



Charleston Area Regional Transportation Authority

CARTA BOARD MEETING

August 20, 2025

1:00 PM

Barrett Lawrimore Conference Room
5790 Casper Padgett Way
North Charleston, SC 29406

AGENDA

1. Call to Order
2. Consideration of Board Minutes –July 23, 2025 Meeting
3. Financial Status Report – Robin Mitchum
4. Proterra Battery Electric Bus Parts Purchase – Request for Approval
5. Project Updates – Andrea Kozloski
6. Ridership Report – Megan Ross
7. Executive Director's Report – Ron Mitchum
8. Other Business, If Any
9. Public Comments, If Any
10. Executive Session – Legal and Contractual Matters
11. Board Comments, If Any

The next CARTA Board Meeting will be held on September 24, 2025

**CHARLESTON AREA REGIONAL TRANSPORTATION AUTHORITY
(CARTA)
BOARD OF DIRECTORS MEETING
July 23, 2025
Meeting Notes**

A Charleston Area Regional Transportation Authority (CARTA) Board of Directors meeting was held at the Berkeley-Charleston-Dorchester Council of Governments (BCDCOG) in the Barrett Lawrimore Conference Room located at 5790 Casper Padgett Way in North Charleston, SC at 1:00 p.m. on Wednesday, July 23, 2025.

MEMBERSHIP: Brad Belt; MaryBeth Berry; Joe Boykin; Mike Brown; Daniel Brownstein; Reggie Burgess; William Cogswell; Henry Darby; Dwayne Green; Will Haynie; Brandon Hudson; James Lewis; Craig Logan; Pat O'Neil; Christie Rainwater; Michael Seekings; Jimmy Ward; Robert Wehrman

MEMBERS PRESENT: Joe Boykin; Daniel Brownstein; Will Haynie; James Lewis; Pat O'Neil; Michael Seekings; Robert Wehrman

PROXIES: Craig Harris for Mayor Belt; Ron Brinson for Mayor Burgess; Robert Somerville for Mayor Cogswell; Jerry Lahm for Councilman Darby; Chief Gebhardt for Mayor Rainwater

OTHERS PRESENT: Elissa Smith (HDR); Tom Hiles (WSP); Marissa Cottrell (WSP); Andrew Fisher (STV); Andre Taylor (WeDriveU); Jason Woznac (WeDriveU); Angela Gordon (SCDOT); Steve Sherrer (RATP Dev); Ibrahima Toure (RATP Dev); Robert Smith (RATP Dev)

STAFF PRESENT: Ron Mitchum; Andrea Kozloski; Robin Mitchum; Megan Ross; Matthew Spath; Jason McGarry; Kim Coleman; Transit/Transportation Planning Interns: Jack Jemison; Graham Glaab; Anaya Chandler

1. Call to Order

Chairman Seekings called the CARTA Board of Directors Meeting to order at 1:02 p.m. followed by a moment of silence and a quorum determination. Chairman Seekings announced that an Executive Session will be held during the beginning of today's Board of Directors meeting.

2. Consideration of Board Minutes: June 25, 2025 Meeting

Mr. Brownstein made a motion to approve the June 25, 2025 Meeting Minutes as presented.

Mr. Boykin seconded the motion. The motion was unanimously approved.

3. Executive Session – Legal and Contractual Matters

Mayor Haynie made a motion that the Board of Directors convene into Executive Session.

Mr. Boykin seconded the motion. The motion was unanimously approved.

Non-Board Members, Guests and Non-Essential Staff Members were excused.

Mr. Lewis made a motion to reconvene the Board of Directors meeting.

Mr. Boykin seconded the motion. The motion was unanimously approved.

Chairman Seekings reconvened the Board of Directors meeting noting that no action was taken related to legal/contractual matters discussed during Executive Session.

4. Financial Status Report – Robin Mitchum

Robin Mitchum, Deputy Director of Finance and Administration, presented the financial status report for the period ending May 31, 2025. She noted that, overall, the agency remains in good shape and ended the month with unexpended funds of \$2,812,077. Ms. Mitchum provided information on the following activities for FY25 thus far:

Revenues:

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing are bus pass fares sold to customers.
- Local Contributions are funds received for shelter and bench construction.
- Federal Revenue includes operating for the year-to-date. Federal Revenue is recorded as eligible expenditures are incurred.
- Advertising is the advertising on the buses.
- Insurance proceeds are a result of accidents.
- Sale of Assets is the proceeds from the sale of a 1986 Chevrolet truck and a 2017 van.
- Miscellaneous Revenue is the sale of scrap metal.

Expenditures:

- Retiree Benefits include the cost of retiree insurance.
- Supplies include office, facility maintenance and rebranding supplies.
- Printing includes costs of printing passes and brochures.
- Automotive is the cost to service the 2018 Ford F-150.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
- Office Equipment Maintenance (OEM) includes GMV Sycromatics, GMV Digital Signage, Genfare Support, Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times, RCN NetCloud Essentials and NetCloud Advanced for mobile routers, and other IT services.
- Rent includes the Ashley Phosphate Park & Ride lot, Dorchester Village Shopping Center Park & Ride lot, Leeds Avenue lot lease from Dominion, and document storage.
- Communications is the cost of phone, internet and radio services at the facilities and on the buses.
- Utilities include electric and water at the SuperStop, Melnick Park & Ride, the Radio Shop at Leeds Avenue, Medcom Street and the charging stations at Leeds Avenue.
- Auditing is the cost of the FY24 GASB 75 Actuary and the Annual Audit.
- Custodial Services are the cost of janitorial services at the Melnick Park & Ride location.
- OnDemand Program is customer transportation cost for same-day service through independent rideshare.
- Other Professional Services include bus wash inspection services, appraisal services and the fire extinguisher inspection at the SuperStop.
- Shared Contract Services (IGA & Management) is the extensive services the BCDCOG provides to CARTA.
- Fixed-Route Service is the cost of fixed and commuter service provided by National Express Shuttle and Transit.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services is the contracted security service provided at the SuperStop by the City of North Charleston Police Department and by Extra Duty Solutions at the Mary Street bus stop.
- Vehicle Maintenance is the cost to maintain the fleet.

- Facility Repair & Maintenance is the cost to maintain facilities.
- Operating Fees & Licenses include credit card transaction fees and vehicle title and registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund. The insurance policy renews January 1. CARTA will add and remove items on the policy throughout the year, but this is most of the cost for the fiscal year.
- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit.
- Interest is the interest on the Melnick Park & Ride loan.

Capital Expenditures:

- Rolling Stock is the purchase of the Hometown Trolley Villager.
- Bus Facilities/Charging Stations is the Leeds Avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction/Bench Install is the installation of shelters and benches.
- Security/Cameras & Equipment is the purchase of cameras, radios, access control equipment and AVL equipment.
- Facilities Construction is Shipwatch Square engineering.
- Capital (IT, Facility Repairs, Maint.) is the purchase of bike racks, a Genfare vault, Genfare controller modules and the SuperStop HVAC replacement.

Ms. Mitchum reviewed the activity of the OnDemand Program as of May 31, 2025. She noted that the FY25 total cost is \$353,537 with a balance of \$59,168. The Board of Directors received the Financial Status Report and the OnDemand Program Activity Report as information.

5. Fixed Route and Paratransit Rate Increase – Request for Approval

Ron Mitchum, Executive Director, discussed the Fixed Route and Paratransit Rate Increase. He noted that staff is requesting approval to amend contract #CARTA2023-01 for Management, Operations and Maintenance Services for Fixed Routes and Paratransit. The contract was awarded on July 1, 2023 as a three-year contract with seven options to renew annually. The Contractor, We Drive U, is requesting an increase in their hourly service rate for fixed route and paratransit services for July 1, 2025 – June 30, 2026. Mr. Mitchum discussed the proposed increase in the hourly rate as well as the current rate in detail.

Mr. Wehrman made a motion to approve the Fixed Route and Paratransit Rate Increase as presented. Mr. Brownstein seconded the motion. The motion was unanimously approved.

6. Comprehensive Operational Analysis (COA) and Strategic Implementation Plan – Request for Approval

Mr. Mitchum presented the Comprehensive Operational Analysis (COA) and Strategic Implementation Plan. He noted that during the June 25, 2025 CARTA Board of Directors meeting, the CARTA Board approved the request to negotiate a scope/schedule/fee with Nelson/Nygaard Consulting Associates for development of the Comprehensive Operational Analysis (COA) and Strategic Implementation Plan. Mr. Mitchum stated that staff is now requesting approval to enter into a contract with Nelson/Nygaard Consulting Associates for a cost not to exceed \$591,710.00. Mr. Mitchum addressed questions and comments.

Mr. Brinson made a motion to approve the Comprehensive Operational Analysis (COA) and Strategic Implementation Plan as presented. Mr. Boykin seconded the motion. The motion was unanimously approved.

7. CARTA Management, Operations and Maintenance Services: Fixed Route and Paratransit – Request for Approval

Mr. Mitchum discussed CARTA's Management, Operations and Maintenance Services for fixed routes and paratransit. He noted that the Management, Operations and Maintenance Services: Fixed Route and Paratransit Selection Committee met on July 2, 2025 and reviewed four proposals. The proposals were received from Keolis Transit Services, MV Transportation, Inc., RATP Dev USA, Inc. and Transdev Services, Inc. Shortlist interviews were conducted with Keolis Transit Services, RATP Dev USA, Inc. and Transdev Services, Inc. Staff is requesting approval to award a contract to RATP Dev USA, Inc. for Management, Operations and Maintenance Services: Fixed Route and Paratransit based upon the overall score sheet rankings.

***Mr. Boykin made a motion to approve CARTA Management, Operations and Maintenance Services: Fixed Route and Paratransit as presented. Mayor O'Neil seconded the motion.
The motion was unanimously approved.***

8. Project Updates – Andrea Kozloski

Andrea Kozloski, Deputy Director of Operations and Support, discussed the Project Updates report regarding the following projects: Service Planning Initiatives; CARTA Comprehensive Operational Analysis (COA); US 52 BRT Study; CARTA OnDemand; Shelter Improvement Program; Shipwatch Square Transit Center; LCRT; Dorchester Transit Signal Priority (TSP) Pilot Project; Mt. Pleasant Street Park & Ride; Fairgrounds Park & Ride; O&M Facility - LCRT; and Mobile Ticketing Sales and Use. In the interest of time, she stated that a detailed report on each project is included in the agenda packet and encouraged Board Members to contact her with any questions or comments. Ms. Kozloski delivered a report regarding upcoming events and activities noting that public engagement continues by CARTA staff participating in ongoing orientation sessions at the College of Charleston and at the North Charleston Farmers Market. She delivered an update regarding the Beach Reach shuttle service, noting positive results and that media promotion continues. She acknowledged the Mt. Pleasant Town Centre noting that they have been very helpful with distributing promotional material. Ms. Kozloski discussed CARTA Amenities, noting the shelters and benches in progress and stating that 41 new solar lights have been installed. She shared photos from the CARTA Night at the Riverdogs and noted that the event was extremely successful. Ms. Kozloski highlighted Quincin Hamilton, Fixed Route Operator. Mr. Hamilton started employment in 2011 and has won many local, state and regional awards in the SC Transportation Rodeos. He gives credit to his grandchildren who were cheering him on! Mr. Hamilton has worked in transportation since 1987, first at CSX Intermodal and then Norfolk Southern Railway as a crane operator until 1991. Mr. Hamilton is family man and goes above and beyond helping his customers and fellow co-workers. Mr. Hamilton is a true team player! Ms. Kozloski delivered information regarding the Transit App, noting that 1,123 new CARTA riders were welcomed aboard as they downloaded the app for the first time; a total of 7,420 riders have opened the app, and they opened the app 420,682 times. An average weekday had 1,720 riders opening the app. She also noted that 9,369 GO trips were started by riders to receive step-by-step navigation while helping to improve real-time vehicle locations. Ms. Kozloski stated that 4,382 tickets were sold in June at a value of \$9,651. The Board of Directors received the Project Updates and the Upcoming Activities & Events Report as information.

9. Ridership Report – Megan Ross

Megan Ross, Transit Planner, presented the Ridership Reports for June 2025. She noted that passenger trips totaled 239,465 and there were 14.0 customers per service hour (14.5 last month). Ms. Ross stated that overall ridership when comparing June 2025 to May 2025 decreased by 5.6%, noting that the trend is typical with schools being out of session. She stated that Tel-A-Ride ridership for June 2025 was 4,102 (a decrease of 14.8.9% when comparing 2024 YTD to 2025 YTD). Ms. Ross reviewed safety trends for June 2025 noting that there were seven preventable accidents which involved fixed objects (all on fixed-route vehicles). There were

also 11 non-preventable accidents. She discussed complaints and commendations regarding Customer Service for the month of June noting that there were 8 complaints (late/missed service) and there were no commendations. Ms. Ross reviewed On-Time Performance noting that the fixed-route on-time performance for the month of June was 74.2% and the on-time performance for paratransit was 86%. She noted that missed trips for June 2025 resulted in 179.72 service hours missed, which was 1.04% of total scheduled monthly revenue hours. Ms. Ross discussed paratransit services in detail regarding the breakdown of total passengers, which was 4,102 total trips requested. There were 226 no-shows and 802 cancellations. The average ride length was 28.77 and the average ride distance was 9.44. The on-time performance was 86%. Ms. Ross then discussed OnDemand trips for June 2025, noting that the ridership for the month was 3,588 passengers between both Uber and Lyft. The trip cost averaged \$9.45, lower than May's average of \$11.24 and 47% of the overall rides were from Tel-A-Ride passengers. Ms. Ross addressed questions and comments. The Board of Directors received the Ridership Report as information.

10. Executive Director's Report – Ron Mitchum

Mr. Mitchum noted that the Mt. Pleasant Street project continues to experience delays. Currently, the delay is related to underground drainage pipes as they are extremely old and will need to be revised in order to accommodate the project. He briefed the Board on the Shipwatch Square Transit Center project, noting that he is waiting on the discretionary grant that went to Washington, DC for review. Mr. Mitchum received an email from FTA Headquarters this morning stating that if he would like to request a propulsion change associated with battery-operated vehicles, he would be able to do so. If there is no objection from the Board, Mr. Mitchum will submit a request for the propulsion change from battery-electric to diesel vehicles if CARTA is awarded the discretionary grant. The Board of Directors received the Executive Director's Report as information.

11. Other Business, If Any

There was no further business to discuss.

12. Public Comments, If Any

There were no public comments.

13. Board Comments, If Any

Chairman Seekings announced that the first view of the MUSC Master Plan will rollout Friday. This will give CARTA the opportunity to integrate further transit options. He noted that the City of Charleston and Charleston County are in the process of finalizing a Letter of Intent to enter into an MOU regarding the sale of the Morrison Drive property that was the former HOP lot. Discussion was held regarding the LCRT project regarding recent presentations concerning Dominion Energy and the movement of utilities along the LCRT corridor. Chairman Seekings and Mr. Mitchum addressed questions and comments.

14. Adjourn

Chairman Seekings thanked the Board of Directors for their continued dedicated service to the CARTA Board of Directors and the communities they serve. He noted that the next CARTA Board of Directors meeting will be held on August 20, 2025. There being no further business before the Board, Chairman Seekings adjourned the meeting at 2:02 p.m.

Respectfully submitted,
Kim Coleman



Charleston Area Regional Transportation Authority

MEMORANDUM

TO: Board of Directors
FROM: Robin W. Mitchum, Deputy Director of Finance & Administration
SUBJECT: June 30, 2025 Financial Report Overview
DATE: August 11, 2025

Please find attached the June 30, 2025 Financial Report. Below is a brief overview of the activities for FY25.

Revenues

- Farebox is the fares collected on the revenue vehicles.
- Passes & Mobile Ticketing is bus pass fares sold to customers.
- Local contributions are funds received for shelter and bench construction.
- The Federal revenue includes operating for the year to date. Federal revenue is recorded as eligible expenditures are incurred.
- Advertising is advertising on the buses.
- Insurance proceeds are a result of accidents.
- Sale of Assets is the proceeds from the sale of a 1986 Chevrolet truck and 2017 van.
- Miscellaneous revenue is the sale of scrap metal.

Expenditures

- Retiree Benefits includes the cost of retiree insurance.
- Supplies includes office, facility maintenance, and rebranding supplies.
- Printing includes costs of printing passes and brochures.
- Automotive is the cost to service the 2018 Ford F150.
- Office Equipment Rental includes the monthly battery lease for the electric buses.
- Office Equipment Maintenance (OEM) includes GMV Syncromatics, GMV Digital Signage, Genfare Support, Swiftly real time passenger predictions, Swiftly GPS Playback, Swiftly on-time performance, Swiftly run-times, RCN NetCloud Essentials and Netcloud Advanced for mobile routers, Chargepoint for electric chargers and other IT services.
- Rent includes the Ashley Phosphate Park & Ride Lot, Dorchester Village Shopping Center Park & Ride Lot, Leeds Avenue lot lease from Dominion, and document storage.
- Communications is the cost of phone, internet, and radio services at the facilities and on the buses.
- Utilities includes electric and water at the Superstop, Melnick Park and Ride, the Radio Shop at Leeds Avenue, Medcom St, and the charging stations at Leeds Avenue.
- Auditing is the cost of FY24 GASB 75 actuary and annual audit.
- Custodial services are the cost of janitorial services at the Melnick Park and Ride.

- OnDemand Program is customer transportation cost for same day service through independent rideshare.
- Other Professional Services includes bus wash inspection services, appraisal services and the fire extinguisher inspection at the Super stop.
- Shared Contract Services (IGA & Management) is the extensive services BCDCOG provides to CARTA.
- Fixed Route service is the cost of fixed and commuter service provided by National Express Shuttle and Transit.
- Money Transport is the cost of the armored guard service to transport cash deposits to the bank.
- Security Services are contracted security services provided at the Super Stop by the City of North Charleston Police Dept. and by Extra Duty Solutions at Mary Street.
- Vehicle Maintenance is the cost to maintain the fleet.
- Facility Repair & Maintenance is the cost to maintain facilities.
- Operating Fees & Licenses include credit card transaction fees and vehicle title & registration fees.
- Insurance includes the cost of liability insurance provided by the Insurance Reserve Fund. The insurance policy renews January 1. CARTA will add and remove items on the policy throughout the year, but this is most of the cost for the fiscal year.
- Paratransit is the cost of paratransit transportation provided by National Express Shuttle and Transit.
- Interest is interest on the Melnick Park and Ride Loan.

Capital Expenditures

- Rolling Stock is the purchase of the Hometown Trolley Villager.
- Bus Facilities/Charging Stations is Leeds Avenue parking lot repairs and charging infrastructure.
- Bus Shelter Construction /Bench Install is the installation of shelters and benches.
- Security/Cameras & Equipment is the purchase of cameras, radios, access control equipment, and AVL equipment.
- Facilities Construction is Shipwatch engineering.
- Capital (IT, Facility Repairs/Maint) is the purchase of bike racks and a Genfare vault, Genfare controller modules and the Superstop HVAC replacement.

Overall, the agency ended the month with excess of revenues of \$2,984,138.

If you have any questions, please contact me at 843-529-2126 or robinm@bcdcog.com.

Amount owed to National Express Shuttle & Transit as of 06/30/2025 was \$1,396,470.96.

CARTA
Statement of Revenues & Expenditures
For the Month Ending June 30, 2025

Time elapsed:
75%

	FY25 Budget	FY25 Revised Budget	Actual	% of Budget
<u>Operating Revenues</u>				
Farebox	1,322,466	1,169,333	861,740	74%
Passes & Mobile Ticketing	607,295	623,037	454,186	73%
COC Shuttle	453,476	393,945	295,996	75%
MUSC	763,456	765,160	584,047	76%
City of Charleston - DASH	741,452	741,452	561,084	76%
Local Contributions	-	13,150	13,150	100%
Federal	10,156,366	8,909,593	7,470,296	84%
Sales Tax - Charleston County	13,415,772	13,430,591	10,198,915	76%
Advertising	850,000	850,000	744,621	88%
Insurance Proceeds	-	95,493	96,712	101%
Sale of Assets	-	11,775	11,775	100%
Miscellaneous	-	260	299	115%
TOTAL OPERATING REVENUES	28,310,283	27,003,789	21,292,821	79%
<u>Operating Expenditures</u>				
Retiree Benefits	9,581	10,046	7,478	74%
Supplies	75,000	65,000	39,142	60%
Printing	42,000	42,000	15,139	36%
Automotive	3,525	2,500	1,227	49%
Postage	200	50	-	0%
Dues/Memberships	2,500	2,500	500	20%
Office Equipment Rental	116,225	116,225	78,750	68%
Office Equipment Maintenance	333,633	356,324	191,228	54%
Rent	34,385	35,600	26,431	74%
Communications	170,185	166,212	122,197	74%
Utilities	322,832	202,330	156,630	77%
Advertising	7,500	65,000	-	0%
<u>Professional Services</u>				
Auditing	32,340	31,200	31,200	100%
Legal	1,000	1,000	-	0%
Custodial	25,542	20,245	17,415	86%
On Demand Program	350,000	531,050	387,429	73%
Other	25,000	20,000	5,027	25%
<u>Contract Services</u>				
Shared Services - IGA	3,640,486	3,807,434	3,001,671	79%
Fixed Route	16,244,786	14,879,025	9,936,785	67%
Money Transport	11,836	14,090	10,034	71%
Security Services	105,560	124,200	81,086	65%
Vehicle Maintenance	348,701	348,701	234,726	67%
Facility Repair & Maintenance	47,250	47,250	30,276	64%
Operating Fees & Licenses	50,000	60,400	41,916	69%
Insurance	1,085,307	1,085,307	979,765	90%
Fuel	1,493,500	1,268,750	918,840	72%
Paratransit	3,657,569	3,622,510	1,940,713	54%

CARTA
Statement of Revenues & Expenditures
For the Month Ending June 30, 2025

Time elapsed:
75%

	FY25 Budget	FY25 Revised Budget	Actual	% of Budget
Miscellaneous	5,400	5,400	7,088	131%
Interest	43,440	43,440	32,909	76%
Non-Capitalized Assets	25,000	30,000	13,081	44%
TOTAL OPERATING EXPENDITURES	28,310,283	27,003,789	18,308,683	68%
Excess (Deficit) of Revenues Over (Under) Expenditures			2,984,138	

Capital Revenues

Rolling Stock	600,000	254,954	202,954	
Bus Facilities/Charging Stations	-	240,029	225,401	
Bus Shelter Construction/Bench Install	-	92,303	67,480	
Facilities Construction	2,211,406	495,698	531,959	
Security/ Cameras & Equipment	131,511	69,640	102,769	
Sales Tax - Charleston County	875,728	860,909	425,585	
TOTAL CAPITAL REVENUES	3,818,645	2,013,533	1,556,148	77%

Capital Expenditures

Rolling Stock	750,000	326,093	257,193	
Bus Facilities/Charging Stations	-	294,929	276,644	
Bus Shelter Construction/Bench Install	100,000	332,479	247,334	
Facilities Construction	164,388	619,622	666,897	
Security/ Cameras & Equipment	2,764,257	87,050	55,974	
Capital (IT, Facility Repairs/Maint)	40,000	353,360	52,106	
TOTAL CAPITAL EXPENDITURES	3,818,645	2,013,533	1,556,148	77%

**CARTA
BALANCE SHEET
6/30/2025**

ASSETS

ASSETS

GENERAL OPERATING (BB&T)	15,597,537.06
PETTY CASH	160.00
ACCOUNTS RECEIVABLE	7,866,326.00
PREPAID EXPENSES	271,573.84
INVENTORY - FUEL	27,508.05
LAND	8,566,144.03
VEHICLES	52,020,587.67
EQUIPMENT	2,638,126.77
FAREBOXES	1,217,704.70
SHELTERS	4,702,190.48
BUS SIGNAGE	254,913.32
FACILITIES	11,302,422.74
PARK & RIDE FACILITY	183,927.64
ACCUMULATED DEPRECIATION	(40,843,471.06)
RIGHT TO USE LEASES	1,605,170.88
ACCUMULATED DEPRECIATION - RTU	(555,579.32)
TOTAL ASSETS	<u>64,855,242.80</u>

LIABILITIES & EQUITY

LIABILITIES

ACCOUNTS PAYABLE	2,246,343.35
NOTE PAYABLE - BB&T	1,193,663.29
ACCRUED INTEREST	15,681.15
OPEB LIABILITY	133,517.00
LEASE LIABILITY	997,506.33
TOTAL LIABILITIES	<u>4,586,711.12</u>

EQUITY

CURRENT YEAR FUND BALANCE	2,984,137.92
INVEST IN CAPITAL ASSETS	38,754,688.60
FUND BALANCE	18,529,705.16
TOTAL EQUITY	<u>60,268,531.68</u>

TOTAL LIABILITIES & FUND EQUITY	<u>64,855,242.80</u>
---------------------------------	----------------------

CARTA
OnDemand Program
6/30/2025

<u>Activity</u>	BUDGET	FY 21 Total Costs	FY 22 Total Costs	FY 23 Total Costs	FY 24 Total Costs	FY 25 Total Costs	Total	Balance	% Complete
OnDemand Program (80/20)	737,786	1,421	20,778	98,039	323,179	294,369	737,786	-	100%
OnDemand Program (Local)	-					93,060	93,060	(93,060)	
Total	737,786	1,421	20,778	98,039	323,179	387,429	830,846	(93,060)	113%
Federal FTA 5310	587,000	1,137	16,622	75,203	258,544	235,494	587,000	-	100%
Local	150,786	284	4,156	22,836	64,635	151,935	243,846	(93,060)	162%
Total	737,786	1,421	20,778	98,039	323,179	387,429	830,846	(93,060)	113%



Charleston Area Regional Transportation Authority

MEMORANDUM

Date: August 11, 2025
To: CARTA Board of Directors
From: Ronald Mitchum, Executive Director
Subject: Request for Approval – Proterra Battery Electric Bus Parts

Charleston Area Regional Transportation Authority (CARTA) operates several Proterra battery electric buses. In order to maintain a safe and reliable fleet, CARTA is requesting approval to purchase replacement parts to support ongoing operations.

