

ADDENDUM NO. 1

TO: All Vendors

FROM: Jason McGarry, Procurement/Contracts Administrator

SUBJECT: CARTA2018-07: Mobile Ticketing

DATE: May 18, 2018

This Addendum No. 1 modifies the Request For Proposal (RFP) only in the manner and to the extent as stated herein.

QUESTIONS AND ANSWERS

1. **Section 1.1 Proposal Schedule states the deadline for proposals is May 22, 2018 by 3pm. However 1.1. A Submission states the deadline is February 13, 2017. Can we assume that the correct deadline is May 22?**
 - A. May 22, 2018

2. **Can we assume the Contractor will integrate the mobile payment system with CARTA’s existing payment processor and gateway, and CARTA will be responsible for paying the transaction fees?**
 - A. Yes

3. **Can CARTA please provide the following information for the past three (3) years per fare type:**
 - a. The number of transactions and total amount per year for each fare type? *See attached spreadsheet*
 - b. The number of transactions and total amount for online, on board and 3rd party retail stores per year for each fare type? *See attached spreadsheet*
 - c. The number of transactions and total amount per year collected from credit cards and cash for each fare type per year? *We don’t keep track specifically of how passes are paid for, but based on how they are purchased we know there are only certain payment options. We have 5 purchase avenues:*
 1. *Bulk Sale (can pay with credit card or check, but we don’t track specifically)*
 2. *Consignment/3rd Party (generally paid by check, but cash accepted too)*
 3. *Employee Sales (can pay with cash or check)*
 4. *Online & Employee Sales (can pay with credit card only)*
 5. *Farebox Sales (only cash accepted and only All Day Passes sold)*

OFFEROR SHALL ACKNOWLEDGE RECEIPT OF ADDENDUM NO. 1 IN THE SPACE PROVIDED BELOW AND RETURN WITH SUBMITTAL. FAILURE TO DO SO MAY SUBJECT PROPOSAL TO REJECTION.

Authorized Signature

Company Name

Date