

PERFORMANCE REVIEW COMMITTEE

July 11, 2023

9:00 AM

BCDCOG

Barrett Lawrimore Conference Room

5790 Casper Padgett Way

North Charleston, SC 29406

Join Zoom Meeting

<https://us02web.zoom.us/j/83504910635>

Meeting ID: 835 0491 0635

Passcode: 613401

305-224-1968 or

309-205-3325

AGENDA

- I. Call to Order/Introductions/Excused Absentees
- II. Approval of Meeting Notes: May 9, 2023
- III. Update on Training Providers: Kameron Alston
- IV. Performance Reports:
 - A. Scorecard
 - B. Dashboard
 - C. OJT Reports
- V. Other Business
- VI. Adjourn

TRIDENT WORKFORCE DEVELOPMENT BOARD
PERFORMANCE REVIEW COMMITTEE

May 9, 2023
Meeting Notes

The Trident Workforce Development Board (TWDB) Performance Review Committee met on Tuesday, May 9, 2023 at 9:00 a.m. via Zoom and in-person at the Berkeley-Charleston-Dorchester Council of Governments Barrett Lawrimore Conference Room located at 5790 Casper Padgett Way in North Charleston, South Carolina.

MEMBERSHIP: Mendi Arnold; Jenny Bing; Janet Cappellini; Natasha Chatman; Butch Clift; Wendy Courson; Dottie Karst; Jessica Lewis; Don Smith

MEMBERS PRESENT: Mendi Arnold; Jenny Bing (via Zoom), Butch Clift; Wendy Courson; Dottie Karst

OTHERS PRESENT:

BCDCOG STAFF: Kameron Alston; Kalen Milford; Melodie Gillespie

I. Call to Order/Introductions/Quorum Determination

Chairman Clift called the Performance Review Committee meeting to order at 9:00 a.m. Excused absentees were submitted, introductions were made and a quorum was determined.

II. Approval of the March 21, 2023 Meeting Notes

*Ms. Arnold made a motion to approve the March 21, 2023 Meeting Notes as presented.
Ms. Karst seconded the motion. The motion was unanimously approved.*

III. Update on Providers needing a waiver

Kameron Alston, Performance Outcomes Coordinator, discussed there are no new eligible training providers requiring a waiver at this time.

IV. New Rating Sheet for Review

Ms. Alston, discussed the new Rating Sheet which was approved at the TWDB meeting on April 11, 2023. Discussion was held regarding the approval which allows 3 points to be added to the non-South Carolina on-line training providers requesting to be added to the ETPL for the Trident region. Ms. Alston addressed questions and comments.

V. Reminder Training Cap was increased to \$10,000

Ms. Alston discussed the Training Cap increased to \$10,000 for a lifetime of the program per participant which was also approved at the TWDB meeting April 11, 2023. This increase allows participants the opportunity to go through work experiences and receive additional training. It also allows participants the opportunity to go through occupational training and receive OJT training.

The Performance Review Committee reviewed the Training Services Policy and Ms. Alston addressed questions and comments.

VI. Performance Reports:

- A) Scorecard:** Ms. Alston discussed the Scorecard for program year July 1, 2022 through June 30, 2023 which was included. Ms. Alston addressed questions and comments. The Performance Review Committee received the Scorecard report as information.
- B) Dashboard:** Ms. Alston discussed the Dashboard provided and addressed questions and comments.
- C) OJT Reports:** Kalen Milford, Business Services Coordinator, discussed OJT Reports and addressed questions and comments.

VII. Other Business

There was no further business to discuss.

VIII. Adjourn

There being no further business to discuss, Chairman Clift thanked everyone for attending today's meeting and adjourned the meeting at 9:30 a.m.