Following the bankruptcy of Proterra, and the subsequent purchase of Proterra bus assets by Phoenix EV, parts manufacturing and availability has become an industry wide issue. A handful of suppliers are offering to sell re-manufactured parts that do not have a guarantee that they can be programmed to operate on Proterra buses and have long lead times. Additionally, transit agencies cannot purchase directly from the manufacturer.

Power Parts LLC. has signed commercial agreements with several of the manufacturers to purchase brand new OEM components with authorization to resale to customers. These parts include battery packs, gearboxes, inverters, and electronics controllers,

CARTA Staff is requesting approval to purchase \$2,183,047.99 of parts from Power Parts LLC.



Charleston Area Regional Transportation Authority

MEMORANDUM

Date: August 11, 2025
To: CARTA Board of Directors
From: Ronald E. Mitchum, Executive Director
Subject: Transit Planning Project Updates for July 2025

Please find the progress reports for transit planning projects.

1. Service Planning Initiatives (Project Manager: Megan Ross)
2. CARTA Comprehensive Operational Analysis (Project Manager: Megan Ross)
3. US 52 BRT Study (Project Manager: Sharon Hollis/Megan Ross)
4. CARTA On-Demand (TNC Pilot Project) (Project Manager: Courtney Cherry)
5. Shelter Improvement Program (Project Manager: Rainee Kearney)
6. Shipwatch Square Transit Center (Project Manager: Sharon Hollis)
7. Lowcountry Rapid Transit (Project Manager: Sharon Hollis)
8. Dorchester Transit Signal Priority (TSP) Pilot Project (Project Manager: Sharon Hollis)
9. Mt. Pleasant Street Park and Ride (Project Manager: Robin Mitchum)
10. Fairgrounds Park and Ride (Project Manager: Robin Mitchum)
11. O&M Facility – LCRT (Project Manager: Robin Mitchum)
12. Mobile Ticketing Sales and Use (Project Manager: Jeff Burns)

Please let me know if you need additional information.

MEMORANDUM

1. Service Planning Initiatives

- Staff continued working on the certification of the APC counts. The report that will be submitted to NTD is being finalized by staff and UTA. Staff expect to have this submitted by the end of August.
- Staff met with MUSC in July to finalize plans for the increased service on Rt. 203. Staff began working on implementation of that increase and an additional stop to service a parking garage on Westedge St. The increased service began on August 1st.
- Staff launched Spare for the paratransit operations in June. Staff will continue working with We Drive U and Spare to ensure that operations are running to a higher standard.
- Staff continue working on the tablet replacement and system improvements for fixed route vehicles. This process will be in the works for the next few months.
- Staff participated in an LCRT OMF Equipment Programming Workshop. Staff continue to participate in the LCRT OMF design review and the LCRT Transit Systems Meeting.
- Staff participated in the selection committee and corresponding interviews for CARTA Operations and Maintenance.
- Staff continue working with development review and infrastructure improvement along the bus routes.
- Staff began reporting daily service reports to the executive director. To help support ongoing improvement efforts.
- Staff tracks and investigates all missed service. It is reported to We Drive U and docked as liquidated damages.
- Staff assisted with the monthly NTD sample reporting on ridership.

2. Comprehensive Operational Analysis

- Contract negotiations approved at July Board Meeting, final contracting underway.
- Internal project kick-off anticipated in September 2025.

3. US 52 BRT Study

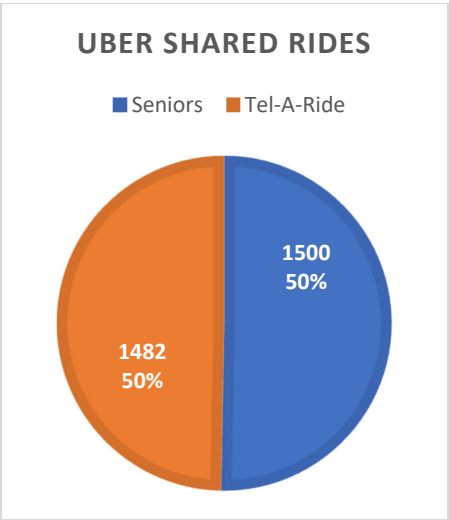
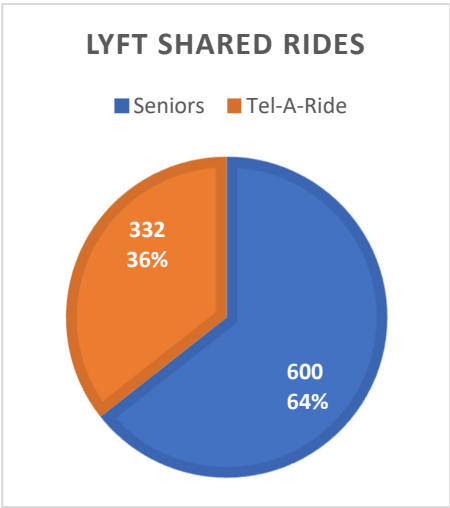
- Final report and implementation plan in development.
- Final report will be presented to the BCDCOG Board in the Fall.

4. CARTA OnDemand (TNC Pilot)

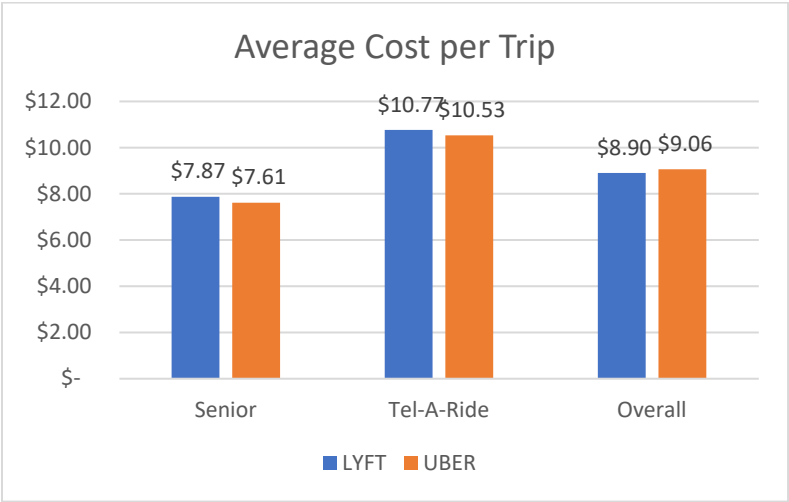
Staff contracts with service providers Uber and Lyft to provide subsidized transportation. CARTA OnDemand launched on February 1, 2021. On March 1, 2025, program changes were implemented and updated for senior vouchers. Changes included reduction in CARTA max subsidy, monthly vouchers to weekly vouchers, and an increase in min customer pay. The service offers door-to-door subsidized services for seniors (60+) and Tel-A-Ride customers and covers the Tel-a-Ride service area Monday through Friday, between the hours of 7 AM and 5 PM. Senior customers pay an initial \$5 with a maximum trip subsidy of \$14 and any surplus amount being charged to the rider. Tel-A-Ride customers pay an initial \$4 with a maximum trip subsidy of \$30 and any surplus amount being charged to the rider.

MEMORANDUM

In July 2025, there were 1,993 senior riders and 230 Tel-A-Ride customers approved to use OnDemand service, a total of 2,223. Also in July, CARTA OnDemand had a total of 3,910 trips with 46% of the trips being taken by paratransit customers and 54% being taken by senior customers.



In July, the 3,910 trips (Tel-A-Ride and senior) averaged \$9.03 per trip. Tel-A-Ride trips averaged \$10.57 and senior trips averaged \$7.69. To date (February 2021 – present), CARTA has spent a total of \$866,965.84 on the OnDemand program.



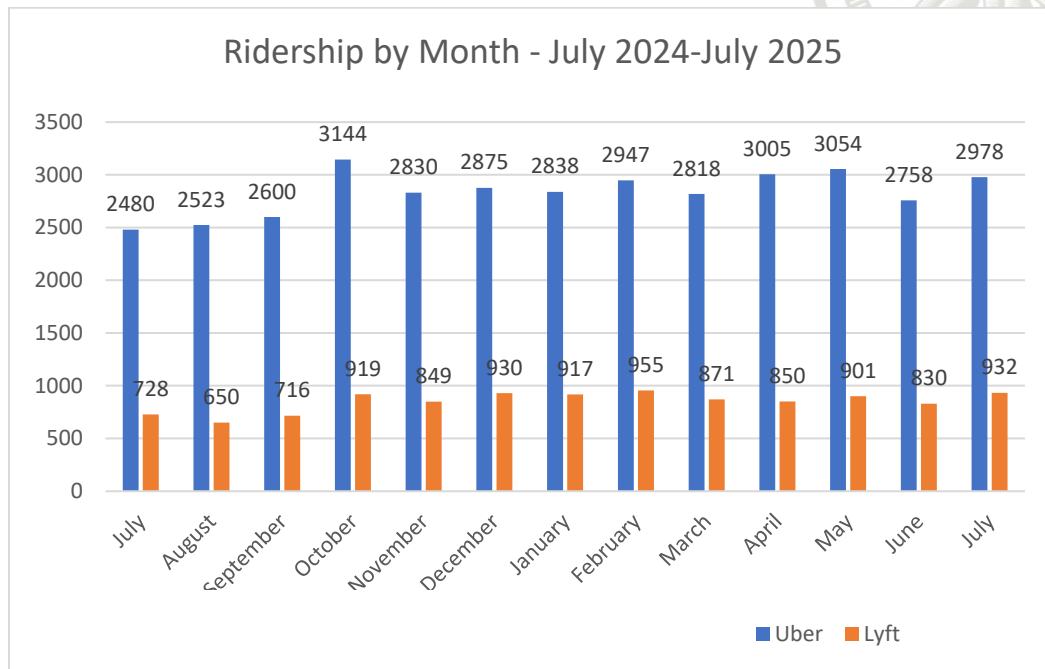
LYFT STATISTICS

- 932 Trips provided
- Avg Trip Cost: **\$8.90**
- 148 Unique Riders
- Total Cost: **\$8,296.63**

UBER STATISTICS

- 2978 Trips provided
- Avg Trip Cost: **\$9.06**
- 395 Unique Riders
- Total Cost: **\$27,029.80**

MEMORANDUM



Ongoing Tasks:

Program Parameters

- Parameters to CARTA OnDemand were updated and approved 11/2024. Changes to be implemented March 1st, 2025. Changes include an increase in the customer fair, reduction in CARTA subsidy amount, an age increase, and reduction in vouchers allocated. These changes resulted in the removal of any current customers under 60 years of age
- As a result, OnDemand has seen an average of \$5,500 decrease in monthly costs since March 2025

Coordination with TNC provider

- Staff coordinates with Uber and Lyft to ensure consistent service delivery and address service delivery and billing issues

Marketing

- Marketing collateral has been distributed by request and through various public outreach efforts
- Outreach efforts specific to CARTA OnDemand have been held at local senior centers, medical facilities, and community living centers.

Application approval and customer service

- Staff application process continues to be an efficient approval process
- Staff approves applications from seniors and paratransit customers within 15 days of receiving
- Staff provides customer service by responding to inquiries about the service and assisting new

MEMORANDUM

riders with information on how to use Uber and Lyft

Performance Monitoring (ongoing)

- Staff tracks ridership and expenditures on a monthly basis
- Ridership has risen consistently
- There are no outstanding or settled claims exceeding \$100,000. There are no claims or litigation involving third-party contracts and potential third-party contracts.

5. CARTA Shelter Improvement Program (SIP)

Bus stops play an important role in how our riders experience transit. CARTA is working to continuously improve our bus stops by providing the best amenities for riders as they board and depart the bus.

Shelters/Benches in development:

Completed:

- 133 Azalea Dr / Meridian Rd – Installation Complete
- 124 Azalea Dr / Elegans Dr – Installation Complete

In Progress:

- 59 Meeting St/Line St – Shelter Installation in engineering phase.
- 4 Bench Installations along Northwoods Blvd – In engineering phase.
- Stop ID 627 Skylark Dr / Savannah Hwy – Construction to begin late August.
- 512 Johnnie Dodds Blvd – Plans in progress; awaiting a developer meeting to discuss a potential change in shelter location.
- Bench Installations (West Ashley & North Charleston corridors) – Pending installation of DuMor benches.
- Courier Square II – Site plan review underway to determine needs.
- 710 Coleman Blvd / Patriots Point Rd – Shelter installation in progress.
- 674 Coleman Blvd / Patriots Point Blvd – Shelter installation in progress.
- 135 The Citadel – Shelter installation in progress.
- 304 Morrison Dr / Jackson St – Bench installation in progress; ADA compliance issues under review.
- 302 Morrison Dr / Jackson St (Sanders-Clyde Elementary) – Shelter installation in progress; ADA compliance issues under review.
- Savage Rd – Sidewalk and shelter pad installation scheduled to start Spring 2024, completion by January 2025 (pending update).
- Dorchester Rd – SCDOT Safety Audit under review; updated plans expected Fall 2024. (Pending update)
- 783 Calhoun St / Ashley Ave – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC.
- 575 Calhoun St / Jonathan Lucas St (far side) – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC.

MEMORANDUM

- 485 Jonathan Lucas St / MUSC Quad – CARTA-initiated infrastructure; shared easement agreement in progress with MUSC.

Letters of Coordination Issued:

CARTA issued letters of coordination for the following developments to support transit integration in site planning:

- Military Magnet Athletics Addition
- Stall High School
- Hwy 17 N.
- Wappoo Rd
- 7644 Southrail Rd.
- 2200 Greenridge Rd.

Guidelines

Transit Design Guidelines have been adopted by CARTA Board and staff continue to work with municipalities and developers on implementing these guidelines. These guidelines are being shared with developers through development review.

Solar Lighting Project

Solar lighting systems provide security and illumination in needed areas when grid power is unattainable or costly to bring to a site. CARTA has invested \$178,180 into solar lights for the region. In phase 1, 125 were installed. 50 new lights were purchased in Phase 2, and 41 of those lights have been installed.

Digital Signage

The first phase of this project has been completed. Continue to monitor digital signs.

6. Shipwatch Square/Transit Hub

- NEPA: NEPA is complete.
- A&E Design: 95 percent design submitted to the City of North Charleston for municipal reviews.
- IFB: 100% design and bid documents in client review/comment response. Anticipated bid date Fall 2025. Permitting is in process.
- Workforce Development Task: Working with Trident Tech to develop scope and budget for workforce development task.

MEMORANDUM

7. Lowcountry Rapid Transit

A&E Design: 90% Design approved on April 22, 2025. 100%/IFB is underway.

Key Stakeholder Coordination: Stakeholder meetings are ongoing. Met Meeting to be scheduled with City of Charleston on various design review items.

FTA Coordination: Bi-Monthly and quarterly meetings are held with FTA and the Project Management Oversight Consultant (PMOC) throughout the Engineering phase. PMOC participates in monthly risk review meetings. Project is updating ratings documents for next project rating submittal to FTA in August 2025.

NEPA: Documented Categorical Exclusion was approved by FTA in July 2021. A reevaluation document for 60% design was submitted to FTA in August 2024 and was approved by FTA in October 2024. A reevaluation for project shift to diesel fleet as submitted and approved by FTA on July 8, 2025. The team is evaluating 90% to 100% design changes for any new NEPA impacts.

Maintenance Facility: 60% design is underway. Site surveys and wetland delineation are complete. Sewer easement coordination is ongoing. Reviewing 60% design for any changes to NEPA.

Transit Signal Prioritization: Transit signal prioritization at intersections is included as part of the LCRT project. A demonstration project of TSP on Dorchester Road was initiated to develop the technology and infrastructure on a smaller scale corridor to advance that technology on CARTA transit buses traveling on Dorchester Road. Progress on that effort is provided in #9 below.

Public Involvement: Stakeholder and neighborhood meetings are ongoing. Several neighborhood presentations and tabling scheduled throughout the summer. Contractor outreach activities begin in Fall 2025. Next public meeting anticipated in early 2026.

ROW Acquisition: ROW acquisition for the corridor, led by SCDOT, is underway.

Utility Coordination: Monthly utility coordination meeting with all impacted utilities underway. Pre Utility Agreements (required for FTA funding) have been sent to utility providers for review and were due back in July. Tracking outliers that have not been received. Smaller, focused utility coordination meetings with major utility providers, Dominion, CWS, and North Charleston Sewer District are scheduled.

Construction Related Activities: Meetings related to coordination on MOT, IGAs, CEI, bidder outreach, and construction phase project procedures are underway. CEI procurement documents and contract templates are in review to advance CEI procurement early next year.

Systems Integration: Tasks associated with transit systems and integration (vehicles, fare vending, technology, etc.) are underway. Bi-weekly meetings with the systems integration team are underway. Route redesign and CARTA infrastructure modifications to be developed in the coming year as part of CARTA COA effort.

MEMORANDUM

8. Dorchester TSP

The TSP Team has been working on the following tasks:

- Procurement documents are in the final draft.
- IGA is under SCDOT review, operations and maintenance plan to be finalized once IGA is complete.
- Phase 3 to be procured Fall 2025.

9. Mt. Pleasant Street Park and Ride

Our contractor met with City of Charleston staff on site on August 1, 2025. All landscaping issues were addressed and resolved. We are finalizing drainage issues. The Dominion agreement has been executed for utility relocation.

10. Fairgrounds Park and Ride

The ECFC & CARTA lawsuit is still moving forward.

11. O&M Facility (Acres Drive, Ladson)

The adjacent property sewer easement agreement has been signed. We are currently reviewing NEPA documentation to finalize the purchase. Facility design contract has been awarded.

12. Mobile Ticketing Sales & Use

Will be updated in the reminder packet.



Charleston Area Regional Transportation Authority

MEMORANDUM

Date: August 11, 2025
To: Ronald E. Mitchum, Executive Director
From: Megan Ross, Transit Planner
Subject: July 2025 Ridership Report Summary Statistics

The following information presents an overview of the ridership statistics for the month of July 2025.

- Ridership for the month was 243,693, which is a 29.4% increase from July of last year and a 1.8% increase from the month of June.
 - Fare Riders 64.78% of total
 - Pass Riders 29.25% of total
 - Transfers 5.96% of total
- The passengers per hour averaged 13.7, which is a 29.3% increase from July of last year and a 2.14% decrease from the month of June.
- The average cash payment per passenger was \$0.33, a 35% decrease from last year.
- Revenue for the month totaled \$293,089.57, a 0.76% increase from last year.
 - Farebox Revenue 62.5% of total
 - Pass/Presale Revenue 37.5% of total
- The system wide cost per passenger was \$5.65.
- Routes that did not meet performance standards include Rt. 13 - Remount Rd., Rt. 40 – Mt. Pleasant, Rt. 41 - Coleman Blvd., and Rt. 104- Montague Ave.
- Farebox recovery for the system was 17.6%.

- Tel-A-Ride ridership for the month was 4,175.
- The cost per Tel-A-Ride trip was \$51.52.

Please feel free to contact me with any questions or for further information.

