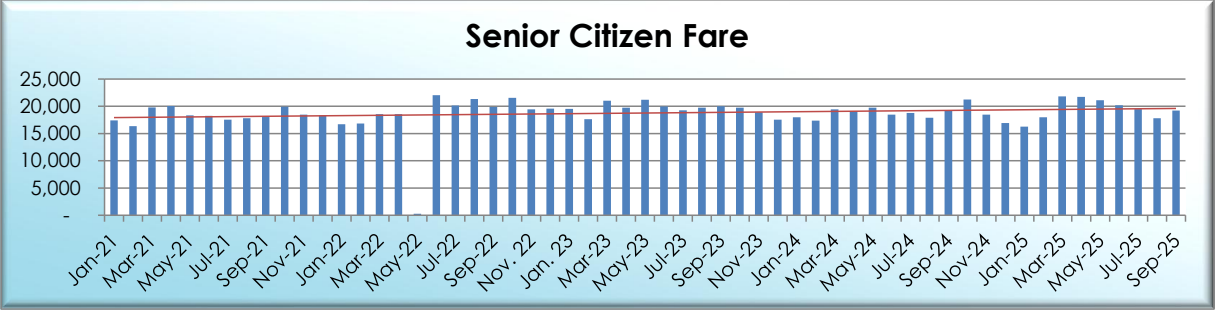
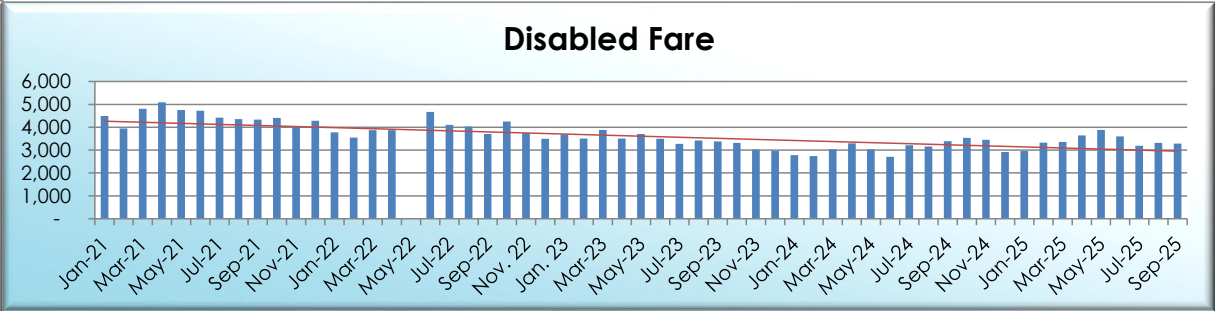
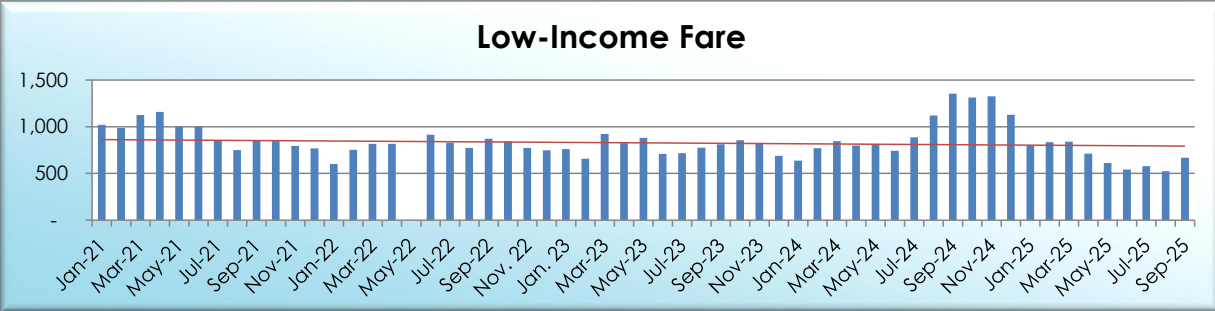
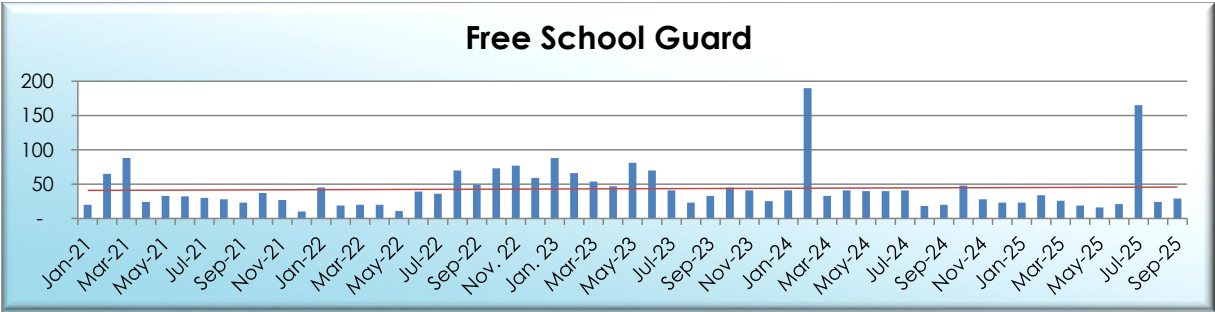
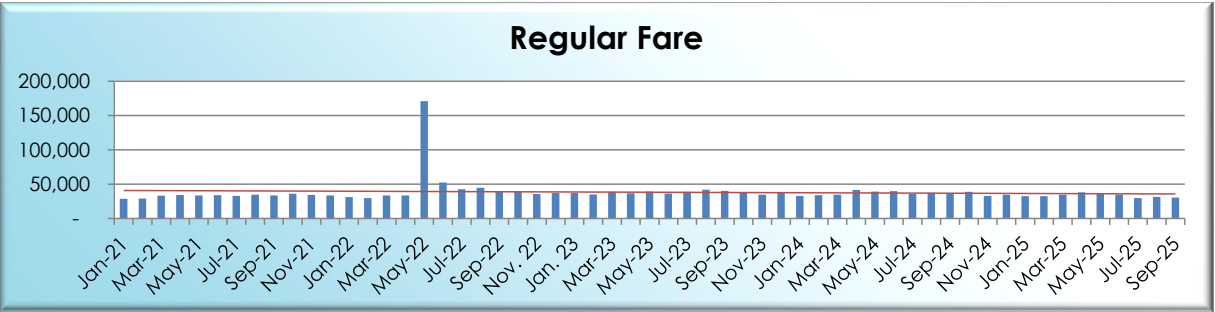