Respectfully submitted,
Melodie Gillespie

DRAFT

TWDB PERFORMANCE REVIEW COMMITTEE

ELIGIBLE TRAINING PROVIDER SCORECARD - Adult & Dislocated Workers

Provider	Program	Carryover from PY2021	Entered training in PY2022	Total # entered Training	Total Still in Training	Total Unsuccessful	Total Successfully Completed	Total Exited	Total Completed with Certification/C redential	Total Employed	Total Employed in Field or Related Field of Training	% of Total Employed in field or related field	# with Benefits	Average Wage Earnings	Cost of Training Per Participant	Total Cost of Training for all Participants in program	Overall Rating Score Per Program
Air Conditioning and Refrigeration Training Center	Basic Training for HVAC Technicians- Residential/Light Commercial AC & Heat Pump Service Certification Program	1	0	1	0		1	1	1	1	1	100%	1	\$20.00	\$6,000.00	\$6,000.00	90%
Arclabs Welding School	900 Hour Advanced Welding	1	0	1			1	1	1	1	1	100%	1	\$21.00	\$17,050.00	\$17,050.00	90%
Medcerts	IT-2000: IT Helpdesk Administrator	2	0	2	1		1	1	1	1	1	100%	1	\$19.37	\$4,000.00	\$8,000.00	96%
	HI-1000 Medical Front Office Assistant and Administration	2	1	3	1		2	2	2						\$2,000.00	\$6,000.00	41%
PSI Project Management, Inc.	Project Management Training Program for PMP/CAPM Exam Prep and Project Managers	0	1	1			1	1	1						\$2,799.00	\$2,799.00	41%
New Horizons Computer Learning Center Tampa	Preparation for CompTIA A+		1	1			1	1	0	0					\$2,495.00	\$2,495.00	45%
Career Step, LLC	EKG Technician	0	1	1	0	1	0	0	0	0	0	0%			\$1,899.00	\$1,899.00	10%
PST, Inc.	A+ Certification	1		1		1		1							\$1,454.00	\$1,454.00	10%
PST, Inc.	Microsoft Office Specialist	1		1			1	1	1						\$1,731.00	\$1,731.00	45%
Williamsburg Technical College	Truck Driver-CDL		1	1			1	1		0	0				\$4,950.00	\$4,950.00	41%
Valley Coach and Logistics Driving Training School	Truck Driver-CDL		8	8	3		5	5	5	1	1	20%	1	\$21.50	\$6,500.00	\$13,000.00	50%
Palmetto Training Inc.	CDL	16	47	63	21	11	29	40	28	22	22	76%	22	\$20.04	\$5,500.00	\$346,500.00	81%

Provider	Program	Carryover from PY2021	Entered training in PY2022	Total # entered Training	Total Still in Training	Total Unsuccessful	Total Successfully Completed	Total Exited	Total Completed with Certification/C redential	Total Employed	Total Employed in Field or Related Field of Training	% of Total Employed in field or related field	# with Benefits	Average Wage Earnings	Cost of Training Per Participant	Total Cost of Training for all Participants in program	Overall Rating Score Per Program
Palmetto School of Career Development	Dental Chairsides Assisting		1	1		1		1							\$6,700.00	\$6,700.00	0%
Palmetto School of Career Development	Medical Billing and Coding	1	1	2	1	0	1	1	1	1	1	100%	1	\$16.00	\$4,075.00	\$4,075.00	96%