CARTA Monthly Performance July 2025

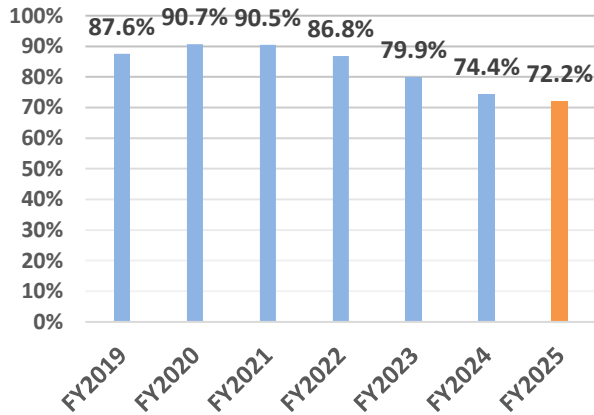
Fixed Route Performance:

- Passengers per Hour: 13.7
- On Time Performance: 74.5%
- Complaints per 100,000 Passengers: 4.9
- Compliments per 100,000 Passengers: 0.0
- Miles between Road Calls: 13,774
- Revenue Vehicle Accidents per 100,000 Miles: 3.6
- Preventable Accidents per 100,00 Miles: 1.6

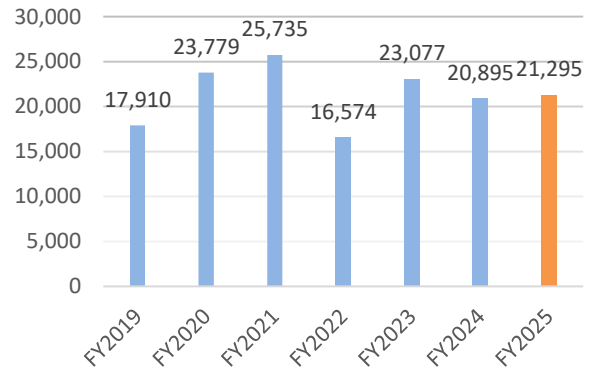
Fixed Route Annual Trends FY 2019 – FY2025

(Notes: 1 - FY2025 is partial year data)

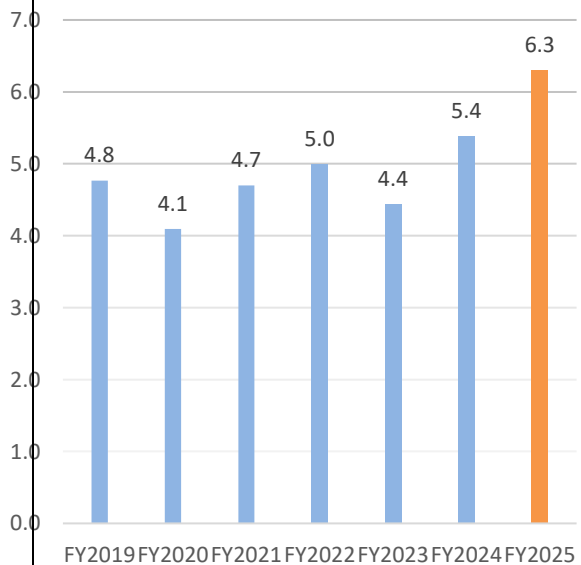
ON TIME PERFORMANCE



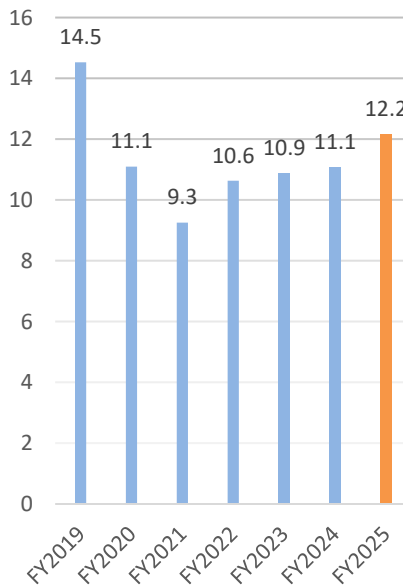
TOTAL MILES B/W ROAD CALLS



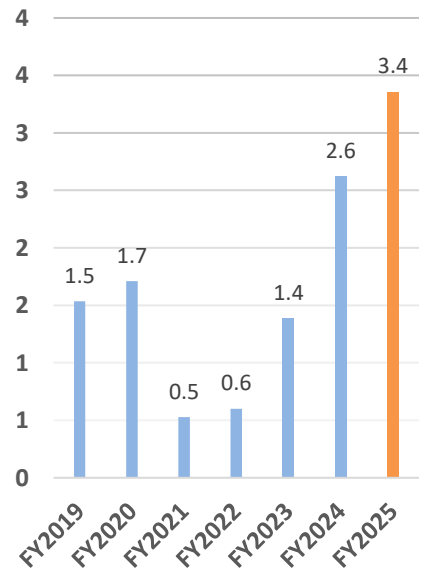
ACCIDENTS PER 100,000 MILES



PASSENGERS PER HOUR



COMPLAINTS PER 100,000 PSGRS



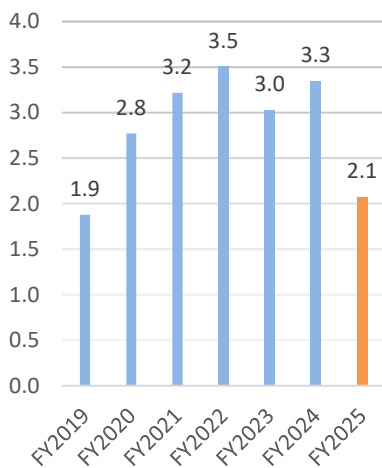
Paratransit Performance:

- Total Passengers: 4,175; Passengers per Hour: 1.5
- No Shows: 222
- On-Time Performance: 84.0%
- Complaints per 1,000 Passengers: 0.5
- Compliments per 1,000 Passengers: 0.0
- Miles between Road Calls: 52,154
- Total Revenue Accidents per 100,000 Miles: 0.0
- Preventable Accidents per 100,000 Miles: 0.0

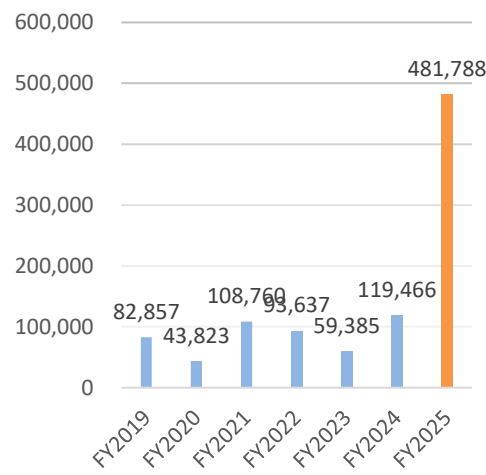
Paratransit Annual Trends - FY2019 – FY2025

(Notes: 1 - FY2025 is partial year data; 2- Effective January 2021, cancelled at door is rolled into No Shows)

ACCIDENTS PER 100,000 MILES



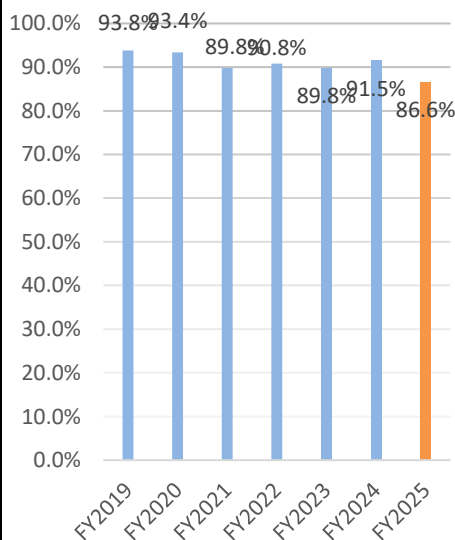
MILES B/W ROAD CALLS



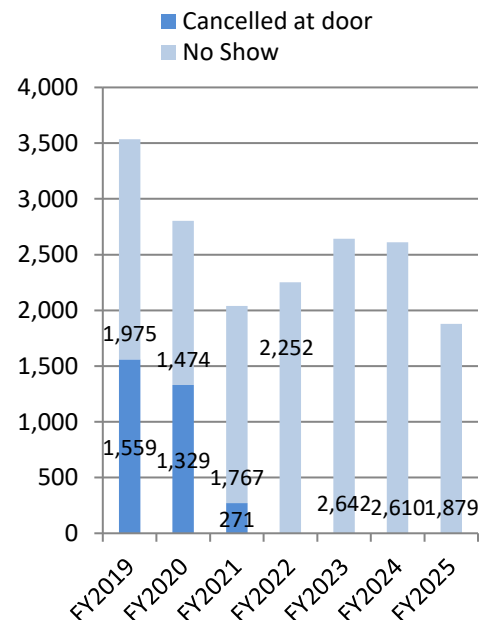
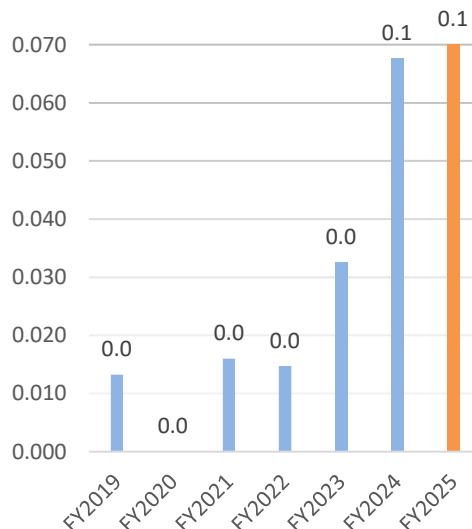
PASSENGERS PER HOUR



ON TIME PERFORMANCE



COMPLAINTS PER 1,000 PASSENGERS



Revenue/Cost/Ridership for the Month of July 2025

Route Name	Farebox Revenue	Pass/Presale Revenue	2024 Revenue	2025 Revenue	Cost of Operation	Hours Operated	Percent Cost Recovered	Cost Per Passenger	Deviation From System Average	Allowable Deviation Under Performance Standards	2024 Passengers Per Hour	2025 Passengers Per Hour	Change from Last Year	Passenger Per Hour Target Under Performance Standards	2024 Ridership	2025 Ridership	Change from Last Year	Change from Last Year	% of Total Ridership
1 James Island-North Charleston Express	\$283.75	\$ 12,156.29	\$ 12,426.10	\$12,440.04	\$ 64,501.02	690.00	19.3%	\$ 8.58	1.72%	-5.00%	7	9	17%	15	5,282	6,065	783	15%	2.49%
2 Mt. Pleasant-West Ashley Express	\$ 799.80	\$ 8,675.79	\$ 7,855.11	\$ 9,475.59	\$ 63,517.61	679.48	14.9%	\$ 11.77	-2.64%	-5.00%	6	7	20%	15	3,905	4,592	688	18%	1.88%
3 Dorchester Rd-Summerville Express	\$834.22	\$ 7,439.32	\$ 6,217.46	\$8,273.54	\$ 45,099.30	482.45	18.3%	\$ 9.10	0.78%	-5.00%	7	8	21%	15	3,335	4,045	710	21%	1.66%
4 Airport Express	\$ -	\$ -	\$ -	\$ -	\$ -		-	-	-	-5.00%	-	-	-	15	-	-	-	-	0.00%
7 HOP Shuttle (Hospitality on Peninsula)	\$ -	\$ -	\$ -	\$ -	\$ -		-	-	-	-15.00%	-	-	-	10	-	-	-	-	0.00%
10 Rivers Avenue	\$ 29,889.98	\$ 14,930.98	\$ 52,566.34	\$ 44,820.96	\$ 261,417.03	2,796.51	17.1%	\$ 4.29	-0.42%	-10.00%	13	18	38%	20	37,340	50,440	13,100	35%	20.70%
11 Dorchester Rd/Airport	\$ 8,837.72	\$ 4,707.20	\$ 16,129.59	\$ 13,544.92	\$ 113,177.79	1,210.72	12.0%	\$ 6.27	-5.59%	-10.00%	11	13	25%	20	12,657	15,902	3,245	26%	6.53%
12 Upper Dorch/Ashley Phosphate Rd	\$ 10,576.88	\$ 5,415.52	\$ 18,253.46	\$ 15,992.40	\$ 123,898.05	1,325.40	12.9%	\$ 5.90	-4.65%	-10.00%	10	14	35%	20	13,444	18,295	4,851	36%	7.51%
13 Remount Road	\$ 3,473.67	\$ 2,068.35	\$ 7,197.28	\$ 5,542.02	\$ 78,021.93	834.64	7.1%	\$ 10.37	-10.46%	-10.00%	7	8	27%	20	5,529	6,987	1,458	26%	2.87%
20 King Street/Meeting St	\$ 1.00	\$ 6,000.00	\$ 6,000.00	\$ 6,001.00	\$ 63,409.18	678.32	9.5%	\$ 3.87	-8.10%	-10.00%	16	22	35%	20	11,016	14,842	3,826	35%	6.09%
30 Savannah Highway	\$ 3,327.52	\$ 1,933.50	\$ 5,555.55	\$ 5,261.02	\$ 62,123.83	664.57	8.5%	\$ 8.71	-9.09%	-10.00%	6	10	52%	20	4,337	6,532	2,194	51%	2.68%
31 Folly Road	\$ 2,954.27	\$ 1,958.99	\$ 5,623.67	\$ 4,913.26	\$ 80,396.32	860.04	6.1%	\$ 11.41	-11.45%	-15.00%	5	8	50%	10	4,478	6,618	2,140	48%	2.72%
32 North Bridge	\$ 5,717.22	\$ 3,508.99	\$ 8,672.71	\$ 9,226.21	\$ 81,028.24	866.80	11.4%	\$ 6.06	-6.18%	-10.00%	9	14	56%	20	7,605	11,854	4,249	56%	4.86%
33 St. Andrews/Ashley River Rd	\$ 4,879.99	\$ 2,946.19	\$ 11,346.78	\$ 7,826.18	\$ 68,671.15	734.61	11.4%	\$ 6.11	-6.17%	-10.00%	13	14	6%	20	9,540	9,953	413	4%	4.08%
40 Mt. Pleasant	\$ 2,164.23	\$ 1,747.08	\$ 5,303.64	\$ 3,911.31	\$ 63,756.92	682.04	6.1%	\$ 10.14	-11.43%	-10.00%	6	9	50%	20	3,965	5,902	1,937	49%	2.42%
41 Coleman Boulevard	\$ 839.52	\$ 489.60	\$ 1,466.75	\$ 1,329.12	\$ 36,447.75	389.90	3.6%	\$ 21.23	-13.92%	-10.00%	2	4	98%	20	840	1,654	814	97%	0.68%
42 Wando Circulator	\$ 661.95	\$ 418.17	\$ 1,198.41	\$ 1,080.12	\$ 34,611.81	370.26	3.1%	\$ 23.74	-14.44%	-15.00%	2	4	74%	10	815	1,413	598	73%	0.58%
102 North Neck/ Rutledge Ave	\$ 850.10	\$ 811.16	\$ 2,063.55	\$ 1,661.26	\$ 46,405.21	496.42	3.6%	\$ 16.33	-13.98%	-15.00%	4	6	48%	10	1,877	2,740	863	46%	1.12%
103 Leeds Avenue	\$ 629.74	\$ 416.69	\$ 1,108.80	\$ 1,046.43	\$ 16,514.13	176.66	6.3%	\$ 10.99	-11.23%	-15.00%	6	8	45%	10	991	1,408	417	42%	0.58%
104 Montague Avenue	\$ 1,519.17	\$ 119.48	\$ 2,854.55	\$ 1,638.65	\$ 70,769.77	757.06	2.3%	\$ 17.12	-15.25%	-10.00%	3	5	76%	10	2,302	4,038	1,736	75%	1.66%
203 Medical Shuttle	\$ 6.00	\$ 52,475.00	\$ 43,226.34	\$ 52,481.00	\$ 53,892.01	576.51	97.4%	\$ 0.07	79.82%	-10.00%	31	36	18%	10	15,918	20,848	4,930	31%	8.56%
210 Aquarium/ CofC DASH	\$ -	\$ 37,718.89	\$ 33,991.44	\$ 37,718.89	\$ 38,041.58	406.95	99.2%	\$ 0.03	81.59%	-15.00%	16	25	56%	10	6,572	10,236	3,664	56%	4.20%
211 Meeting/King DASH	\$ -	\$ 28,595.89	\$ 25,791.44	\$ 28,595.89	\$ 117,981.72	1,262.11	24.2%	\$ 3.24	6.68%	-15.00%	23	22	-3%	10	24,302	27,585	3,283	14%	11.32%
213 Lockwood/Calhoun DASH	\$ -	\$ 12,595.89	\$ 9,791.44	\$ 12,595.89	\$ 40,895.52	437.48	30.8%	\$ 3.31	13.24%	-15.00%	23	20	-15%	10	10,265	8,558	(1,707)	-17%	3.51%
301 Glenn McConnell Circulator	\$ 1,416.63	\$ 876.06	\$ 2,487.12	\$ 2,292.69	\$ 36,207.51	387.33	6.3%	\$ 11.46	-11.23%	-15.00%	5	8	44%	10	2,060	2,960	900	44%	1.21%
Beach Shuttle	\$ -	\$ 5,421.19	\$3,764.80	\$ 5,421.19	\$ 8,081.32	86.45	67.1%	\$ 11.72	49.52%	-15.00%	2	3	42%	10	180	227	47	26%	0.09%
TOTAL	\$79,663.36	\$ 213,426.21	\$ 290,892.34	\$293,089.57	\$ 1,668,866.72	17,852.71	17.6%	\$ 5.65			10.6	13.7	29%		188,552	243,693	55,140	29.2%	99.9%

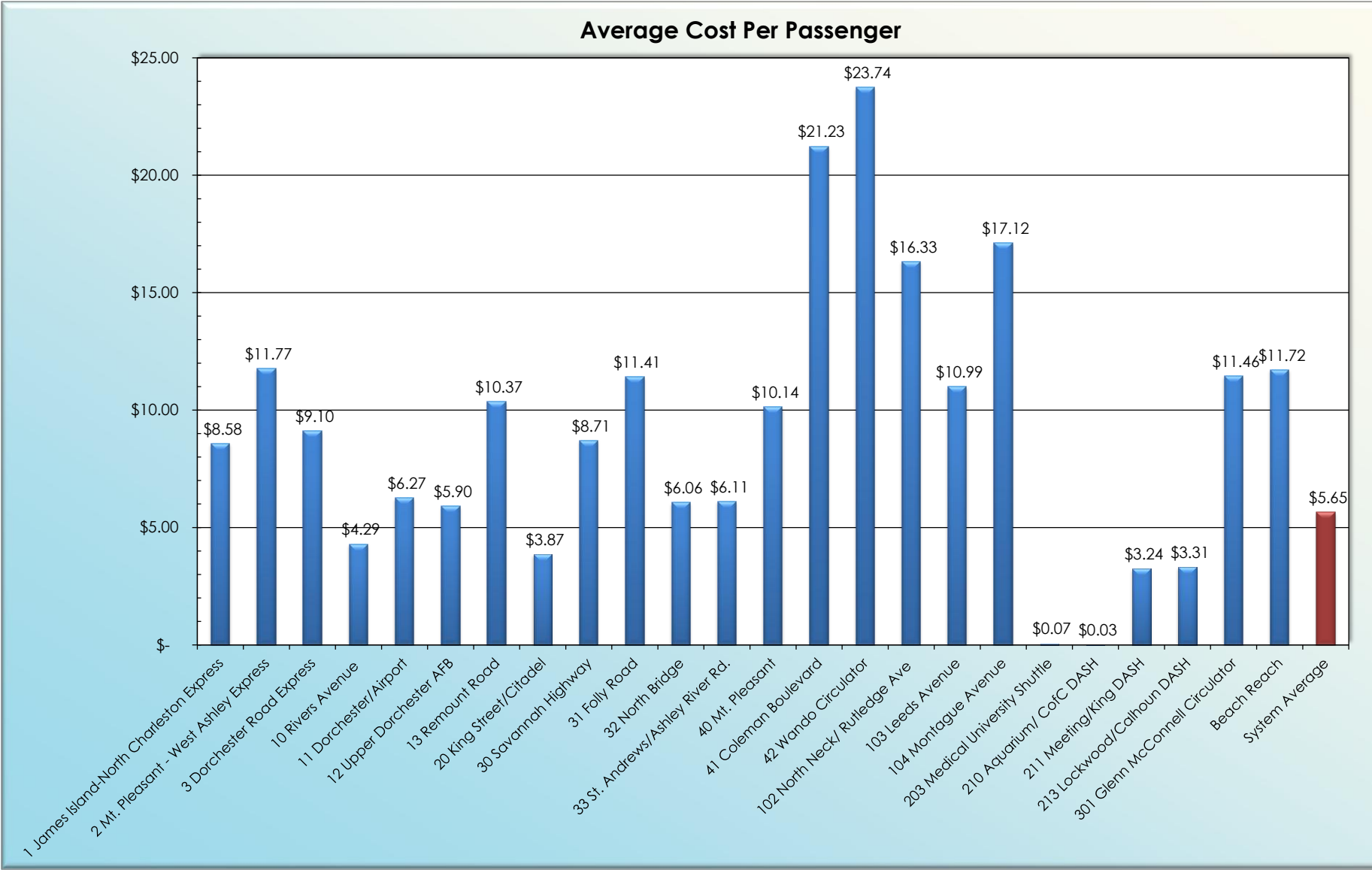
NOT meeting Revenue Recovery Standards

Meeting Passenger Per Hour Standards

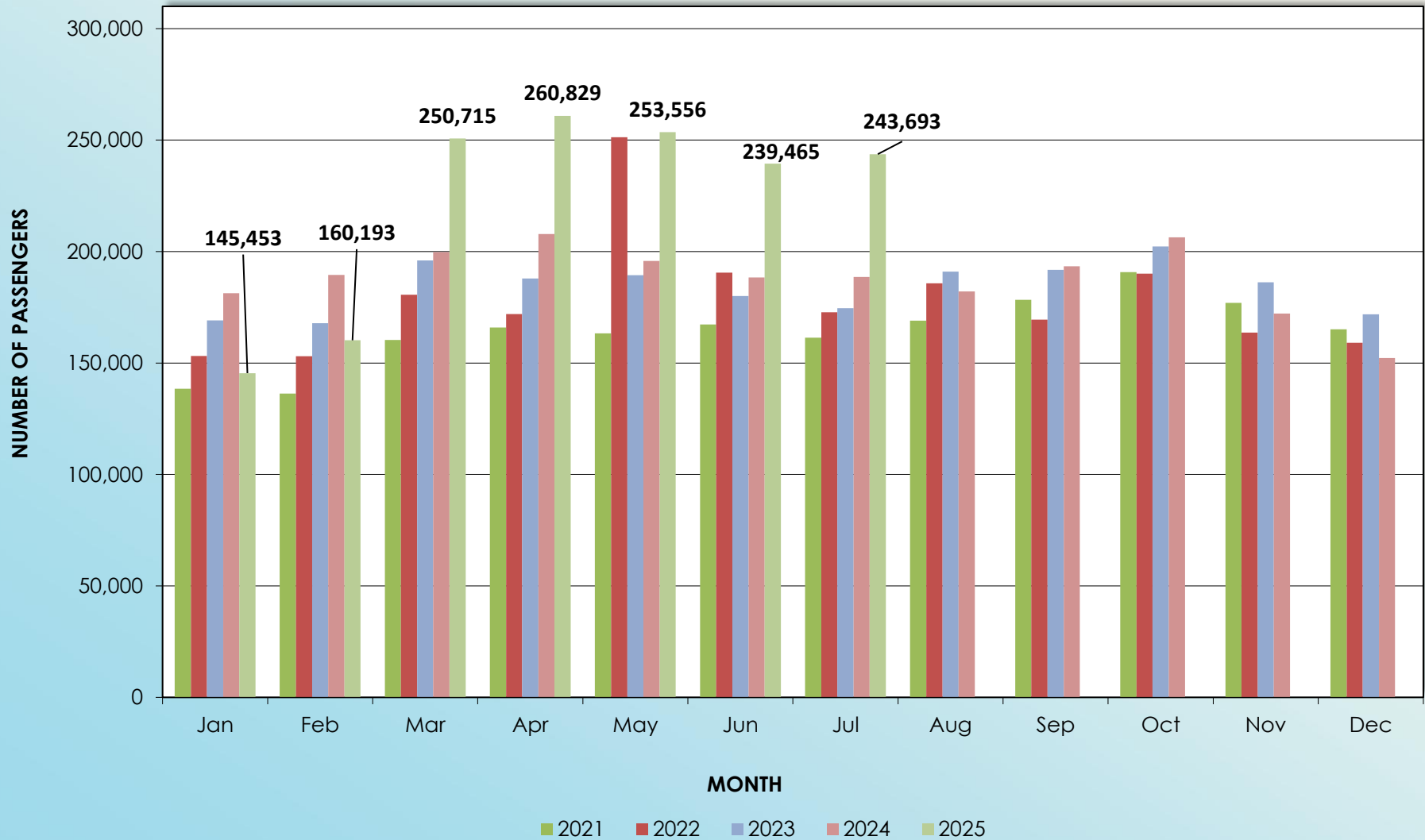
NOT Meeting Passenger Per Hour Standards