Regular Fare Pass Media Free Fare Reduced Fare Disabled Fare Transfer Pass

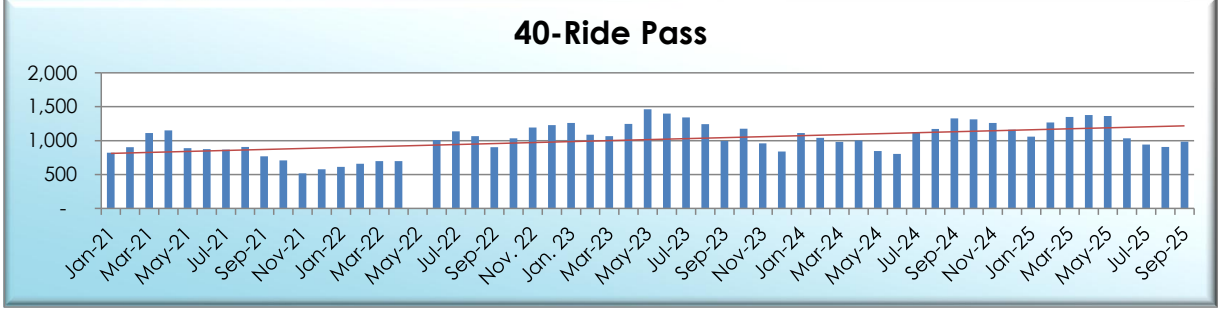
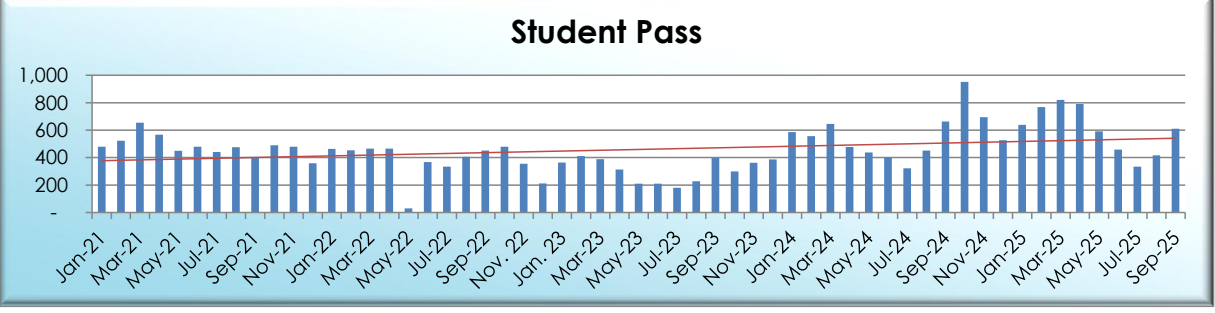
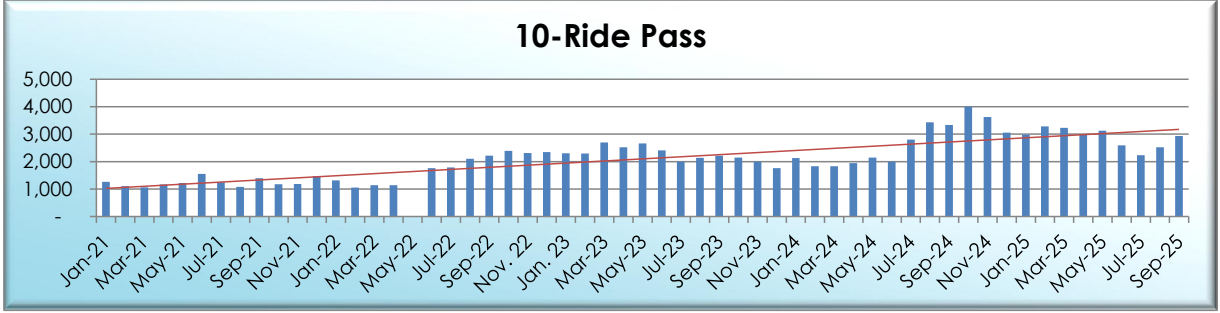
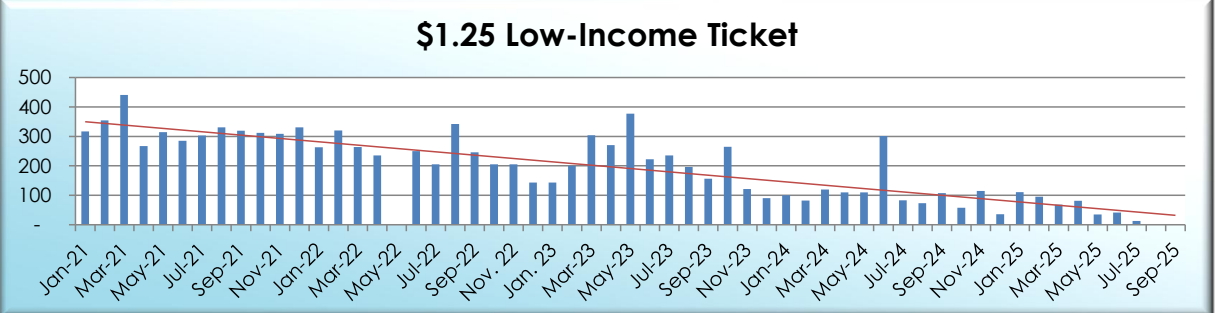
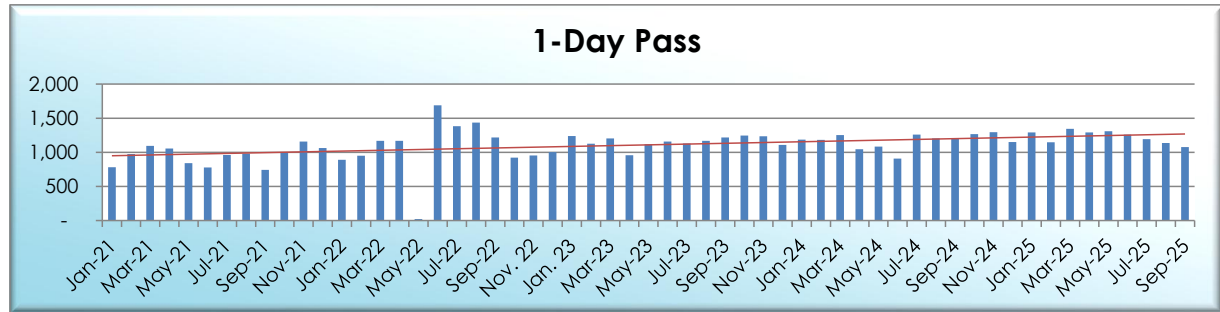
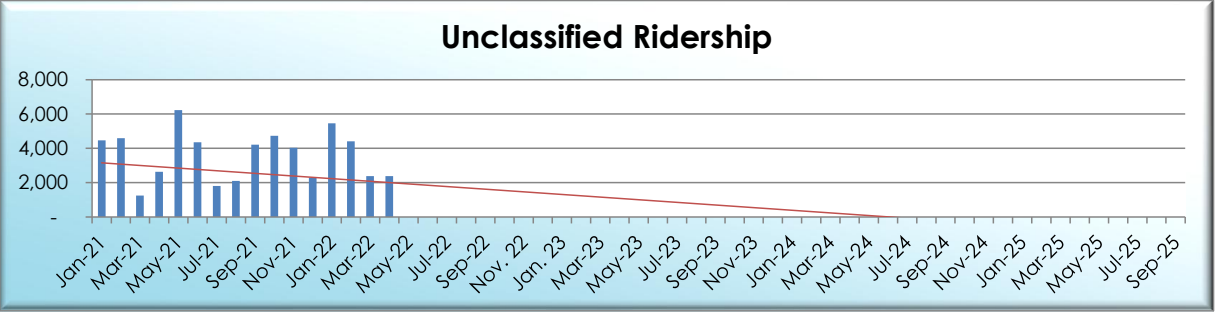
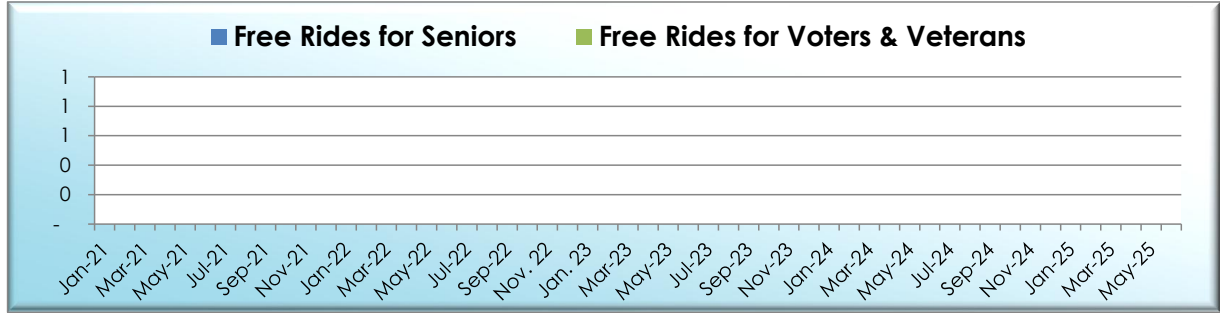
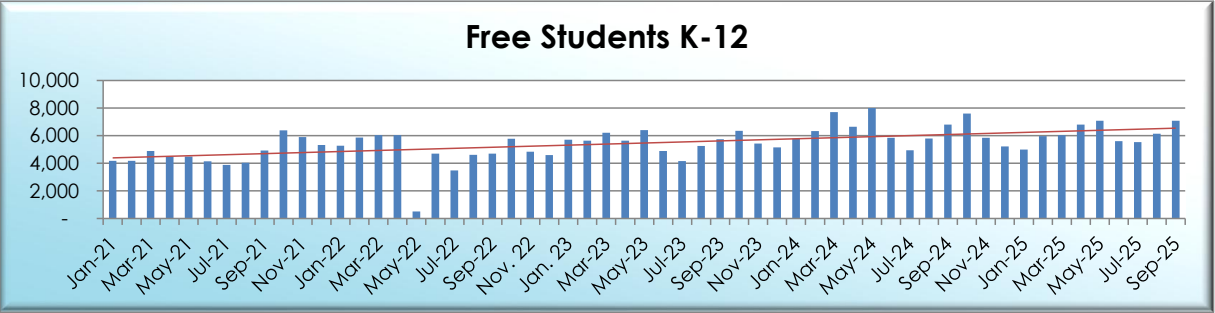


Ridership Classification for September 2025		
Type of Fare		
Regular Fare	30,409	11.19%
Low Income Fare	669	0.25%
Disabled Fare	3,281	1.21%
Senior Citizen Fare	19,240	7.08%
Children Under 6	271	0.10%
HOP Shuttle	0	0.00%
Beach Shuttle	18	0.00%
Free School Guard	29	0.01%
Free Route 20	14,961	5.51%
Free DASH Boardings	47,957	17.65%
Free Students K-12	7,075	2.60%
Subtotal	168,412	62.00%
Type of Pass		
1-Day Pass	1,078	0.40%
10-Ride Pass	2,929	1.08%
40-Ride Pass	983	0.36%
3-Day Pass	80	0.03%
7-Day Pass	2,599	0.96%
7-Day Express Pass	103	0.04%
31-Day Pass	6,733	2.48%
31-Day Express Pass	271	0.10%
\$1.25 Low Income Ticket	0	0.00%
Student Pass	611	0.22%
1-Ride Courtesy Pass	3	0.00%
1-Ride Pass	243	0.09%
Free Transfers from TriCounty Link	0	0.00%
Free Tel-A-Ride Fixed Route	2,392	0.88%
MUSC System-Wide Boardings	39,951	14.71%
College of Charleston Boardings	7,407	2.73%
Total Passes	88,861	32.71%
Transfers		
Issued	23,258	
Transfers Used	14,366	5.29%
Wheelchair Count	466	
Unclassified Ridership	0	0.00%
Total Ridership	271,639	100.00%

