

ADDENDUM NO. 1

TO: All Vendors

FROM: Jason McGarry, Procurement/Contracts Administrator

SUBJECT: CARTA2018-03 – Parking Kiosk IFB

DATE: March 5, 2018

This Addendum No. 1 modifies the Invitation for Bids (IFB) only in the manner and to the extent as stated herein.

QUESTIONS AND ANSWERS

- 1) What warranty length is required/preferred by CARTA for the Parking Kiosks?
 - a. Please quote the standard manufacturer warranty

- 2) Please elaborate on the kiosk payment acceptance means. Bullet #6 of the specification indicates the need to accept cash. Does this mean bills and coins?
 - a. Correct. Bills and coins

- 3) Based on the description of CARTA's responsibilities in Section B, AC Mains power will be made available at the installation site. In order to avoid additional infrastructure effort, would CARTA consider a solar powered Parking Kiosk?
 - a. Please include as option

- 4) There is no instructions within the IFB document regarding vendor response format. Are the responding vendors permitted to provide narrative, system descriptions, brochures, etc.?
 - a. Yes

- 5) The phone number provided for additional Tax information in the Taxes section on the last page is no longer in service. Can the agency provide additional information on Tax Withholding or direction on who to contact for this information?
 - a. 844-898-8542

- 6) Are there any other forms requiring completion by the vendor, beyond the IFB document, that are to be included with the response?
 - a. IFB signature page and this Addendum

- 7) Many times vendors do not provide Credit Card Payment Gateway costs; they require a payment gateway to connect to some of the Credit Card Processors. However, since they are not the ones

that charge you for this service, they do not include it in their bid. Will you be taking this into account in your evaluation process?

- a. No
- 8) Many vendors do not have touch screens for their parking ticket dispensers. Is this a mandatory requirement?
- a. No
- 9) What do you mean by 24/7 Technical support for users? Is this referring to CARTA or CARTA's customers?
- a. CARTA
- 10) Is there a specific size that you would like?
- a. We would like it to be roughly 60" x 15" x 12"
- 11) Color?
- a. Open to suggestions
- 12) Placement?
- a. TBD, near downtown Charleston, SC
- 13) Software?
- a. Needs to have software that will process payments and distribute a parking ticket

OFFEROR SHALL ACKNOWLEDGE RECEIPT OF ADDENDUM NO. 1 IN THE SPACE PROVIDED BELOW AND RETURN WITH SUBMITTAL. FAILURE TO DO SO MAY SUBJECT PROPOSAL TO REJECTION.

Authorized Signature

Company Name

Date