Revenue/Cost/Ridership for the Month of July 2025

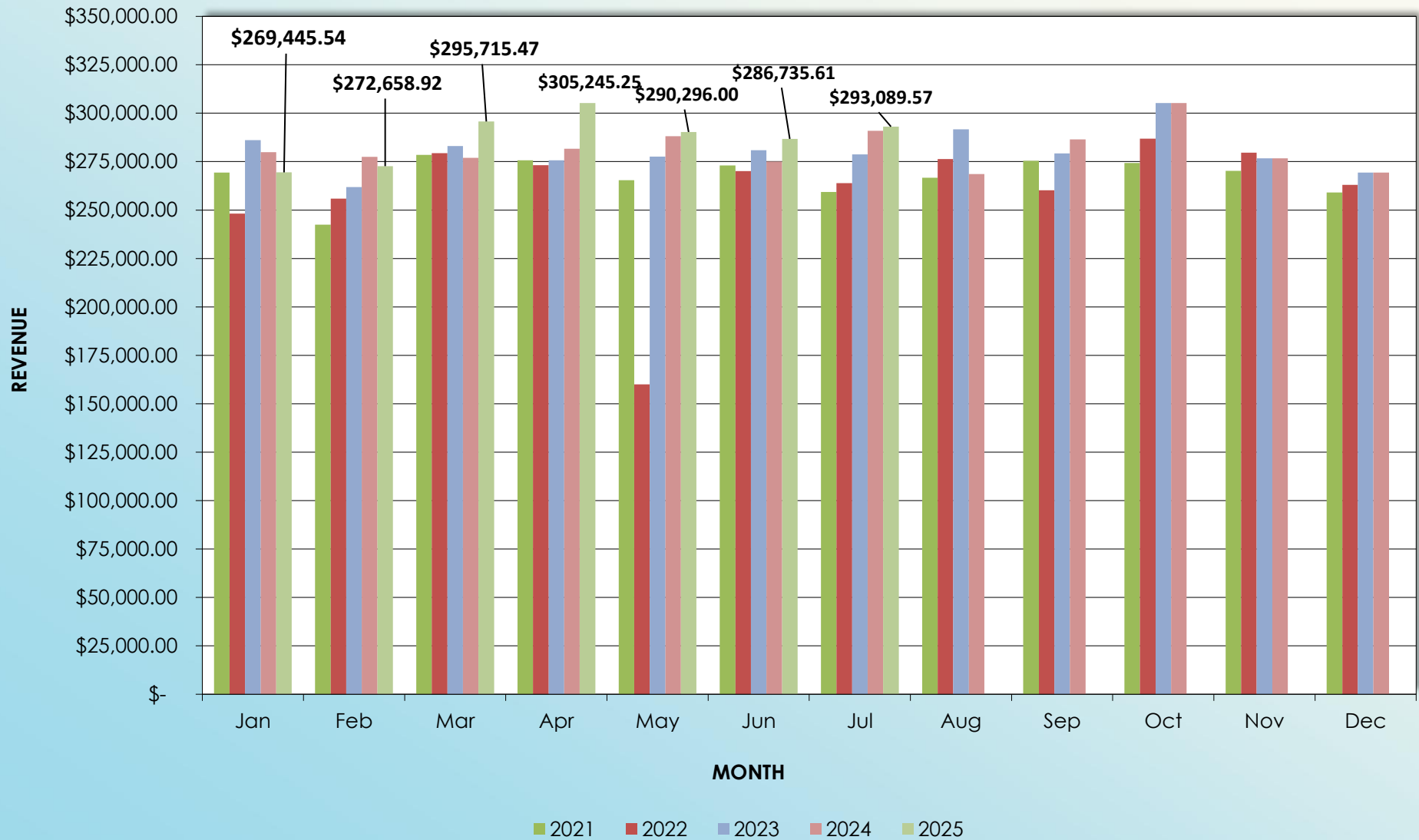
Route Name	Average Cost Per Passenger
1 James Island-North Charleston Express	\$ 8.58
2 Mt. Pleasant - West Ashley Express	\$ 11.77
3 Dorchester Road Express	\$ 9.10
4 Airport Express	-
7 HOP Shuttle (Hospitality on Peninsula)	-
10 Rivers Avenue	\$ 4.29
11 Dorchester/Airport	\$ 6.27
12 Upper Dorchester AFB	\$ 5.90
13 Remount Road	\$ 10.37
20 King Street/Citadel	\$ 3.87
30 Savannah Highway	\$ 8.71
31 Folly Road	\$ 11.41
32 North Bridge	\$ 6.06
33 St. Andrews/Ashley River Rd.	\$ 6.11
40 Mt. Pleasant	\$ 10.14
41 Coleman Boulevard	\$ 21.23
42 Wando Circulator	\$ 23.74
102 North Neck/ Rutledge Ave	\$ 16.33
103 Leeds Avenue	\$ 10.99
104 Montague Avenue	\$ 17.12
203 Medical University Shuttle	\$ 0.07
210 Aquarium/ CofC DASH	\$ 0.03
211 Meefing/King DASH	\$ 3.24
213 Lockwood/Calhoun DASH	\$ 3.31
301 Glenn McConnell Circulator	\$ 11.46
Beach Reach	\$ 11.72
System Average	\$ 5.65



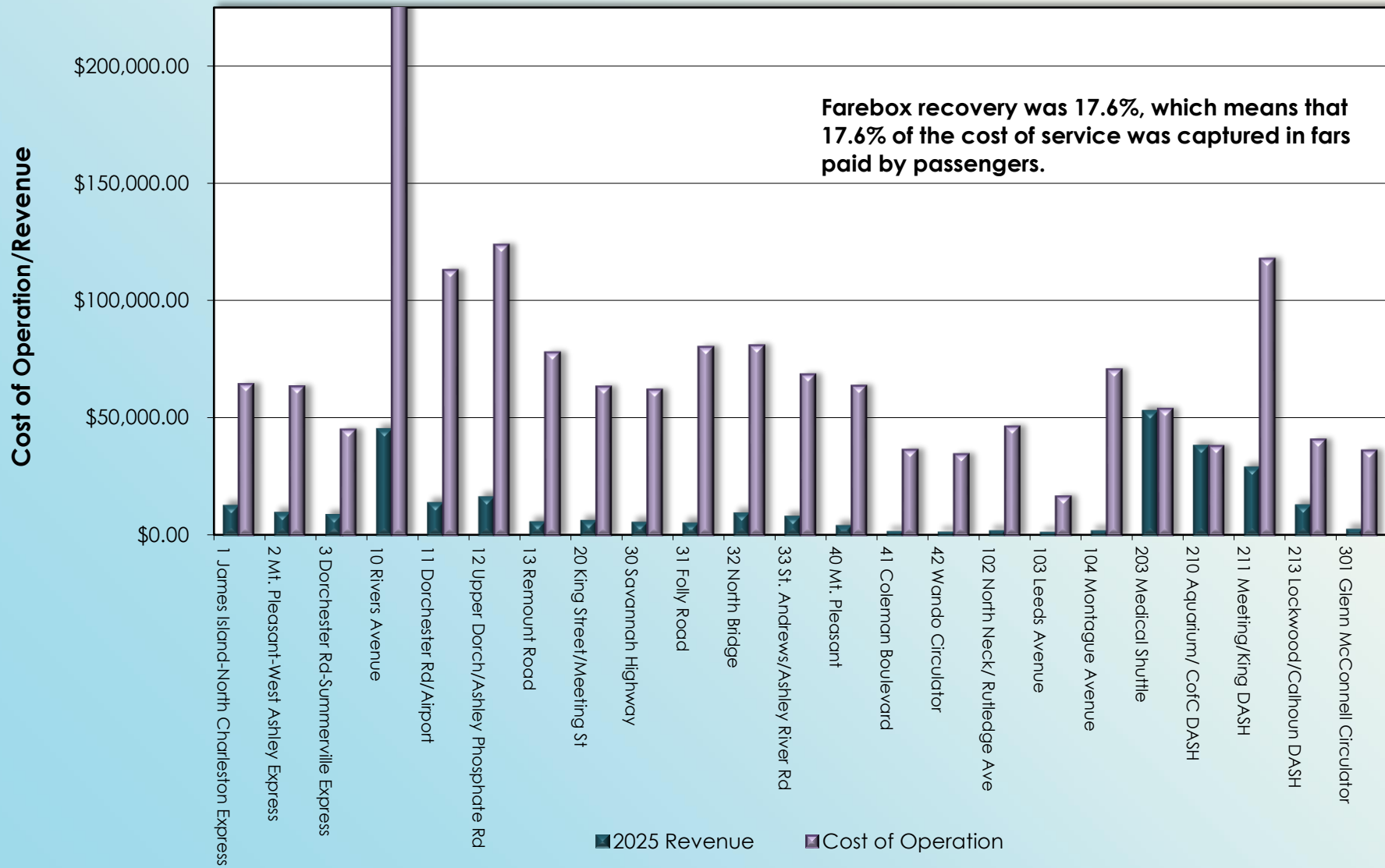
Fixed Route Ridership



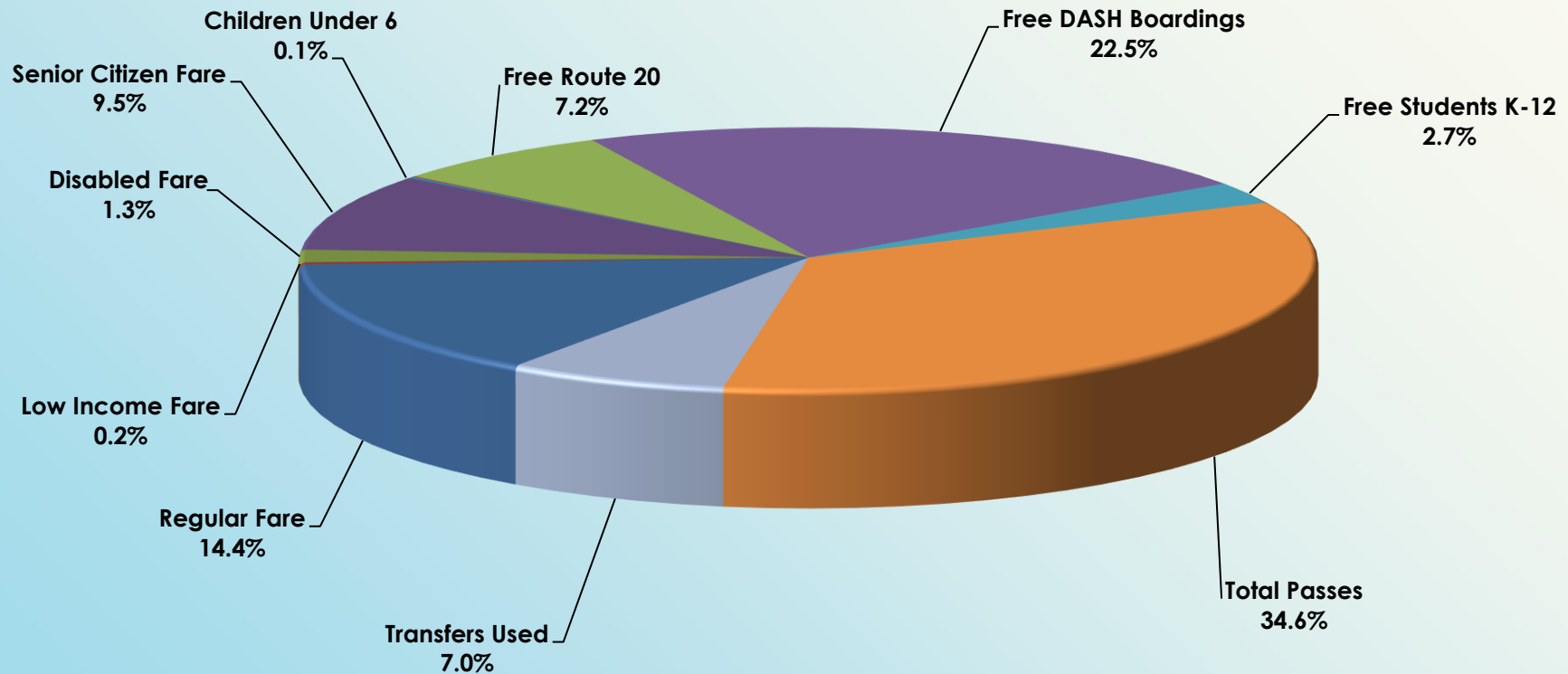
Fixed Route Revenue



Revenue & Cost by Route July 2025

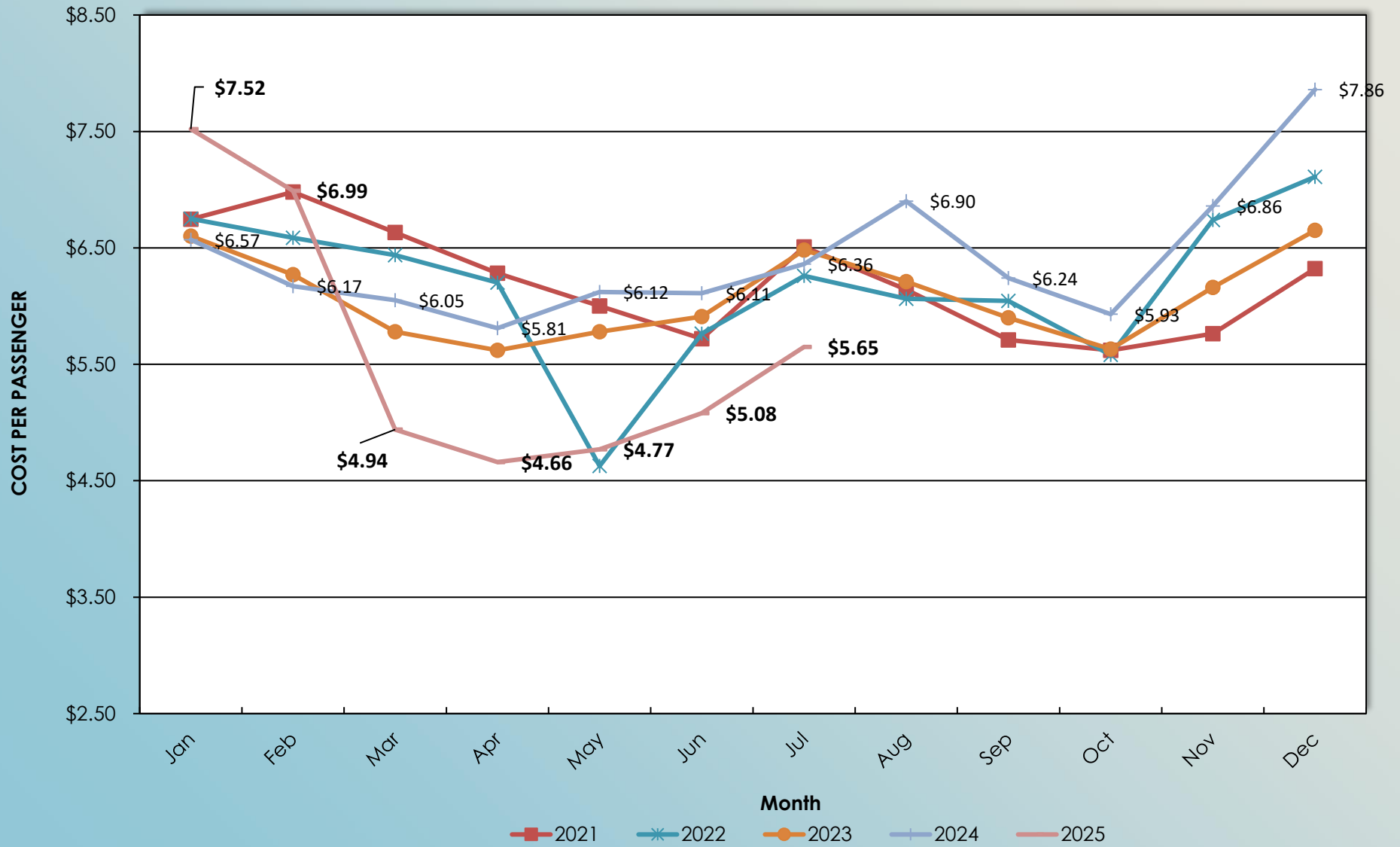


Ridership by Fare Type July 2025

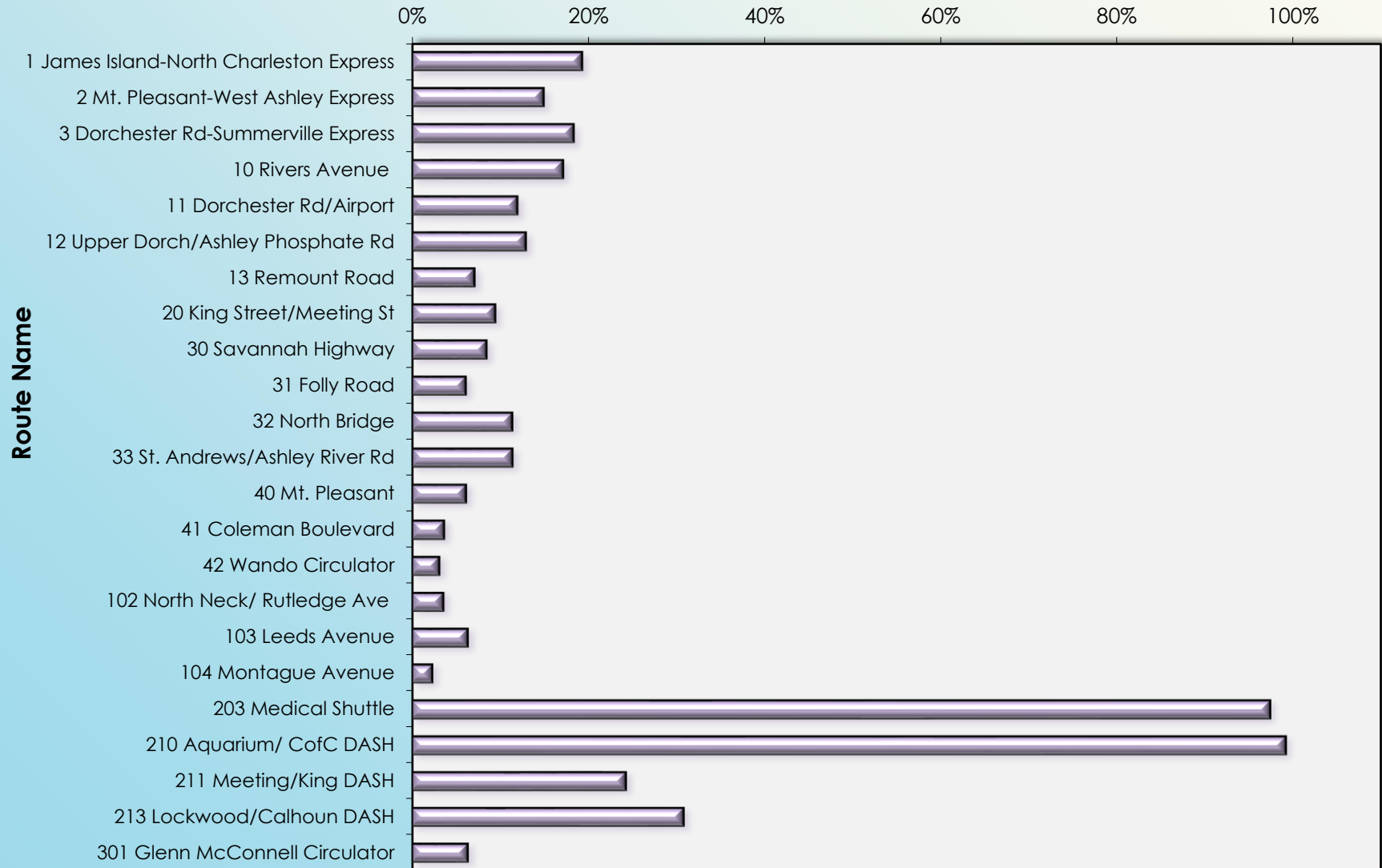


- | | | | | |
|----------------------|-------------------|---------------------|--------------------------|-----------------------|
| ■ Regular Fare | ■ Low Income Fare | ■ Disabled Fare | ■ Senior Citizen Fare | ■ Children Under 6 |
| ■ HOP Shuttle | ■ Beach Shuttle | ■ Free School Guard | ■ Free Route 20 | ■ Free DASH Boardings |
| ■ Free Students K-12 | ■ Total Passes | ■ Transfers Used | ■ Unclassified Ridership | |