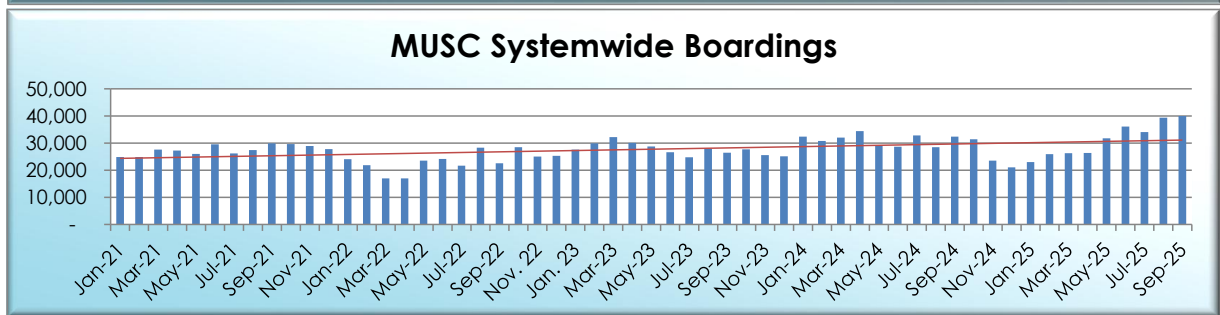
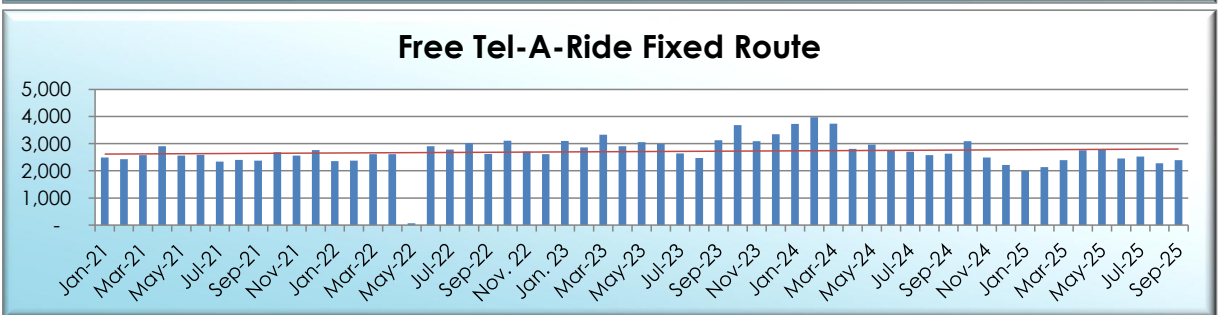
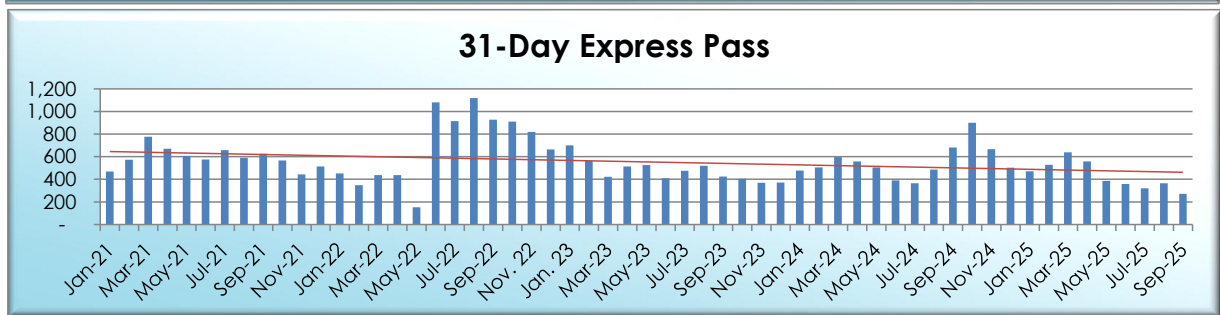
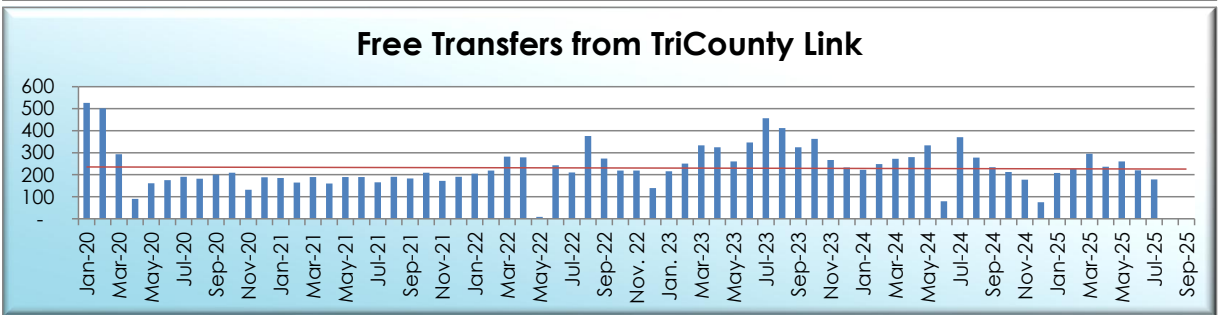
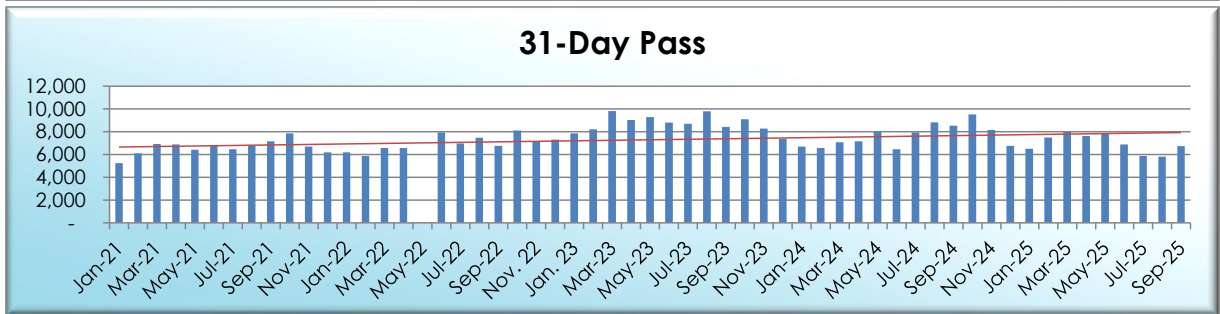
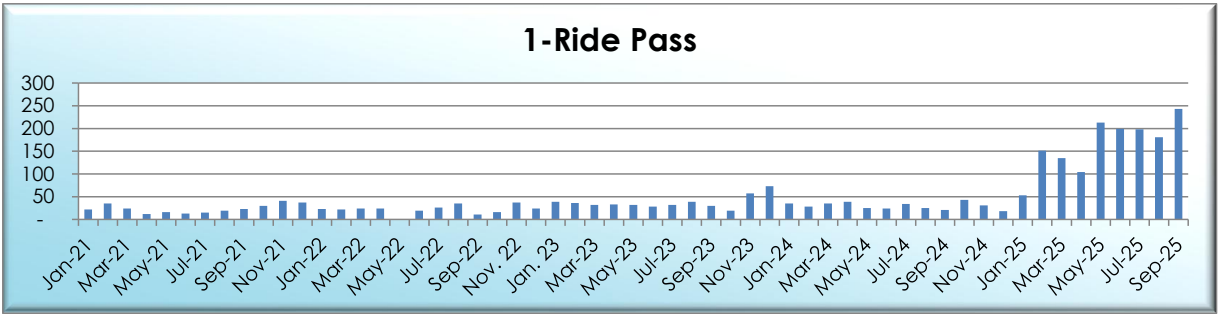
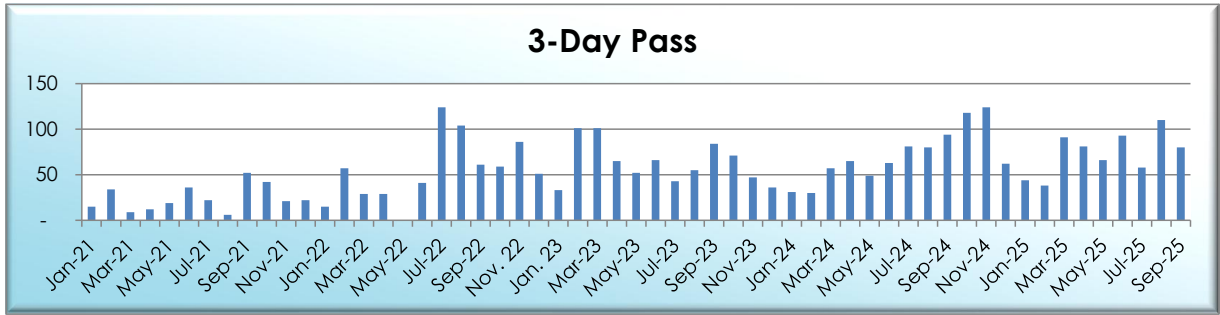
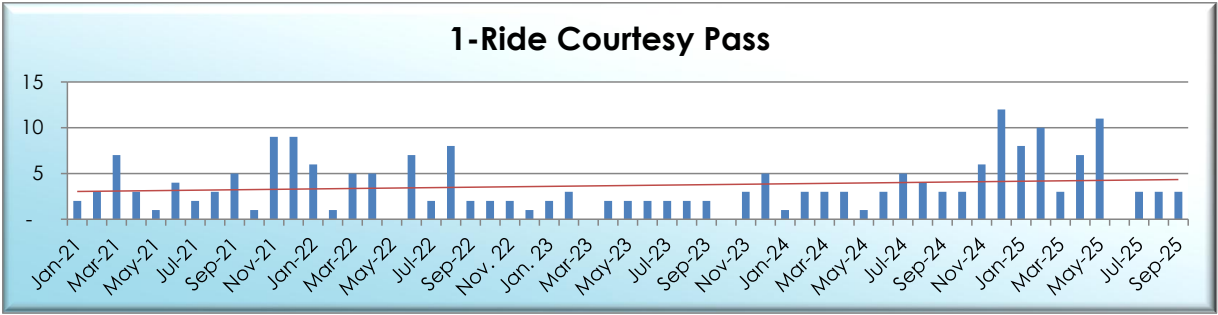
Classification History