Provider	Program	Carryover from PY2021	Entered training in PY2022	Total # entered Training	Total Still in Training	Total Unsuccessful	Total Successfully Completed	Total Exited	Total Completed with Certification/Credential	Total Employed	Total Employed in Field or Related Field of Training	% of Total Employed in field or related field	# with Benefits	Average Wage Earnings	Cost of Training Per Participant	Total Cost of Training for all Participants in program	Overall Rating Score Per Program
Palmetto School of Career Development	Dental Assisting Chairsides with Dental Front Office Administration	1	0	1			1	1	1						\$6,700.00	\$6,700.00	35%
Palmetto School of Career Development	Pharmacy Technician /Assistant	3	0	3	0	0	3	3	3	1	1	33%	1	\$15.00	\$2,120.00	\$6,360.00	70%
LaTrice D. Ferguson School of Nursing Assistants	PCT Bundle		1	1	1										\$6,048.50	\$6,048.50	
Safety Compliance Solutions, LLC	Heavy Equipment Operator- HEO		1	1	1										\$7,000.00	\$7,000.00	
STVT- DBA Miller-Motte College	CDL	4	33	37	13	0	24	24	24	15	15	63%	15	\$23.88	\$4,500.00	\$117,000.00	86%
Second Chance Job Center	Pre-Apprenticeship Certificate Training (Plumbing)	1	0	1	0	0	1	1	1	1	1	100%	1	\$15.00	\$5,700.00	\$5,700.00	96%
	Pre-Apprenticeship Certificate Training (Electrical)		4	4	1	0	3	3	3	3	3	100%	3	\$17.23	\$5,700.00	\$22,800.00	96%
	Pre-Apprenticeship Certificate Training (Welding)	0	1	1	0	0	1	1	1	1	1	100%	1	\$18.00	\$5,700.00	\$5,700.00	96%
Trident Technical College	Sterile Processing Technician	1	0	1	1	0	0	0	0	0	0				\$1,869.00	\$1,869.00	
	Certified Nurse Aide	1	1	2	0	0	2	2	2	1	1	50%	1	\$18.00	\$1,267.00	\$2,534.00	80%
	Medical Assisting	6	0	6	0	0	6	6	6	4	4	67%	4	\$16.75	\$4,430.00	\$26,580.00	96%
Totals		42	103	145	44	14	85	98	82	53	53		53		\$118,187.50	\$630,944.50	

Scorecard Guide: From Rating Sheet Point value

Successful Completion: Successful Completion/Total Exited

Total Completed w/certificate or credential = Total Completed with a certificate or credential/Total Exited

Total Employed = Total Employed/Total Exited

Total Employed in field or related field = Total Employed in field/Total Successful Completion

Color Code:
Below 75%
Above 75%
Exceeds (100%)
At Benchmark (75%)
Enrolled
Incomplete

*Under % of Total Employed in field or related field, numbers in "red" indicates below benchmark of 75%. "Black" indicates 75% or higher. *


Provider	Program	Carryover from PY2021	Entered training in PY2022	Total # entered Training	Total Still in Training	Total Unsuccessful	Total Successfully Completed	Total Exited	Total Completed with Certification/C redential	Total Employed	Total Employed in Field or Related Field of Training	% of Total Employed in field or related field	# with Benefits	Average Wage Earnings	Cost of Training Per Participant	Total Cost of Training for all Participants in program	Overall Rating Score Per Program
----------	---------	-----------------------	----------------------------	--------------------------	-------------------------	--------------------	------------------------------	--------------	--	----------------	--	---	-----------------	-----------------------	----------------------------------	--	----------------------------------

Average hourly wage: Average hourly wage of those employed as reported

Cost Per Training: Based on the cost of tuition as reported by the Training Provider


WIOA PERFORMANCE DASHBOARD (Ross IES Performance)

PROGRAM YEAR 22 (July 1, 2022to June 30, 2023)