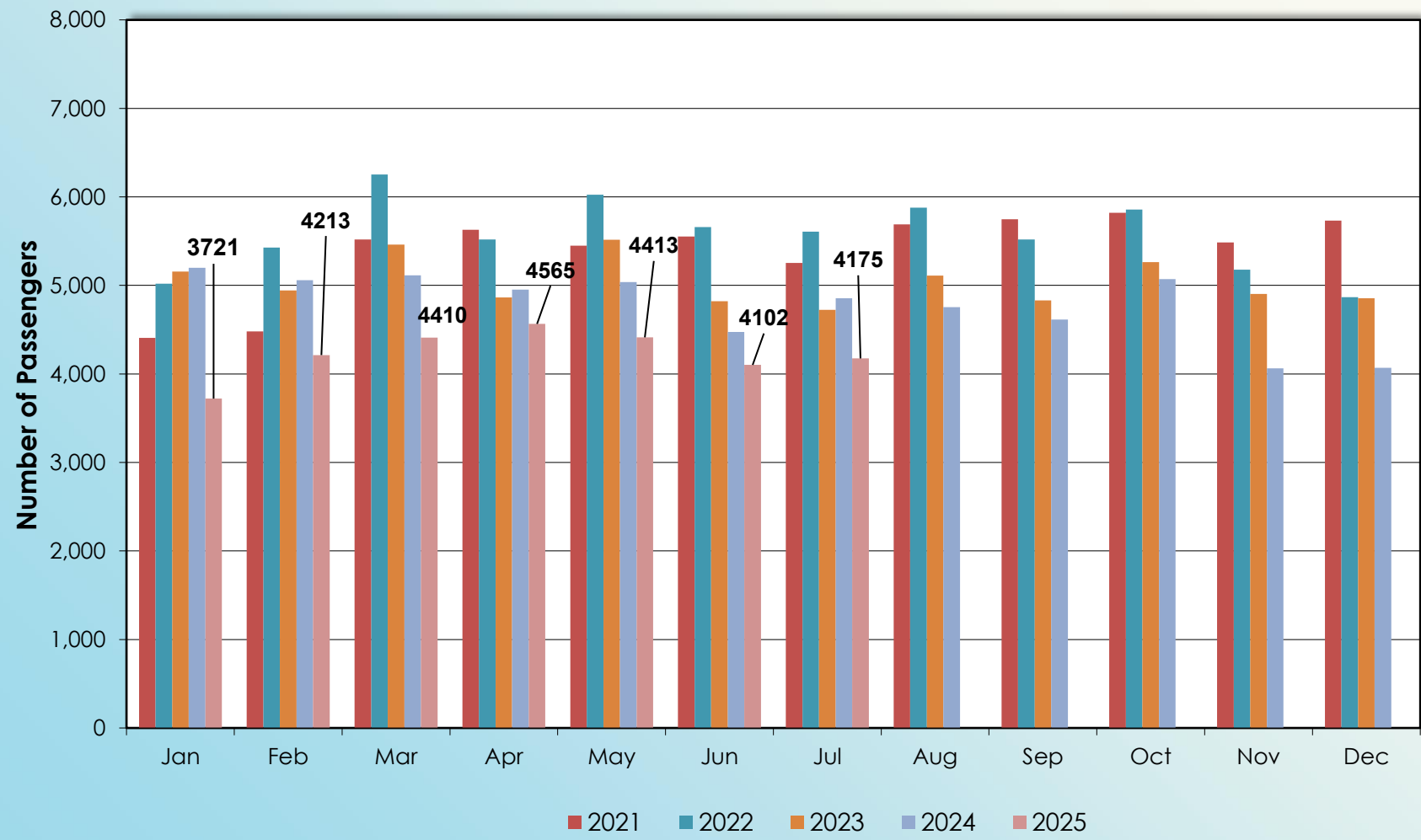
Fixed Route Cost Per Passenger



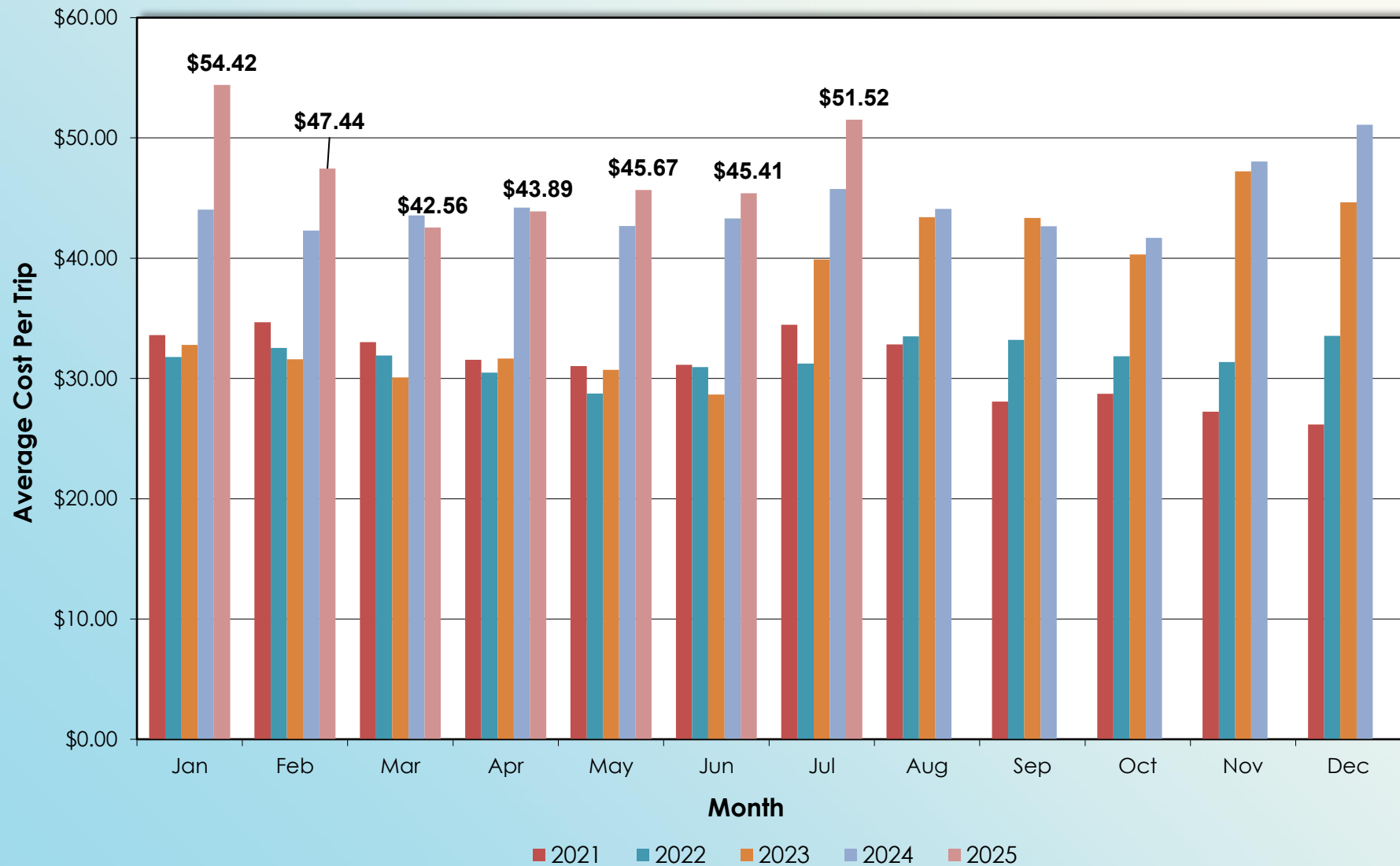
Percent Cost Recovered by Route July 2025



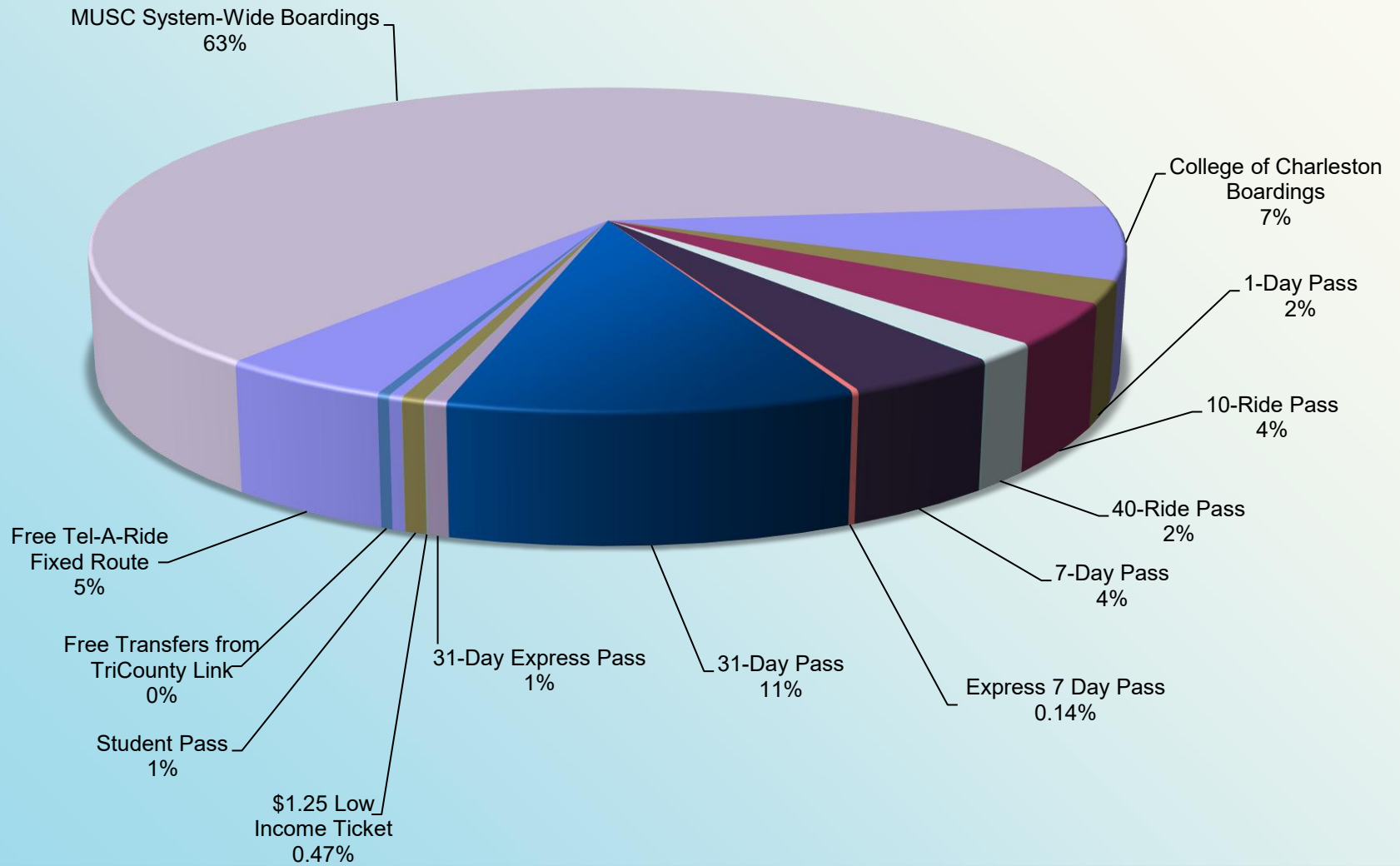
Tel-A-Ride Ridership



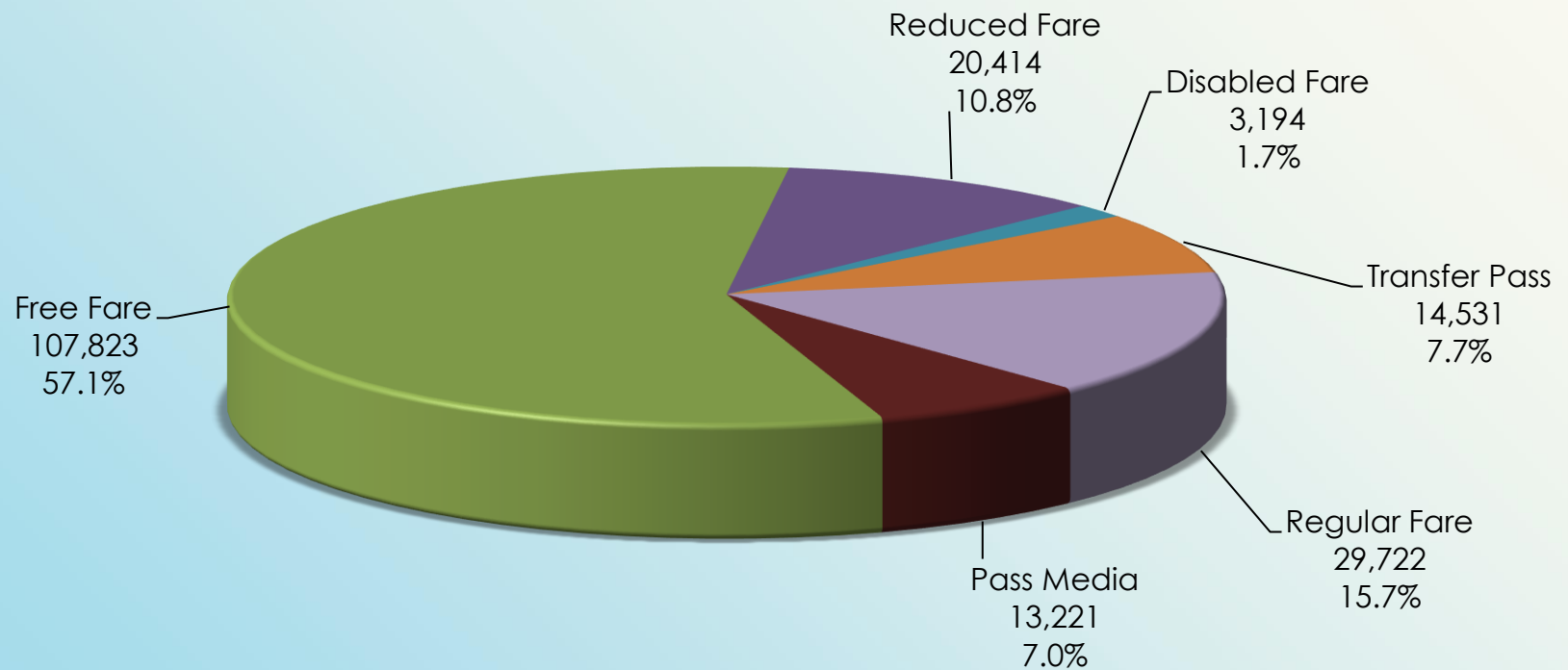
Average Cost Per One-Way Paratransit Trip



Pass Use by Type July 2025



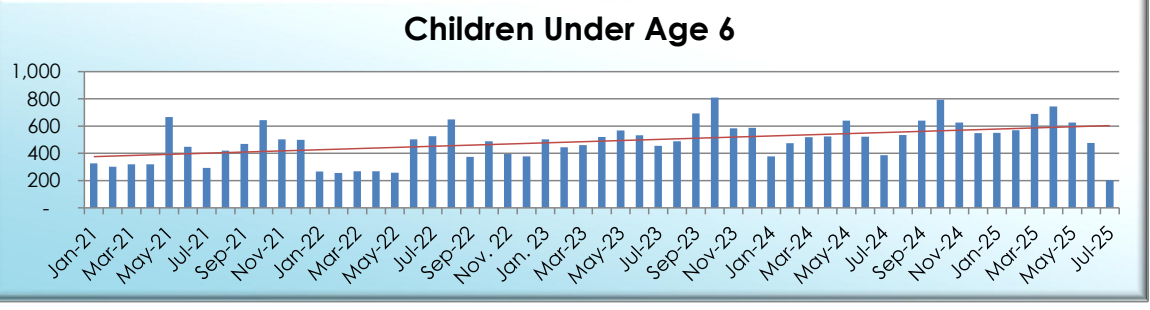
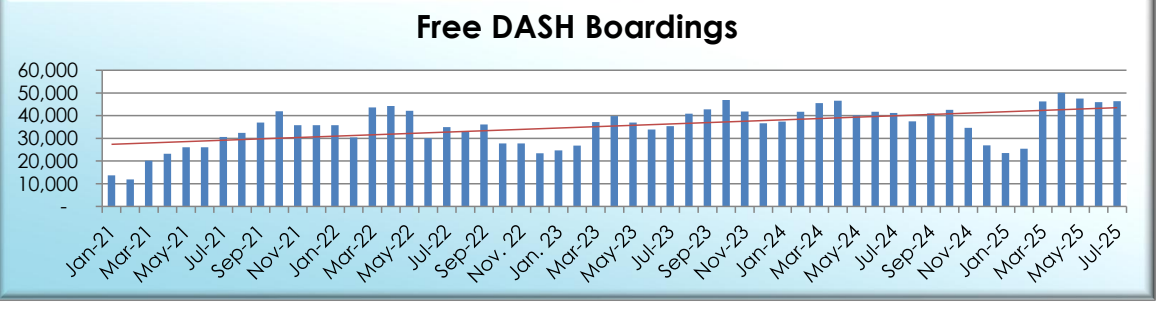
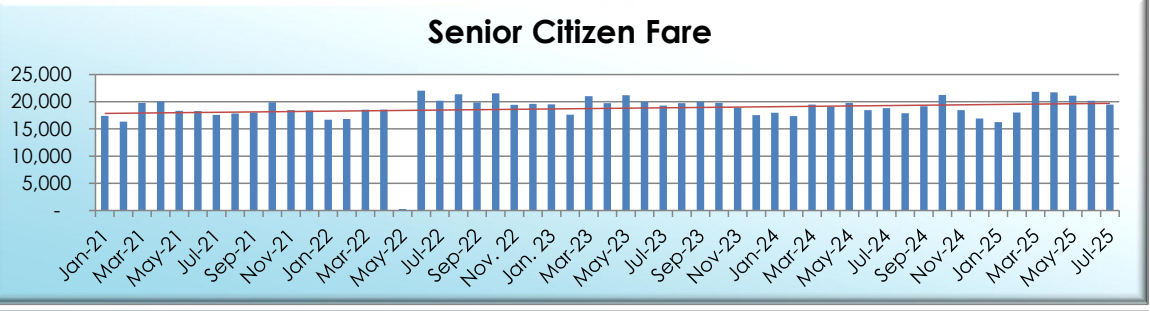
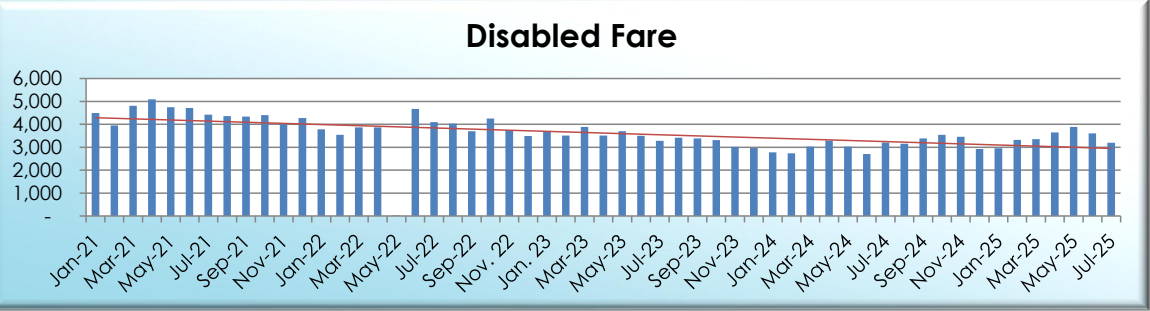
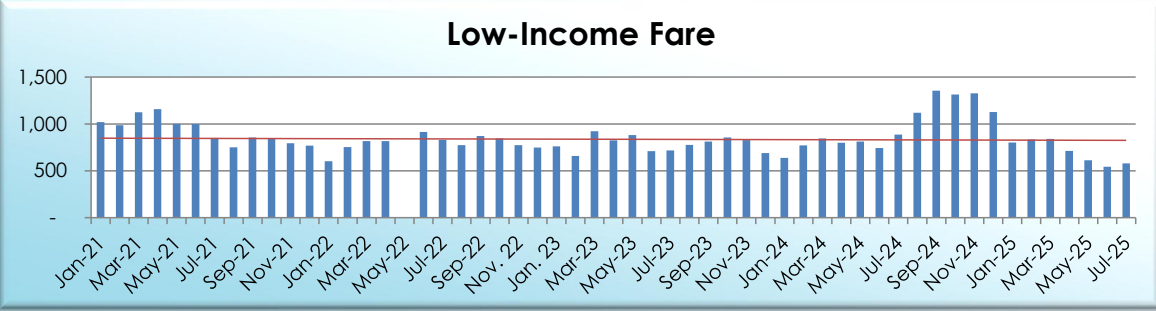
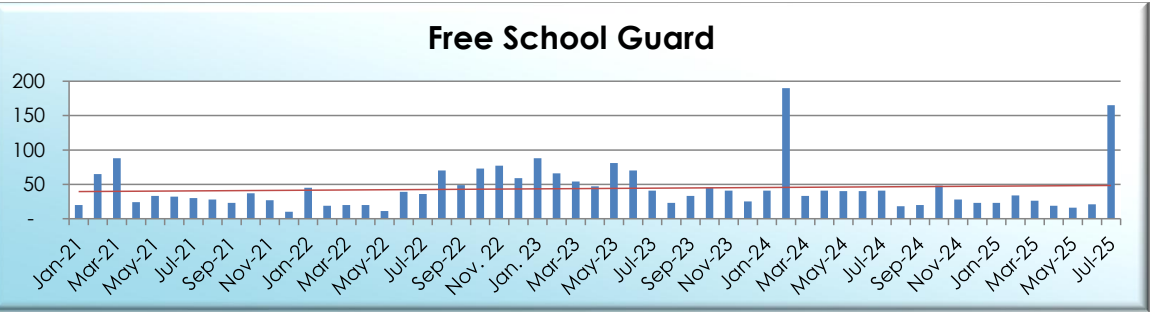
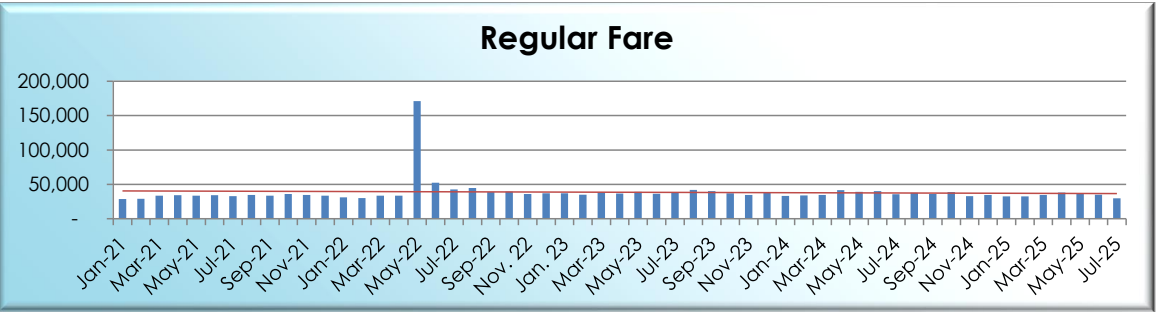
Ridership by Customer Type July 2025