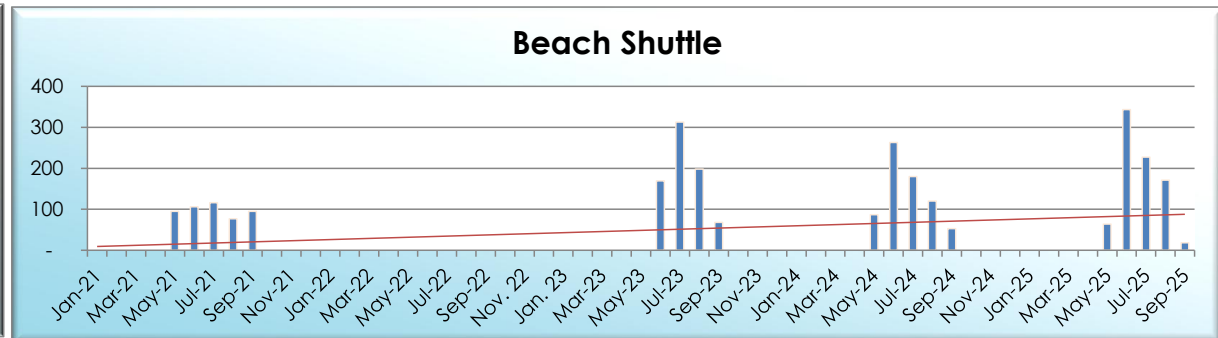
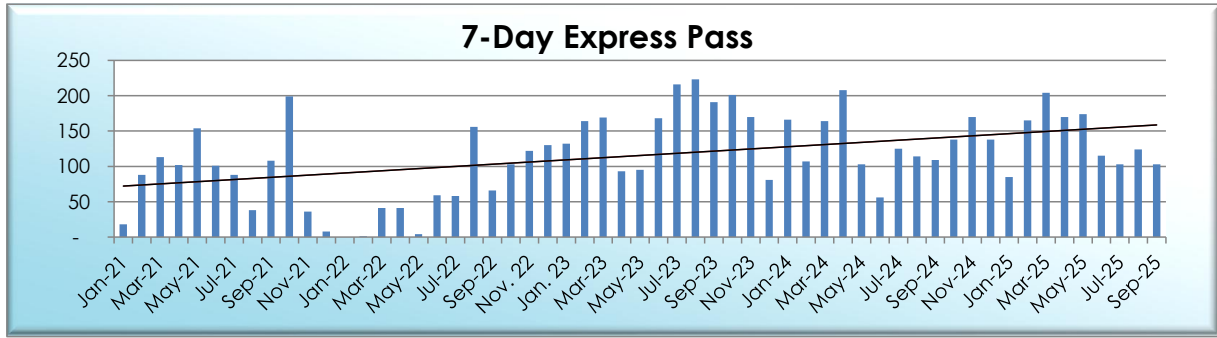
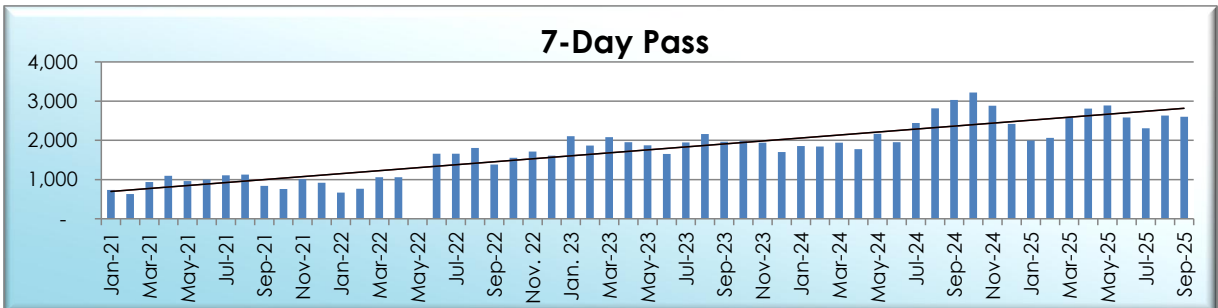
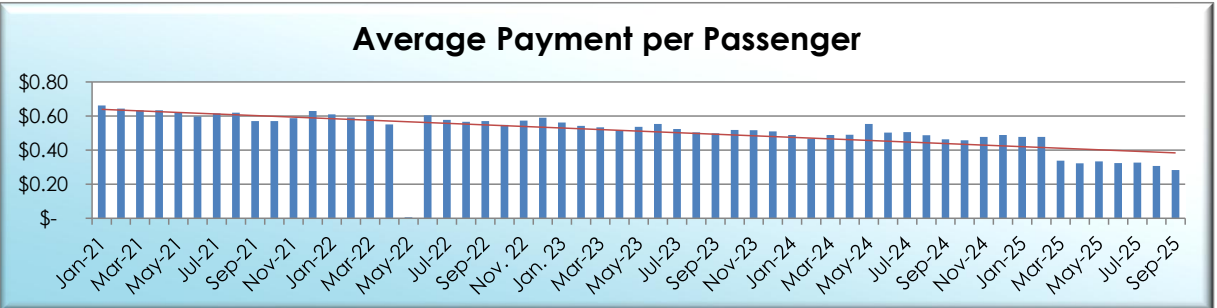
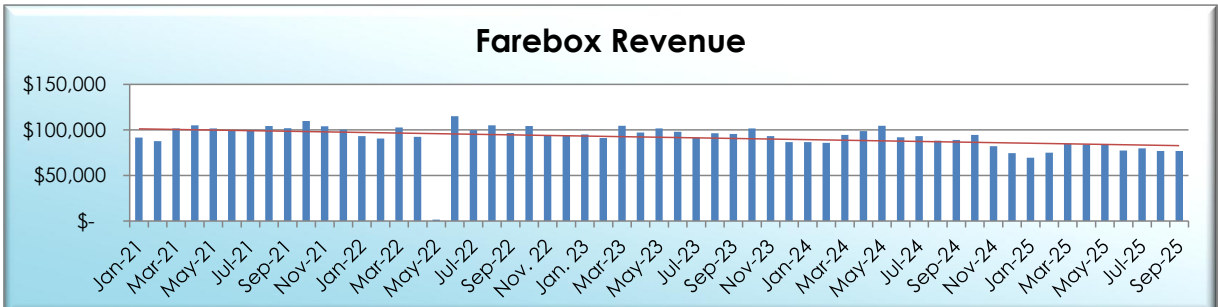
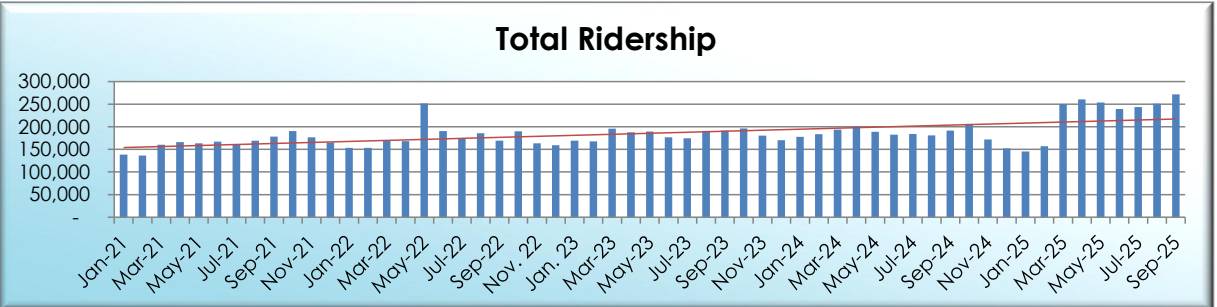
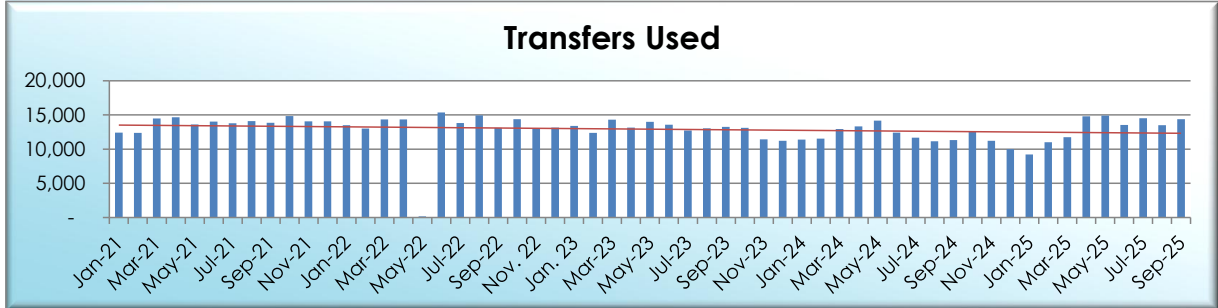
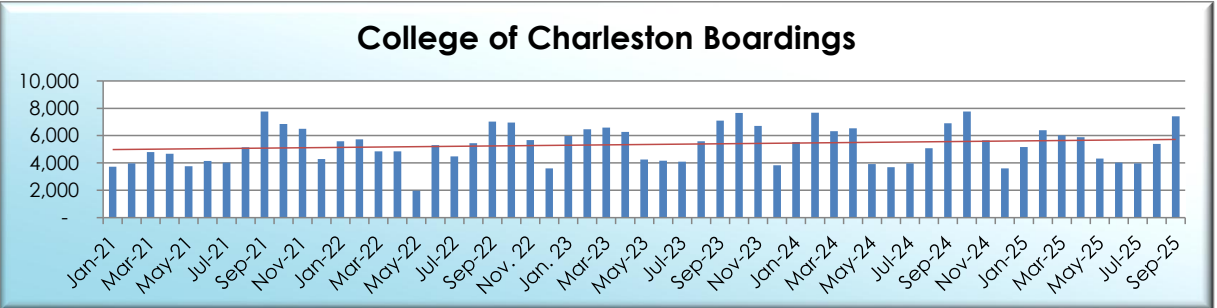
Classification History