			1st Quarter PY22			2nd Quarter PY22			3rd Quarter PY22			4th Quarter PY22		PY22 Total
			July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	
Report Date:	7/5/23 3:46 PM													
WIOA PROGRAM														
Attended WIOA Informational Sessions (Adult)			76	109	50	49	29	21	46	46	50	54	45	575
SC Works Berkeley			19	13	13	7	6	7	8	6	12	11	7	109
SC Works Charleston			30	36	31	34	18	13	27	32	23	29	26	299
SC Works Dorchester			4	11	6	8	5	1	11	8	15	14	12	95
Attended WIOA Informational Sessions (DW)			2	1	2	2	1	0	0	0	1	0	0	10
SC Works Berkeley			0	0	0	0	0	0	0	0	0	0	1	1
SC Works Charleston			2	1	2	2	1	0	0	0	0	0	0	8
SC Works Dorchester			0	0	0	0	0	0	0	0	1	0	0	1
Attended Orientation (Youth)			21	48	28	19	12	7	33	25	21	15	17	246
SC Works Berkeley						2	0	1	1	4	3	4	6	21
SC Works Charleston						15	8	5	29	16	15	4	6	98
SC Works Dorchester						2	4	1	3	5	1	7	5	28
Met Eligibility Requirements (Adult)			10	43	28	29	15	23	38	25	21	23	30	285
SC Works Berkeley			3	9	6	10	8	9	10	7	5	21	0	88
SC Works Charleston			4	26	16	14	6	12	13	16	13	0	29	149
SC Works Dorchester			3	8	6	5	1	2	15	2	3	2	1	48
Met Eligibility Requirements (DW)			2	1	2	2	1	0	0	0	1	0	1	10
SC Works Berkeley			1	1	1	0	0	0	0	0	0	0	0	3
SC Works Charleston			1	0	1	2	1	0	0	0	0	0	1	6
SC Works Dorchester			0	0	0	0	0	0	0	0	1	0	0	1
Met Eligibility Requirements (Youth)			3	9	6	14	7	3	12	11	9	3	8	85
SC Works Berkeley			0	2	2	4	2	0	4	3	4	0	0	21
SC Works Charleston			1	4	4	10	3	2	6	5	3	3	7	48
SC Works Dorchester			2	3	0	0	2	1	2	3	2	0	1	16
Enrolled in WIOA Program (Adult-new)			10	43	28	29	15	23	38	25	21	23	30	285
SC Works Berkeley			3	9	6	10	8	9	10	7	5	21	0	88
SC Works Charleston			4	26	16	14	6	12	13	16	13	0	29	149
SC Works Dorchester			3	8	6	5	1	2	15	2	3	2	1	48
Enrolled in WIOA Program (DW-new)			2	1	2	2	1	0	0	0	1	0	1	10
SC Works Berkeley			1	1	1	0	0	0	0	0	0	0	0	3
SC Works Charleston			1	0	1	2	1	0	0	0	0	0	1	6
SC Works Dorchester			0	0	0	0	0	0	0	0	1	0	0	1
Enrolled in WIOA Program (Youth-new)			3	9	6	14	7	3	10	9	9	3	8	81
SC Works Berkeley			0	2	2	4	2	0	4	3	4	0	0	21
SC Works Charleston			1	4	4	10	3	2	4	3	3	3	7	44
SC Works Dorchester			2	3	0	0	2	1	2	3	2	0	1	16
Total Served in WIOA Program (Adult): Carry-In= 158 New= 285														443
Total Served in WIOA Program (DW): Carry-In= 3 New= 10														13
Total Served in WIOA Program (Youth) Carry-In= 28 New =79														107
TRAINING														
Entered Training (during the month)			0	8	5	10	20	6	23	14	18	9	25	138
Diversified Manufacturing			0	0	0	0	0	0	0	0	0	0	0	0
Transportation/Logistics			0	5	0	6	15	6	11	9	11	4	18	85
Healthcare			0	2	4	3	0	0	4	3	4	2	7	29
IT Services			0	0	0	0	0	0	0	0	0	0	1	1
Trade/Construction			0	1	1	1	5	0	8	2	3	3	1	25
Hospitality/Tourism			0	0	0	0	0	0	0	0	0	0	0	0
Total received Training (Adults) PY22														175
Total received Training (DWs) PY22														6
Total received Training (Youth) PY22														32
Credential Earned (Adult & DW)			4	7	9	6	2	5	2	3	7	3	7	55
Diversified Manufacturing			0	0	0	0	0	0	0	0	0	0	0	0
Transportation/Logistics			4	3	3	3	1	4	2	1	5	0	3	29
Healthcare			0	4	4	1	1	1	0	2	2	3	1	19
IT Services			0	0	0	0	0	0	0	0	0	0	0	0
Trade/Construction			0	0	1	2	0	0	0	0	0	0	0	3
Hospitality/Tourism			0	0	0	0	0	0	0	0	0	0	0	0
GED			0	0	1	0	0	0	0	0	0	0	0	1
Youth Credentials Earned			0	2	0	1	5	2	2	1	2	0	3	18
EMPLOYMENT														
Entered Employment (WIOA)			25	32	10	11	10	8	12	2	1	1	0	112
Entered Employment with an OJT			0	0	0	1	0	1	2	5	1	2	0	12
Youth Placed in Employment or Education 2nd QTR			6	10	10	8	10	2	5	0	0	7	5	63