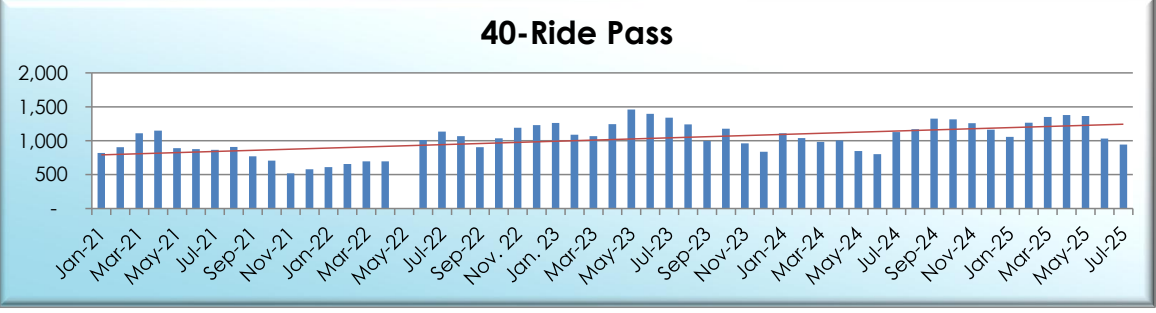
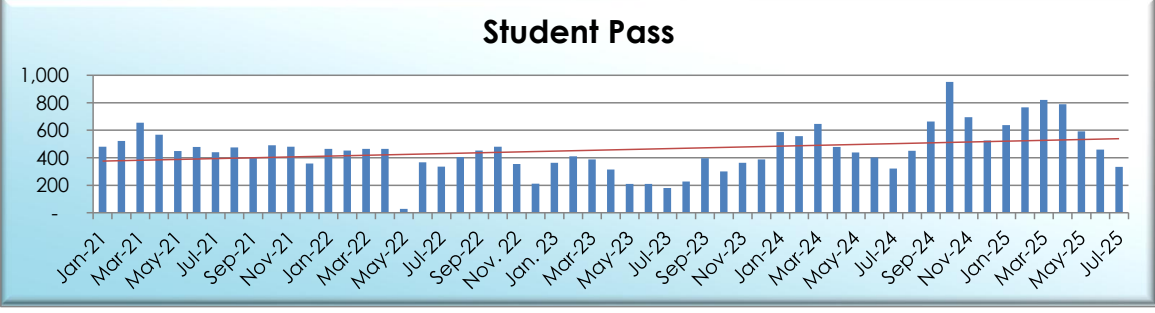
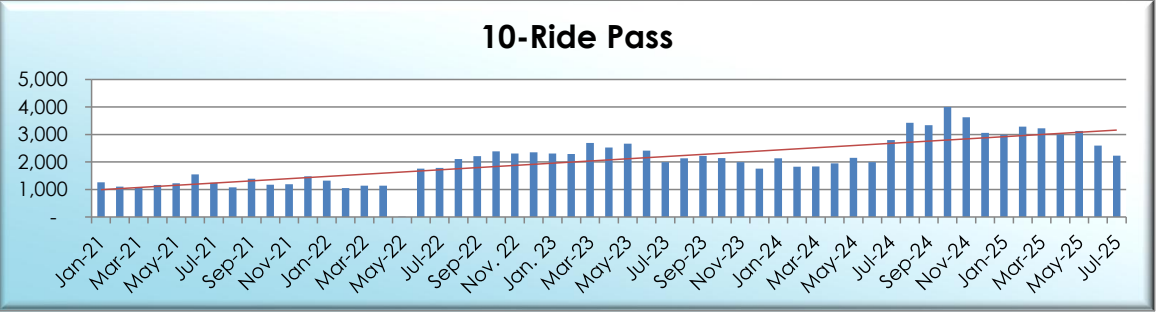
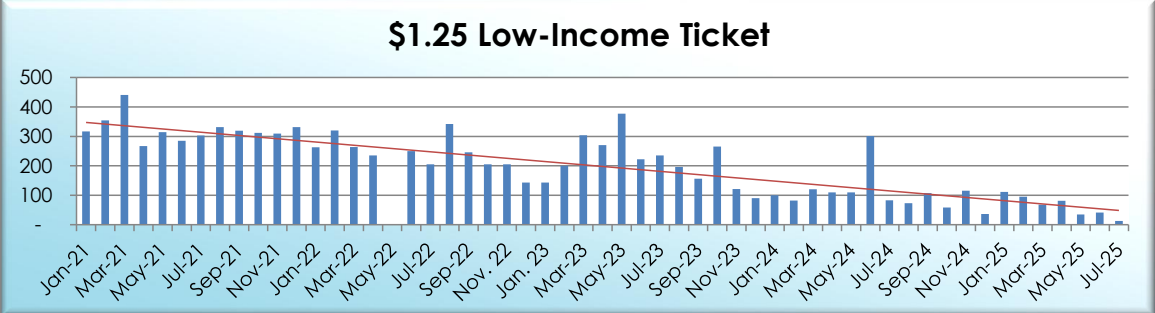
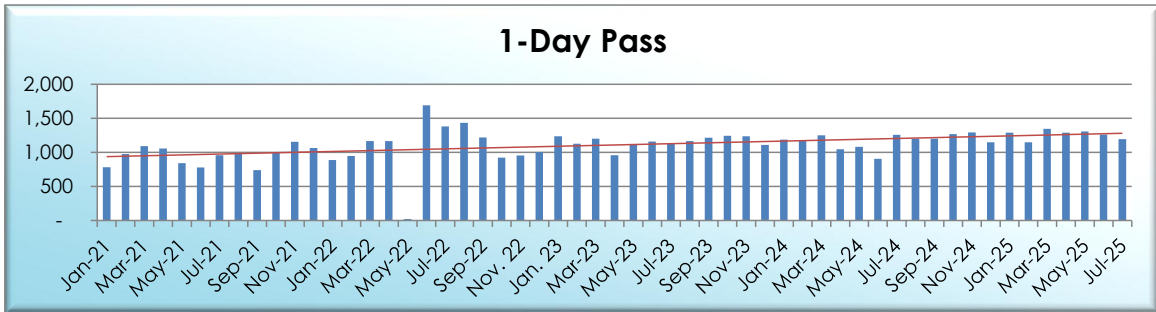
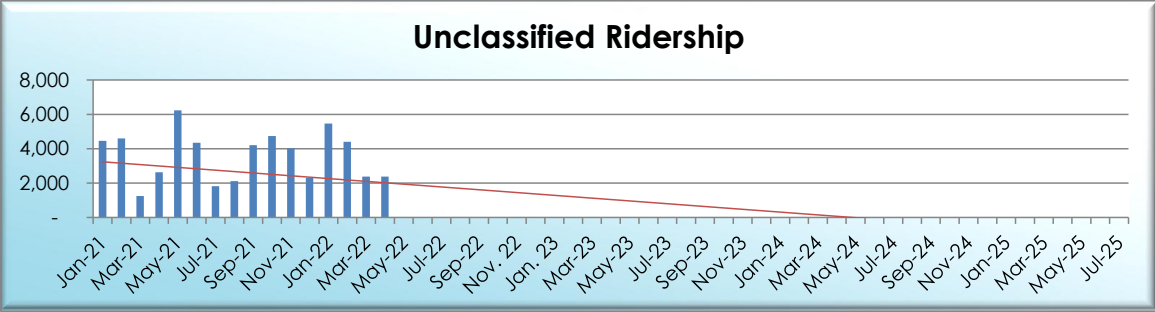
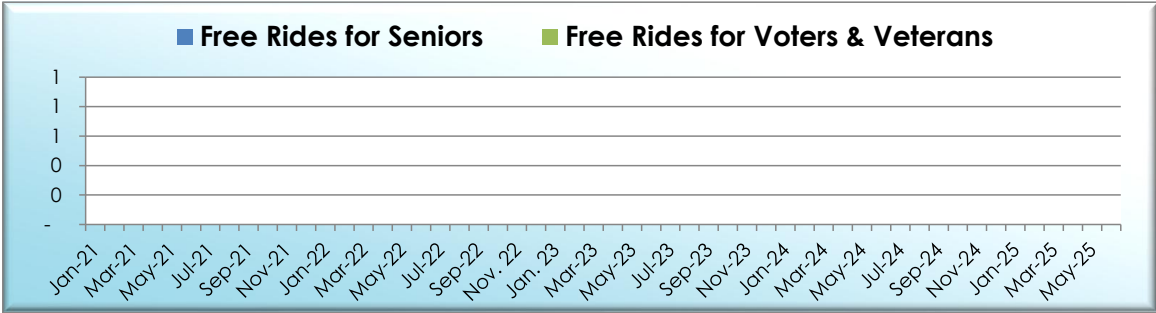
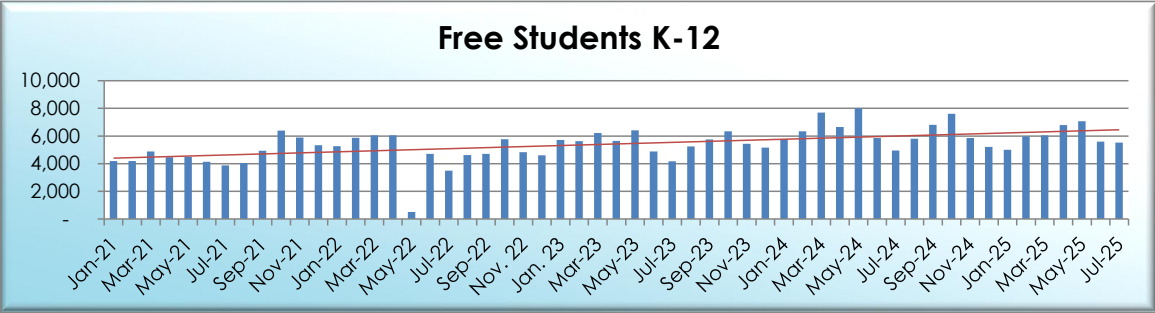
Regular Fare Pass Media Free Fare Reduced Fare Disabled Fare Transfer Pass

Ridership Classification for July 2025		
Type of Fare		
Regular Fare	29,722	12.20%
Low Income Fare	579	0.24%
Disabled Fare	3,194	1.31%
Senior Citizen Fare	19,488	8.00%
Children Under 6	203	0.08%
HOP Shuttle	0	0.00%
Beach Shuttle	227	0.00%
Free School Guard	165	0.07%
Free Route 20	14,842	6.09%
Free DASH Boardings	46,379	19.03%
Free Students K-12	5,532	2.27%
Subtotal	157,871	64.78%
Type of Pass		
1-Day Pass	1,194	0.49%
10-Ride Pass	2,231	0.92%
40-Ride Pass	942	0.39%
3-Day Pass	58	0.02%
7-Day Pass	2,307	0.95%
7-Day Express Pass	103	0.04%
31-Day Pass	5,867	2.41%
31-Day Express Pass	321	0.13%
\$1.25 Low Income Ticket	13	0.01%
Student Pass	334	0.14%
1-Ride Courtesy Pass	3	0.00%
1-Ride Pass	198	0.08%
Free Transfers from TriCounty Link	179	0.07%
Free Tel-A-Ride Fixed Route	2,529	1.04%
MUSC System-Wide Boardings	34,011	13.96%
College of Charleston Boardings	3,980	1.63%
Total Passes	71,291	29.25%
Transfers		
Issued	24,445	
Transfers Used	14,531	5.96%
Wheelchair Count	308	
Unclassified Ridership	0	0.00%
Total Ridership	243,693	100.00%