Classification History

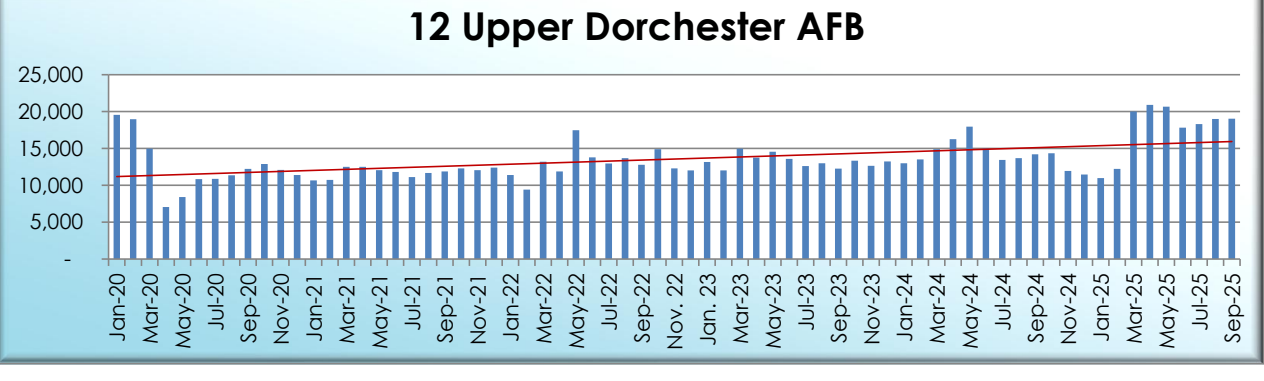
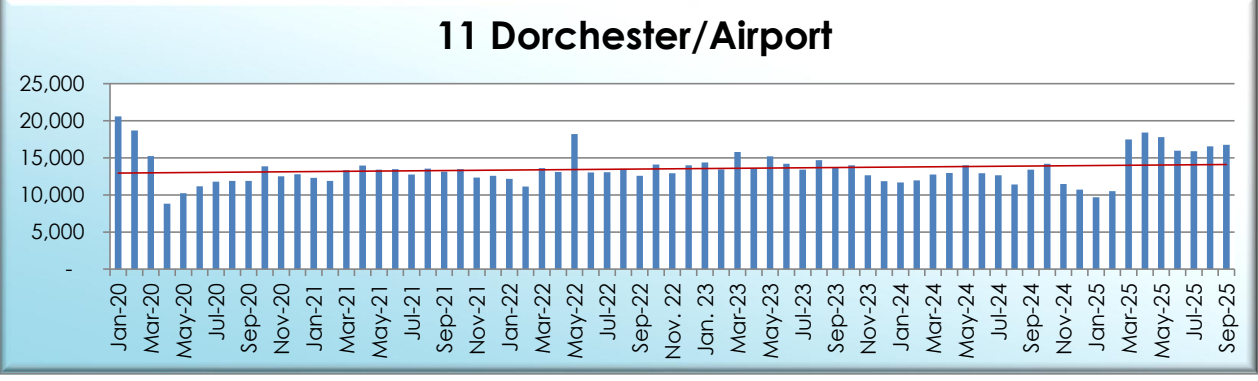
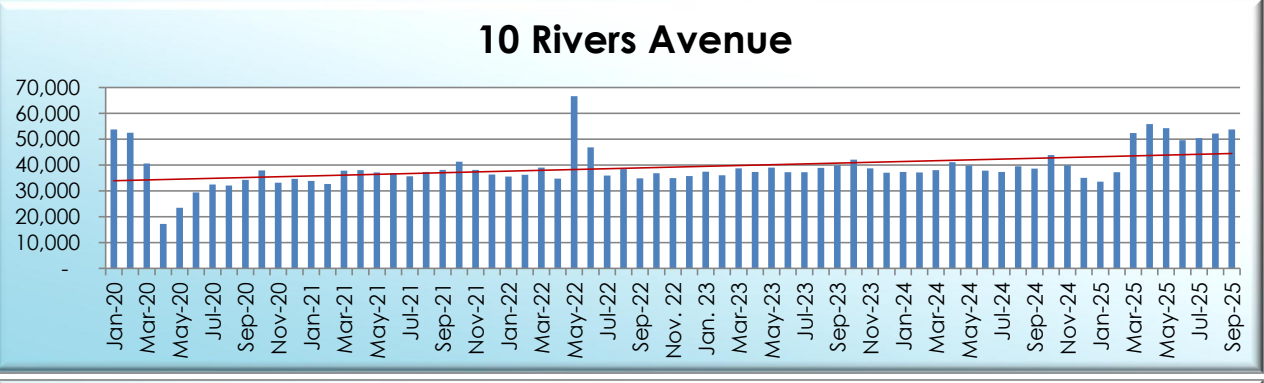
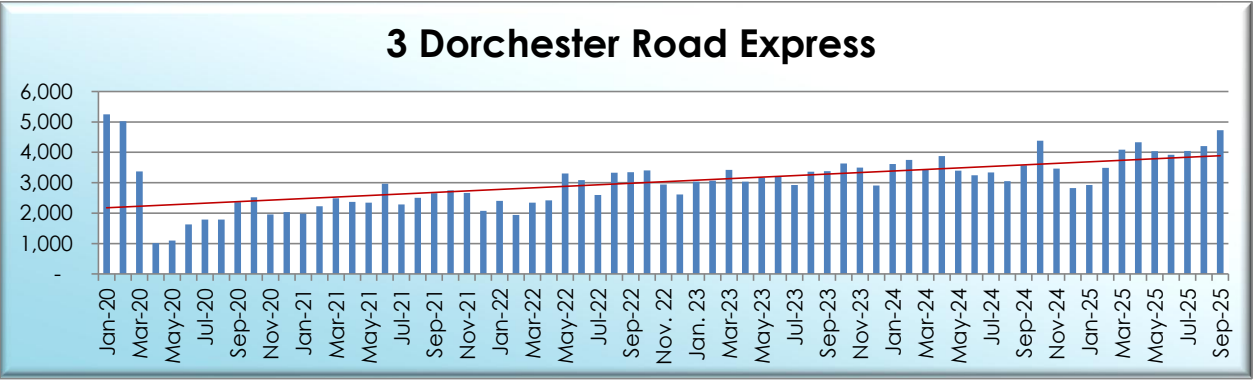
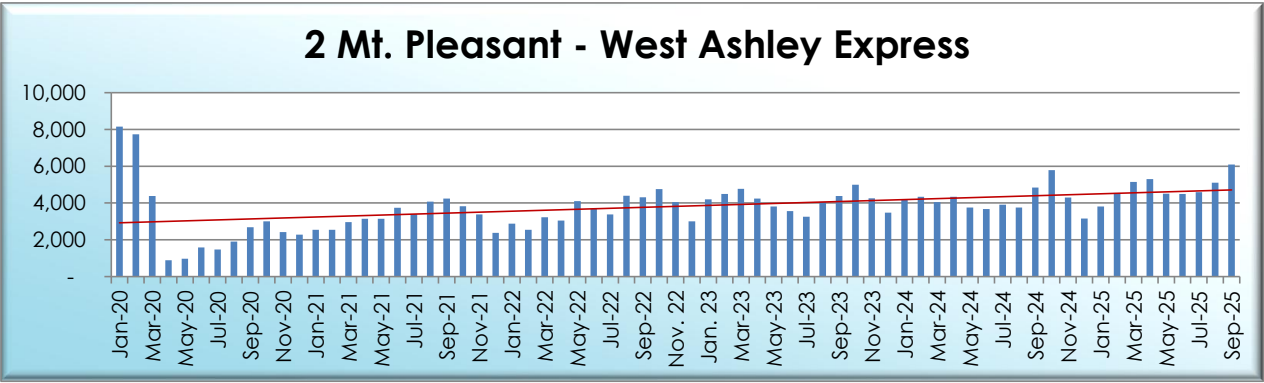
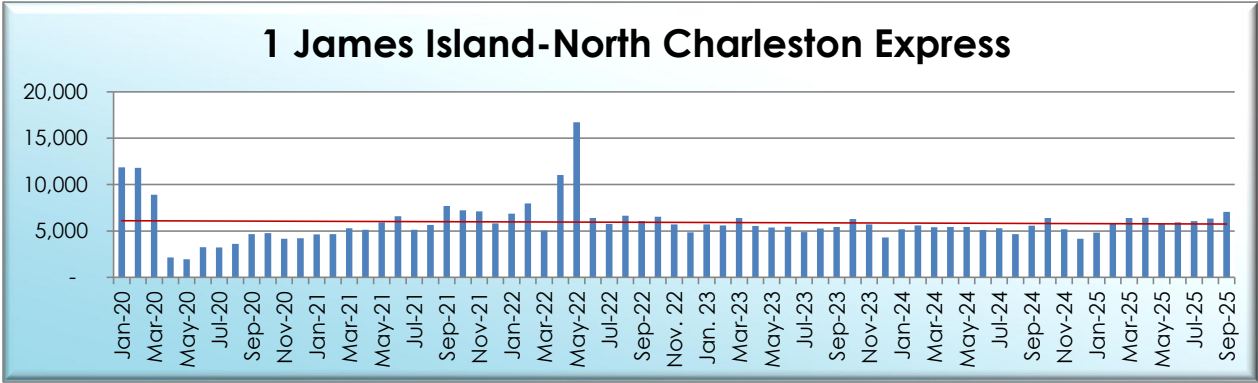