WIOA PERFORMANCE DASHBOARD (Ross IES Performance)

PROGRAM YEAR 22 (July 1, 2022to June 30, 2023)

 BRINGING EMPLOYERS AND JOB SEEKERS TOGETHER		1st Quarter PY22			2nd Quarter PY22			3rd Quarter PY22			4th Quarter PY22		PY22 Total
		July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	
Report Date:	7/5/23 3:46 PM												
Youth Placed in Employment or Education 4th QTR		8	11	10	6	5	6	19	4	1	7	4	81



PY22 OJT Report: July 1, 2022 - June 30, 2023

	Job Title	Industry Cluster	Duration	Date	Salary	Status	Outcome
1	Deck Hand	Manufacturing	12 weeks	8/22/2022	\$ 20.00	Closed	Successful
2	Office Admin	Healthcare	12 Weeks	09.26.2022	\$ 20.00	Closed	Unsuccessful
3	Office Admin	Healthcare	12 Weeks	09.26.2022	\$ 20.00	Closed	Successful
4	Care Provider	Healthcare	12 weeks	10.24.2022	\$ 12.00	Closed	Unsuccessful
5	Welder	Manufacturing	12 Weeks	11.14.2022	\$ 12.00	Active	Successful
6	Welder	Manufacturing	12 Weeks	11.14.2022	\$ 12.00	Closed	Unsuccessful
7	Deck Hand	Manufacturing	12 Weeks	10.31.2022	\$ 20.00	Closed	Successful
8	Welder	Manufacturing	12 Weeks	11.14.2022	\$ 12.00	Closed	Unsuccessful
9	Welder	Manufacturing	12 Weeks	11.14.2022	\$ 12.00	Active	Successful
10	Welder	Manufacturing	12 Weeks	11.14.2022	\$ 12.00	Closed	Unsuccessful
11	Welder	Manufacturing	12 Weeks	11.14.2022	\$ 12.00	Active	Successful
12	Welder	Manufacturing	12 Weeks	11.14.2022	\$ 12.00	Active	Successful
13	Manager	Distribution	12 Weeks	11.5.2022	\$ 20.00	Closed	Unsuccessful
14	Delivery Driver	Distribution	12 Weeks	11.5.2022	\$ 17.00	Active	Successful
15	Delivery Driver	Distribution	12 Weeks	11.5.2022	\$ 20.00	Closed	Unsuccessful
16	Delivery Driver	Distribution	12 Weeks	11.5.2022	\$ 20.00	Closed	Unsuccessful
17	Delivery Driver	Distribution	12 Weeks	11.5.2022	\$ 20.00	Closed	Unsuccessful
18	Delivery Driver	Distribution	12 Weeks	11.5.2022	\$ 20.00	Closed	Unsuccessful
19	Delivery Driver	Distribution	12 Weeks	11.5.2022	\$ 20.00	Closed	Successful



PY22 OJT Report: July 1, 2022 - June 30, 2023

Job Title	Industry Cluster	Duration	Date	Salary	Status	Outcome



Reverse Referral	Wages	Reason
Yes		
Yes		Could not secure transportation
Yes		
Yes		Health issue
Yes		
Yes		Failed drug test
Yes		
Yes		Failed drug test
Yes		
Yes		Missed too many days at work
Yes		
Yes		
Yes		Could not handle the work load
Yes		
Yes		Could not handle the work load
Yes		Could not handle the work load
Yes		Moved to Ga.
Yes		Moved to GA.
Yes		



Reverse Referral	Wages	Reason