Classification History

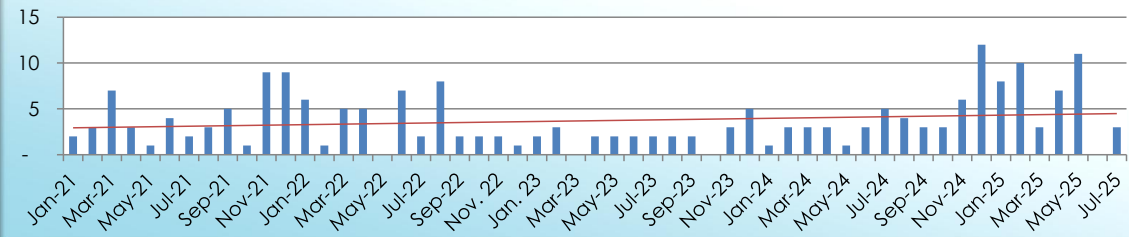


Classification History

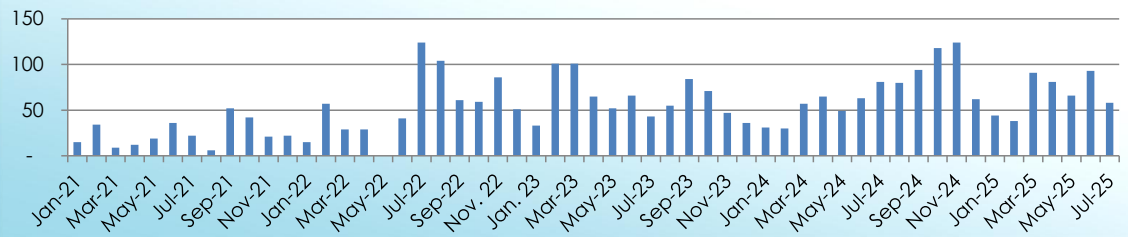


Classification History

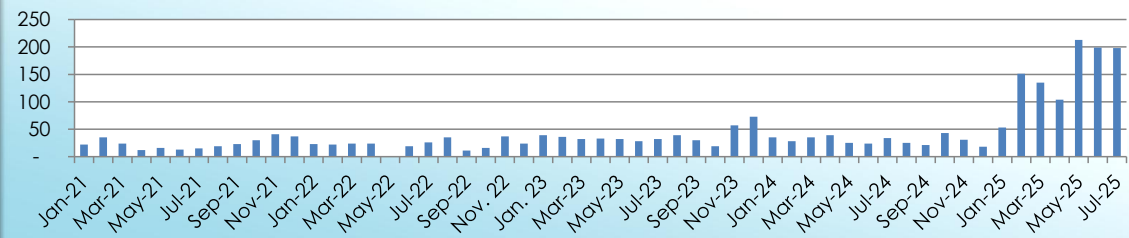
1-Ride Courtesy Pass



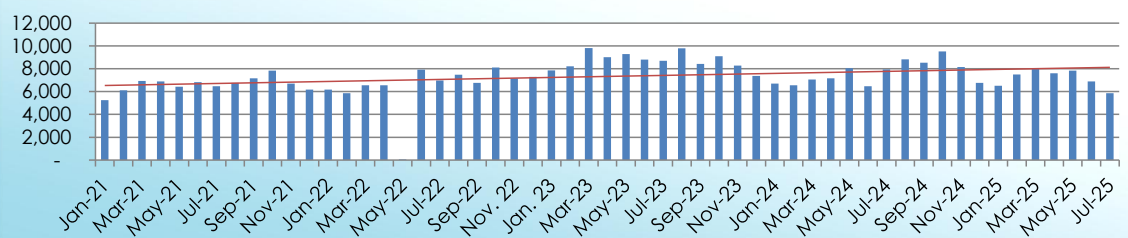
3-Day Pass



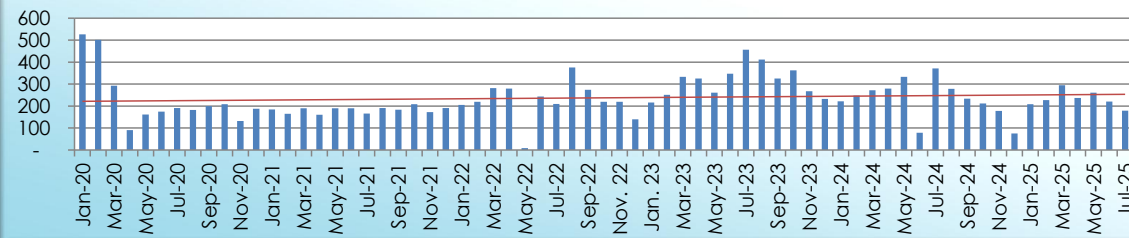
1-Ride Pass



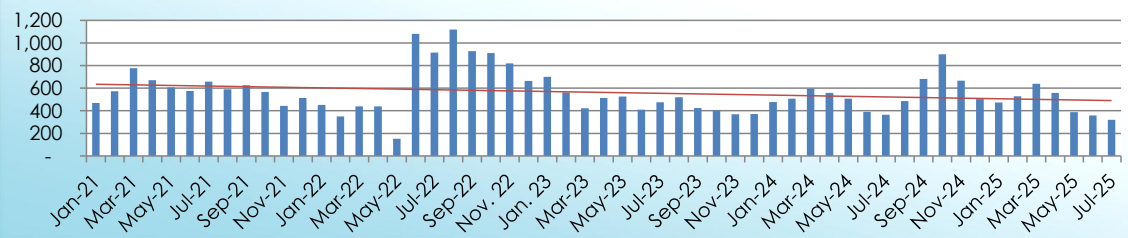
31-Day Pass



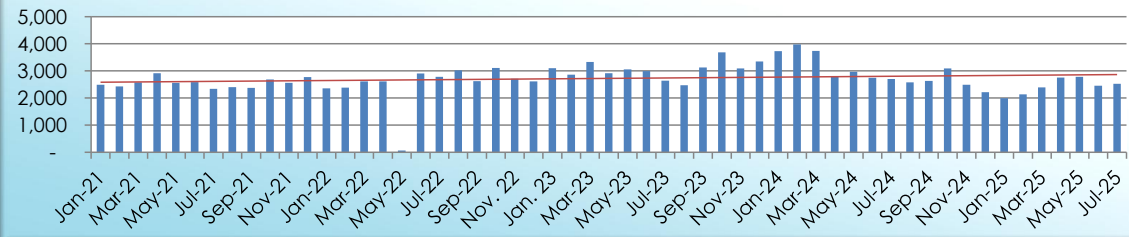
Free Transfers from TriCounty Link



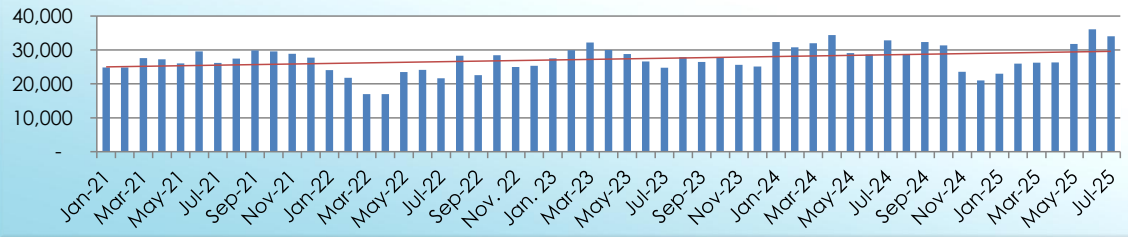
31-Day Express Pass



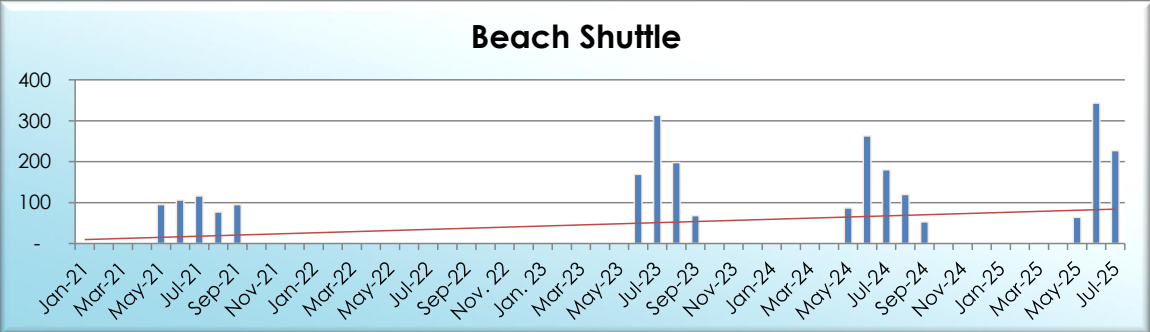
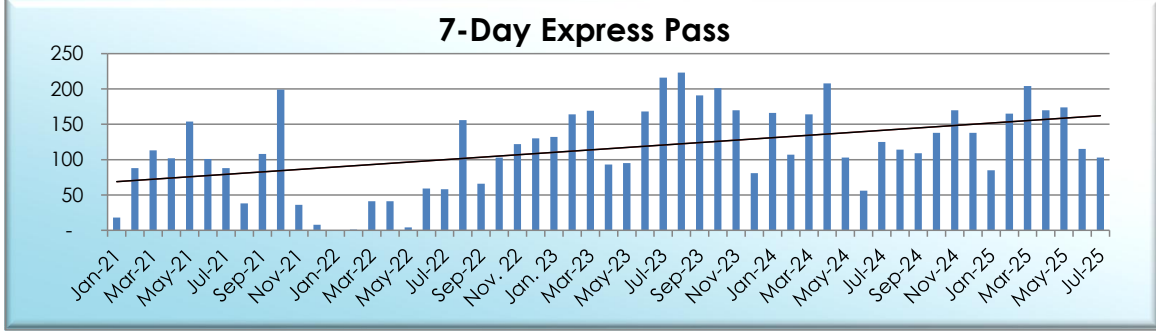
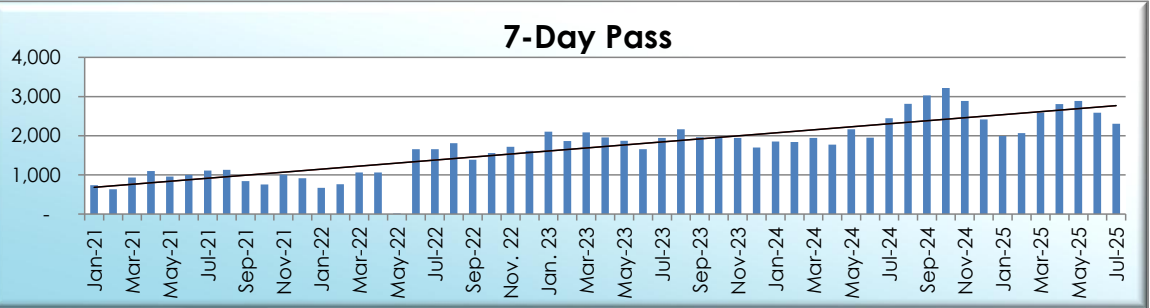
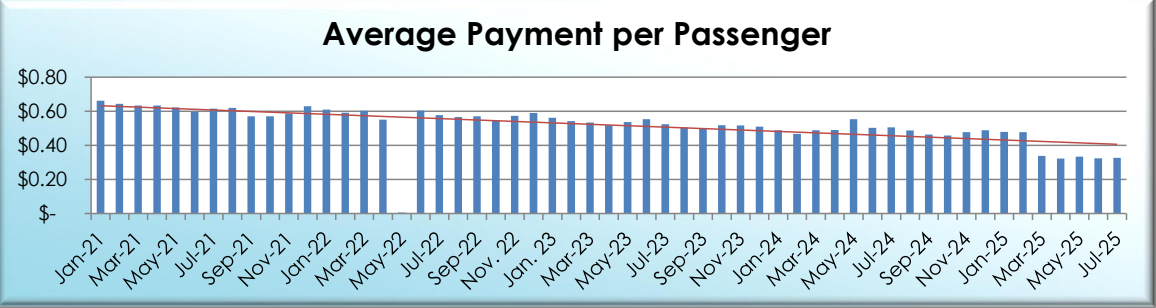
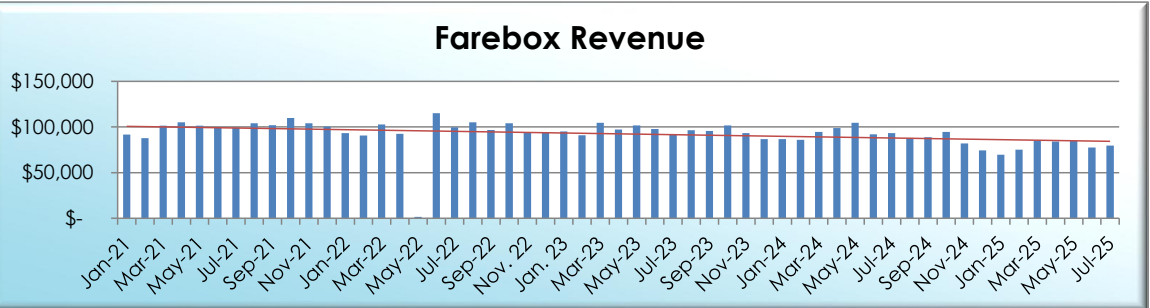
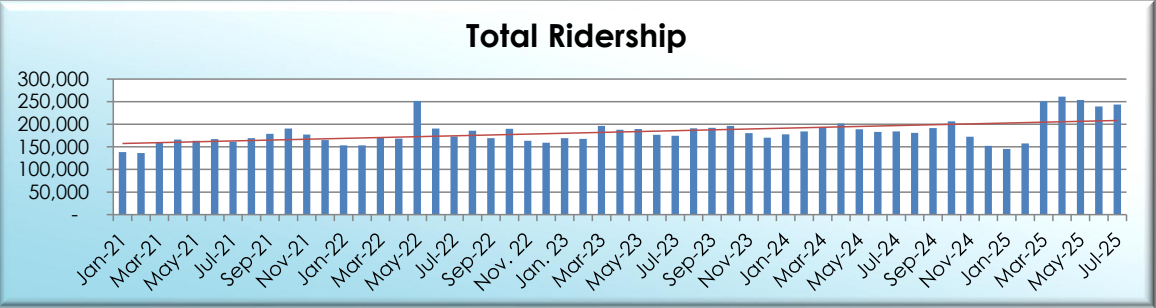
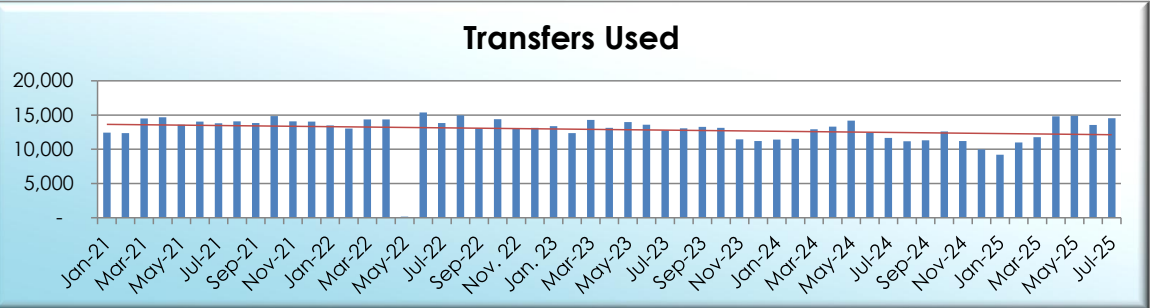
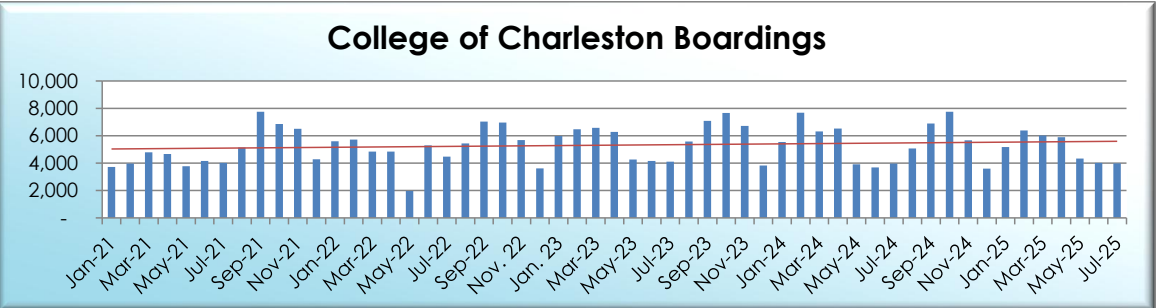
Free Tel-A-Ride Fixed Route



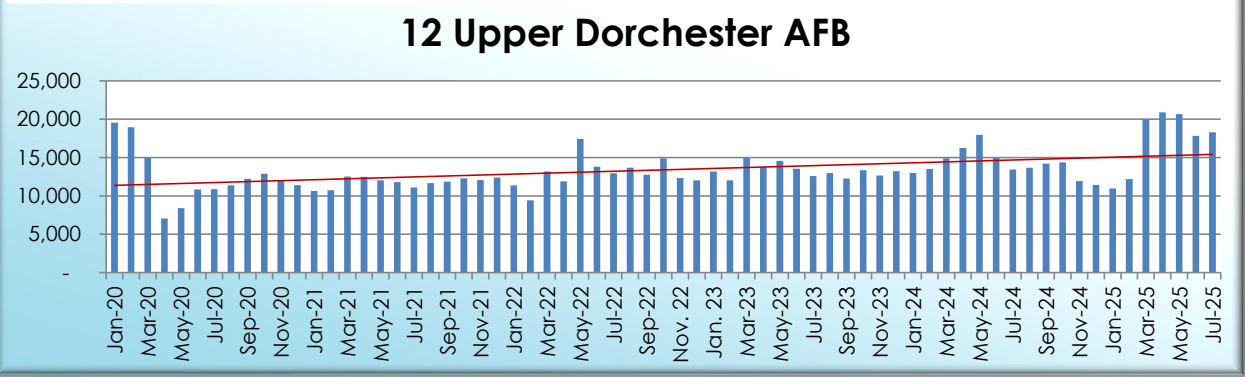
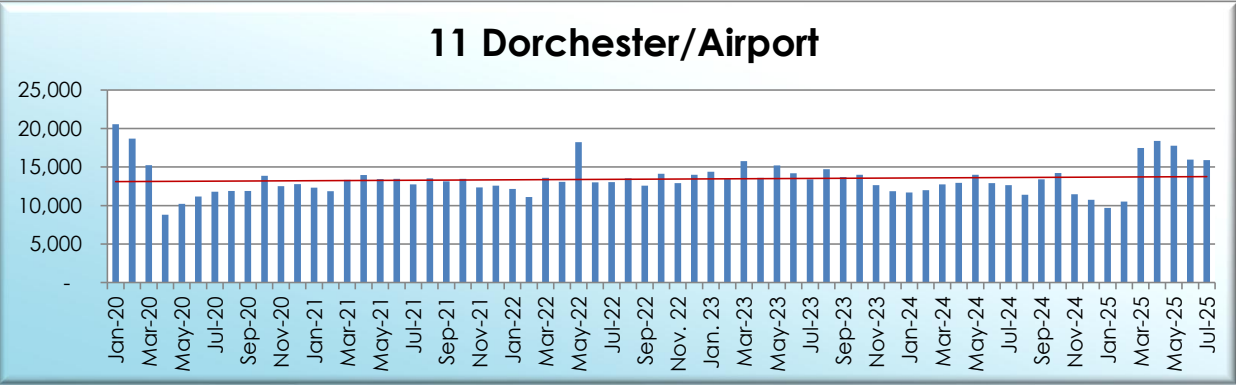
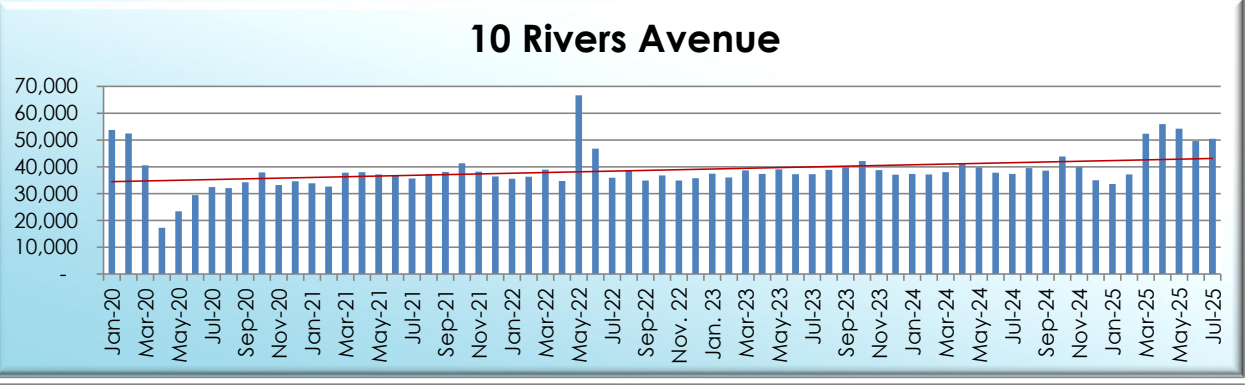
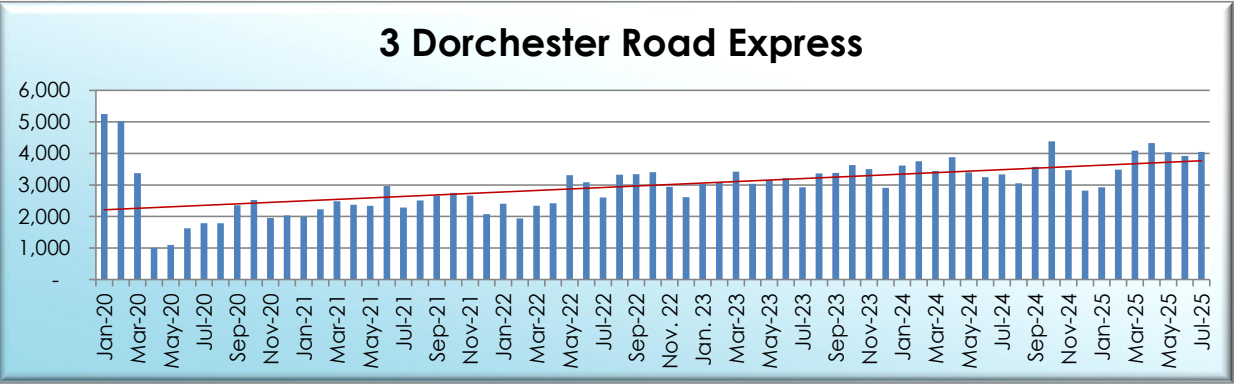
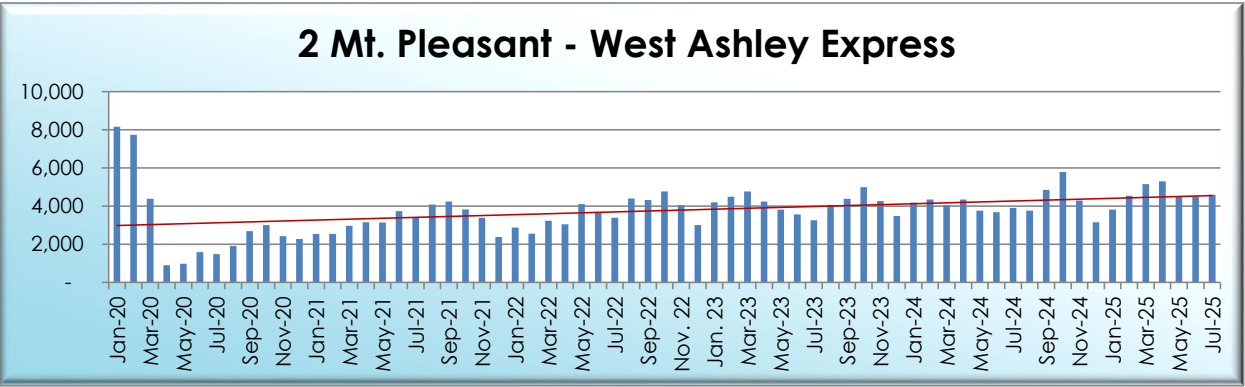
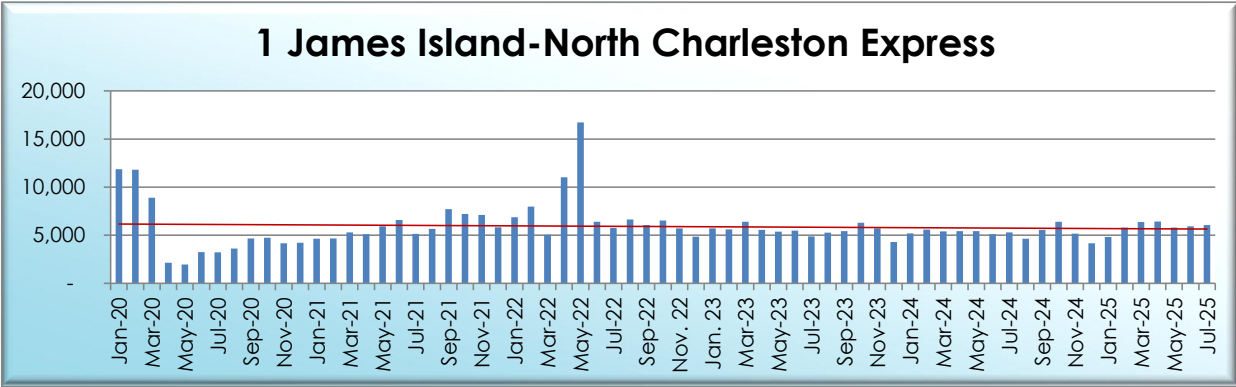
MUSC Systemwide Boardings



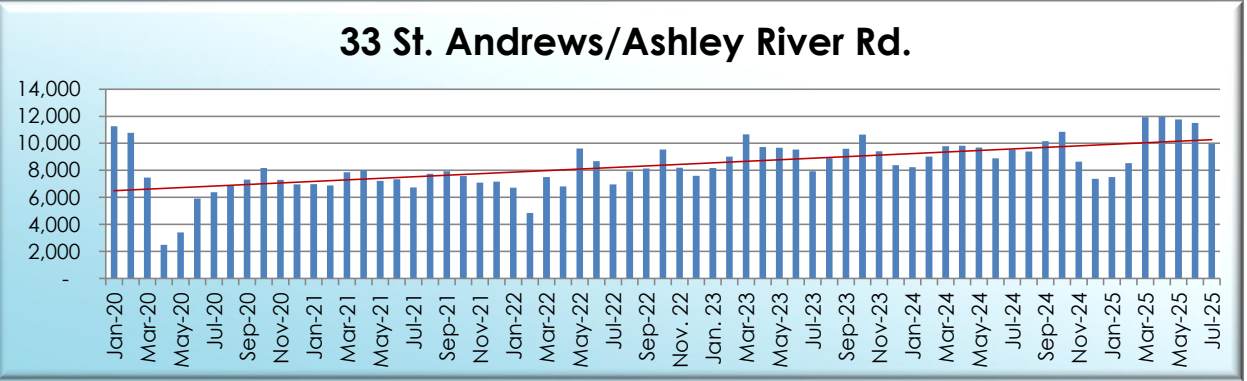
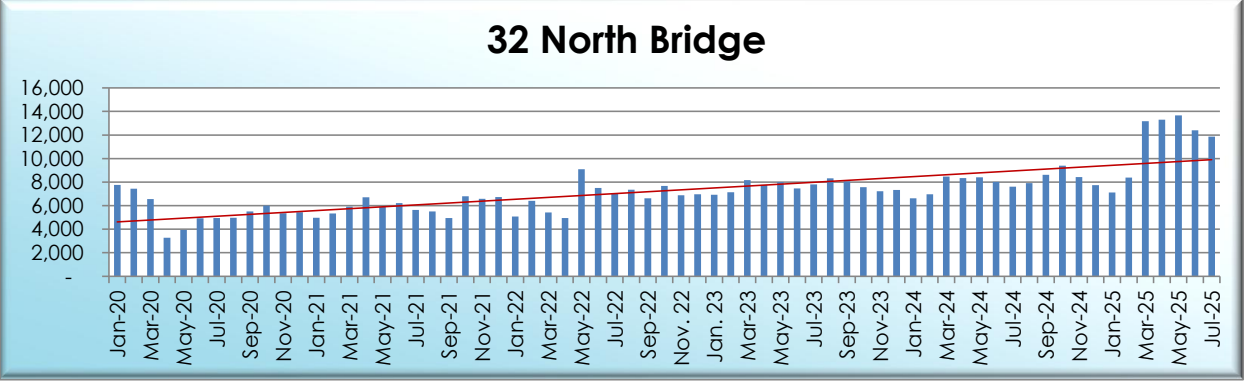
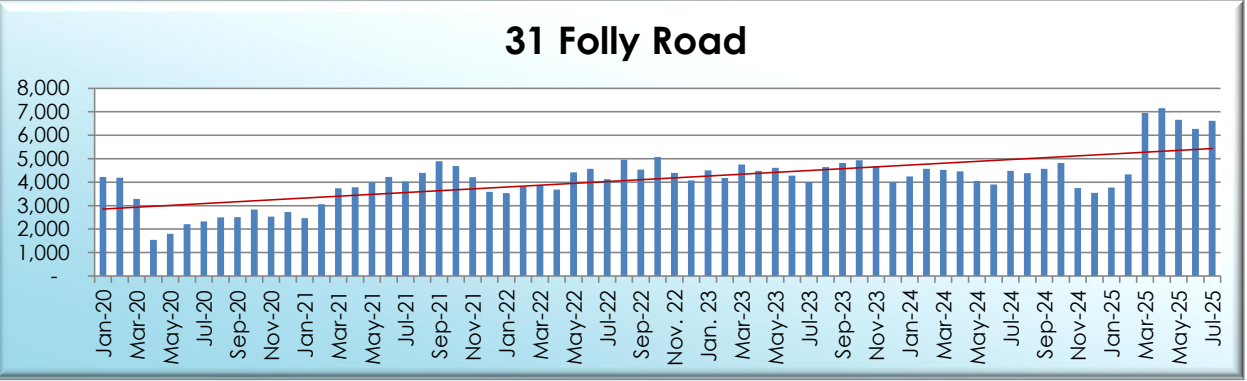
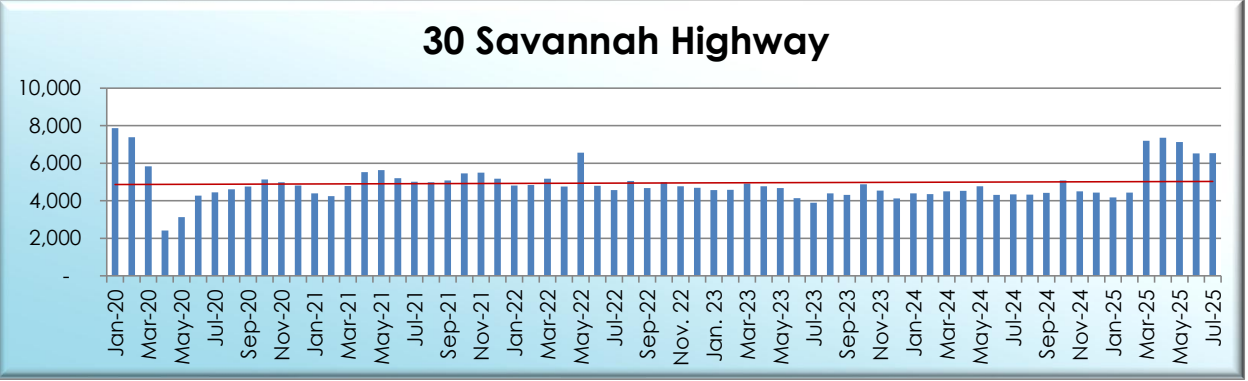
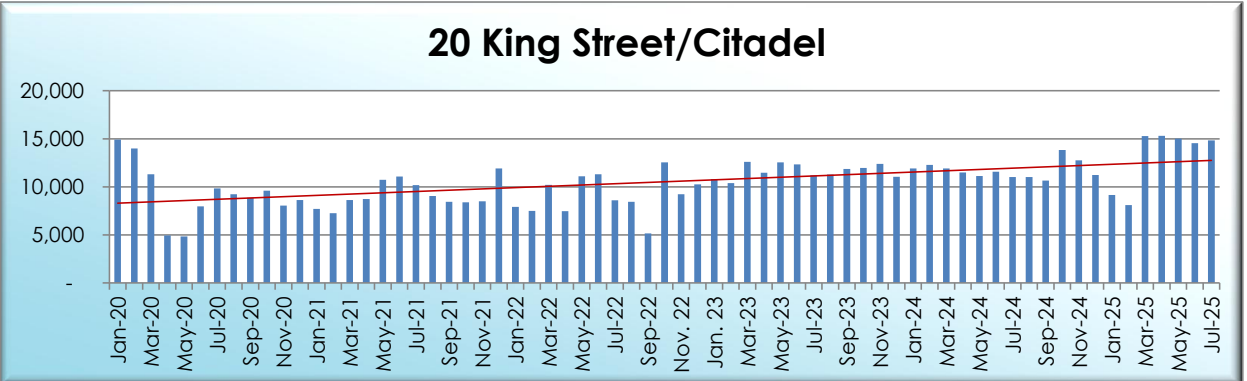
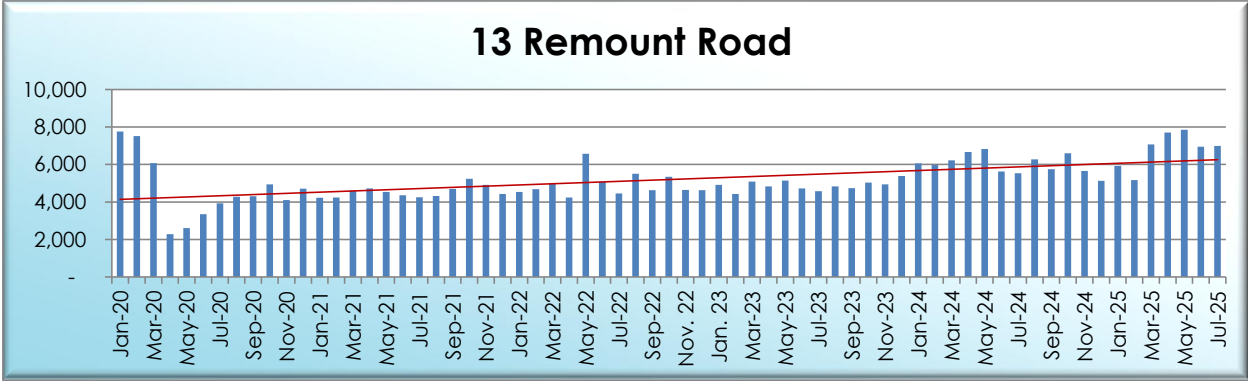
Classification History