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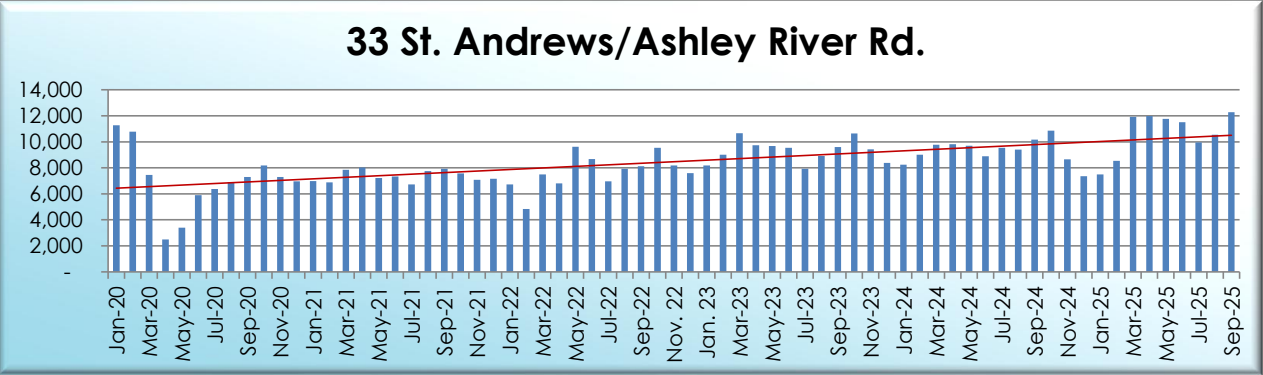
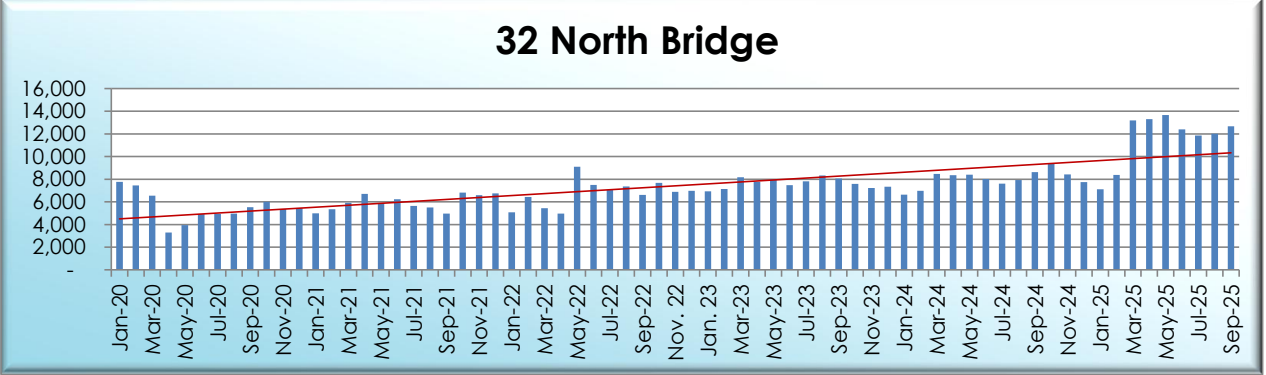
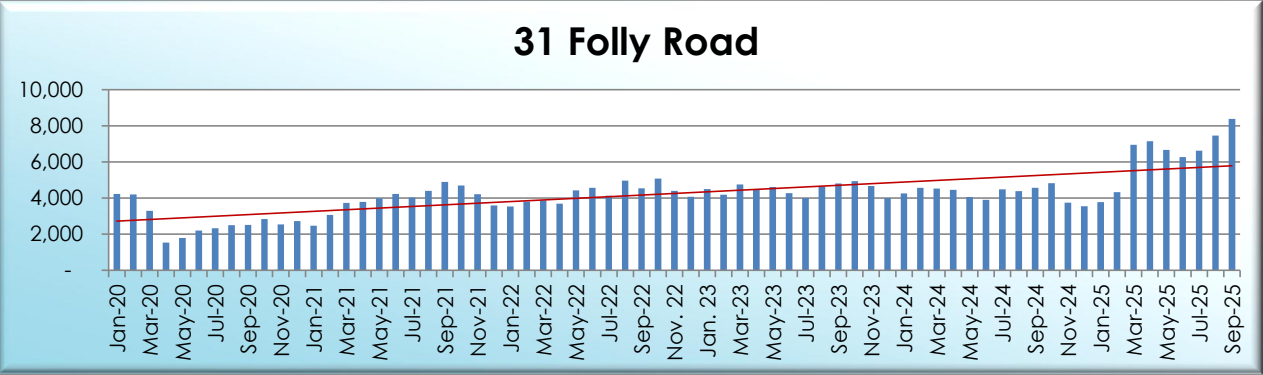
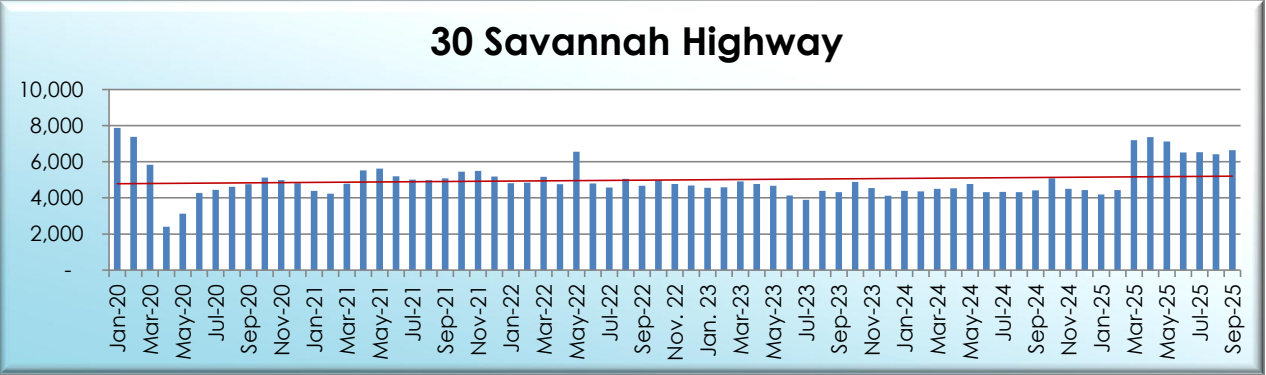
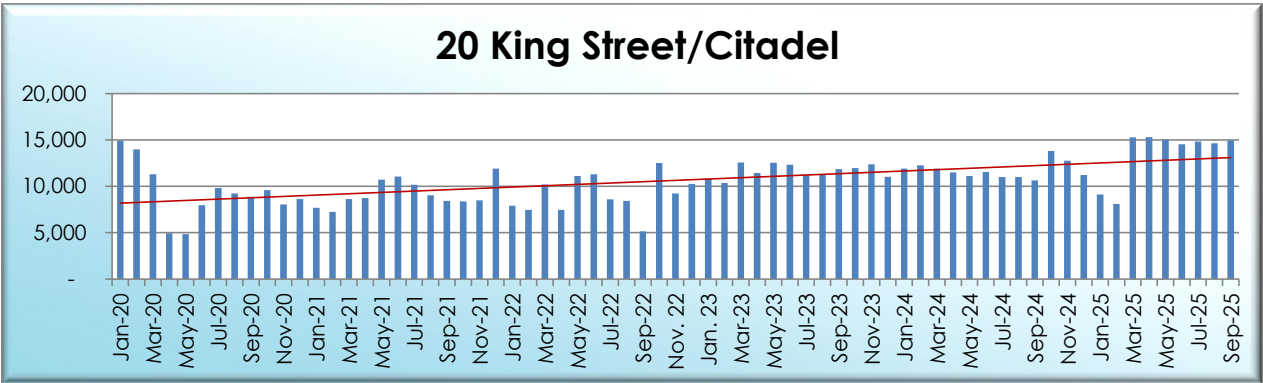
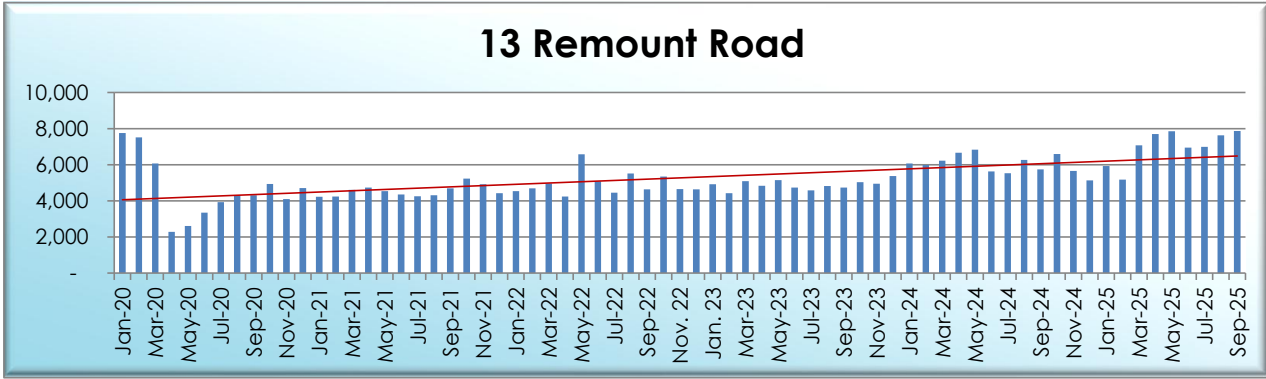




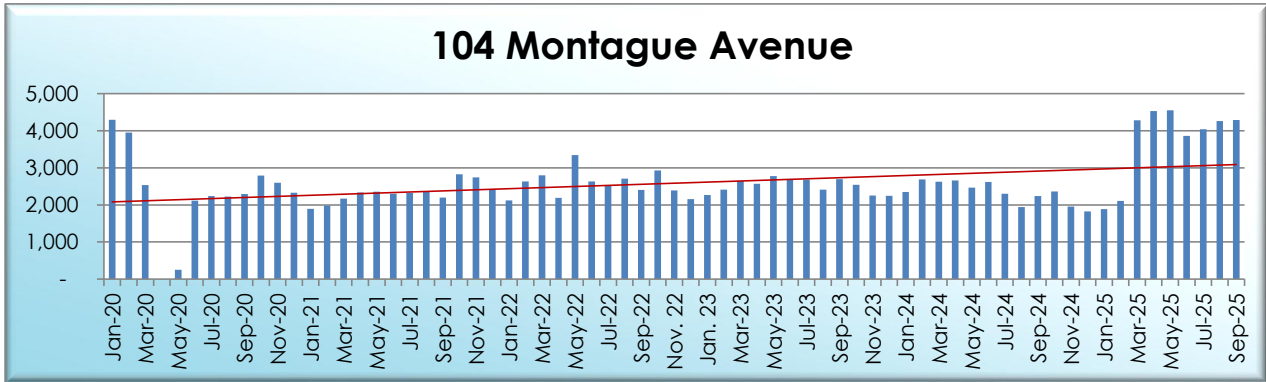
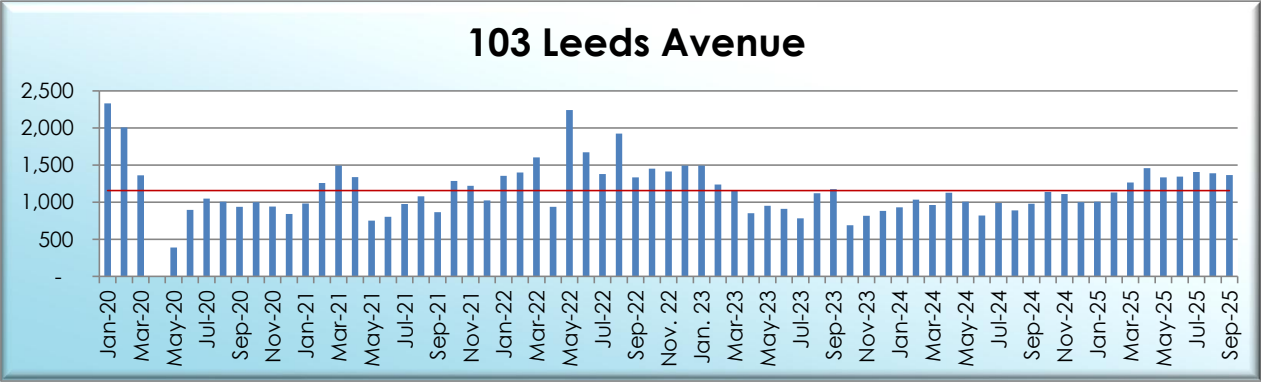
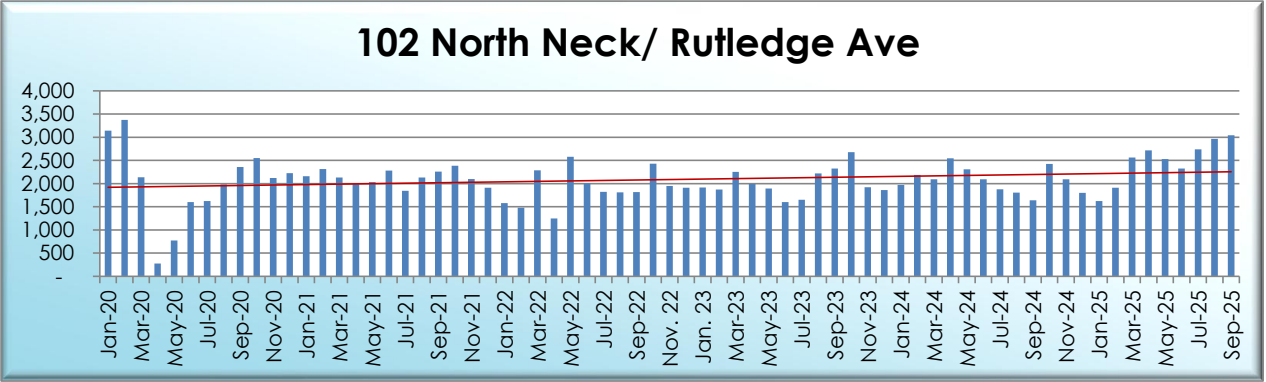
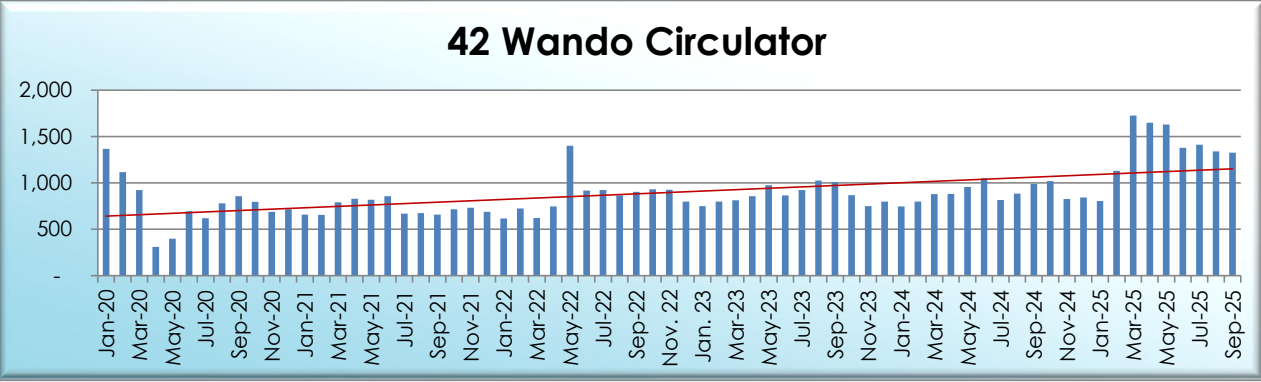
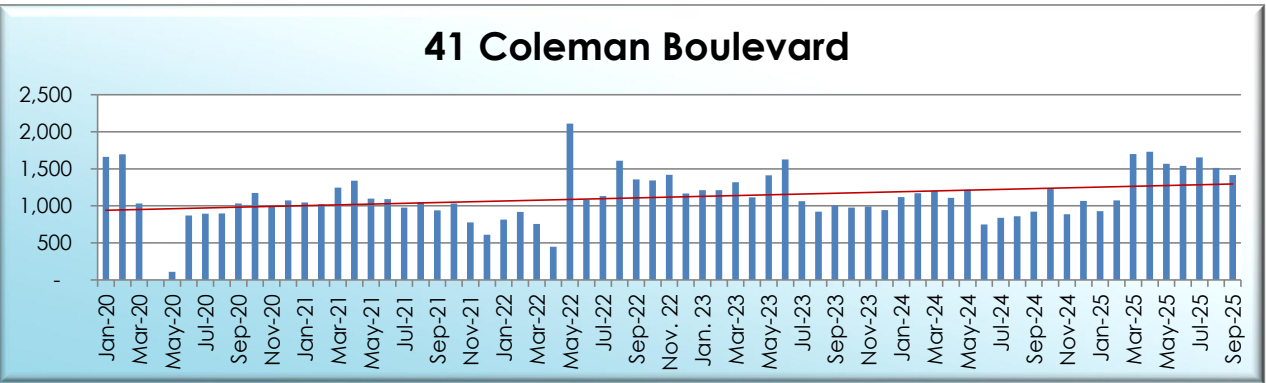
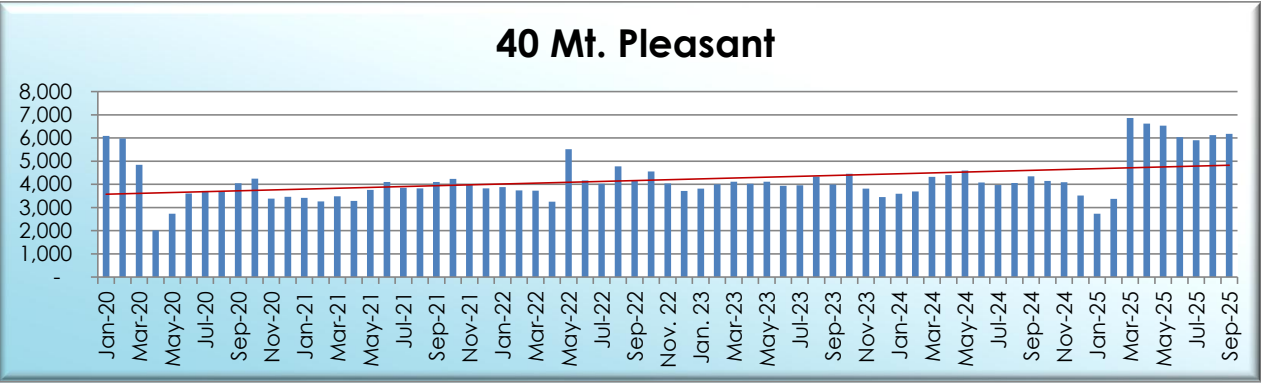
Ridership Trends by Route