Ridership Trends by Route

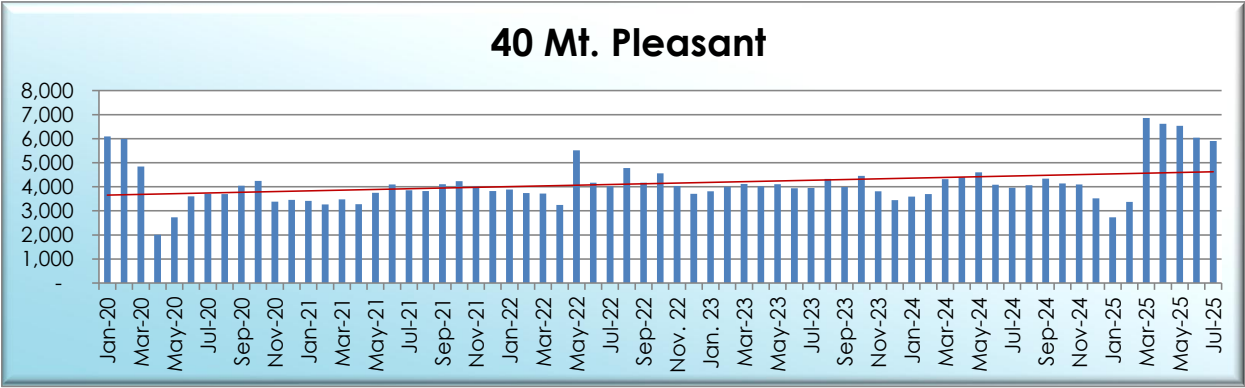


Ridership Trends by Route

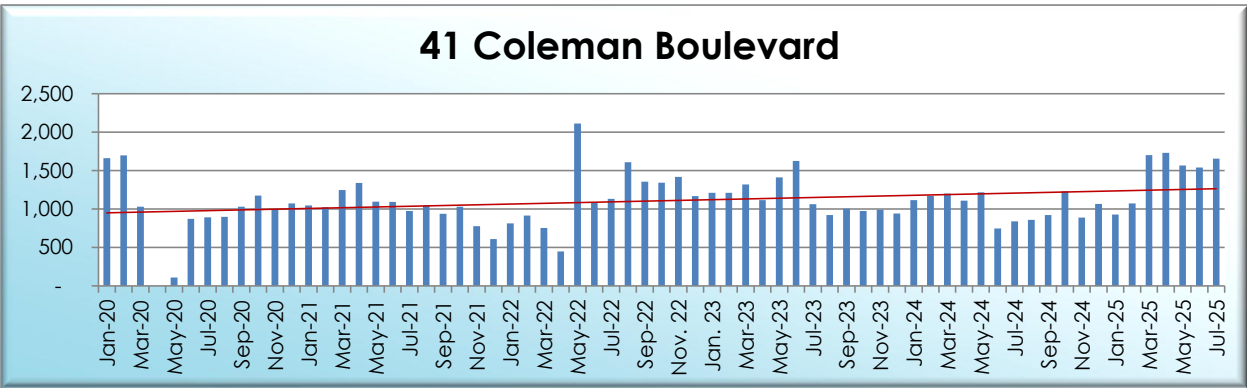


Ridership Trends by Route

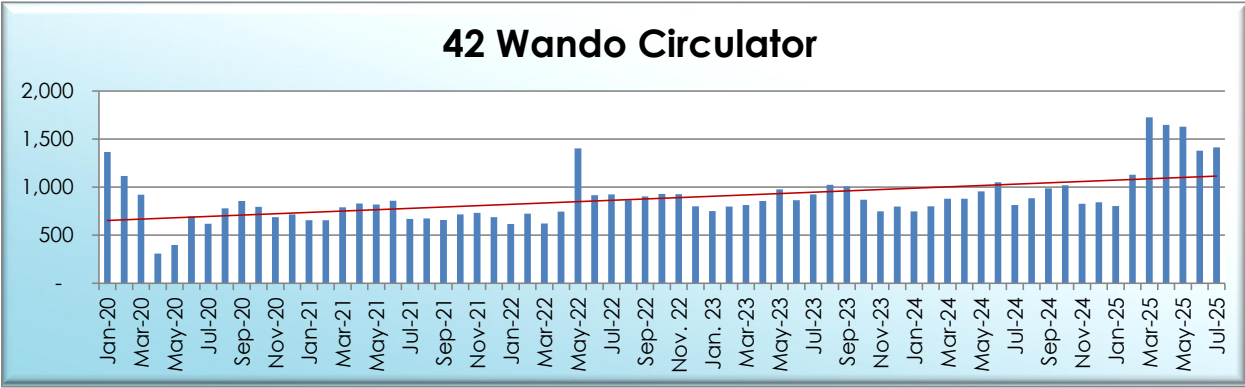
40 Mt. Pleasant



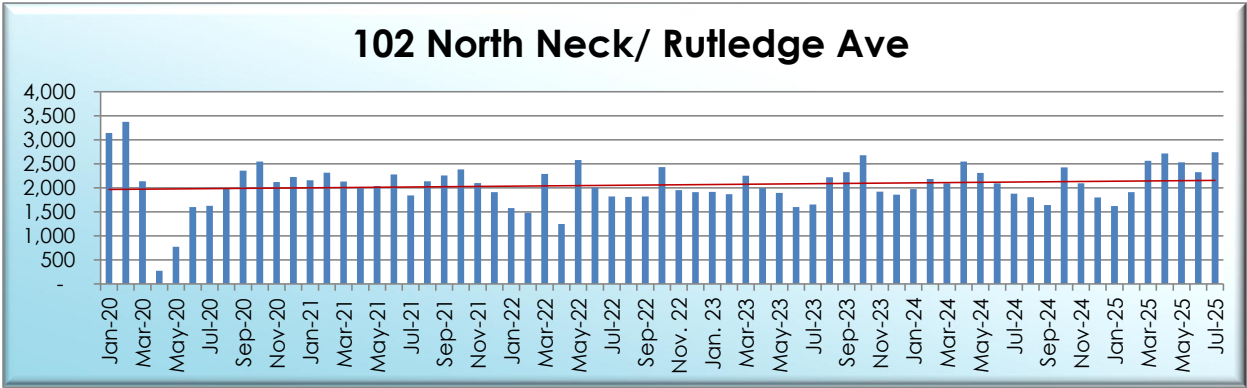
41 Coleman Boulevard



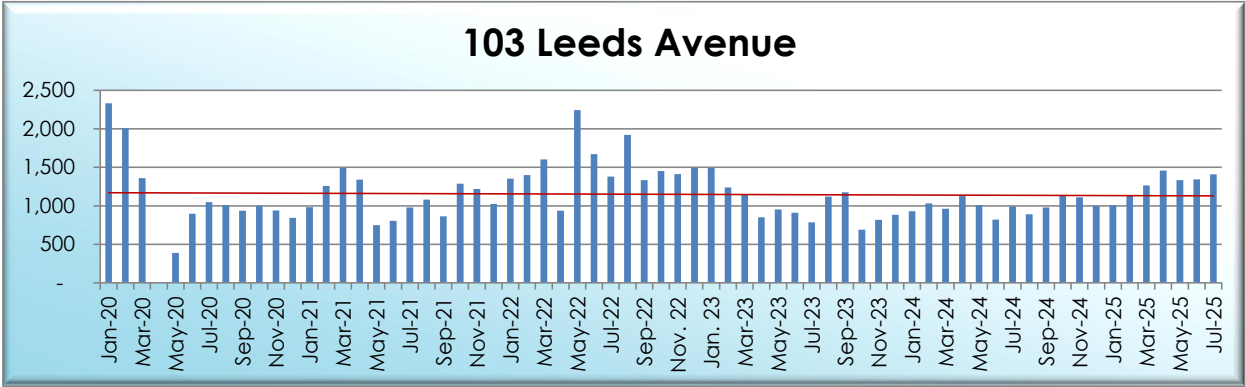
42 Wando Circulator



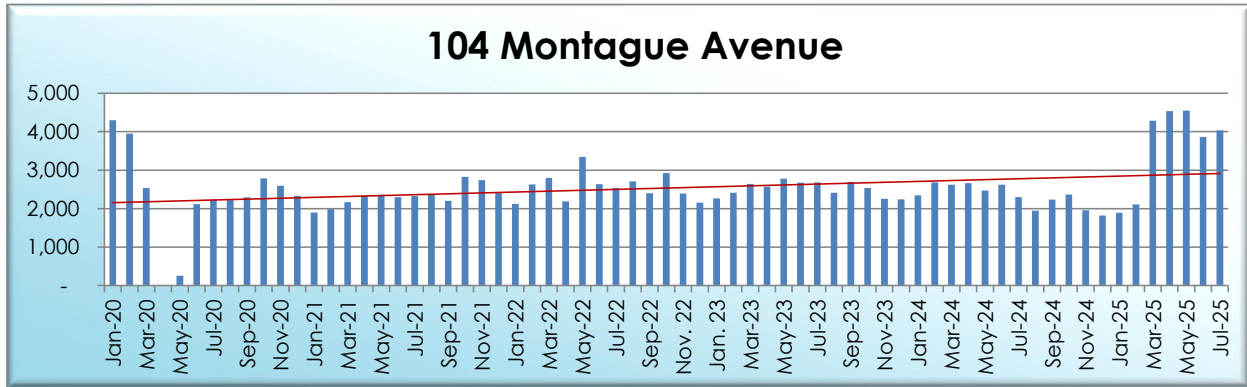
102 North Neck/ Rutledge Ave



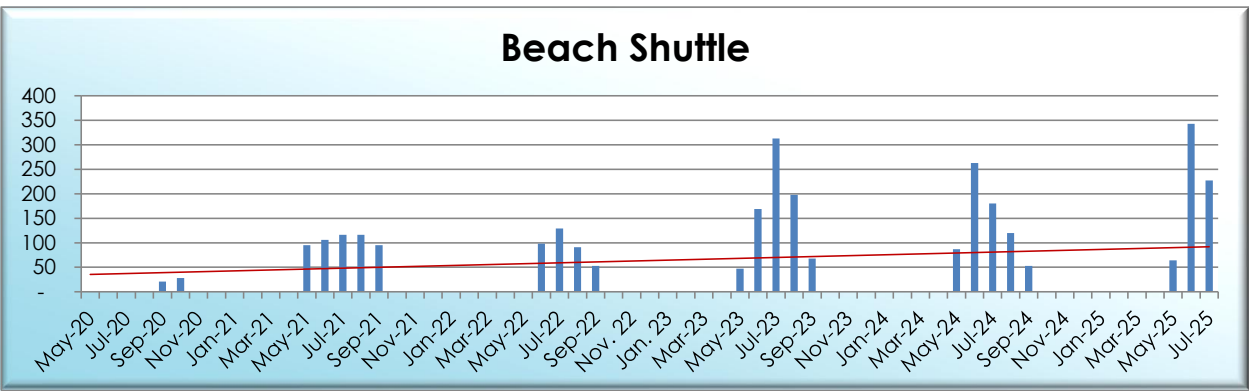
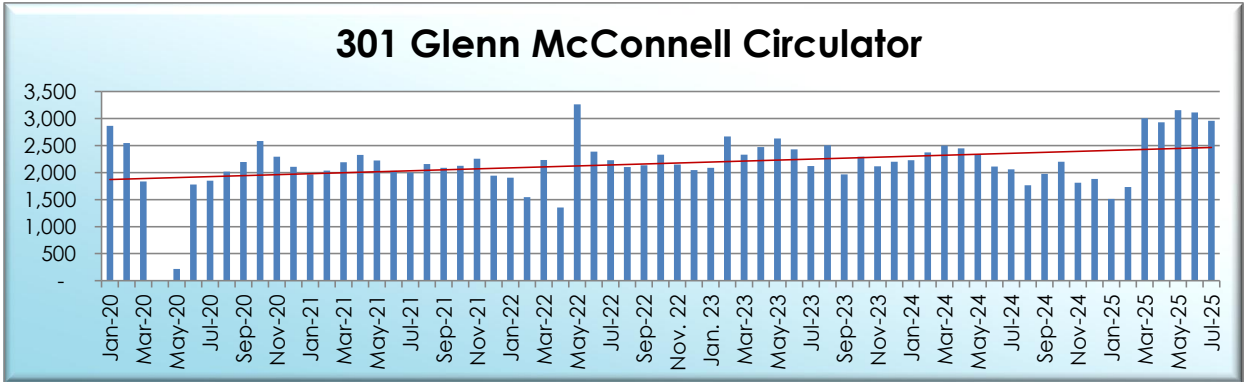
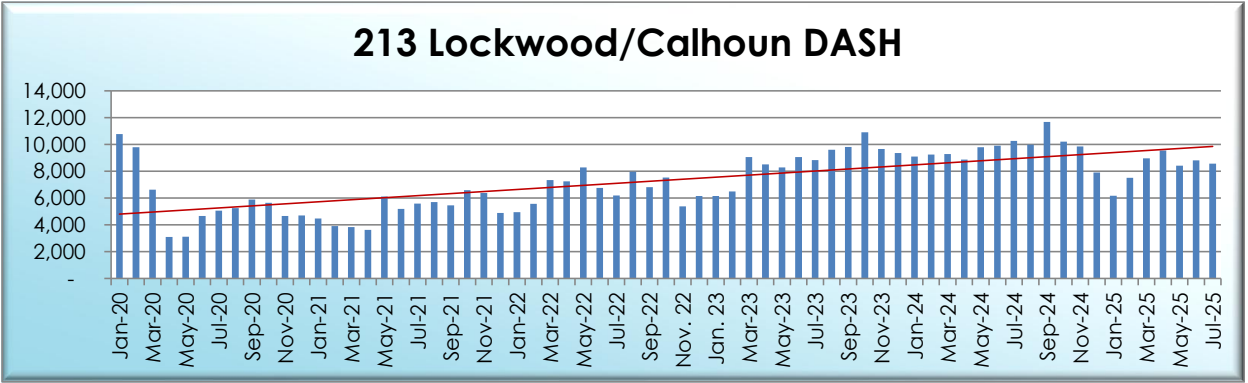
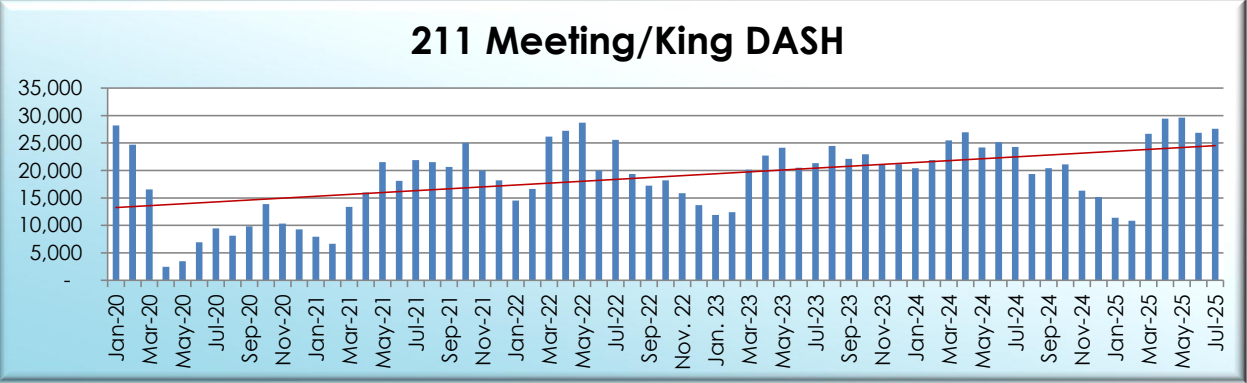
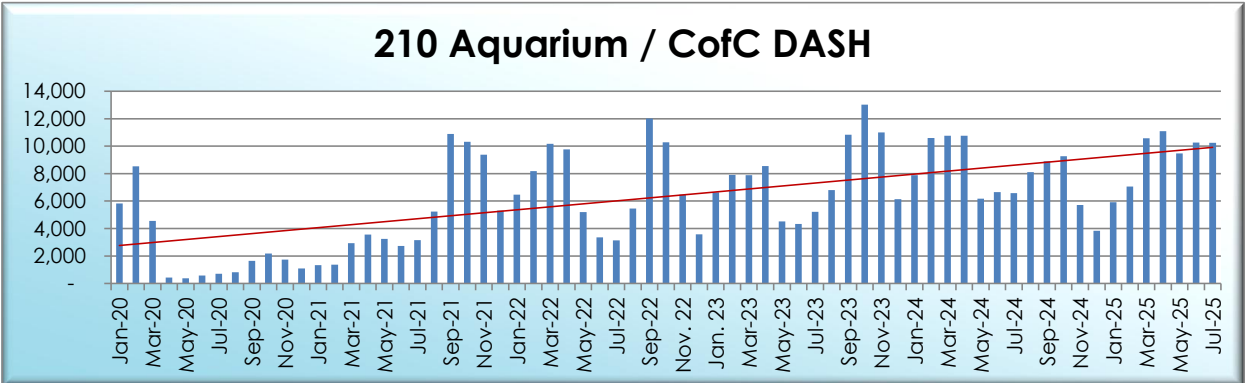
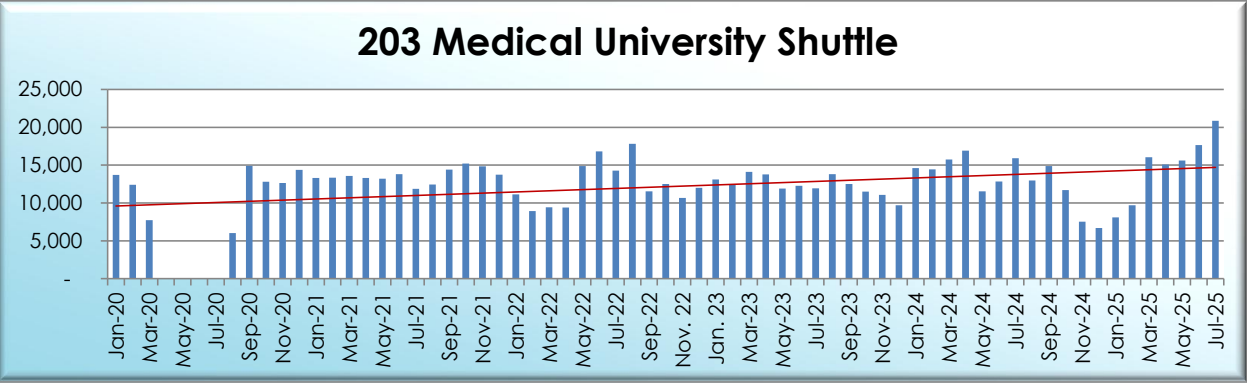
103 Leeds Avenue



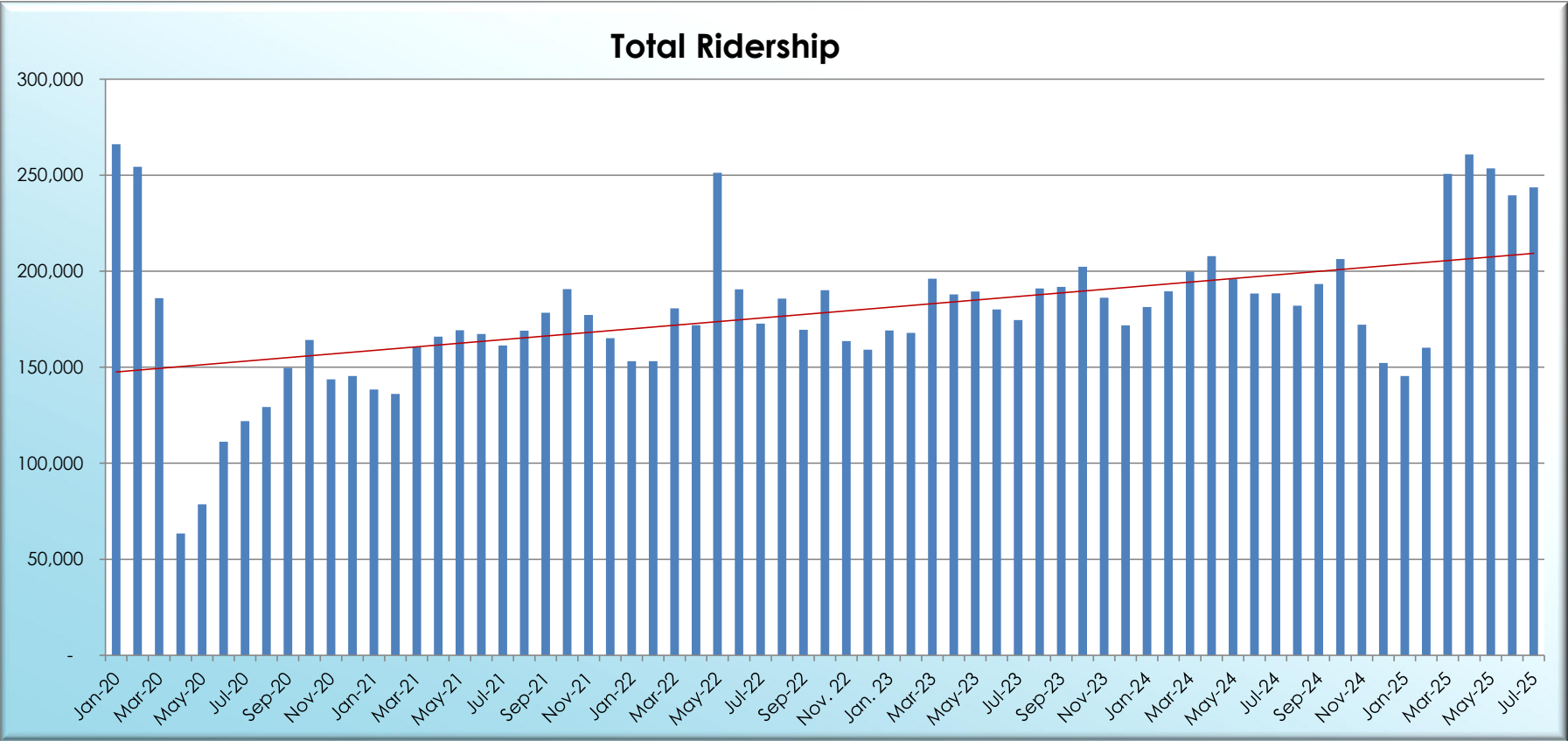
104 Montague Avenue



Ridership Trends by Route



Ridership Trends by Route



Farebox and Pass Revenue History