Ridership Trends by Route



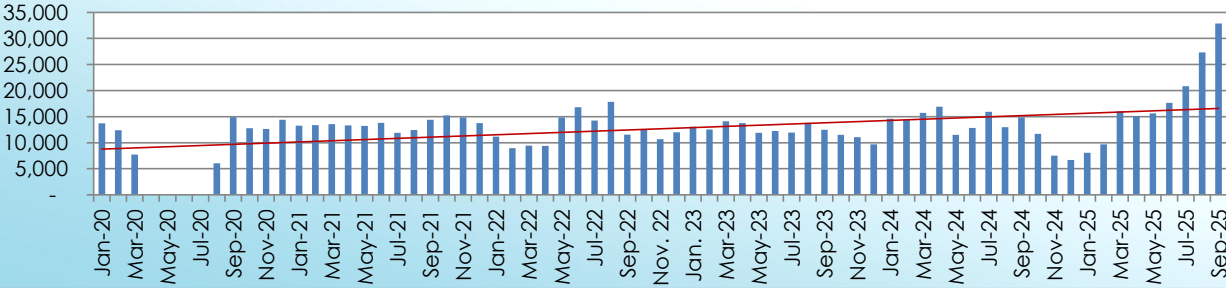
Ridership Trends by Route



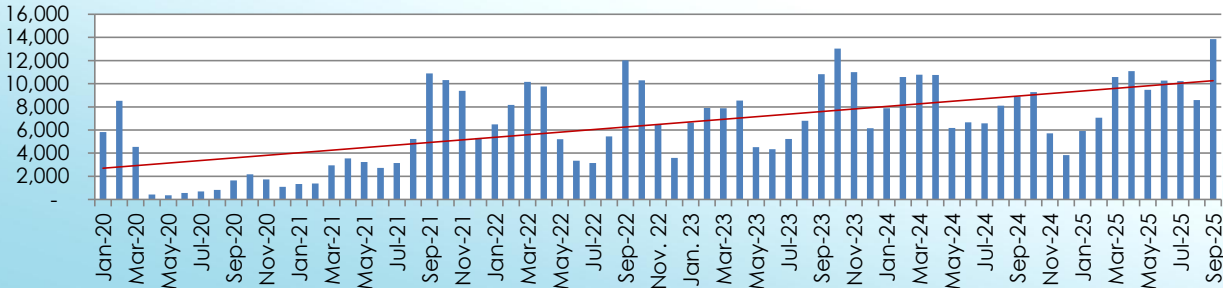


Ridership Trends by Route

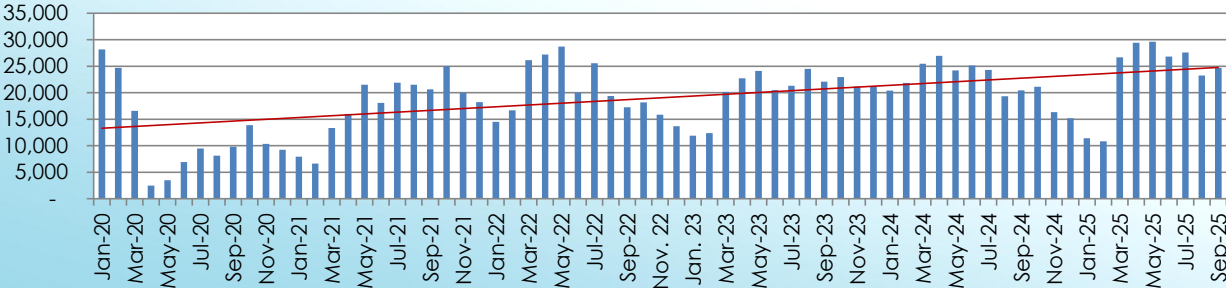
203 Medical University Shuttle



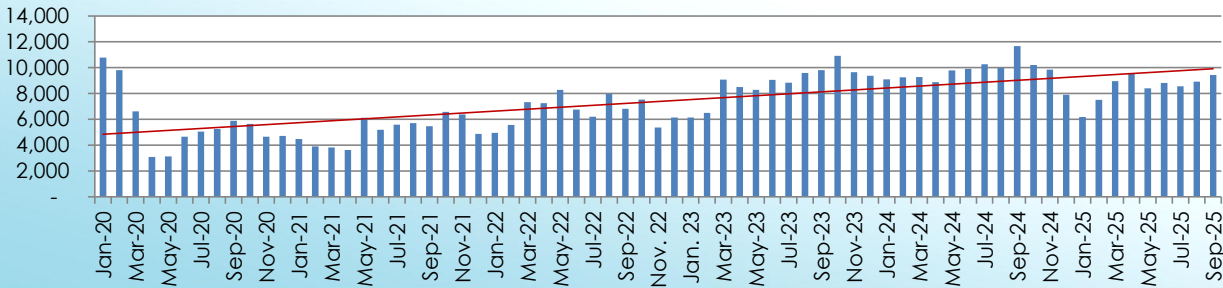
210 Aquarium / CofC DASH



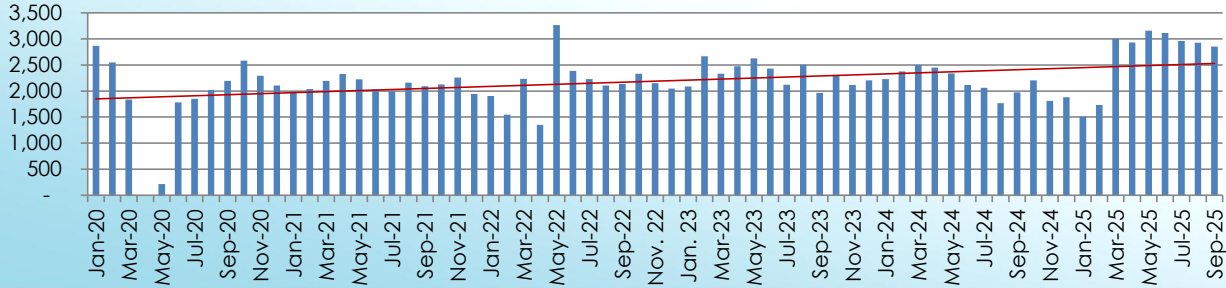
211 Meeting/King DASH



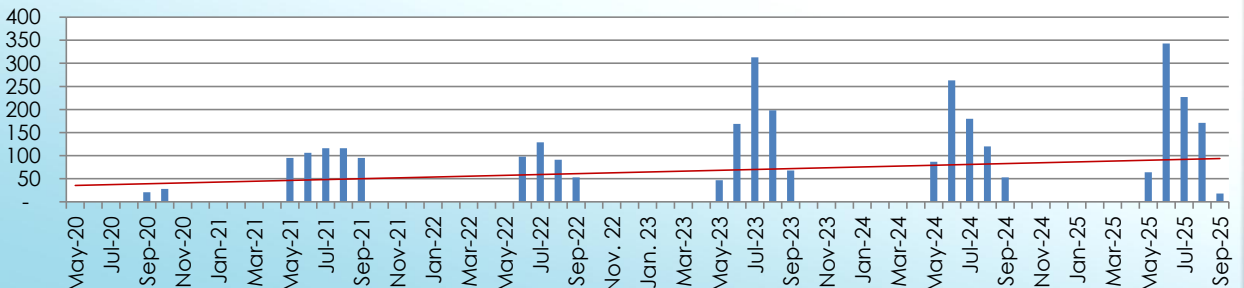
213 Lockwood/Calhoun DASH



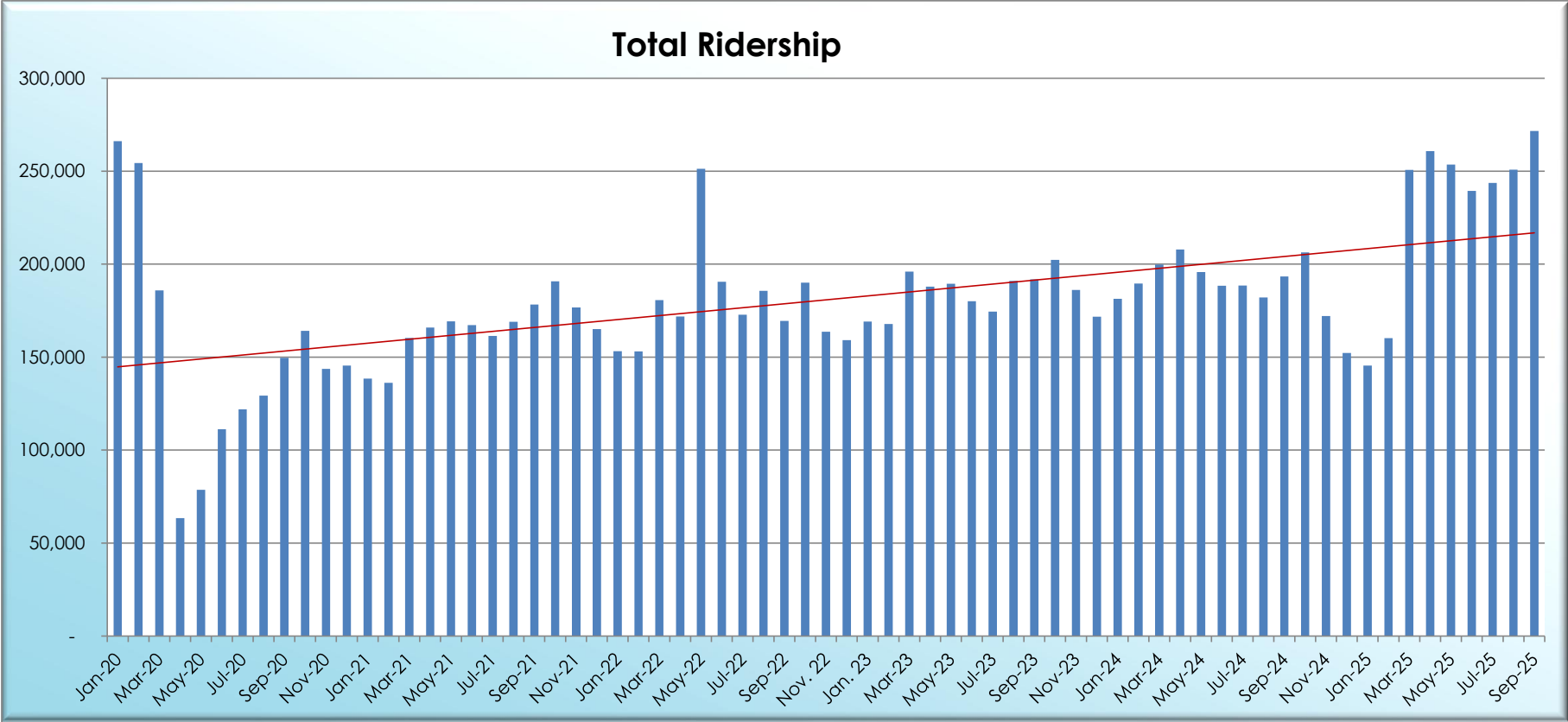
301 Glenn McConnell Circulator



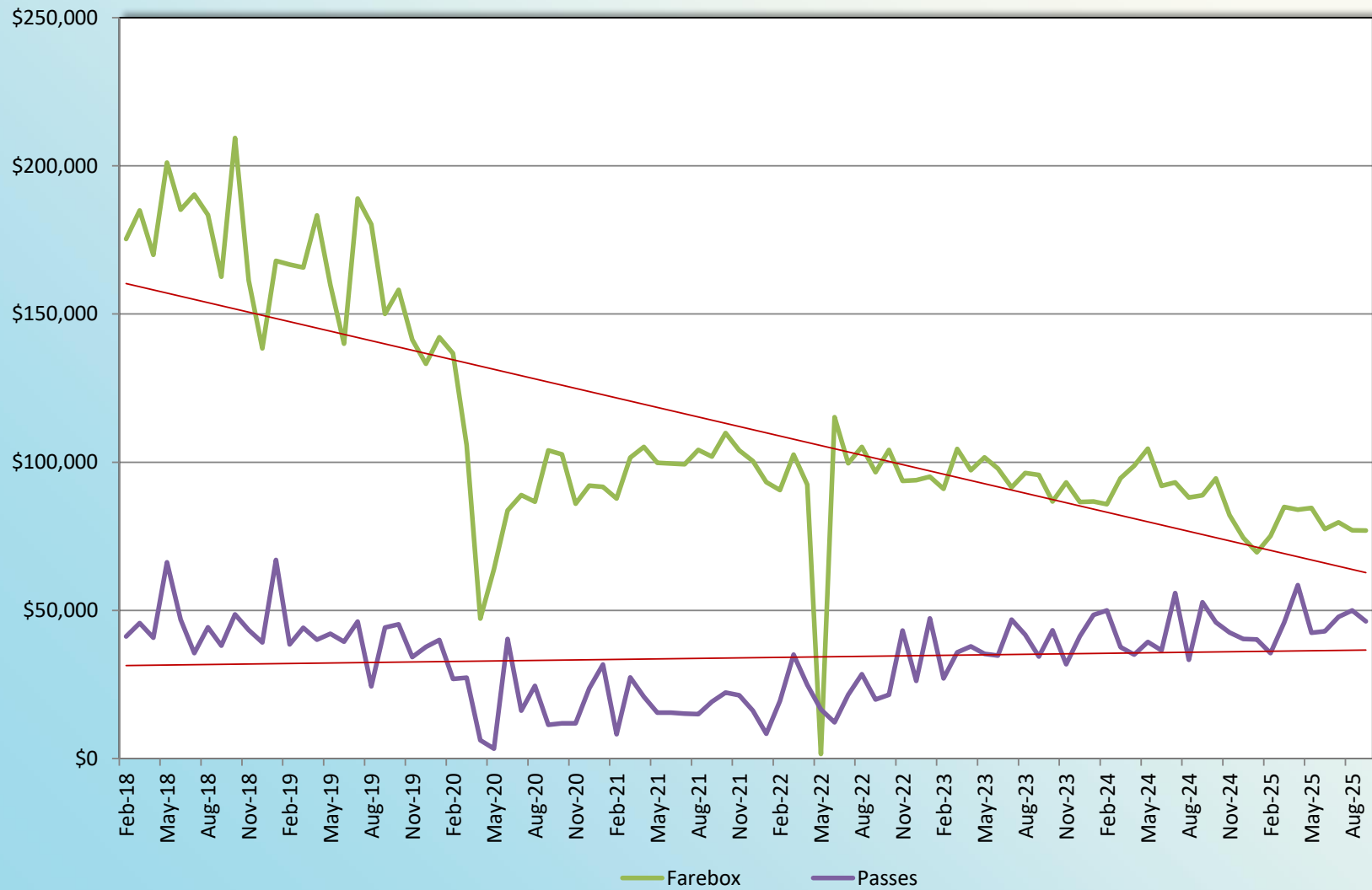
Beach Shuttle



Ridership Trends by Route



## Farebox and Pass Revenue History





Charleston Area Regional Transportation Authority

## MEMORANDUM

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**Date:** October 13, 2023  
**To:** CARTA Board of Directors  
**From:** Ronald Mitchum, Executive Director  
**Subject:** Request for Approval - Management, Operations and Maintenance Services: Fixed Route & Paratransit

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Staff is requesting approval to award a contract to RATP Dev USA, Inc. for Management, Operations and Maintenance: Fixed Route and Paratransit Services.

The initial contract term will be three (3) years, with the option to renew for seven (7) consecutive one-year terms. Below is the detail regarding the hourly service rates:

Fixed Route:

- Year 1 – \$99.51
- Year 2 – \$102.13
- Year 3 - \$105.38

Paratransit:

- Year 1 - \$106.05
- Year 2 – \$110.83
- Year 3 - \$113.88